



**Macedon
Ranges**
Shire Council

ATTACHMENTS

**Council Meeting
Under Separate Cover**

Wednesday 23 November 2022

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Woodend Five Mile Creek Ecological Management Planning – Version 1.3 – June 2022

Five Mile Creek Strategic Environmental Works Plan

Ecological management planning to support the Five Mile Creek Masterplan

Prepared by Geordie Scott-Walker
Consultant Ecologist
B. Nat. Res. Mgmt (Hons); M. Env.

June 2022



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Five Mile Creek Strategic Environmental Works Plan: Ecological management planning to support the Five Mile Creek Masterplan

This work was produced by Geordie Scott-Walker.

Final version 1.3, June 2022

Cover image: viewing east across the proposed Black Gum Floodplain Restoration area on the northern floodplain of Five Mile Creek, Woodend (Mount Macedon visible in the background)

Acknowledgements

Macedon Ranges Shire Council acknowledges the Dja Dja Wurrung, Taungurung and Wurundjeri Woi Wurrung Peoples as the Traditional Owners and Custodians of this land and waterways. Council recognises their living cultures and ongoing connection to Country and pays respect to their Elders past, present and emerging.

Council also acknowledges local Aboriginal and/or Torres Strait Islander residents of Macedon Ranges for their ongoing contribution to the diverse culture of our community.

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1. Summary

An ecological assessment of Five Mile Creek, Woodend, has been undertaken to inform the development of a Masterplan for the area. Commissioned by the Macedon Ranges Shire Council in support of the initiative of Woodend Landcare Group, the masterplan aims to provide a blueprint for how public land along the creekline in and around Woodend township will be managed over the coming decade or more. The ecological assessment aims to identify the environmental values and threats present on the land and to identify clear ecological management objectives and restoration plans for the site.

The assessment used a range of assessment methods including desktop and field-based surveys to investigate the study site. A site management strategy is provided that considers the range of management issues and opportunities present at the land. Each priority project has a works plan to support the recommended restoration actions.

The site has undergone significant change over recent decades, owing to extensive successful community-led restoration in the form of weed control and revegetation. Most works have been completed by Woodend Landcare Group with funding support from various public land management agencies and the involvement of volunteer labour. Significant woody weed removal has been completed that includes major Willow removal, which were replaced with desirable indigenous vegetation.

The site is the epicentre of the Victorian distribution of the endangered Black Gum. Two other threatened flora species were recorded during the site assessment, Austral Crane's-bill and Floodplain Fireweed. Two Ecological Vegetation Classes are present that include Valley Grassy Forest and Swampy Riparian Woodland plus a suite of exotic-dominated vegetation states. The land has immense ecological values but all areas of remnant vegetation are degraded in some form, and the site is characterised by relatively young planted and naturally regenerated native vegetation with scattered large old remnant eucalypts. Understorey weed cover is particularly high throughout most areas of the site.

A range of management issues and constraints affect the land, due to competing land use activities, historic land management disturbances and the broader landscape context of the site. Public access and use is a major feature as this site includes walking trails that connect different areas of the township, and includes many off-lead dog walking areas and sections of mown turf. Large areas of the site are dominated by exotic pines and deciduous trees that in many places provide an historic, post-colonial character of the site that provides some shade and amenity values to the local community. These exotic species also contaminate the waterway with heavy leaf litter, they modify the stream profile and they are highly invasive in this ecosystem, evidently spread along local waterways and in nearby areas of bushland. The land is also constrained by its narrow form, hemmed into its urban setting with some private property boundaries hugging the creekline edge within a highly modified, predominantly cleared landscape. The upper and lower reaches of the Five Mile Creek outside the study site run through agricultural areas with little canopy connectivity along the watercourse.

General management recommendations are provided to support the maintenance and enhancement of the natural values throughout the site, while a more specific set of targeted restoration projects are included to be implemented over the coming 10 years or longer and if accepted, will be integrated into the site masterplan.

The objective of all environmental work here is to restore a representative example of the historic Ecological Vegetation Class for the area, and to provide habitat for local flora and fauna. Of particular emphasis is the need to protect and maintain the Black Gum population that is part of the charm and critical conservation importance within the Five Mile Creek study area. Three projects have been designed that provide restoration works across a large proportion of the site, which will increase the quality of native vegetation and habitats within the township in areas of high public use. The projects focus on weed control and revegetation with the removal of mowing from some areas to better conserve Black Gum habitat. Two other large scale projects are offered as preliminary designs to restore floodplain habitats across the vast western portion of site and do not include detailed work plans. These areas are highly modified from the original native vegetation and it will be costly to restore them but would make a significant biodiversity enhancement at the Five Mile Creek study area.

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2. Introduction

The Macedon Ranges Shire Council commissioned the production of this ecological assessment to identify the environmental values, threats and key management objectives for the Five Mile Creek environs within the Woodend township. The Five Mile Creek has been the subject of extensive community-based restoration for over twenty years, led by Woodend Landcare Group with the support of Council and the North Central Catchment Management Authority.

The Five Mile Creek environs are of very high conservation significance. The creekline and nearby areas support the single Victorian location for Black Gum *Eucalyptus aggregata*, an endangered Eucalypt protected under the Commonwealth *Environment Protection and Biodiversity Conservation Act 1999*. Woodend Landcare has invested significant time and money into protection of the site for the Black Gum and a local private property has a conservation covenant in place to protect this species. Historic creekline restoration work includes a numerous plantings and significant weed control throughout the township. Large infestations of Willows have been removed and many past plantings have now reached a maturity but are still relatively young.

The assessment will provide one of a suite of components that will inform the development of the Woodend Five Mile Creek Masterplan. The masterplan is an initiative of Woodend Landcare Group that seeks to enhance areas of public land along the creekline over the next decade or more. Actions carried out in accordance with the assessment will also contribute to many of the objectives set out in the Macedon Ranges Biodiversity Strategy. Key objectives addressed by this report are: improve biodiversity; extend and connect native vegetation and fauna habitat; enhance the capacity of community groups to undertake conservation actions; and to specifically enhance riparian habitat and create a corridor of native vegetation within the *Campaspe River and Headwaters Waterway Biolink* (MRSC 2018).

Survey area

The study area includes all areas of public land along the Five Mile Creek corridor from Gregory Street to Romsey Road, Woodend, that includes the Gregory Street Leased Land. Along this stretch the creekline is approximately 3 km long but the assessable area totals more than 36 ha of public land that forms a narrow corridor that meanders through the Woodend township (Figure 1).

The assessment does not include the Woodend Racecourse Grassland Reserve which has an existing Environmental Management Plan. No areas of private land were included in the study.



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Photo 1 and 2. A large remnant Black Gum in exotic pasture with Hemlock dominating the ground layer (left); and mature Black Gum buds and foliage (right).

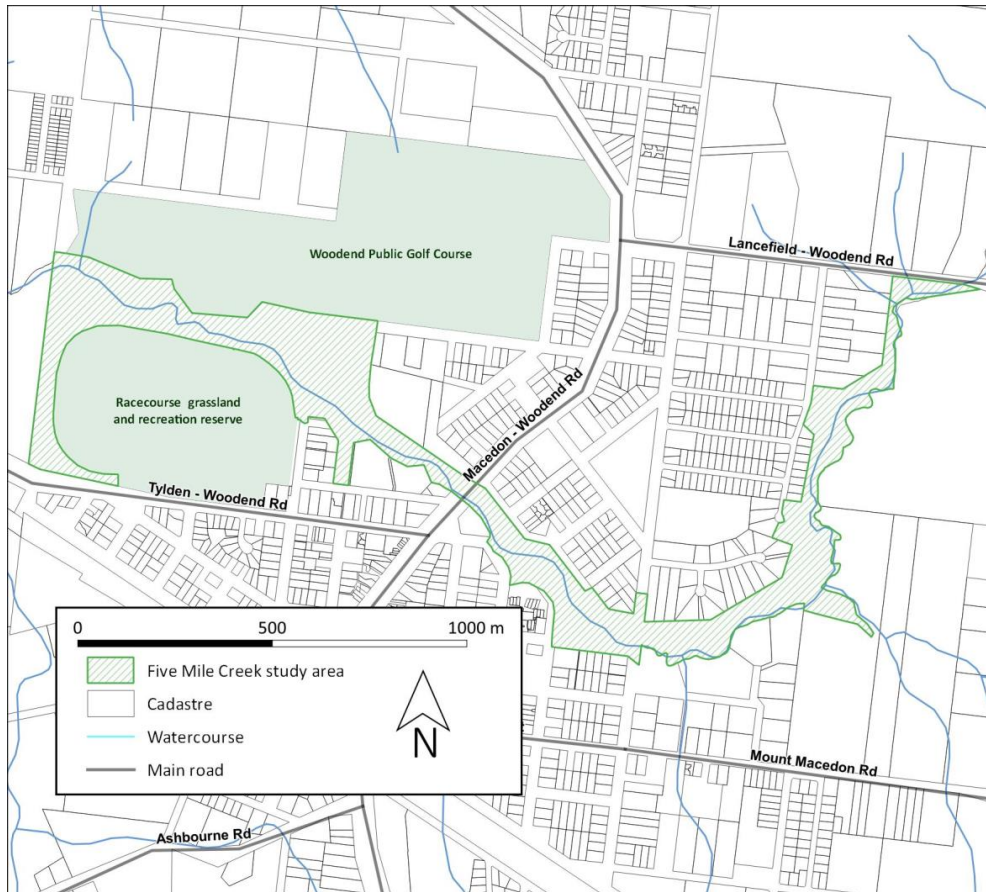


Figure 1. Study area location at Woodend, Victoria.

Catchment and landform

The study site is within the Macedon Ranges Local Government Area (LGA), the North Central Catchment Management Area and is on the custodial lands of the Dja Dja Wurrung Clans Aboriginal Corporation. The local landscape comprises gentle hills of palaeozoic (mainly sedimentary¹) geology interspersed by broad, low relief floodplains that are seasonally waterlogged and subject to high flood risk under extreme conditions. This terrain is situated in the Central Victorian Uplands bioregion and the area has a montane climate with >700mm rainfall per annum and a high frequency of frosts around July each year (Singleton and Lorimer 1992).

¹ Note the presence of Newer Volcanic basalts that cover a large part of the Woodend Public Golf Course along the northern boundary of the study site.

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Five Mile Creek has an upper catchment area of nearly 70 km² that forms a significant tributary to the Campaspe River that drains 140 km north into the Murray River at Echuca (DELWP 2018a). The waterway condition for the Campaspe River catchment is rated as poor (MDBA 2020). The confluence between Five Mile Creek and the Campaspe River is 9 km downstream of the study site at Carlsruhe.

Five Mile Creek's upper catchment is a mix of forested land south-east of Woodend plus an extensive cleared agricultural landscape to the east/north-east of Woodend. The cleared landscape supports numerous creeks, streams and minor tributaries that dissect a series of low slopes and gentle hills and includes the Smokers Creek and the slopes of Hanging Rock. The forested headwaters include a mix of private and public land that includes Mount Macedon Regional Park 3 km south-east of the study site.

Topographic environment

The altitudinal limit of the study site is around 550 m at Gregory Street to around 570 m at Romsey Road, while elevated parts of Mount Macedon reach over 1000 m above sea level. The site profile grades almost imperceptibly from the lower to upper altitudinal limits, but within this area a variety of geomorphological features are present along the watercourse and connecting drainagelines.

Five Mile Creek is a relatively narrow, shallow creekline with extensive meanders and a few, small sections with relatively deep pools. In the western part of the study site the floodplain is a complex network of very faint, shallow drainagelines interspersed with relatively deep, off-creek meandering channels that join the creek. These channels are surrounded by flat to gently undulating plains with scattered depressions and after heavy inundation the floodplain substrate becomes saturated to the point where boggy areas emerge that support a range of plant species adapted to seasonally damp, waterlogged conditions.

The creekline and floodplain hydrology is affected by numerous farm dams located throughout the upper catchment. A series of surface drains also transport stormwater runoff from adjacent urban areas into the site, further modifying the historic, natural hydrology of the site. Traditionally, the creek banks and floodplain may have flooded more frequently than recent records indicate, with major recent events limited to years of exceptionally high rainfall such as experienced in the La Niña climatic event of 2010-11.

Areas of Aboriginal Cultural Heritage Sensitivity

The Five Mile Creek is an area of Aboriginal Heritage Sensitivity. 'Areas of cultural heritage sensitivity' are defined in the Aboriginal Heritage Regulations 2018 and relate to landforms and soil types where Aboriginal places are more likely to be located. This includes land within 200 metres of named waterways. This means a cultural heritage management plan may be required before any high impact activities are undertaken along the creeks.

3. Methods

A combination of desktop, field-based and post-survey analysis was completed to inform the findings of this report.

3.1. Desktop analysis

The Victorian Biodiversity Atlas was checked for historic flora and fauna records within and around the study area. Past survey reports and management plans were also reviewed prior to the field survey, that included the following documents:

- North Central CMA Waterway Action Plan for Five Mile Creek
- Woodend Landcare Recommended Planting List
- A history of plantings along Five Mile Creek by Woodend Landcare from 2004 to 2011

3.2. Field work

Site surveys were completed over four visits from October 2021 to January 2021. Members of the Woodend Landcare Group and Macedon Ranges Shire Council attended early meetings to provide an overview of the study site and give a background on past site management.

The following information was collected during the site assessment:

- All flora species including weeds and threatened species;
- Vegetation types (identified and mapped) and significant patches of vegetation or habitat;
- Management zone boundaries with photopoints; and
- Native vegetation cover and weed cover to inform the Vegetation condition assessment.

All mapping was completed by collecting georeferenced spatial data using a tablet with GPS functionality accurate to $\pm 5\text{m}$ in average conditions. Map products contained in this report and any additional data supplied to Council were finalised in GIS software as part of post-production.

Flora and vegetation inventory

The plant names provided in this report follow the scientific and common names given in the Victorian Biodiversity Atlas but uses the taxonomy of the Royal Melbourne Botanic Gardens' VicFlora (RBGBV 2022). The conservation status of all plant species is based on the Victorian Flora and Fauna Guarantee Act 1988 Threatened List (DELWP 2021).

The description of vegetation types is based on the Victorian Ecological Vegetation Class (EVC) topology (DELWP 2022). EVCs are a regional-scale topology for classifying native vegetation using a range of attributes such as topography, soil, climate and geomorphology. An EVC comprises one or more floristic communities that are in some cases locally unique and support floristic qualities poorly recognised by EVC benchmarks.

Management zones

Identification of suitable management zones was based on a range of attributes, primarily vegetation continuity, vegetation and habitat type, landscape position, location, size, management context and historic management. Management zones strongly reflect the planning structure of this report and how the guidelines and recommendations apply to the relevant land managers.

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Survey conditions and limitations

The survey was completed over a spring-summer period of relatively wet, La Niña climatic conditions (BOM 2022a). Monthly rainfall was significantly higher than the average for the survey period (BOM 2022b). Very heavy rain over June-July plus ongoing rainfall resulted in ideal conditions to see high flows along parts of Five Mile Creek. At key times, heavy rainfall combined with damaging winds resulted in storm damage along the creekline that in some cases toppled trees and eroded the creekbank (BOM 2021). Field surveys involved exploring the site on foot at times when access to some areas was severely constrained due to heavy inundation and boggy conditions.

Botanical surveys often fail to record all species due to survey timing and seasonal conditions. Further surveys over multiple seasons and a succession of years will provide the best means of attaining a 'complete' species inventory for the study site.

3.3. Vegetation condition assessment

Baseline assessment of vegetation condition was completed using a novel method recently developed for use on another local project. The method was originally designed to support Council's management of local conservation reserves by using a *single condition score* for each site to index all reserves within a prioritisation framework. The method was adapted and greatly simplified for use at Five Mile Creek to provide a vegetation condition score for each management zone where restoration works are recommended. For full detail of the method, see Scott-Walker 2021. Listed below are the guidelines for how the assessment was used on this project.

Each management zone was assessed against at least one of two decision trees that apply to riparian and non-riparian zones. Using this method, the riparian zone is classed as the areas that strictly follow the narrow-linear course of a waterway and any immediate low lying flood terraces clearly within the influence of the average streamflow condition (not major bank-breaching flood events). Non-riparian zones comprised all vegetation beyond the watercourse or drainage line such as slopes and floodplains characterised by a relatively dryland terrestrial flora and that are clearly missing aquatic vegetation.

Table 1 and 2 outline the criteria used to assess the extent and composition of vegetation within riparian and non-riparian zones, respectively. The distinction between the rules of each decision tree is that riparian zones were always provided a minimum score of 0.25. This rule applies even when the waterway is dominated by weeds, to reflect the significant value of all vegetation within the riparian zone to support waterway functions such as nutrient filtration and trapping suspended sediments. In contrast the presence of weeds in non-riparian vegetation is considered a negative attribute.

In this assessment, a patch of native vegetation is any area of remnant or mid- to late-mature revegetation with >25% indigenous vegetation cover. This approach emphasises the high value of remnant vegetation patches, where apparent to the assessor, and the high value of older, landscape-scale revegetation that has resulted from decades of community-led waterway restoration.

The assessment scores from riparian and non-riparian zones are combined for a maximum value of 2. All management zones include an assessable non-riparian portion, however in some cases there is no clearly definable riparian zone. To enable an equitable comparison among the scores of all zones a standardiser was applied to any zones that are missing the riparian assessment component. Any dams set back from the creekline were treated as riparian zones due to the presence of distinctive aquatic vegetation and the associated wetland habitats.

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3.4.Strategy development

Following the desktop analysis and field survey, further analysis was completed to identify appropriate management goals and aid the development of specific restoration projects. Spatial analysis involved the use of GIS to assess the landscape and site-wide context of the survey results and to finalise the definition of management zones. A SWOT analysis was used to explore biodiversity and land management issues for the site across small to large scales and with consideration of the range of social values and shared land uses of the Five Mile Creek public area.

Table 1. Assessment categories and scores for riparian vegetation

Assessment step	Result
1A. Native vegetation patches are present	Continue to step 2
1B. Native vegetation patches are absent	score 0.25; no further assessment
2A. Native vegetation patches occupy over 50% of the riparian corridor	Continue to step 3
2B. Native vegetation patches occupy less than 50% of the riparian corridor	score 0.5; no further assessment
3A. High threat weed cover is between 25-75% within the patches	score 0.75; no further assessment
3B. High threat weed cover is under 25% within the patches	score 1.0; no further assessment

Table 2. Assessment categories and scores for non-riparian vegetation

Assessment step	Result
1A. Native vegetation patches are present	Continue to step 2
1B. Native vegetation patches are absent	score 0; no further assessment
2A. Native vegetation patches occupy over 50% of the non-riparian extent of the zone	Continue to step 4
2B. Native vegetation patches occupy less than 50% of the non-riparian extent of the zone	Continue to step 3
3A. High threat weed cover is between 25-75% within the patches	score 0.25; no further assessment
3B. High threat weed cover is under 25% within the patches	score 0.5; no further assessment
4A. High threat weed cover is between 25-75% within the patches	score 0.75; no further assessment
4B. High threat weed cover is under 25% within the patches	score 1.0; no further assessment

4. Results

4.1. Flora species

A tally of 323 vascular plant species, subspecies or varieties were recorded from the field survey. Of these, 112 recorded taxa are indigenous to the site with a further fourteen species reintroduced during past restoration plantings and in some landscaped areas. A total of 116 exotic species were recorded plus 29 non-indigenous native species, some of which have become naturalised. Bog Gum, Buxton Gum and White Sallow-wattle have been planted extensively in some areas in the past, but are outside their natural range of central and eastern Gippsland. Two species are of uncertain origin under the advice of VicFlora (RBGDV 2022), that includes *Isolepis marginata* (Little Club-sedge) and *Cassinia sifton* (Drooping Cassinia).

Appendix 1 lists all flora species recorded from the study. The species list is available on the Victorian Biodiversity Atlas under project ID 6425.

Significant flora species

Six threatened flora species were recorded of which three are locally indigenous to the study site, which includes Black Gum *Eucalyptus aggregata*, Austral Crane's-bill *Geranium solanderi* var. *solanderi* and Floodplain Fireweed *Senecio campylocarpus* (Table 3). Table 3 also includes several species of regional or local significance.

Threatened flora species located near proposed restoration areas is provided in Figures 3, 4 and 5 contained in section 5.

Weeds

Table 4 lists ten exotic species recorded from the study site that are declared noxious weeds under the CaLP Act (Agriculture Victoria 2022). Declared noxious weeds are those species that must be controlled by land managers to avoid further growth and spread. Species listed as restricted are allowed to persist on the site but cannot be traded or spread onto other land.

All non-indigenous species present at the study site are considered environmental weeds. Many species are also recognised as High Threat weeds that cause significant degradation to some Victorian ecosystems and habitats. Some of the planted horticultural specimens found on site also pose an environmental weed risk even if they currently do not show signs of spreading, for example through hybridisation with closely related, locally indigenous species. Planted specimens also pose a future risk with changing environmental conditions, and may be difficult to control once established.

Appendix 2 lists all priority weeds recorded from the study site. For further information on the risk level of individual weeds and for appropriate methods for eradication, land managers are directed to the current *Advisory List of Environmental Weeds in Victoria* (DELWP 2018b) and the *Weeds at the Early Stages of Invasion* resources including the *Early Invader Manual* (Blood et al. 2019).

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Table 3. Significant flora species recorded at Five Mile Creek, Woodend

Species	Common name	Status#	Occurrence notes
<i>Eucalyptus aggregata</i>	Black Gum	Vulnerable (EPBC, FFG)	Numerous and widespread in low lying areas near swampy zones but slightly elevated from creekline environs. The population is estimated at 50-200 mature trees; very few seedlings or young recruitment was observed.
<i>Festuca asperula</i>	Graceful Fescue	Regionally significant	1 location with <10 individuals shortly outside the study area; recorded from a weedy depression next to an informal trail near the Woodend Racecourse Grassland Reserve.
<i>Geranium solanderi</i> var. <i>solanderi</i>	Austral Crane's-bill	Endangered (FFG)	3 locations totalling an estimated 30-100 plants.
<i>Olearia myrsinoides</i>	Silky Daisy-bush	Regionally significant	2 locations on sedimentary geology with an estimated 10-30 plants.
<i>Senecio campylocarpus</i>	Floodplain Fireweed	Endangered (FFG)	15 location records; total site population size estimated at 50-100 plants. Widespread throughout the site along waterways and swampy areas.

Threatened species outside their natural range (these have no conservation significance at Five Mile Creek)

<i>Eucalyptus crenulata</i>	Buxton Gum	Endangered	Used extensively in past plantings in swampy areas of zones 4, 5, 9 and 14 in Figure 2.
<i>Eucalyptus kitsoniana</i>	Bog Gum	Critically Endangered (FFG)	Used extensively in past plantings in swampy areas of zones 4, 5, 9 and 14 in Figure 2.
<i>Melaleuca armillaris</i> subsp. <i>armillaris</i>	Giant Honey-myrtle	Endangered (FFG)	Used in past plantings; throughout southern Victoria this species often becomes weedy and spreads into areas of natural bushland.

EPBC – Environment Protection and Biodiversity Conservation Act 1999; FFG – Flora and Fauna Guarantee Act 1988

Table 4. Declared noxious weeds recorded at Five Mile Creek, Woodend

Species	Common name	Observations
<u>Regionally controlled</u>		
<i>Rubus anglocandicans</i>	Common Blackberry	Small plants are scattered throughout the site but no large infestations were observed
<i>Ulex europaeus</i>	Gorse	Scattered throughout the site in small patches; probably abundant in the soil seed bank
<u>Regionally restricted</u>		
<i>Allium triquetrum</i>	Angled Onion	Commonly found on the waterway margins along most riparian areas and on nearby damp areas
<i>Carduus pycnocephalus</i>	Slender Thistle	Uncommon
<i>Cirsium vulgare</i>	Spear Thistle	Uncommon
<i>Conium maculatum</i>	Hemlock	Widespread. Common in the western part of the study area
<i>Cretaegus monogyna</i>	Hawthorn	Large infestations are common in the western part of the study area
<i>Cytisus scoparius</i>	English Broom	Uncommon
<i>Genista monspessulana</i>	Montpellier Broom	Scattered throughout the site
<i>Salix fragilis</i>	Crack Willow	Scattered along watercourses; large infestations dominate lower reaches of the Five Mile Creek

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4.2. Vegetation types

Two EVCs are present at the study site that include Valley Grassy Forest (EVC 47) and Swampy Riparian Woodland (EVC 83).

Valley Grassy Forest is eucalypt-dominated open forest with a diverse ground flora of lilies, grasses, sedges and herbs that occupies well-drained colluvial or alluvial soils on gently undulating lower slopes and valley floors (Oates and Taranto 2001). At the study site Valley Grassy Forest is restricted to sedimentary slopes that are set back from the creek or, less commonly where these slopes form a steep embankment against the creekline. Although remnants at the study site are under immense pressure from weeds, particularly Radiata Pine *Pinus radiata* and Hawthorn *Cretagus monogyna*, some areas support patches of intact ground flora and high structural complexity.

Valley Grassy Forest is listed as vulnerable within the Central Victorian Uplands bioregion.

Swampy Riparian Woodland is a characteristic vegetation of high rainfall, low energy stream systems and broad drainage lines on heavy alluvial soils and in this environment it is closely associated with wetland systems such as channels, ponds and associated flood terraces. The vegetation is open eucalypt-dominated woodland with a variably shrubby understorey with distinctive riparian elements such as aquatic herbs mixed with reeds, sedges, rushes and tussock grasses. Swampy Riparian Woodland was once common but has been extensively altered by drainage for agriculture (Oates and Taranto 2001). At the study site this EVC is restricted to highly modified examples present along Five Mile Creek that now carry a mixture of planted vegetation, remnant trees and aquatic vegetation but support a range of valuable habitat attributes.

Swampy Riparian Woodland is listed as endangered within the Central Victorian Uplands bioregion.

Exotic vegetation states

Large areas of the study site do not support native vegetation. The most extensive areas of exotic vegetation include the open space patches of regularly mown turf that support scattered, large deciduous trees and pines, plus an extensive exotic woodland in the western third of the study site. This western section supports a novel ecosystem dominated by several clearly definable ecological states characterised by exotic woody weeds with a species-poor, disturbed understorey. Clear examples of distinct ecological states in this area include:

- A riparian woodland of Crack Willow *Salix fragilis* along the Five Mile Creek corridor;
- A woodland of White Poplar *Populus alba* on damp depressions between the creekline and the Woodend Racecourse walking trail
- An open shrubland of Hawthorn, pasture grasses and sedges adjacent to the Gregory Street easement;
- Groves of Radiata Pine and Cypresses on the verge of the racecourse walking trail along the Gregory Street easement; and
- A large, swampy grassland of exotic pasture grasses north of the creek, west of Gilbert Gordon Oval (south of the Woodend Golf Course).

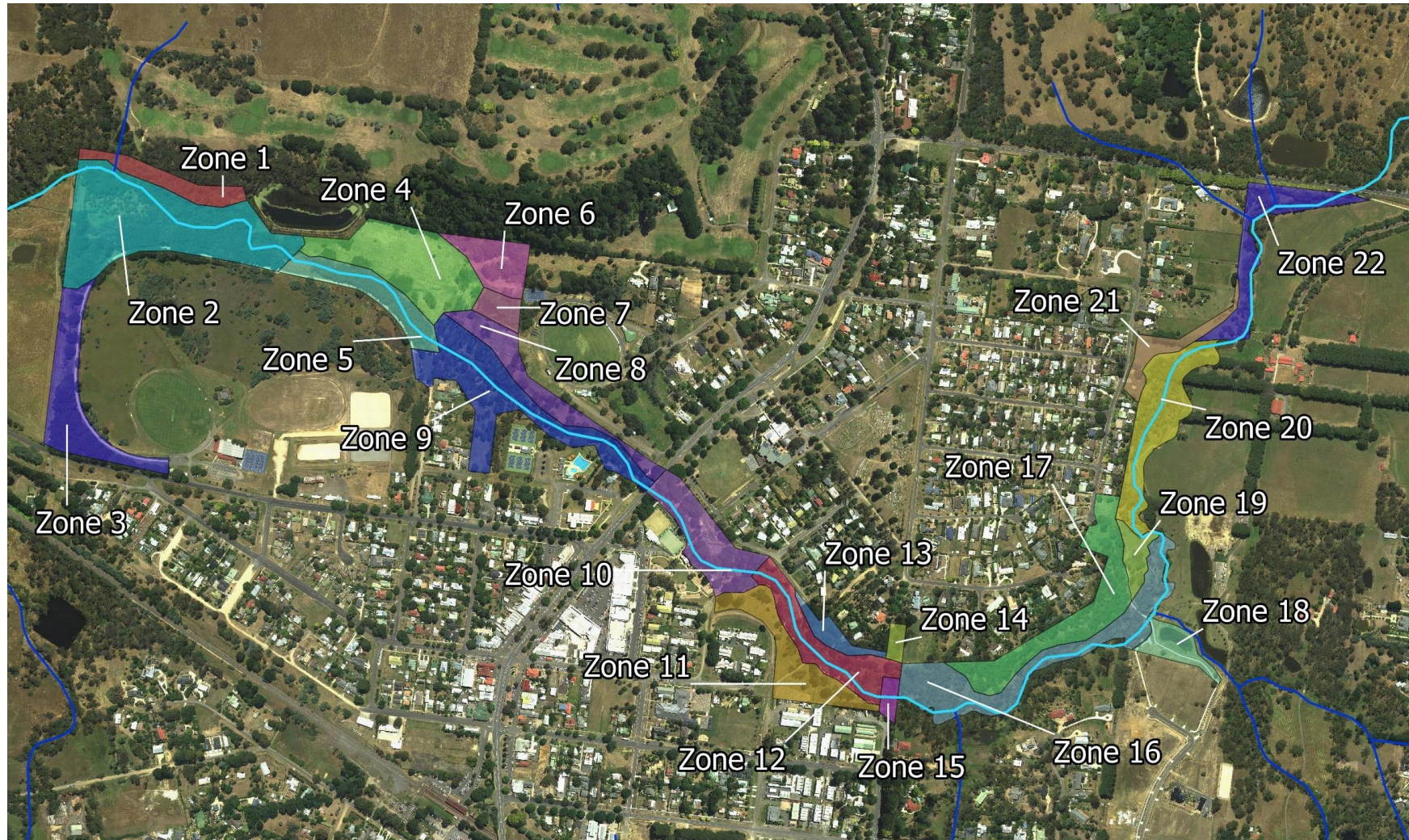
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4.3. Site condition assessment

The study site has three main precincts that include western, central and eastern areas. However, baseline vegetation condition is based on 21 assessment zones across the site, each of which are shown in Figure 2. The attributes of each assessment zone are listed in Table 5. Each zone comprises one or more land uses and vegetation types but comprise a clearly delineated area. Each zone is appropriate to manage based on the layout and the suite of management issues that apply to the land.

The delineation of 21 assessment zones will provide three main benefits to management of the study site:

1. Classification of the range of current land uses, management history and topographic conditions present at the site;
2. Provide meaningful boundaries for individual projects that are manageable and appropriate to the management context; and
3. Offer conceptual guidance to land managers and community members in terms of the complexities and challenges inherent to ecological management within diverse social and environmental settings where land use planning must recognise, acknowledge and resolve practical management issues associated with competing land uses and any conflict among decision makers.



- Minor watercourse
- Five Mile Creek

Scale 1:6500 (print to A3)
Coordinate System: GDA 1994 MGA Zone 55
Projection: Transverse Mercator
Datum: GDA 1994



0 250 500 750 1000 m

Aerial photograph from 7 February 2017
© Macedon Ranges Shire Council

Figure 2 Assessment zones at the Five Mile Creek study area

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Table 5. Qualities of 22 land management zones assessed at Five Mile Creek, Woodend

Zone	Main features	Topography and geology	Target EVC	Management issues	Significant vegetation values	Key opportunities	Quality (max. 2)
1	Remnant Valley Grassy Forest with intact canopy of Manna Gum and Candlebark; ground flora/understorey values	Moderate to steep slope on sedimentary geology	47	Weeds; rabbits	Intact understorey - potential significant species	Improve understorey condition in concert with restoration of remnants directly upslope within the Golf Course	1.5
2	A mix of poplars, willows and hawthorn; Gregory St road easement follows the western edge	Low relief plain with a complex drainage profile; seasonally waterlogged or inundated	83	Weeds; altered hydrology	Indigenous ground flora scattered throughout the area; <i>Senecio campylocarpus</i>	Ecological restoration	0.25
3	Dominated by pine trees; Gregory St road easement follows the western edge	Flat to slightly sloping plain on sedimentary geology	47	Weeds	Eucalyptus radiata on road reserve	Ecological restoration (requires significant reduction to exotic tree cover)	0.5
4	Dominated by exotic pasture grasses with several copses of remnant eucalypts and revegetated areas	Low relief plain on alluvium; seasonally waterlogged soils	83	Weeds; altered hydrology	<i>Eucalyptus aggregata</i> ; <i>Senecio campylocarpus</i> ; Planted native vegetation patches	Ecological restoration	0.5
5	Dominated by mixed native eucalypts planted >20 years ago by the CMA; remnant trees occasional	Stream channel, banks and low relief plain with complex drainage patterns on alluvium; seasonally waterlogged or inundated	83	Weeds; minor gap in creekline woody vegetation	<i>Eucalyptus aggregata</i> ; Continuous woody vegetation cover	Improve understorey condition	1.5
6	Remnant Valley Grassy Forest; mown pasture between woody vegetation patches	Moderate slope on sedimentary geology	47	Weeds	<i>Geranium solanderi</i> var. <i>solanderi</i> Remnant vegetation	Replace woody weeds with native vegetation; in-fill mown areas with native vegetation (requires minor reduction to open space)	1.5
7	Open water body with large willows, emergent aquatic vegetation and weed dominated banks	Modified terrain on a broad, low relief plain on alluvium near the boundary with sedimentary geology to the north	83	Weeds	Extensive indigenous aquatic vegetation	Woody weed removal (willows)	0.5

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Zone	Main features	Topography and geology	Target EVC	Management issues	Significant vegetation values	Key opportunities	Quality (max. 2)
8	Turf with scattered mostly deciduous exotic trees with small areas of indigenous ground-layer herbaceous vegetation and woody plantings	Low relief plain on alluvium; seasonally waterlogged soils	83	Low structural diversity (mown areas)	Planted native vegetation patches	Widen native vegetation corridor (requires significant reduction to open space)	0.5
9	Remnant and planted native vegetation; scattered large old exotic trees; the southern flats form a gradient to areas with sedimentary geology	Low relief plain on alluvium with an incised stream channel, connecting drainagelines and shallow stormwater channels	47/83	Weeds including non-indigenous plantings; soil compaction caused by regular mowing; stormwater runoff from residential areas	<i>Eucalyptus aggregata</i> ; <i>Senecio campylocarpus</i> ; Extensive planted vegetation; creekline remnant vegetation	Improve understorey condition; widen native vegetation corridor (requires minor reduction to open space); discontinue mowing in some areas	1.5
10	Dominated by exotic trees, built environment and trail network	Stream channel and banks on alluvium; highly modified urbanised environment	83	Weeds; significant gap in creekline connectivity	-	Ecosystem restoration (requires significant reduction to exotic tree cover)	0.5
11	Turf with scattered, mostly exotic trees; trail network, clumps of planted woody vegetation patches	Low relief plain on alluvium with several shallow stormwater channels from urban and industrial areas	47/83	Weeds; industrial effluent; low structural diversity (mown areas)	<i>Senecio campylocarpus</i> Extensive planted vegetation; creekline remnant vegetation	Widen native vegetation corridor (requires significant reduction to open space)	1
12	Revegetated creekline; remnant trees; intact streamline vegetation	Stream channel and banks on alluvium with several steep banks	83	Weeds; urban stormwater and industrial effluent	<i>Eucalyptus aggregata</i> ; <i>Senecio campylocarpus</i> Planted native vegetation patches	Improve understorey condition	1.75
13	Dominated by pine trees and pine leaf litter; degraded Valley Grassy Forest remnant	Moderate to steep slope on sedimentary geology	47	Weeds (pine trees notable)	<i>Geranium solanderi var. solanderi</i> , <i>Olearia myrsinoides</i>	Ecological restoration (requires significant reduction to exotic tree cover)	0.5
14	Weed regrowth along a government road easement with overhead powerlines	Moderate to steep slope on sedimentary geology	47	Overhead powerline constraints; weeds	<i>Olearia myrsinoides</i>	Ecological restoration without tree canopy	0.5
15	Weed regrowth along a government road easement with overhead powerlines and stormwater drainage from nearby road	Broad, low slope with depressions on alluvium	83	Weeds; industrial effluent and roadside stormwater runoff	<i>Eucalyptus aggregata</i>	Ecological restoration	0.5

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Zone	Main features	Topography and geology	Target EVC	Management issues	Significant vegetation values	Key opportunities	Quality (max. 2)
16	Revegetated creekline with remnant trees and intact streamline vegetation	Extensive low relief creek flats and shallow, meandering creekline on alluvium that fringes sedimentary banks on the northern edge	83	Weeds; effluent/sewage leaks and drainage outflows	<i>Eucalyptus aggregata</i> ; extensive planted vegetation; very high quality remnant vegetation	Improve understorey condition; ecological cool burn high quality remnant vegetation	1.75
17	Remnant woodland with extensive native plantings; turf and trail network	Moderate to steep slope on sedimentary geology	47	Weeds (non-indigenous plantings); urban stormwater and domestic effluent; soil compaction caused by frequent mowing	<i>Senecio campylocarpus</i> ; extensive planted vegetation; remnant vegetation	Monitor or remove non-indigenous plantings; improve understorey condition; reduce mowing frequency	1.5
18	Open water body and open space with trails	Modified terrain on a broad, low relief plain on alluvium	47/83	High edge-to-interior ratio (narrow land parcel); existing trails limit revegetation opportunities	Dam dominated by native aquatic vegetation; <i>Eucalyptus aggregata</i> on neighbouring land	Habitat corridor east to remnants on private land with discontinuous connectivity to Macedon RP.	1
19	Remnant trees and turf; dog off-lead area; mown areas support native and exotic ground-flora	Low relief creek terrace on alluvium that grades to the west with the low slope near the edge of sedimentary geology	47/83	Low structural diversity (mown areas); soil compaction caused by regular mowing	<i>Eucalyptus aggregata</i> Remnant vegetation (with understorey values)	Discontinue mowing; improve understorey condition	0.5
20	Remnant woodland with extensive native plantings; intact in-stream vegetation with a disused causeway along the waterway	Low relief creek flats and shallow, meandering creekline on alluvium	83	Private land boundary on the eastern creek bank; narrow woody vegetation corridor; weeds	<i>Eucalyptus aggregata</i> ; Extensive planted vegetation; creekline remnant vegetation	Improve understorey condition	1.75
21	Trail network and turf with native plantings	Low relief creek terrace and riparian corridor on alluvium	47/83	Low structural diversity (mown areas)	Small planted patches of native vegetation	Widen native vegetation corridor (requires significant reduction to open space)	0
22	Planted and remnant vegetation; small dams; two tributaries enter the site from private land north/north-west; mature exotic trees along the northern site boundary (Lancefield-Woodend road reservation)	Low relief creek terrace and riparian corridor on alluvium	83	Private land boundary on the eastern creek bank; narrow woody vegetation corridor; weeds	<i>Eucalyptus aggregata</i> ; Extensive planted vegetation; creekline remnant vegetation	Widen native vegetation corridor (requires minor reduction to open space)	1.75

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5. Site management and restoration plan

This section describes five restoration projects to be completed at the study site over coming decades. A significant level of investment is required to restore the site to a very high level of ecological function and there are many ways to tackle the management issues present at this land. Many different types of projects could be developed to restore the land, however the limited scope of this assessment meant only a small number could be developed for the immediate future.

To help develop individual project areas and works the range of threats and weaknesses of the site have to be considered. The major constraints on restoration of the Five Mile Creek environs include the following key issues:

- large scale and high cost of works required to achieve large-scale restoration outcomes;
- long-term, ongoing pressure of weed invasion, particularly the threat of invasive garden escapes, widely dispersed common but high impact weeds, pasture grasses, vigorous herbs and climbers and aquatic weeds;
- threats associated with urban and industrial environments, such as point-source pollution, litter, errant pets and predatory or otherwise invasive wildlife (e.g. introduced birds) that thrive in these settings and place enormous pressure on native species and ecosystems;
- limited up and down-stream riparian vegetation cover along the creek outside the study area, and the low landscape-scale vegetation cover across agricultural areas of the Five Mile Creek upper catchment;
- Historic land use disturbances that have altered soil and nutrient conditions that are difficult and costly to remediate;
- Floodplain and creek hydrology changes due to landscape-scale drainage and water diversion for agriculture and flood protection;
- Competing land uses including accessible public spaces provided by walking paths, mown areas, dog off-lead zones and the summer shade and other amenity values provided by historic plantings of exotic trees;
- Physical limits to widening the existing patches of native vegetation caused by neighbouring private land and the need to maintain public open space; and
- Significant physical gaps along the creekline due to powerlines (zone 5) and exotic trees (zone 9 & 10).

Fire risk and community fire safety

In addition to the issues above, fire risk is a major consideration for all land management planning throughout the Macedon Ranges LGA. The focus of this plan is to guide the design and delivery of ecological restoration to enhance ecological management outcomes. Further to this, several key land management objectives are the protection of biodiversity and waterway values. Therefore, fire management is integral to these objectives and outcomes and has been considered during the preparation of the plan.

All works proposals included in this report will need to be assessed by Council for compliance with the relevant Municipal Fire Management Plan and planning overlays related to the State bushfire planning policy (section 13.02-1S of the Macedon Ranges Planning Scheme). No part of the study area is subject to the Bushfire Management Overlay under the Macedon Ranges Planning Scheme, however the waterway environs are part of an extensive zone designated as *Bushfire Prone Area*. It is acknowledged under the current Municipal Fire Management Plan (MRSC 2020) that the fire environment is changing due to climate change effects, and so fire management will also change in order to adapt to future conditions.

The fire risk associated with works recommended in this plan are likely to be relatively low and possibly only a contentious issue for some sites where vegetation management occurs close to private residences. In these cases, existing unmanaged weed infestations and tall (unslashed) grass biomass along private property boundaries pose a greater overall hazard than would be present if these areas were restored using native herbaceous species that have lower overall biomass and offer summer growth (e.g. warm-season grasses like Kangaroo Grass). However, all vegetation management proposals should be evaluated with consideration for any associated fuel hazard risks and for compliance with relevant regulations and guidelines.

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5.1. General guidelines for site restoration

To maintain a practical approach to site management the five recommended restoration projects offer between them a variety of opportunities to maintain, enhance and expand biodiversity at key locations along the creekline. The major exclusions include assessment zones 1, 3, 6, 7, 8, 10, 11, 13, 17, 18 and 21 mainly because these zones present less significant opportunities, are somewhat constrained by their current condition or land use, and due to project limits. However, excluded zones are no less appropriate for extending the restoration methods being used generally at the site.

Restoration projects are described in detail in the sections that follow, and key work sites are shown in Figures 3 to 6. The first three projects are each provided with a general works plan to guide project planning and budgeting. The last two restoration projects cover relatively large areas that require further planning to assess their viability and carry out further site analysis. A detailed work plan is not provided for the Black Gum Floodplain Restoration. However, NCCMA has provided costings for the extensive weed control required for the Floodplain Woodland Reclamation project, and so this project has been given further consideration in the plan.

Weed control and planting management standards are based on the current guidelines used for Victorian *Management standards for native vegetation offset sites* (DELWP 2019). Planting densities are based on the standards set out in the Victorian *Native vegetation gain scoring manual* (DELWP 2017). Table 5 outlines appropriate planting densities for understorey species at all revegetation sites except in situations where the local conditions require a variation.

Appendix 3 and 4 list plant species suitable for use in revegetation within Valley Grassy Forest and Swampy Riparian Woodland respectively.

5.2. Planting guidelines

All tubestock plantings should be provided with stakes and guards to offer frost protection and make plants more visible to aid their maintenance during the first few years. Guards can be removed as soon as plants are established. Macropods and rabbits may damage plantings at any time but while plants remain small they are at greater risk of death from herbivores and other disturbances.

All plantings should be watered-in twice at planting and regularly for at least several weeks afterwards, unless sufficient rainfall is observed or watering risks waterlogging the soil. Most importantly, any plantings in spring require reliable summer watering to combat the risk of plant failure during summer drought.

Mulch is generally not required around plantings but could be utilised in certain situations. High density planting of ground layer species will not be appropriate to mulch because of the planting density but mulch can be applied to woody tree and shrub plantings.

Plantings are expected to reach a survivorship of >75% at the completion of each project and the nominal planting density or total number of plants should factor this into the design of each planting area. For example, plant out 125% of the intended survivorship number to account for typical rates of attrition, or plan to carry out supplementary in-fill planting on a case-by-case basis.

Canopy species

Overstorey (tree) planting densities:

- 50 plants per hectare for Swampy Riparian Woodland (EVC 83)
- 100 plants per hectare for Valley Grassy Forest (EVC 47)

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Higher tree planting densities may be appropriate in some situations to provide dense areas of understorey using canopy species. In these areas some form of ecological thinning should be provided in later years to promote the overstorey development, in which case the thinnings should be retained on site to provide ground-layer coarse woody debris.

Understorey species

Table six provides density guidelines for planting tubestock or hiko cells of understorey species.

Understorey plantings can include other, smaller lifeforms such as herbs, small and medium graminoids, ground ferns and prostrate shrubs. The use of small-statured plants in revegetation projects has an inherently high risk of failure and should be assessed for each planting project on a case-by-case basis and supported by higher maintenance requirements to justify the investment.

Planting densities for small statured plants will vary by plant size and habit. Species with a tufted habit that don't spread vegetatively should be planted in dense clumps of 5-10 plants/m². To meet minimum viable population size requirements the reintroduction of any small understorey lifeforms should be supported by plantings of >1,000 individuals per species. Seeds and other propagation materials should be sourced from diverse and geographically broad genetic base that focuses on large source populations rather than smaller ones, in order to maximise their evolutionary potential.

Table 6. Understorey planting densities for revegetation at Five Mile Creek (based on DELWP 2017).

Lifeform#	Plants per unit area for each 5% cover in EVC benchmark	Benchmark cover by EVC
Understorey tree (T)	50/ha	EVC 83: 10 % EVC 47: 10 %
Medium shrub (MS)	200/ha	EVC 83: 5 % EVC 47: 10 %
Small shrub (SS)	500/ha	EVC 83: 1 % EVC 47: 5 %
Large tufted graminoid (LTG)	500/ha	EVC 83: 10 % EVC 47: 10 %

the plant species recommended for use in Appendices 3 and 4 are assigned to lifeforms that also include other lifeform categories for smaller plant species not covered by this table.



- - - Study area boundary
— Five Mile Creek
- - - Minor Watercourse

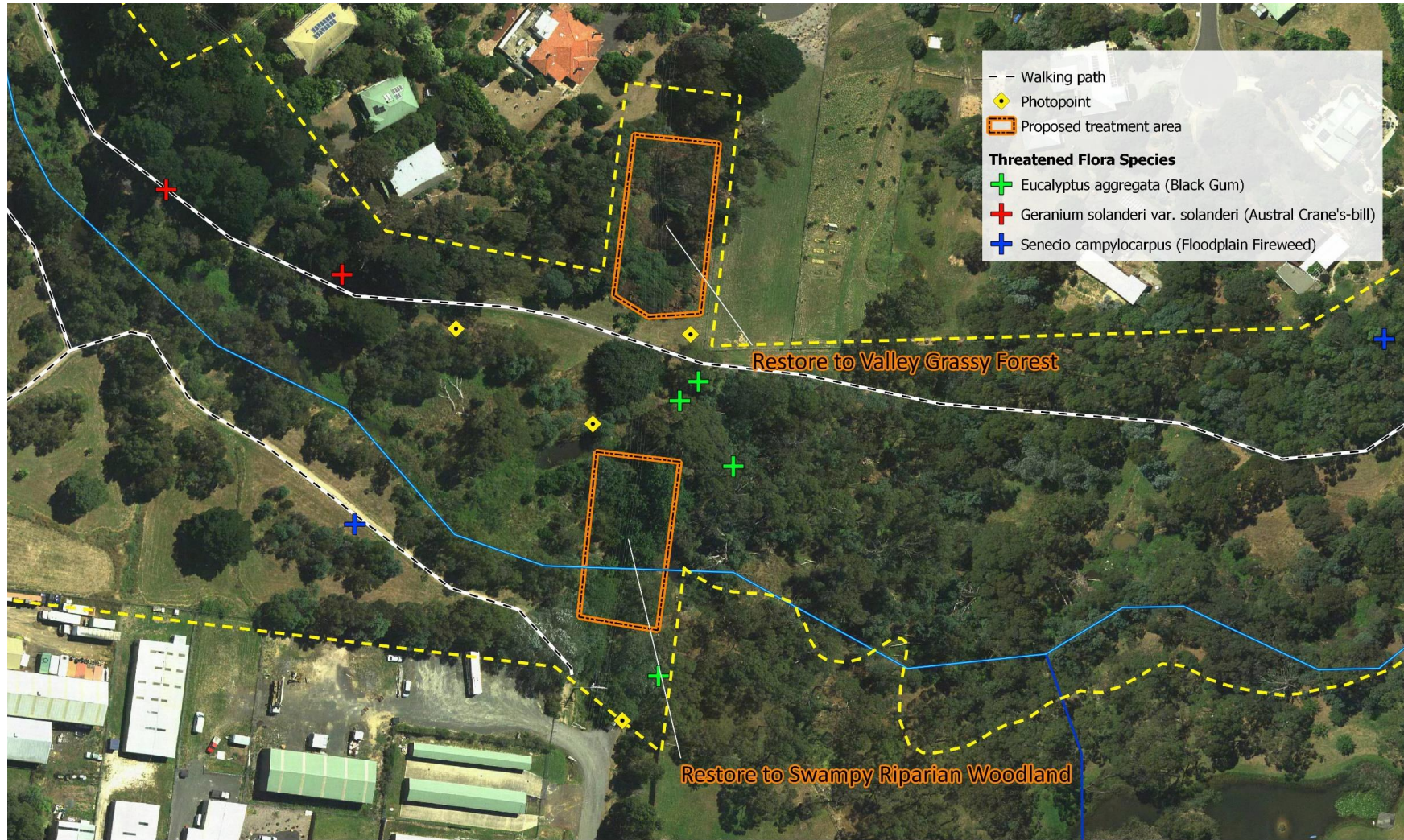
Scale 1:1000 (print to A3)
 Coordinate System: GDA 1994 MGA Zone 55
 Projection: Transverse Mercator
 Datum: GDA 1994



Figure 3. Eastern parts of the Black Gum Woodland



Aerial photograph from 7 February 2017
 © Macedon Ranges Shire Council



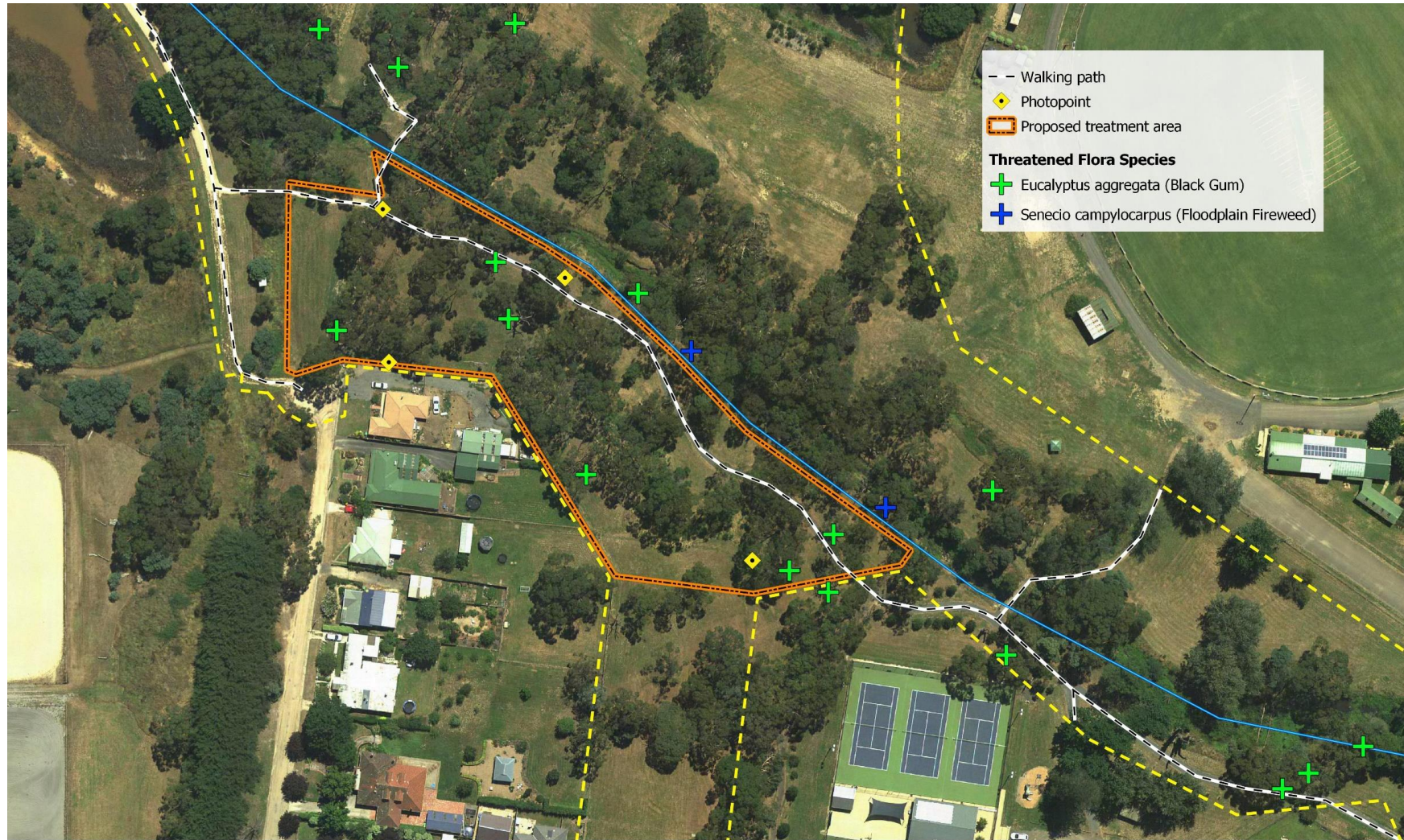
- - - Study area boundary
— Five Mile Creek
- - - Minor watercourse

Scale 1:1000 (print to A3)
 Coordinate System: GDA 1994 MGA Zone 55
 Projection: Transverse Mercator
 Datum: GDA 1994



Aerial photograph from 7 February 2017
 © Macedon Ranges Shire Council

Figure 4. Bowen Street Vegetation Enhancement areas at the



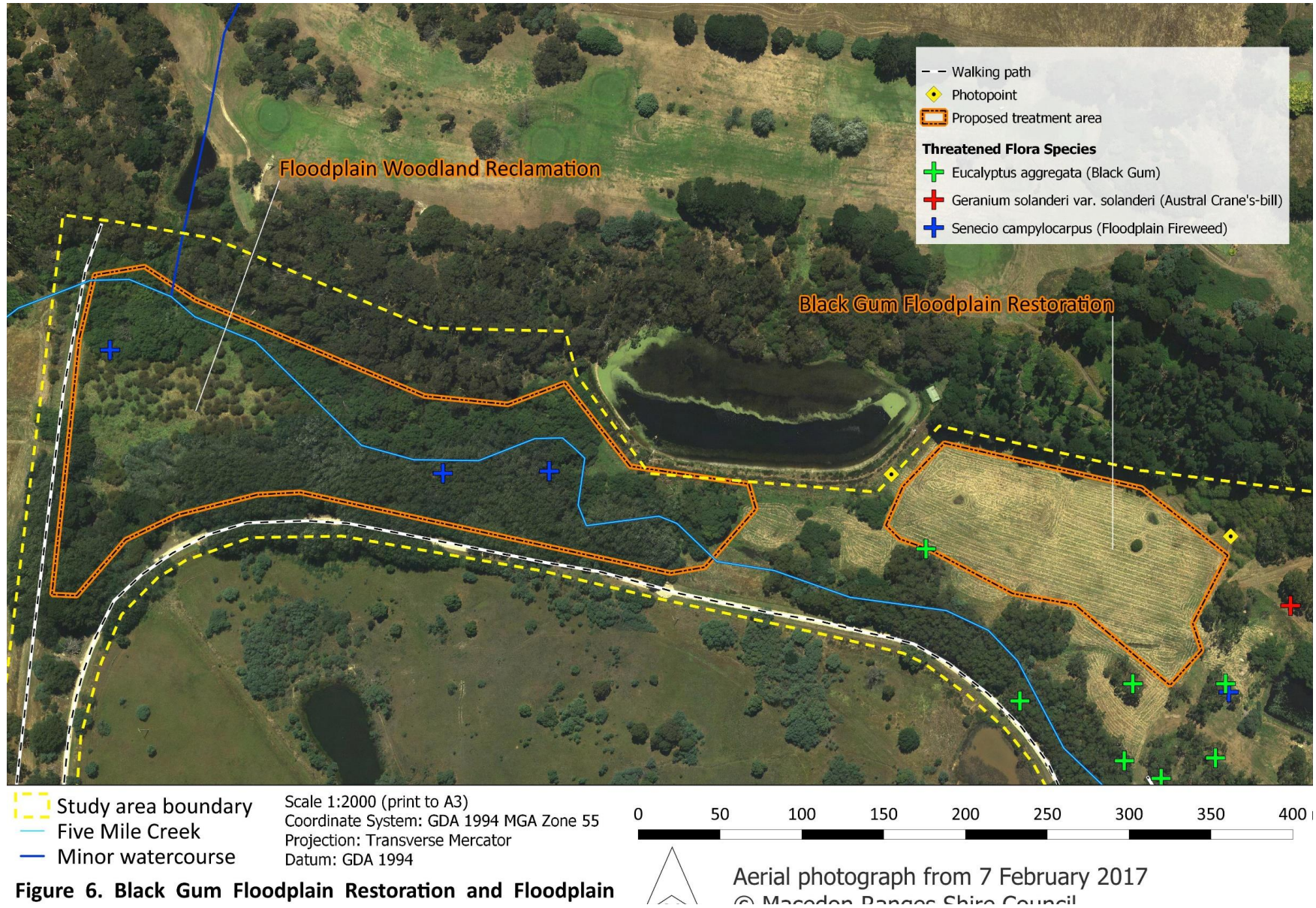
Study area boundary
Five Mile Creek

Scale 1:1000 (print to A3)
Coordinate System: GDA 1994 MGA Zone 55
Projection: Transverse Mercator
Datum: GDA 1994



Aerial photograph from 7 February 2017
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Figure 5. Western parts of the Black Gum Woodland



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5.3. Black Gum Woodland Enhancement

Location and area: central and eastern areas of the study site across assessment zones 9 and 19, up to 2 ha (see figures 3 and 5).

Key objectives: Remove mowing from key areas to improve Black Gum habitat quality and the vegetation understorey condition.

Major benefits: Reduce soil compaction with a potential increase to Black Gum longevity; promote Black Gum recruitment; significantly improve understorey habitat condition; improve water quality inflows to Five Mile Creek; and provide community engagement opportunities.

Significant risks: community dissatisfaction due to site management changes; increased weed cover and maintenance cost - Council would need to provide a contingency plan if cessation or reduced mowing frequency creates a major weed management issue.

Priority works: community engagement; reduce or stop regular site mowing – install signage or mower exclusion barriers; allow build-up of natural leaf litter, fallen timber and understorey regeneration; monitor weeds and natural recruitment and provide appropriate management responses.

Goals: Remove regular mowing from lawned Black Gum remnants and within ten years re-establish complex understorey vegetation to the general guide of EVC 83 Swampy Riparian Woodland. This should include at least one of the three key recommended locations and maintain a low cover <5% of high priority weeds and achieve active seedling recruitment of Black Gum. Enhance weed control outcomes by planting understorey species into weed treatment areas to enhance weed management outcomes.

Key tasks:

- Early consultation and planning: consult with Council’s open space department and the local community about the proposed site changes;
- Delineate mowing exclusion zones, install site-based signage and notify local residents about the project;
- Carry out regular site monitoring to assess vegetation development and identify Black Gum recruitment – include community volunteers where possible;
- Supplementary works: Control high priority weeds and significant pasture grass infestations;
- Supplementary works: Revegetate in areas treated for weeds;
- Project evaluation after the final monitoring in year five.

Duration: five years including four years of active management and a final year of monitoring with project evaluation; the project could be replicated in other areas of the site and modified with improvement to the project design over time. This project provides an opportunity for community monitoring of Black Gum recruitment.

Cost: Very low; \$1-5K, mainly for community engagement, monitoring and minor site maintenance unless supplementary weed control and revegetation is required (included in the works plan).

Priority: High; this project is not overly complex but requires some community engagement to give it the best chance of success, particularly if dog off-lead areas are affected.

Monitoring: photopoints; species lists for each project area, with the option of quadrat-based monitoring; counts of Black Gum recruitment; ongoing assessments of weed cover.

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Table 7. Work plan for Black Gum Woodland Enhancement

Works period	Task	Target	Cost range
Year 1	Early project planning – consult with Open Space, local community and set up monitoring schedule.	Prepare a project plan documenting all actions agreed	-
	Mark out mowing exclusion areas and install interpretive signage	Markers/fences established; signs located at key access points	<\$2K
	Monitoring for vegetation change – include community volunteers where practical *Council's project officer will need to also complete inspections to assess the need to provide supplementary weed control and revegetation	Locate and record any Black Gum seedlings (GPS and counts) – recheck these annually Assess vegetation structural change using photopoints Collect a species list for each mowing exclusion area with the option of establishing quadrats for inclusion to the VBA/ALA as a project	<\$3K
	<u>Supplementary:</u> Weed control for high priority weeds (see Appendix 2), exotic perennial grasses and herbs as appropriate to ensure project success.	Target weed cover in treatment areas <5%	TBA
	<u>Supplementary:</u> Source propagation material for revegetation – e.g. seed collection sites or order materials through an appropriate nursery	Commission plant production due for planting in the next appropriate planting season Focus on understorey species to allow Black Gum seedlings to potentially recruit onto planting areas	TBA
Year 2	Monitoring	As per year 1	<\$3K
	<u>Supplementary:</u> Revegetate Year 1 weed control areas	Install 5-10 plants/m ² within target areas; do no mulch unless critical to limit weed re-establishment and protect plantings	TBA
	<u>Supplementary:</u> Weed control for high priority weeds (see Appendix 2), exotic perennial grasses and herbs as appropriate to ensure project success.	As per year 1	TBA
	<u>Supplementary:</u> Source propagation material for revegetation – e.g. seed collection sites or order materials through an appropriate nursery	As per year 1	TBA
Year 3	Monitoring	As per year 1	<\$3K
	<u>Supplementary:</u> Revegetate Year 1 weed control areas	Install 5-10 plants/m ² within target areas; do no mulch unless critical to limit weed re-establishment and protect plantings	TBA
	<u>Supplementary:</u> Weed control for high priority weeds (see Appendix 2), exotic perennial grasses and herbs as appropriate to ensure project success.	As per year 1	TBA
	<u>Supplementary:</u> Source propagation material for revegetation – e.g. seed collection sites or order materials through an appropriate nursery	As per year 1	TBA
Year 4	Monitoring	As per year 1	<\$3K
	<u>Supplementary:</u> Revegetate Year 1 weed control areas	Install 5-10 plants/m ² within target areas; do no mulch unless critical to limit weed re-establishment and protect plantings	TBA
	<u>Supplementary:</u> Weed control for high priority weeds (see Appendix 2), exotic perennial grasses and herbs as appropriate to ensure project success.	As per year 1	TBA
	<u>Supplementary:</u> Source propagation material for revegetation – e.g. seed collection sites or order materials through an appropriate nursery	As per year 1	TBA

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Works period	Task	Target	Cost range
Year 5	Monitoring	As per year 1	<\$3K
	Project evaluation and reporting – compile all previous project monitoring data and reports and prepare an overview of the project outcomes, lessons learned and improvements for the future	Project evaluation report completed	\$2-5K

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5.4. Bowen Street Vegetation Enhancement

Location and area: the easement separating central and eastern areas of the study site across that include assessment zones 14 and 15, up to 1 ha (see figure 4).

Key objectives: Restore Valley Grassy Forest and Swampy Riparian Woodland; prevent weed reinvasion. Note the government road easement has previously been groomed for woody weeds with no revegetation plan for the site to date.

Major benefits: Increase the extent and quality of EVCs under and near the powerline easement; improve water quality inflows to Five Mile Creek; enhanced protection for Austral Crane's-bill and Silky Daisy-bush; small community engagement opportunities.

Significant risks: community dissatisfaction due to site management changes (Pine tree or oak removal); high weed management cost; limited effectiveness due to difficult terrain; a constrained restoration outcome due to overhead powerlines or the need to retain oak or pine trees; ongoing vegetation lopping by powerline authorities (this is manageable if effective stakeholder engagement is completed); native canopy tree decline may result as a short-term impact of large pine tree removal (due to altered canopy dynamics).

Priority works: site preparation; source propagation material; planting; site maintenance.

Goals: Treat re-establishing weeds and revegetate slopes and flats and revegetate a mixed shrubby-grassy-herb-rich indigenous understorey vegetation to the general guides of EVC 47 and 83. This requires maintenance of a low cover (<5%) of high priority weeds for the duration of the five year active management period and extensive revegetation to establish a dense cover of desirable species.

Key tasks:

- Site-wide treatment of weed regrowth for a minimum of twelve months prior to planting
- Source propagation material for revegetation, e.g. wild collected seed or nursery grown plants
- Revegetate extensively, focussed on dense tussock grass-herbaceous understorey with low shrubs;
- Report on project results at regular milestones and complete a project evaluation at the end of six years.

Duration: up to five years if an intensive program of revegetation is carried out

Cost: Moderate; \$10K-50K depending on final planting densities

Priority: High; this project is not overly complex but requires some community engagement to give it the best chance of success, particularly if dog off-lead areas are affected.

Monitoring: aerial photography assessment; photopoints; population assessment of Austral Crane's-bill and Silky Daisy-bush; quadrat floristic data (higher quality areas of Valley Grassy Forest); regular site inspections during any contractor works and ongoing assessments of weed cover.

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Table 8. Work plan for Bowen Street Vegetation Enhancement

Works period	Task	Target	Cost range
Year 1	All treatment areas shown in Figures 4: control all priority weeds, perennial grasses and herbs	Target weeds <5% cover	\$3-10K
	Source propagation material for revegetation across 1 ha: <ul style="list-style-type: none"> ▪ A minimum of 10,000 plants that includes: ▪ At least 5000 grasses (or direct seed equivalent or greater amount) ▪ At least 3000 small shrubs and other herbaceous understorey species ▪ Aquatic or riparian-specialist species on the drainageline ▪ Scattered medium shrubs to fill any major gaps <p>Note that any observed natural regeneration can be substituted for revegetation and removed from the 1 ha planting area</p>	Commission plant production or seed purchase for planting in the next appropriate period for revegetation Plant in spring through early autumn planting for warm season grasses (e.g. <i>Themeda triandra</i> and <i>Hemarthria uncinata</i>).	\$8K-15K
	Monitoring	Recapture photopoints to document change in site condition	<\$1K
Year 2	All treatment areas shown in Figures 4: control all priority weeds, perennial grasses and herbs	Target weeds <5% cover	\$3-10K
	Revegetate over winter-spring. Guard plants on a case-by-case basis if heavy rabbit or macropod activity is likely in the planting areas <ul style="list-style-type: none"> - Include community volunteers wherever possible 	Target weeds <5% cover Plant survivorship >75% Install sufficient supplementary (in-fill) plants	\$4K-8K
	Monitoring	As per year 1	<\$1K
Year 2	All treatment areas shown in Figures 4: control all priority weeds, perennial grasses and herbs	Target weeds <1% cover	\$2-6K
	Revegetation maintenance – weed control, watering, maintain guards and install replacement plants as required <ul style="list-style-type: none"> - Complete maintenance treatments at least four times annually 	As per year 2	\$4K-8K
	Monitoring	As per year 1	<\$1K
Year 3	All treatment areas shown in Figures 4: control all priority weeds, perennial grasses and herbs	As per year 3	\$2-6K
	Revegetation maintenance – weed control, watering, maintain guards and install replacement plants as required <ul style="list-style-type: none"> - Complete maintenance treatments at least four times annually 	As per year 2	\$4K-8K
	Monitoring	As per year 1	<\$1K
Year 4	All treatment areas shown in Figures 4: control all priority weeds, perennial grasses and herbs	As per year 3	\$2-6K
	Revegetation maintenance – weed control, watering, maintain guards and install replacement plants as required <ul style="list-style-type: none"> - Complete maintenance treatments at least four times annually 	As per year 2	\$4K-8K
	Monitoring	As per year 1	<\$1K

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Works period	Task	Target	Cost range
Year 5	All treatment areas shown in Figures 4: control all priority weeds, perennial grasses and herbs	As per year 3	\$2-6K
	Detailed monitoring	Document plant survivorship and weed cover	\$1-2K
	Project evaluation and reporting – compile all previous project monitoring data and reports and prepare an overview of the project outcomes, lessons learned and improvements for the future	Project evaluation report completed	\$2-5K

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5.5. Creekline Maintenance and Understorey Enhancement

Location and area: all sections of the study site that are close to the watercourse that includes assessment zones 5, 9, 12, 16, 20 and 22 (potentially 12 ha of land but more likely in practice to cover a much smaller area) (these are not depicted on detailed maps but can be seen on the overview provided on figure 2).

Key objectives: Maintain Swampy Riparian Woodland and lower slopes areas of Valley Grassy Forest and enhance their understorey conditions; prevent high threat weed establishment and spread. Note this restoration project provides a framework for ongoing maintenance of the major creekline sections that have been revegetated historically – these zones support a combination of remnant and revegetated native vegetation values and were the result of significant voluntary community labour.

Major benefits: Increase the quality of EVCs along the creekline and adjacent terraces, banks and low slopes; improve water quality inflows to Five Mile Creek (e.g. by replacing weeds with functionally diverse, perennial understorey vegetation and through low herbicide use as weed populations are maintained at low levels); enhanced protection for Austral Crane's-bill; increase recruitment opportunities for Black Gum; regular community engagement opportunities.

Significant risks: community dissatisfaction due to site management changes (exotic tree removal); high weed cost due to long-term pressure of weeds from the surrounding environment and upstream sources; limited effectiveness due to irregular or inconsistent approach to site maintenance; a constrained restoration outcome due to the need to retain oak or pine trees.

Priority works: stakeholder engagement if any significant exotic trees are proposed for removal; site preparation for understorey plantings (extensive understorey weed control); planting (potential community participation); ongoing site maintenance (inspections and control of priority weeds).

Goals: Treat priority weeds and revegetate on low slopes, floodplain terraces and the riparian corridor to the general guide of EVC 83 and 47. This requires treatment of each section of creekline at intervals over a ten year period to attain target weed cover <5%.

Duration: a cyclic approach to creekline maintenance could be carried out over a ten-year timeframe, providing each section of the creek treatment over one or two seasons across that period.

Cost: Variable; \$2K-20K for maintenance of each zone, depending on the desired targets for each treatment and whether revegetation will be completed; >\$20K-\$50K for major tree removal through some sections of the creek.

Priority: Moderate; this project should be integrated into standard, ongoing site maintenance to keep weeds at manageable levels. The project may not be essential in the short-term but if maintenance is not carried out then future maintenance costs will increase substantially.

Monitoring: aerial photography assessment for large tree removal; photopoints at key creek sections (not completed in this assessment); population assessment of Austral Crane's-bill; quadrat floristic data; regular site inspections during any contractor works and ongoing assessments of weed cover.

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Table 9. Work plan for Creekline Maintenance and Understorey Enhancement

Works period	Task	Target	Cost range
Year 1			
1.1	<u>Zone 20 & 22</u> Treat high priority weeds including early planting preparation. For planting preparation focus on areas of perennial pasture grasses or otherwise disturbed areas under existing vegetated areas, either under existing canopy cover or in canopy gaps	<5% cover of high priority weeds within treated areas <1% cover of exotic vegetation within target planting areas	\$3K-6K
1.2	<u>Zone 20 & 22</u> Source propagation material for revegetation across 0.5 ha: <ul style="list-style-type: none"> ▪ A minimum of 10,000 plants that includes: ▪ At least 50% grasses (or direct seed an equivalent or greater amount) ▪ At least 30% small shrubs and herbaceous understorey species ▪ Aquatic or riparian-specialist species for seasonally inundated or boggy sites ▪ Avoid planting trees and larger shrubs 	Commission plant production or seed purchase for planting in the next appropriate period for revegetation	\$8K-15K
1.3	Monitoring	Set up photopoints at new planting sites and document baseline site condition	<\$1K
Year 2			
2.1	<u>Zone 20 & 22</u> : Treat high priority weeds focussing on species difficult to control in year 1 (e.g. plants unable to be treated due to access constraints or outside the year 1 budget)	<5% cover of high priority weeds within treated areas	\$2K-5K
2.2	<u>Zone 20 & 22</u> : Revegetate (minimum 0.5 ha) over winter-spring. Guard plants on a case-by-case basis if heavy rabbit or macropod activity is likely in the planting areas Include community volunteers wherever possible	Install 10,000 plants in suitable conditions Plant in spring through early autumn planting for any warm season grasses (e.g. <i>Themeda triandra</i> and <i>Hemarthria uncinata</i>).	\$3K-6K
2.3	Monitoring	Revisit photopoints at planting sites and document baseline site condition	<\$1K
Year 3			
3.1	<u>Zone 14 & 16</u> Apply the same weed control treatment as item 1.1	As per item 1.2	\$5K-10K
3.2	<u>Zone 14 & 16</u> Apply the same plant procurement as item 1.2	As per item 1.2	\$8K-15K
3.3	<u>Zone 20 & 22</u> : Planting maintenance across all revegetation areas Ensure each area receives maintenance at least twice annually	Maintain target weed species cover at <5% Ensure >75% planting survivorship or provide appropriate in-fill planting	\$2K-4K
3.4	Monitoring	Set up photopoints at new planting sites and document baseline site condition Revisit existing photopoints and recapture site condition	<\$2K

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Works period	Task	Target	Cost range
Year 4			
4.1	<u>Zone 14 & 16</u> Apply the same weed control treatment as item 2.1	As per item 2.1	\$5K-10K
4.2	<u>Zone 14 & 16</u> Apply the same plant revegetation as item 2.2	As per item 2.2	\$8K-15K
4.3	<u>Zone 20 & 22:</u> Planting maintenance across all revegetation areas Ensure each area receives maintenance at least once – this is the final plant maintenance unless monitoring shows that more investment is required	As per item 3.3	\$1K-2K
4.4	Monitoring	Revisit existing photopoints and recapture site condition	<\$2K
Year 5			
5.1	<u>Zone 12 & 13</u> Apply the same weed control treatment as item 1.1	As per item 1.1	\$5K-10K
5.2	<u>Zone 12 & 13</u> Apply the same plant procurement as item 1.2	As per item 1.2	\$8K-15K
5.3	<u>Zone 14 & 16:</u> Apply the same planting maintenance treatment as item 3.3	As per item 3.3	\$2K-4K
5.4	Monitoring	As per item 3.4	<\$2K
Year 6			
6.1	<u>Zone 12 & 13</u> Apply the same weed control treatment as item 2.1	As per item 2.1	\$5K-10K
6.2	<u>Zone 12 & 13</u> Apply the same plant revegetation as item 2.2	As per item 2.2	\$8K-15K
6.3	<u>Zone 14 & 16:</u> Apply the same planting maintenance treatment as item 4.3	As per item 3.3	\$1K-2K
6.4	Monitoring	As per item 3.4	<\$2K
Year 7			
7.1	<u>Zone 5 & 9</u> Apply the same weed control treatment as item 1.1	As per item 1.1	\$5K-10K
7.2	<u>Zone 5 & 9</u> Apply the same plant procurement as item 1.2	As per item 1.2	\$8K-15K
7.3	<u>Zone 14 & 16:</u> Apply the same planting maintenance treatment as item 4.3	As per item 3.3	\$2K-4K
7.4	Monitoring	As per item 3.4	<\$2K

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Works period	Task	Target	Cost range
Year 8			
8.1	<u>Zone 5 & 9</u> Apply the same weed control treatment as item 2.1	As per item 2.1	\$5K-10K
8.2	<u>Zone 5 & 9</u> Apply the same plant revegetation as item 2.2	As per item 2.2	\$8K-15K
8.3	<u>Zone 14 & 16:</u> Apply the same planting maintenance treatment as item 4.3	As per item 3.3	\$1K-2K
8.4	Monitoring	As per item 3.4	\$2K-5K
Year 9			
9.1	<u>Zone 5 & 9</u> Apply the same planting maintenance treatment as item 3.3	As per item 3.3	\$5K-10K
9.2	Monitoring	As per item 3.4	<\$2K
Year 10			
10.1	<u>Zone 5 & 9</u> Apply the same planting maintenance treatment as item 4.3	As per item 4.3	\$5K-10K
10.2	Monitoring	As per item 3.4	\$2K-5K
	Detailed monitoring Across all areas reassess current plant survivorship and weed cover	Document plant survivorship and current weed cover	\$2-3K
	Project evaluation and reporting – compile all previous project monitoring data and reports and prepare an overview of the project outcomes, lessons learned and improvements for the future	Project evaluation report completed	\$3-6K

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5.6. Black Gum Floodplain Restoration

Location and area: western areas of the study site across assessment zone 4, up to 3.1 ha (see figure 6).

Key objectives: Restore Swampy Riparian Woodland; greatly increase habitat for Black Gum; increase Black Gum population size.

Major benefits: Major increase to native vegetation extent and habitat for flora and fauna; major community engagement opportunities; water quality improvement to the Campaspe River catchment.

Significant risks: high project cost without volunteer planting labour; modified soil conditions may limit the quality of restored understorey vegetation; long-term weed persistence is expected.

Priority works: viability analysis, site preparation (ecological burn, land profile analysis, weed control), revegetation and site maintenance.

Goals: Within ten years replace herbaceous weeds with desirable indigenous species suitable for Swampy Riparian Woodland across no less than 1.5 ha. Achieve 80% revegetation survivorship over a five-year period within each restoration area and attain at least 50% woody lifeform cover within 10 years of revegetation and at least 30% ground cover of herbaceous species including but not limited to robust tussock grasses, sedges and broadleaf herbs suited to the local microhabitats. Prioritise the use of locally sourced Black Gum seed to re-establish a eucalypt canopy at the site.

Key tasks:

- Complete a detailed project plan to accompany large-scale site restoration; ensure the plan addresses site preparation requirements to maximise the survivorship and success of revegetation works and is considerate of any future trail network development proposed in the area.
- Complete large-scale site preparation, using planned burns, herbicide use or other methods based on the detailed project plan.
- Supply seed and other propagation materials for revegetation.
- Monitor and manage woody and herbaceous weeds following large woody weed removal.
- Prepare revegetation sites using herbicide, fire or other method as appropriate and set out in the project plan.
- Complete revegetation and maintain for ten years from planting/seeding, ensure weeds and herbivores do not threaten new plants.
- Undertake periodic monitoring to ensure project meets the set goals; follow-up with post-project evaluation to assess the project outcomes.

Duration: up to ten years.

Cost: High; \$20K-50K.

Priority: Medium; this project could commence immediately but requires minor additional analysis to determine if sufficient funding is available for the necessary site preparation and plant procurement and to identify whether it has the support of the local community, ideally to contribute volunteer planting labour.

Monitoring: aerial photography assessment; photopoints; quadrat floristic data; regular site inspections during contractor works and ongoing assessments of weed cover.

Ten year work plan: This works proposed in this project are not included in the ten year work plan due to the large size, complexity and high cost of the project. Further planning is required to ensure the project can be delivered successfully to a high standard.

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5.7. Floodplain Woodland Reclamation

Location and area: western areas of the study site across assessment zone 2, up to 5.3 ha (see figure 6).

Key objectives: Restore Swampy Riparian Woodland; increase habitat quality for riparian and floodplain flora and fauna

Major benefits: Significant increase to native vegetation extent and habitat for flora and fauna; major ongoing community engagement opportunities; water quality improvement to the Campaspe River catchment; major improvement to stream condition and habitat quality for aquatic and terrestrial flora and fauna.

Significant risks: high project cost; major stream channel modification may arise from woody weed removal (temporary but possibly significant site changes could arise); modified soil conditions may limit the quality of restored understorey vegetation; long-term weed persistence is expected.

Priority works: viability analysis, geomorphological risk analysis, site preparation (large-scale woody weed control), large scale revegetation, extended site maintenance.

Goals: Within thirty years replace woody weeds with desirable indigenous species suitable for Swampy Riparian Woodland across no less than 3 hectares that includes at least 1.3 ha of Willows along Five Mile Creek, 0.5 ha of Hawthorn thicket and 1.3 ha of Poplar infestation. Achieve 80% revegetation survivorship over a ten-year period within each restoration area and attain at least 30% woody lifeform cover within 10 years of revegetation and at least 50% ground cover of herbaceous species including but not limited to robust tussock grasses, sedges and broadleaf herbs suited to the local microhabitats.

Key tasks:

- Complete a detailed project plan to accompany large-scale site restoration; ensure the plan addresses possible downstream hydrology changes that may result from floodplain restoration actions and is considerate of any future trail network development proposed in the area.
- Complete large scale woody weed control and retain any cut woody material as coarse woody debris and for other uses (e.g. public interpretation features).
- Supply seed and other propagation materials for revegetation.
- Monitor and manage woody and herbaceous weeds following large woody weed removal.
- Prepare revegetation sites using herbicide, fire or other method as appropriate and set out in the project plan.
- Complete revegetation and maintain for ten years from planting/seeding, ensure weeds and herbivores do not threaten new plants.
- Undertake periodic monitoring to ensure project meets the set goals; follow-up with post-project evaluation to assess the project outcomes.

Duration: up to thirty years due to the large area involved; this can be staged or broken into smaller areas completed as separate sub-projects.

Cost: Very high; \$260K-300K

Priority: Low; while this project offers very significant ecological benefits it requires further analysis to determine its viability – whether it can be adequately funded and if it has the support of the local community with a commitment from Council to manage and deliver the works.

Monitoring: aerial photography assessment; photopoints; quadrat floristic data; index of stream condition; geomorphological assessment; regular site inspections during any contractor works and ongoing assessments of weed cover.

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Table 10. Work plan for Floodplain Woodland Reclamation

Works period	Task	Target	Cost range
Year 1			
1.1	Obtain Works on Waterways permit to undertake works from North Central CMA (if CMA is not undertaking works)	Permit compliance	N/A
1.2	Engage contractor to complete stem injection of willows and poplars	Standing dead willows and poplars to reduce stump and twig regrowth after removal	\$14K-18K
1.3	Monitoring	Capture pre-works photopoints to document change in site condition	<\$1K
Year 2			
2.1	<p><u>Zone 2</u> Source propagation material for revegetation across 5.3 ha. A minimum of 20,000 tubestock or hiko cells that includes* approximately:</p> <ul style="list-style-type: none"> ▪ 1200 canopy trees ▪ 650 understorey trees ▪ 1300 medium shrubs ▪ 660 small shrubs ▪ 6600 large tufted graminoids ▪ 1000 robust aquatic or riparian-specialist species for seasonally inundated or boggy areas. ▪ 5000 medium tufted graminoids and medium to tiny non-tufted graminoids, prioritising warm-season grasses such as <i>Themeda triandra</i> and <i>Hemarthria uncinata</i> ▪ 5000 small to large herbs prioritising species capable of vegetatively spreading such as <i>Asperula conferta</i>, <i>Haloragis heterophylla</i> and <i>Veronica gracilis</i> (these are desirable to grow in six-inch pots to improve establishment success). <p>* Tubestock/hiko plantings are based on the guidelines from section 5.2 and overplanting rate (125%) to account for attrition.</p>	Commission plant production or seed purchase for planting in spring Years 4, 6, 8 and 10	\$15K-25K
2.2	Engage contractor to undertake mechanical removal and grinding of 1.3 ha of willows along Five Mile Creek, 0.5 ha of hawthorn thicket and 1.3 ha of poplar infestation. Retain some cut woody material as coarse woody debris and for other uses (e.g. public interpretation features). Timed in drier summer months to minimize damage to soil profile.	Removal of weed biomass. Chips could be used on site to suppress weed growth. Burning of dead, cut material not an option so close to urban area for air pollution concerns.	\$60K-80K
2.3	Monitoring	Capture post-works photopoints to document change in site condition	<\$1K
Year 3			
3.1	Targeted herbicide control of woody and herbaceous weeds twice yearly	Maintenance of weed free area in preparation for revegetation	\$3K-7K
3.2	Monitoring	As per year 2	<\$2K

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Works period	Task	Target	Cost range
Year 4			
4.1	Engage contractor to undertake spring revegetation using tubestock selected (c. 12,000 plants minimum). Guard against all herbivores using a range of guards, e.g. 1m plastic mesh, large and small cardboard guards, reusable corflute guards (noting costs will vary widely depending on the materials used). Consider any future trail network development proposed in the area when planning areas for revegetation.	Achieve 80% revegetation survivorship over a ten-year period within each restoration area and attain at least 30% woody lifeform cover within 10 years of revegetation and at least 50% ground cover of herbaceous species. Plant in spring through early autumn planting for warm season grasses (e.g. <i>Themeda triandra</i> and <i>Hemarthria uncinata</i>).	\$25K-40K
4.2	Targeted herbicide control of woody and herbaceous weeds annually	Maintenance of weed free area	\$3K-5K
4.3	Monitoring	As per year 2	<\$2K
Year 5			
5.1	Targeted herbicide control of woody and herbaceous weeds annually	Maintenance of weed free area	\$3K-5K
5.2	Monitoring	As per year 2	<\$1K
Year 6			
6.1	Supplementary (20%, c. 4000 plants) revegetation based on monitoring results. Use guards that successfully protected plants and withstood overbank flows.	Achieve 80% revegetation survivorship over a ten-year period within each restoration area and attain at least 30% woody lifeform cover within 10 years of revegetation and at least 50% ground cover of herbaceous species	\$8-15K
6.2	Targeted herbicide control of woody and herbaceous weeds annually	Maintenance of weed free area	\$3K-\$5K
6.3	Monitoring	As per year 2	<\$1K
Year 7			
7.1	Targeted herbicide control of woody and herbaceous weeds annually	Maintenance of weed free area	\$3K-5K
7.2	Monitoring	As per year 2	<\$1K
Year 8			
8.1	Supplementary (20%) revegetation based on monitoring results. Use guards that successfully protected plants and withstood overbank flows.	Achieve 80% revegetation survivorship over a ten-year period within each restoration area and attain at least 30% woody lifeform cover within 10 years of revegetation and at least 50% ground cover of herbaceous species	\$8-15K
8.2	Monitoring	As per year 2	<\$1K
Year 9			
9.1	Targeted herbicide control of woody and herbaceous weeds annually	Maintenance of weed free area	\$3K-5K
9.2	Monitoring	As per year 2	<\$1K
Year 10			
10.1	Supplementary (20%) revegetation based on monitoring results. Use guards that successfully protected plants and withstood overbank flows.	Achieve 80% revegetation survivorship over a ten-year period within each restoration area and attain at least 30% woody lifeform cover within 10 years of revegetation and at least 50% ground cover of herbaceous species	\$8-15K
10.2	Targeted herbicide control of woody and herbaceous weeds annually	Maintenance of weed free area	\$3K-5K

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Works period	Task	Target	Cost range
	Detailed monitoring Across all areas reassess current plant survivorship and weed cover	Document plant survivorship and current weed cover	\$2-3K
	Project evaluation and reporting – compile all previous project monitoring data and reports and prepare an overview of the project outcomes, lessons learned and improvements for the future. Evaluate the restoration site’s long-term management requirements (a provisional management regime is outlined for years 11-30 below).	Project evaluation report completed	\$3-6K
Years 11-30	Targeted herbicide control of woody and herbaceous weeds every 2 years	Maintenance of weed free area. Native revegetation to progressively shade out weed regrowth and naturally regenerate.	\$3K-5K (each)
	Monitoring every 3 years	As per year 2	<\$1K (each)

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Appendix 1. Flora species recorded from the Five Mile Creek study area, Woodend.

Origin	Taxon Name	Taxon Common Name	VBA Taxon Code
#	<i>Acacia baileyana</i>	Cootamundra Wattle	500014
#	<i>Acacia brachybotrya</i> s.l.	Grey Mulga	500017
#	<i>Acacia cognata</i>	Narrow-leaf Bower-wattle	500021
#	<i>Acacia cyclops</i>	Western Coastal Wattle	505135
	<i>Acacia dealbata</i> subsp. <i>dealbata</i>	Silver Wattle	505875
#	<i>Acacia elata</i>	Cedar Wattle	500031
#	<i>Acacia floribunda</i>	White Sallow-wattle	500036
#	<i>Acacia howittii</i>	Sticky Wattle	500044
	<i>Acacia implexa</i>	Lightwood	500045
#	<i>Acacia longifolia</i> subsp. <i>longifolia</i>	Sallow Wattle	500053
	<i>Acacia mearnsii</i>	Black Wattle	500056
	<i>Acacia melanoxylon</i>	Blackwood	500057
#	<i>Acacia pravissima</i>	Ovens Wattle	500077
	<i>Acacia provincialis</i>	Wirilda	504209
#	<i>Acacia saliciformis</i>	Willow Wattle	N/A
#	<i>Acacia</i> spp.	Wattle	508003
	<i>Acacia verticillata</i> subsp. <i>verticillata</i>	Prickly Moses	504213
	<i>Acaena agnipila</i>	Hairy Sheep's Burr	500104
	<i>Acaena novae-zelandiae</i>	Bidgee-widgee	500105
*	<i>Acanthus mollis</i>	Bear's Breach	505372
*	<i>Acer pseudoplatanus</i>	Sycamore Maple	500108
*	<i>Acer</i> spp.	Maple	N/A
*	<i>Acetosella vulgaris</i>	Sheep Sorrel	502966
*	<i>Achillea millefolium</i>	Milfoil	500109
	<i>Acrotriche serrulata</i>	Honey-pots	500123
*	<i>Agapanthus praecox</i> subsp. <i>orientalis</i>	Agapanthus	503638
*	<i>Agrostis capillaris</i> var. <i>capillaris</i>	Brown-top Bent	504225
*	<i>Aira elegantissima</i>	Delicate Hair-grass	500166
*	<i>Aira</i> spp.	Hair Grass	508024
*	<i>Ajuga reptans</i>	Common Bugle	505815
	<i>Alisma plantago-aquatica</i>	Water Plantain	500174
*	<i>Allium triquetrum</i>	Angled Onion	500179
	<i>Allocasuarina littoralis</i>	Black Sheoak	500677
#	<i>Allocasuarina</i> spp.	Sheoak	508033
	<i>Allocasuarina verticillata</i>	Drooping Sheoak	500685
*	<i>Alopecurus pratensis</i>	Meadow Fox-tail	500183
	<i>Amphibromus</i> spp.	Swamp Wallaby-grass	508046
	<i>Anthosachne scabra</i> s.s.	Common Wheat-grass	528409
*	<i>Anthoxanthum odoratum</i>	Sweet Vernal-grass	500236
*	<i>Aphanes arvensis</i>	Parsley Piert	500239
*	<i>Aptenia cordifolia</i>	Heart-leaf Ice-plant	500249
*	<i>Arbutus unedo</i>	Irish Strawberry Tree	500253
*	<i>Arctotheca calendula</i>	Cape weed	500255
	<i>Arthropodium strictum</i> s.s.	Chocolate Lily	505126
*	<i>Arum italicum</i> subsp. <i>italicum</i>	Italian Cuckoo-pint	503644
	<i>Austrostipa rudis</i> subsp. <i>rudis</i>	Veined Spear-grass	504942
*	<i>Avena ludoviciana</i>	Sterile Oat	504226
	<i>Banksia marginata</i>	Silver Banksia	500363
*	<i>Barbarea verna</i>	Early Wintercress	500369
*	<i>Bellis perennis</i>	English Daisy	500384

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Origin	Taxon Name	Taxon Common Name	VBA Taxon Code
*	<i>Betula pendula</i>	Silver Birch	514703
	<i>Bossiaea prostrata</i>	Creeping Bossiaea	500440
*	<i>Brassica fruticulosa</i>	Twiggy Turnip	500488
*	<i>Briza maxima</i>	Large Quaking-grass	500495
*	<i>Briza minor</i>	Lesser Quaking-grass	500496
*	<i>Bromus catharticus</i> var. <i>catharticus</i>	Prairie Grass	505582
*	<i>Bromus diandrus</i>	Great Brome	500500
*	<i>Buddleja davidii</i>	Butterfly Bush	503653
	<i>Bulbine bulbosa</i>	Bulbine Lily	500510
	<i>Burchardia umbellata</i>	Milkmaids	500512
	<i>Bursaria spinosa</i> subsp. <i>spinosa</i>	Sweet Bursaria	500515
*	<i>Calendula officinalis</i>	Garden Marigold	500560
	<i>Callistemon sieberi</i>	River Bottlebrush	500565
#	<i>Callistemon</i> spp.	Bottlebrush	508176
*	<i>Callitriche stagnalis</i>	Common Water-starwort	500574
	<i>Calystegia sepium</i> subsp. <i>roseata</i>	Large Bindweed	500604
*	<i>Cardamine hirsuta</i> s.s.	Common Bitter-cress	505022
*	<i>Carduus pycnocephalus</i>	Slender Thistle	500620
	<i>Carex appressa</i>	Tall Sedge	500623
	<i>Carex breviculmis</i>	Common Grass-sedge	500627
*	<i>Carex divisa</i>	Divided Sedge	500635
	<i>Carex gaudichaudiana</i>	Fen Sedge	500639
	<i>Carex inversa</i>	Knob Sedge	500642
	<i>Carex iynx</i>	Tussock Sedge	500643
	<i>Carex polyantha</i>	River Sedge	500647
*	<i>Carex riparia</i>	Great Pond Sedge	N/A
	<i>Cassinia aculeata</i> subsp. <i>aculeata</i>	Common Cassinia	500666
∅	<i>Cassinia sifton</i>	Drooping Cassinia	500667
	<i>Centipeda</i> spp.	Sneezeweed	508210
*	<i>Centranthus ruber</i> subsp. <i>ruber</i>	Red Valerian	500710
*	<i>Chamaemelum nobile</i>	Common Chamomile	500725
*	<i>Chenopodium album</i>	Fat Hen	500736
	<i>Chiloglottis valida</i>	Common Bird-orchid	504888
*	<i>Chicorium intybus</i>	Chicory	500778
*	<i>Cirsium vulgare</i>	Spear Thistle	500782
*	<i>Claytonia perfoliata</i> subsp. <i>perfoliata</i>	Miner's Lettuce	500787
*	<i>Clematis vitalba</i> var. <i>vitalba</i>	Traveller's Joy	504310
*	<i>Conium maculatum</i>	Hemlock	500803
*	<i>Cordyline australis</i>	New Zealand Cabbage-tree	504393
#	<i>Correa alba</i> var. <i>alba</i>	White Correa	504363
*	<i>Cotoneaster glaucophyllus</i>	Large-leaf Cotoneaster	500843
*	<i>Cotoneaster symondsii</i>	Himalayan Cotoneaster	503690
*	<i>Crassula alata</i> var. <i>alata</i>	Three-part Crassula	500858
	<i>Crassula decumbens</i> var. <i>decumbens</i>	Spreading Crassula	500860
	<i>Crassula helmsii</i>	Swamp Crassula	500862
*	<i>Crataegus monogyna</i> subsp. <i>monogyna</i>	Hawthorn	505458
*	<i>Crepis capillaris</i>	Smooth Hawksbeard	500869
*	<i>Crocsmia X crocosmiiflora</i>	Montbretia	500875
	<i>Cynogeton procerum</i> (broad erect leaf variant)	Common Water-ribbons	505507
	<i>Cynogeton procerum</i> (narrow floating leaf variant)	Common Water-ribbons	505506
*	<i>Cyperus eragrostis</i>	Drain Flat-sedge	500918
	<i>Cyperus gunnii</i> subsp. <i>gunnii</i>	Flecked Flat-sedge	500922
*	<i>Cytisus scoparius</i>	English Broom	500947
*	<i>Dactylis glomerata</i>	Cocksfoot	500948

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Origin	Taxon Name	Taxon Common Name	VBA Taxon Code
	<i>Dianella revoluta</i> var. <i>revoluta</i> s.l.	Black-anther Flax-lily	504413
	<i>Dianella tasmanica</i>	Tasman Flax-lily	501030
	<i>Dichondra repens</i>	Kidney-weed	501036
	<i>Dillwynia cinerascens</i> s.s.	Grey Parrot-pea	505931
	<i>Drosera hookeri</i>	Branched Sundew	528663
*	<i>Echinochloa crus-galli</i>	Barnyard Grass	501118
	<i>Eleocharis acuta</i>	Common Spike-sedge	501139
	<i>Eleocharis sphacelata</i>	Tall Spike-sedge	501146
*	<i>Elytrigia repens</i>	English Couch	500145
	<i>Epilobium billardioreanum</i> subsp. <i>billardioreanum</i>	Smooth Willow-herb	504444
	<i>Epilobium billardioreanum</i> subsp. <i>cinereum</i>	Grey Willow-herb	504445
*	<i>Epilobium ciliatum</i>	Glandular Willow-herb	501176
*	<i>Epilobium hirsutum</i>	Great Willow-herb	504798
	<i>Epilobium hirtigerum</i>	Hairy Willow-herb	501179
	<i>Eragrostis brownii</i>	Common Love-grass	501185
*	<i>Erica lusitanica</i>	Spanish Heath	501210
*	<i>Erigeron karvinskianus</i>	Seaside Daisy	501212
*	<i>Erigeron</i> spp.	Fleabane	508253
	<i>Eucalyptus aggregata</i>	Black Gum	501244
#	<i>Eucalyptus camaldulensis</i> var. <i>camaldulensis</i>	River Red-gum	505313
#	<i>Eucalyptus cinerea</i> subsp. <i>victoriensis</i>	Beechworth Silver Stringybark	503824
#	<i>Eucalyptus crenulata</i>	Buxton Gum	501265
#	<i>Eucalyptus globulus</i> subsp. <i>globulus</i>	Southern Blue-gum	504491
#	<i>Eucalyptus kitsoniana</i>	Bog Gum	501290
	<i>Eucalyptus melliodora</i>	Yellow Box	501297
	<i>Eucalyptus ovata</i> subsp. <i>ovata</i>	Swamp Gum	505179
#	<i>Eucalyptus polyanthemos</i> subsp. <i>vestita</i>	Red Box	504335
	<i>Eucalyptus radiata</i> subsp. <i>radiata</i>	Narrow-leaf Peppermint	503828
	<i>Eucalyptus rubida</i> subsp. <i>rubida</i>	Candlebark	504496
#	<i>Eucalyptus</i> spp.	Eucalypt	508415
	<i>Eucalyptus viminalis</i> subsp. <i>viminalis</i>	Manna Gum	504463
	<i>Euchiton japonicus</i> s.s.	Creeping Cudweed	501466
*	<i>Festuca arundinacea</i>	Tall Fescue	501356
	<i>Festuca asperula</i>	Graceful Fescue	501357
*	<i>Fraxinus angustifolia</i> subsp. <i>angustifolia</i>	Desert Ash	504306
*	<i>Fumaria bastardii</i>	Bastard's Fumitory	501379
*	<i>Galium aparine</i>	Cleavers	501402
*	<i>Genista monspessulana</i>	Montpellier Broom	501422
*	<i>Geranium dissectum</i>	Cut-leaf Crane's-bill	501426
	<i>Geranium potentilloides</i>	Soft Crane's-bill	501431
	<i>Geranium solanderi</i> var. <i>solanderi</i> s.s.	Austral Crane's-bill	505337
	<i>Geranium</i> sp. 5	Naked Crane's-bill	505346
*	<i>Geranium yeoi</i>	Greater Herb-Robert	503751
	<i>Glyceria australis</i>	Australian Sweet-grass	501451
*	<i>Glyceria declinata</i>	Manna Grass	501452
	<i>Gonocarpus tetragynus</i>	Common Raspwort	501489
	<i>Goodenia ovata</i>	Hop Goodenia	501507
	<i>Gratiola peruviana</i>	Austral Brooklime	501524
#	<i>Hakea salicifolia</i> subsp. <i>salicifolia</i>	Willow-leaf Hakea	505748
	<i>Haloragis heterophylla</i>	Varied Raspwort	501584
*	<i>Hedera helix</i>	English Ivy	501599
*	<i>Helminthotheca echioides</i>	Ox-tongue	502511
	<i>Hemarthria uncinata</i> var. <i>uncinata</i>	Mat Grass	501654
*	<i>Hesperocyparis</i> spp.	Cypress	903581
*	<i>Holcus lanatus</i>	Yorkshire Fog	501692

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*	<i>Hyacinthoides</i> spp.	Wood Hyacinth	508567
	<i>Hydrocotyle sibthorpioides</i>	Shining Pennywort	501728
*	<i>Hypericum calycinum</i>	Aaron's Beard	501740
*	<i>Hypochaeris radicata</i>	Flatweed	501748
*	<i>Ilex aquifolium</i>	English Holly	501759
	<i>Indigofera australis</i> subsp. <i>australis</i>	Austral Indigo	501761
*	<i>Iris foetidissima</i>	Stinking Iris	505849
*	<i>Iris germanica</i>	German Iris	501763
*	<i>Iris</i> spp.	Iris	508577
	<i>Isolepis cernua</i>	Nodding Club-sedge	505944
*	<i>Isolepis hystrix</i>	Awned Club-sedge	501778
	<i>Isolepis inundata</i>	Swamp Club-sedge	501779
∅	<i>Isolepis marginata</i>	Little Club-sedge	501780
	<i>Juncus amabilis</i>	Hollow Rush	501803
*	<i>Juncus articulatus</i> subsp. <i>articulatus</i>	Jointed Rush	501806
	<i>Juncus australis</i>	Austral Rush	501808
*	<i>Juncus bufonius</i>	Toad Rush	501810
*	<i>Juncus capitatus</i>	Capitate Rush	501813
	<i>Juncus gregiflorus</i>	Green Rush	501820
	<i>Juncus holoschoenus</i>	Joint-leaf Rush	501821
	<i>Juncus pallidus</i>	Pale Rush	501830
*	<i>Juniperus</i> spp.	Juniper	508602
#	<i>Kunzea</i> spp.	Kunzea	508620
	<i>Lachnagrostis filiformis</i> s.s.	Common Blown-grass	504219
*	<i>Lactuca serriola</i>	Prickly Lettuce	501860
*	<i>Lathyrus latifolius</i>	Everlasting Pea	501881
	<i>Lemna disperma</i>	Common Duckweed	501893
*	<i>Leontodon saxatilis</i> subsp. <i>saxatilis</i>	Hairy Hawkbit	501895
	<i>Leptospermum continentale</i>	Prickly Tea-tree	501956
	<i>Leptospermum lanigerum</i>	Woolly Tea-tree	501958
#	<i>Leptospermum turbinatum</i>	Shiny Tea-tree	501963
*	<i>Leucanthemum</i> X <i>superbum</i>	Shasta Daisy	504604
*	<i>Leycesteria formosa</i>	Himalayan Honeysuckle	501999
*	<i>Ligustrum vulgare</i>	European Privet	504689
*	<i>Lolium perenne</i> var. <i>perenne</i>	Perennial Rye-grass	504586
*	<i>Lolium rigidum</i>	Wimmera Rye-grass	502037
	<i>Lomandra filiformis</i> subsp. <i>coriacea</i>	Wattle Mat-rush	504709
	<i>Lomandra filiformis</i> subsp. <i>filiformis</i>	Wattle Mat-rush	504710
	<i>Lomandra longifolia</i> subsp. <i>longifolia</i>	Spiny-headed Mat-rush	504714
*	<i>Lotus uliginosus</i>	Greater Bird's-foot Trefoil	502061
	<i>Luzula meridionalis</i>	Common Woodrush	503841
*	<i>Lysimachia arvensis</i> (Red-flowered variant)	Scarlet Pimpernel	505170
	<i>Lythrum hyssopifolia</i>	Small Loosestrife	502092
*	<i>Malus pumila</i>	Apple	502118
#	<i>Melaleuca ericifolia</i>	Swamp Paperbark	502147
#	<i>Melaleuca linariifolia</i>	Flax-leaf Paperbark	507526
	<i>Melicytus dentatus</i> s.s.	Tree Violet	504933
*	<i>Melissa officinalis</i>	Lemon Balm	502163
*	<i>Mentha</i> X <i>piperita</i> var. <i>piperita</i>	Peppermint	505197
	<i>Microlaena stipoides</i> var. <i>stipoides</i>	Weeping Grass	502179
*	<i>Moenchia erecta</i>	Erect Chickweed	502214
	<i>Montia australasica</i>	White Purslane	502221
	<i>Montia fontana</i> subsp. <i>chondrosperma</i>	Water Blinks	504309
*	<i>Myosotis discolor</i>	Yellow-and-blue Forget-me-not	502245
*	<i>Myosotis sylvatica</i>	Wood Forget-me-not	502247

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	<i>Myriophyllum crispatum</i>	Upright Water-milfoil	503867
	<i>Myriophyllum variifolium</i>	Varied Water-milfoil	503872
*	<i>Narcissus tazetta</i>	Tazetta	504330
*	<i>Nymphaea alba</i>	White Waterlily	504895
	<i>Olearia lirata</i>	Snowy Daisy-bush	502312
	<i>Olearia myrsinoides</i>	Silky Daisy-bush	502316
	<i>Oreomyrrhis eriopoda</i>	Australian Caraway	502361
*	<i>Oxalis articulata</i>	Sourgrass	502376
	<i>Oxalis exilis</i>	Shade Wood-sorrel	502381
	<i>Oxalis perennans</i>	Grassland Wood-sorrel	502386
	<i>Ozothamnus obcordatus</i>	Grey Everlasting	501620
*	<i>Panicum capillare</i>	Common Millet	502401
*	<i>Paspalum dilatatum</i>	Paspalum	502430
	<i>Persicaria decipiens</i>	Slender Knotweed	503919
	<i>Persicaria prostrata</i>	Creeping Knotweed	502635
*	<i>Phalaris aquatica</i>	Toowoomba Canary-grass	502476
	<i>Pimelea humilis</i>	Common Rice-flower	502523
*	<i>Pinus radiata</i>	Radiata Pine	502539
*	<i>Pittosporum tenuifolium</i>	Kohuhu	505796
#	<i>Pittosporum undulatum</i>	Sweet Pittosporum	502543
*	<i>Plantago coronopus</i> subsp. <i>coronopus</i>	Buck's-horn Plantain	504821
*	<i>Plantago lanceolata</i>	Ribwort	502561
	<i>Plantago varia</i>	Variable Plantain	502566
*	<i>Platykladus orientalis</i>	Brookleaf Cypress	N/A
*	<i>Poa bulbosa</i> var. <i>bulbosa</i>	Bulbous Meadow-grass	504518
	<i>Poa ensiformis</i>	Sword Tussock-grass	502590
*	<i>Poa infirma</i>	Early Meadow-grass	502599
	<i>Poa labillardierei</i> var. <i>labillardierei</i>	Common Tussock-grass	504694
*	<i>Poa pratensis</i>	Kentucky Blue-grass	502606
	<i>Poa sieberiana</i> var. <i>sieberiana</i>	Grey Tussock-grass	504835
	<i>Poa tenera</i>	Slender Tussock-grass	502610
*	<i>Polygonum arenastrum</i>	Wireweed	503954
*	<i>Populus alba</i>	White Poplar	502679
*	<i>Populus nigra</i> 'Italica'	Lombardy Poplar	502681
	<i>Poranthera microphylla</i> s.s.	Small Poranthera	507704
	<i>Potamogeton cheesemanii</i>	Red Pondweed	505274
	<i>Potamogeton ochreatus</i>	Blunt Pondweed	502690
	<i>Potamogeton sulcatus</i>	Furrowed Pondweed	505272
#	<i>Prostanthera melissifolia</i>	Balm Mint-bush	502744
*	<i>Prunella vulgaris</i>	Self-heal	502757
*	<i>Prunus cerasifera</i>	Cherry Plum	502758
*	<i>Prunus cerasifera</i> 'Nigra'	Purple-leaf Cherry-plum	505232
*	<i>Prunus laurocerasus</i>	Cherry Laurel	502759
*	<i>Prunus lusitanica</i>	Portugal Laurel	505235
	<i>Pteridium esculentum</i> subsp. <i>esculentum</i>	Austral Bracken	502777
*	<i>Quercus palustris</i>	Pin Oak	507728
*	<i>Quercus robur</i>	English Oak	502884
	<i>Ranunculus lappaceus</i>	Australian Buttercup	502894
*	<i>Ranunculus muricatus</i>	Sharp Buttercup	502897
*	<i>Ranunculus repens</i>	Creeping Buttercup	502906
*	<i>Raphanus raphanistrum</i>	Wild Radish	502917
*	<i>Romulea rosea</i> var. <i>australis</i> s.s.	Common Onion-grass	504113
*	<i>Romulea rosea</i> var. <i>reflexa</i>	Large-flower Onion-grass	505300
*	<i>Rosa canina</i>	Dog Rose	503970
*	<i>Rubus anglocandicans</i>	Common Blackberry	502959

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*	<i>Rumex crispus</i>	Curled Dock	502970
*	<i>Rumex obtusifolius</i> subsp. <i>obtusifolius</i>	Broad-leaf Dock	502973
	<i>Rytidosperma duttonianum</i>	Brown-back Wallaby-grass	500963
	<i>Rytidosperma pallidum</i>	Silvertop Wallaby-grass	500973
	<i>Rytidosperma racemosum</i> var. <i>racemosum</i>	Slender Wallaby-grass	500977
*	<i>Sagina procumbens</i>	Spreading Pearlwort	502987
*	<i>Salix fragilis</i>	Crack Willow	502991
*	<i>Salix X reichardtii</i>	Pussy Willow	505119
*	<i>Sambucus nigra</i>	Common Elder	503000
	<i>Schoenus apogon</i>	Common Bog-sedge	503039
*	<i>Sedum rupestre</i>	Stonecrop	505832
	<i>Senecio campylocarpus</i>	Floodplain Fireweed	507136
	<i>Senecio glomeratus</i> subsp. <i>glomeratus</i>	Annual Fireweed	507141
	<i>Senecio hispidulus</i> s.s.	Rough Fireweed	504959
	<i>Senecio minimus</i>	Shrubby Fireweed	503119
	<i>Senecio quadridentatus</i>	Cotton Fireweed	503124
*	<i>Solanum americanum</i>	Glossy Nightshade	503168
	<i>Solanum laciniatum</i>	Large Kangaroo Apple	503179
	<i>Solenogyne gunnii</i>	Hairy Solenogyne	503196
*	<i>Soliva sessilis</i>	Jo Jo	503199
*	<i>Sonchus asper</i> subsp. <i>asper</i>	Rough Sow-thistle	504923
*	<i>Sonchus oleraceus</i>	Common Sow-thistle	503204
*	<i>Stachys arvensis</i>	Stagger Weed	503240
*	<i>Stellaria media</i>	Chickweed	503251
	<i>Stellaria pungens</i>	Prickly Starwort	503255
	<i>Stuckenia pectinata</i>	Fennel Pondweed	502691
*	<i>Symphoricarpos orbiculatus</i>	Coral Berry	505653
*	<i>Symphyotrichum subulatum</i>	Aster-weed	500297
#	<i>Syzygium</i> spp.	Satinash	508009
*	<i>Tamarix</i> spp.	Tamarisk	509119
*	<i>Taraxacum officinale</i> spp. agg.	Garden Dandelion	503336
	<i>Themeda triandra</i>	Kangaroo Grass	503387
	<i>Tragopogon porrifolius</i> subsp. <i>porrifolius</i>	Salsify	503417
*	<i>Trifolium dubium</i>	Suckling Clover	503427
*	<i>Trifolium repens</i> var. <i>repens</i>	White Clover	503435
*	<i>Trifolium</i> spp.	Clover	509161
*	<i>Trifolium subterraneum</i>	Subterranean Clover	503440
	<i>Typha domingensis</i>	Narrow-leaf Cumbungi	503468
*	<i>Typha latifolia</i>	Lesser Reed-mace	503469
*	<i>Ulex europaeus</i>	Gorse	503471
*	<i>Ulmus</i> spp.	Elm	509197
*	<i>Verbascum virgatum</i>	Twiggy Mullein	503495
	<i>Veronica gracilis</i>	Slender Speedwell	503506
*	<i>Veronica hederifolia</i>	Ivy-leaf Speedwell	503507
*	<i>Veronica persica</i>	Persian Speedwell	503511
*	<i>Viburnum tinus</i>	Laurestinus	504042
*	<i>Vicia hirsuta</i>	Tiny Vetch	503516
*	<i>Vicia sativa</i>	Common Vetch	503518
*	<i>Vicia</i> spp.	Vetch	509217
*	<i>Vinca minor</i>	Lesser Periwinkle	505837
	<i>Viola hederacea</i> sensu Thiele & Prober	Ivy-leaf Violet	505794
*	<i>Viola odorata</i>	Common Violet	503531
*	<i>Vulpia bromoides</i>	Squirrel-tail Fescue	503544
#	<i>Westringia fruticosa</i>	Coast Rosemary	505762
*	<i>Zantedeschia aethiopica</i>	White Arum-lily	503599

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Appendix 2. High priority weeds at Five Mile Creek

The list below categorises weeds by their lifeform and/or habitat and an assessment of their distribution and abundance at the study site. Predominantly aquatic weeds are indicated with ^{AQ} next to the taxon name.

Weed type	Taxon Name	Taxon Common Name
Woody weed	<i>Acer pseudoplatanus</i>	Sycamore Maple
	<i>Arbutus unedo</i>	Irish Strawberry Tree
	<i>Buddleja davidii</i>	Butterfly Bush
	<i>Cordyline australis</i>	New Zealand Cabbage-tree
	<i>Cotoneaster glaucophyllus</i>	Large-leaf Cotoneaster
	<i>Cotoneaster symondsii</i>	Himalayan Cotoneaster
	<i>Crataegus monogyna subsp. monogyna</i>	Hawthorn
	<i>Cytisus scoparius</i>	English Broom
	<i>Erica lusitanica</i>	Spanish Heath
	<i>Fraxinus angustifolia subsp. angustifolia</i>	Desert Ash
	<i>Genista monspessulana</i>	Montpellier Broom
	<i>Hesperocyparis spp.</i>	Cypress
	<i>Ilex aquifolium</i>	English Holly
	<i>Leycesteria formosa</i>	Himalayan Honeysuckle
	<i>Ligustrum vulgare</i>	European Privet
	<i>Pinus radiata</i>	Radiata Pine
	<i>Pittosporum tenuifolium</i>	Kohuhu
	<i>Populus alba</i>	White Poplar
	<i>Populus nigra 'Italica'</i>	Lombardy Poplar
	<i>Prunus cerasifera</i>	Cherry Plum
	<i>Prunus cerasifera 'Nigra'</i>	Purple-leaf Cherry-plum
	<i>Prunus laurocerasus</i>	Cherry Laurel
	<i>Prunus lusitanica</i>	Portugal Laurel
	<i>Quercus palustris</i>	Pin Oak
	<i>Quercus robur</i>	English Oak
	<i>Rosa canina</i>	Dog Rose
	<i>Rubus anglocandicans</i>	Common Blackberry
	<i>Salix fragilis</i>	Crack Willow
	<i>Salix X reichardtii</i>	Pussy Willow
	<i>Sambucus nigra</i>	Common Elder
	<i>Ulex europaeus</i>	Gorse
	<i>Ulmus spp.</i>	Elm
	<i>Viburnum tinus</i>	Laurestinus

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Weed type	Taxon Name	Taxon Common Name
Vine	<i>Clematis vitalba var. vitalba</i>	Traveller's Joy
	<i>Hedera helix</i>	English Ivy
Sedge	<i>Carex divisa</i>	Divided Sedge
	<i>Carex riparia</i> ^{AQ}	Great Pond Sedge
Perennial herb	<i>Acanthus mollis</i>	Bear's Breach
	<i>Achillea millefolium</i>	Milfoil
	<i>Agapanthus praecox subsp. orientalis</i>	Agapanthus
	<i>Ajuga reptans</i>	Common Bugle
	<i>Arum italicum subsp. italicum</i>	Italian Cuckoo-pint
	<i>Centranthus ruber subsp. ruber</i>	Red Valerian
	<i>Conium maculatum</i>	Hemlock
	<i>Crocosmia X crocosmiflora</i>	Montbretia
	<i>Geranium yeoi</i>	Greater Herb-Robert
	<i>Hyacinthoides spp.</i>	Wood Hyacinth
	<i>Hypericum calycinum</i>	Aaron's Beard
	<i>Iris foetidissima</i>	Stinking Iris
	<i>Iris germanica</i>	German Iris
	<i>Iris spp.</i> ^{AQ}	Iris
	<i>Lathyrus latifolius</i>	Everlasting Pea
	<i>Melissa officinalis</i>	Lemon Balm
	<i>Mentha X piperita var. piperita</i> ^{AQ}	Peppermint
	<i>Myosotis sylvatica</i>	Wood Forget-me-not
	<i>Narcissus tazetta</i>	Tazetta
	<i>Nymphaea alba</i> ^{AQ}	White Waterlily
	<i>Oxalis articulata</i>	Sourgrass
	<i>Ranunculus repens</i>	Creeping Buttercup
	<i>Sedum rupestre</i>	Stonecrop
	<i>Typha latifolia</i>	Lesser Reed-mace
	<i>Vinca minor</i>	Lesser Periwinkle
	<i>Viola odorata</i>	Common Violet
<i>Zantedeschia aethiopica</i>	White Arum-lily	

Woodend Five Mile Creek Ecological Management Planning – Version 1.3 – June 2022

Appendix 3. Plant list for Valley Grassy Forest

Species prefixed by + are highly recommended.

Lifeform	Species name	Common name
Canopy tree	<i>Eucalyptus radiata</i> subsp. <i>radiata</i>	Narrow-leaf Peppermint
	<i>Eucalyptus rubida</i> subsp. <i>rubida</i>	Candlebark
	<i>Eucalyptus viminalis</i> subsp. <i>viminalis</i>	Manna Gum
Understorey tree or large shrub	<i>Acacia dealbata</i> subsp. <i>dealbata</i>	Silver Wattle
	+ <i>Acacia implexa</i>	Lightwood
	<i>Acacia mearnsii</i>	Black Wattle
	<i>Acacia melanoxylon</i>	Blackwood
	+ <i>Allocasuarina littoralis</i>	Black Sheoak
	+ <i>Allocasuarina verticillata</i>	Drooping Sheoak
	+ <i>Banksia marginata</i>	Silver Banksia
	+ <i>Exocarpos cupressiformis</i>	Cherry Ballart
Medium shrub	<i>Acacia paradoxa</i>	Hedge Wattle
	+ <i>Bursaria spinosa</i> subsp. <i>spinosa</i>	Sweet Bursaria
	<i>Cassinia longifolia</i>	Shiny Cassinia
	<i>Coprosma quadrifida</i>	Prickly Currant-bush
	+ <i>Daviesia leptophylla</i>	Narrow-leaf Bitter-pea
	<i>Goodenia ovata</i>	Hop Goodenia
	<i>Indigofera australis</i> subsp. <i>australis</i>	Austral Indigo
	<i>Leptospermum continentale</i>	Prickly Tea-tree
	<i>Melicytus dentatus</i>	Tree Violet
	<i>Olearia lirata</i>	Snowy Daisy-bush
	+ <i>Olearia myrsinoides</i>	Silky Daisy-bush
+ <i>Ozothamnus obcordatus</i>	Grey Everlasting	
<i>Pultenaea daphnoides</i>	Large-leaf Bush-pea	
Small shrub	<i>Acacia aculeatissima</i>	Thin-leaf Wattle
	+ <i>Dillwynia cinerascens</i>	Grey Parrot-pea
	<i>Hovea heterophylla</i>	Common Hovea
	<i>Pimelea humilis</i>	Common Rice-flower
Prostrate shrub	<i>Acrotriche serrulata</i>	Honey-pots
	<i>Bossiaea prostrata</i>	Creeping Bossiaea
	<i>Kennedia prostrata</i>	Running Postman
	+ <i>Platylobium montanum</i> subsp. <i>prostratum</i>	Mountain Flat-pea
	+ <i>Pultenaea pedunculata</i>	Matted Bush-pea
	+ <i>Styphelia humifusa</i>	Cranberry Heath

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Lifeform	Species name	Common name
Large non-tufted graminoid	<i>Austrostipa mollis</i>	Supple Spear-grass
	<i>Austrostipa pubinodis</i>	Tall Spear-grass
	* <i>Austrostipa rudis subsp. rudis</i>	Veined Spear-grass
	<i>Deyeuxia quadriseta</i>	Reed Bent-grass
	<i>Festuca asperula</i>	Graceful Fescue
	<i>Juncus pallidus</i>	Pale Rush
	<i>Lomandra longifolia subsp. longifolia</i>	Spiny-headed Mat-rush
	<i>Rytidosperma pallidum</i>	Silvertop Wallaby-grass
Medium to small tufted graminoid	<i>Anthosachne scabra</i>	Common Wheat-grass
	<i>Austrostipa densiflora</i>	Dense Spear-grass
	<i>Austrostipa semibarbata</i>	Fibrous Spear-grass
	<i>Carex breviculmis</i>	Common Grass-sedge
	<i>Carex inversa</i>	Knob Sedge
	<i>Dianella amoena</i>	Matted Flax-lily
	* <i>Dianella revoluta var. revoluta</i>	Black-anther Flax-lily
	<i>Dichelachne crinita</i>	Long-hair Plume-grass
	<i>Dichelachne rara</i>	Common Plume-grass
	* <i>Lepidosperma laterale</i>	Variable Sword-sedge
	* <i>Lomandra filiformis</i>	Wattle Mat-rush
	<i>Lomandra nana</i>	Dwarf Mat-rush
	<i>Luzula meridionalis</i>	Common Woodrush
	* <i>Poa morrisii</i>	Soft Tussock-grass
	* <i>Poa sieberiana var. sieberiana</i>	Grey Tussock-grass
	<i>Rytidosperma caespitosum</i>	Common Wallaby-grass
	<i>Rytidosperma geniculatum</i>	Kneed Wallaby-grass
	<i>Rytidosperma racemosum var. racemosum</i>	Slender Wallaby-grass
<i>Rytidosperma setaceum var. setaceum</i>	Bristly Wallaby-grass	
* <i>Themeda triandra</i>	Kangaroo Grass	
Medium to tiny non- tufted graminoid	<i>Hemarthria uncinata var. uncinata</i>	Mat Grass
	<i>Microlaena stipoides var. stipoides</i>	Weeping Grass
	<i>Poa tenera</i>	Slender Tussock-grass
Large herb	<i>Arthropodium milleflorum s.s.</i>	Pale Vanilla-lily
	<i>Arthropodium strictum s.s.</i>	Chocolate Lily
	<i>Chrysocephalum semipapposum subsp. semipapposum</i>	Clustered Everlasting
	<i>Linum marginale</i>	Native Flax
	<i>Senecio minimus</i>	Shrubby Fireweed
	<i>Senecio phelleus</i>	Stony Fireweed
	<i>Xerochrysum viscosum</i>	Shiny Everlasting

Woodend Five Mile Creek Ecological Management Planning – Version 1.3 – June 2022

Lifeform	Species name	Common name
Medium herb	<i>Acaena agnipila</i>	Hairy Sheep's Burr
	<i>Acaena echinata</i>	Sheep's Burr
	<i>Asperula conferta</i>	Common Woodruff
	<i>Asperula scoparia subsp. scoparia</i>	Prickly Woodruff
	<i>Brachyscome diversifolia</i>	Tall Daisy
	<i>Brunonia australis</i>	Blue Pincushion
	<i>Bulbine bulbosa</i>	Bulbine Lily
	<i>Burchardia umbellata</i>	Milkmaids
	<i>Caesia calliantha</i>	Blue Grass-lily
	<i>Chrysocephalum apiculatum subsp. apiculatum</i>	Common Everlasting
	<i>Coronidium scorpioides s.s.</i>	Button Everlasting
	<i>Craspedia variabilis</i>	Variable Billy-buttons
	<i>Daucus glochidiatus</i>	Australian Carrot
	<i>Geranium potentilloides</i>	Soft Crane's-bill
	<i>Geranium solanderi var. solanderi</i>	Austral Crane's-bill
	<i>Gonocarpus tetragynus</i>	Common Raspwort
	<i>Hackelia suaveolens</i>	Sweet Hound's-tongue
	<i>Haloragis heterophylla</i>	Varied Raspwort
	<i>Hydrocotyle laxiflora</i>	Stinking Pennywort
	<i>Lagenophora stipitata</i>	Common Bottle-daisy
	<i>Leptorhynchos squamatus subsp. squamatus</i>	Scaly Buttons
	<i>Leptorhynchos tenuifolius</i>	Wiry Buttons
	<i>Microseris walteri</i>	Yam Daisy
	<i>Oreomyrrhis eriopoda</i>	Australian Caraway
	<i>Pelargonium rodneyanum</i>	Magenta Stork's-bill
	<i>Plantago varia</i>	Variable Plantain
	<i>Pterostylis nutans</i>	Nodding Greenhood
	<i>Ranunculus lappaceus</i>	Australian Buttercup
	<i>Stackhousia monogyna</i>	Creamy Candles
	<i>Stellaria pungens</i>	Prickly Starwort
	<i>Tricoryne elatior</i>	Yellow Rush-lily
	<i>Veronica calycina</i>	Hairy Speedwell
	<i>Veronica gracilis</i>	Slender Speedwell
	<i>Veronica plebeia</i>	Trailing Speedwell
<i>Viola hederacea</i>	Ivy-leaf Violet	
<i>Wahlenbergia stricta subsp. stricta</i>	Tall Bluebell	

Woodend Five Mile Creek Ecological Management Planning – Version 1.3 – June 2022

Lifeform	Species name	Common name
Small herb	<i>Cymbonotus preissianus</i>	Austral Bear's-ear
	<i>Opercularia ovata</i>	Broad-leaf Stinkweed
	<i>Opercularia varia</i>	Variable Stinkweed
	<i>Solenogyne dominii</i>	Smooth Solenogyne
	<i>Solenogyne gunnii</i>	Hairy Solenogyne
	<i>Dichondra repens</i>	Kidney-weed
Scrambler or climber	<i>Billardiera mutabilis</i>	Common Apple-berry
	<i>Glycine clandestina</i>	Twining Glycine
	<i>Hardenbergia violacea</i>	Purple Coral-pea
Fern	<i>Pteridium esculentum subsp. esculentum</i>	Austral Bracken

Woodend Five Mile Creek Ecological Management Planning – Version 1.3 – June 2022

Appendix 4. Plant list for Swampy Riparian Woodland (EVC 83)

Species prefixed by + are highly recommended. Species names affixed with ^{AQ} indicate aquatic taxa.

Lifeform	Species name	Common name
Canopy tree	+ <i>Eucalyptus aggregata</i>	Black Gum
	<i>Eucalyptus ovata</i> subsp. <i>ovata</i>	Swamp Gum
	<i>Eucalyptus viminalis</i> subsp. <i>viminalis</i>	Manna Gum
Understorey tree or large shrub	+ <i>Acacia dealbata</i> subsp. <i>dealbata</i>	Silver Wattle
	<i>Acacia mearnsii</i>	Black Wattle
	+ <i>Acacia melanoxylon</i>	Blackwood
	<i>Allocasuarina littoralis</i>	Black Sheoak
	<i>Allocasuarina verticillata</i>	Drooping Sheoak
	<i>Banksia marginata</i>	Silver Banksia
	<i>Exocarpos cupressiformis</i>	Cherry Ballart
Medium shrub	+ <i>Acacia verticillata</i> subsp. <i>verticillata</i>	Prickly Moses
	+ <i>Bursaria spinosa</i> subsp. <i>spinosa</i>	Sweet Bursaria
	<i>Callistemon sieberi</i>	River Bottlebrush
	<i>Cassinia aculeata</i> subsp. <i>aculeata</i>	Common Cassinia
	<i>Coprosma quadrifida</i>	Prickly Currant-bush
	<i>Goodenia ovata</i>	Hop Goodenia
	<i>Leptospermum continentale</i>	Prickly Tea-tree
	<i>Leptospermum lanigerum</i>	Woolly Tea-tree
	<i>Melicytus dentatus</i>	Tree Violet
	<i>Olearia lirata</i> Snowy	Daisy-bush
	<i>Ozothamnus ferrugineus</i>	Tree Everlasting
	<i>Pomaderris aspera</i>	Hazel Pomaderris
<i>Prostanthera lasianthos</i>	Victorian Christmas-bush	
Small shrub	<i>Sambucus gaudichaudiana</i>	White Elderberry
Large non-tufted graminoid	<i>Eleocharis sphacelata</i> ^{AQ}	Tall Spike-sedge
	<i>Phragmites australis</i> ^{AQ}	Common Reed

Woodend Five Mile Creek Ecological Management Planning – Version 1.3 – June 2022

Lifeform	Species name	Common name
Large-tufted graminoid	<i>Amphibromus nervosus</i>	Common Swamp Wallaby-grass
	<i>Austrostipa rudis subsp. rudis</i>	Veined Spear-grass
	* <i>Carex appressa</i>	Tall Sedge
	<i>Carex polyantha</i> ^{AQ}	River Sedge
	<i>Cycnogeton procerum</i> ^{AQ}	Common Water-ribbons
	<i>Cyperus lucidus</i>	Leafy Flat-sedge
	<i>Deyeuxia quadriseta</i>	Reed Bent-grass
	<i>Juncus australis</i>	Austral Rush
	<i>Juncus gregiflorus</i>	Green Rush
	<i>Juncus pallidus</i>	Pale Rush
	* <i>Lepidosperma elatius</i>	Tall Sword-sedge
	<i>Lomandra longifolia subsp. longifolia</i>	Spiny-headed Mat-rush
	* <i>Poa ensiformis</i>	Sword Tussock-grass
	* <i>Poa labillardierei var. labillardierei</i>	Common Tussock-grass
Medium to small tufted graminoid	<i>Anthosachne scabra</i>	Common Wheat-grass
	<i>Carex breviculmis</i>	Common Grass-sedge
	* <i>Carex gaudichaudiana</i>	Fen Sedge
	<i>Carex inversa</i>	Knob Sedge
	* <i>Carex iynx</i>	Tussock Sedge
	<i>Dianella amoena</i>	Matted Flax-lily
	<i>Dianella revoluta var. revoluta</i>	Black-anther Flax-lily
	* <i>Dianella tasmanica</i>	Tasman Flax-lily
	<i>Glyceria australis</i>	Australian Sweet-grass
	<i>Isolepis inundata</i>	Swamp Club-sedge
	<i>Luzula meridionalis</i>	Common Woodrush
	<i>Poa morrisii</i>	Soft Tussock-grass
	<i>Poa sieberiana var. sieberiana</i>	Grey Tussock-grass
	<i>Rytidosperma caespitosum</i>	Common Wallaby-grass
	<i>Rytidosperma duttonianum</i>	Brown-back Wallaby-grass
	<i>Rytidosperma fulvum</i>	Copper-awned Wallaby-grass
	<i>Rytidosperma indutum</i>	Shiny Wallaby-grass
<i>Rytidosperma laeve</i>	Smooth Wallaby-grass	
<i>Rytidosperma racemosum var. racemosum</i>	Slender Wallaby-grass	
Medium to tiny non- tufted graminoid	<i>Eleocharis acuta</i>	Common Spike-sedge
	<i>Eleocharis pusilla</i>	Small Spike-sedge
	* <i>Hemarthria uncinata var. uncinata</i>	Mat Grass
	* <i>Microlaena stipoides var. stipoides</i>	Weeping Grass

Woodend Five Mile Creek Ecological Management Planning – Version 1.3 – June 2022

Lifeform	Species name	Common name
Large herb	<i>Allittia cardiocarpa</i>	Swamp Daisy
	<i>Arthropodium milleflorum</i> s.s.	Pale Vanilla-lily
	<i>Chrysocephalum semipapposum</i> subsp. <i>semipapposum</i>	Clustered Everlasting
	<i>Craspedia paludicola</i>	Swamp Billy-buttons
	<i>Epilobium pallidiflorum</i> ^{AQ}	Showy Willow-herb
	<i>Linum marginale</i>	Native Flax
	<i>Persicaria decipiens</i> ^{AQ}	Slender Knotweed
	<i>Senecio campylocarpus</i>	Floodplain Fireweed
	<i>Senecio minimus</i>	Shrubby Fireweed
	<i>Urtica incisa</i>	Scrub Nettle
	<i>Xerochrysum palustre</i>	Swamp Everlasting
Medium herb	<i>Acaena agnipila</i>	Hairy Sheep's Burr
	* <i>Acaena novae-zelandiae</i>	Bidgee-widgee
	<i>Alisma plantago-aquatica</i> ^{AQ}	Water Plantain
	<i>Asperula conferta</i>	Common Woodruff
	<i>Asperula scoparia</i> subsp. <i>scoparia</i>	Prickly Woodruff
	<i>Chrysocephalum apiculatum</i> subsp. <i>apiculatum</i>	Common Everlasting
	* <i>Coronidium gunnianum</i>	Pale Swamp Everlasting
	<i>Crassula helmsii</i> ^{AQ}	Swamp Crassula
	* <i>Eryngium vesiculosum</i>	Prickfoot
	<i>Geranium gardneri</i>	Rough Crane's-bill
	<i>Geranium potentilloides</i>	Soft Crane's-bill
	<i>Geranium solanderi</i> var. <i>solanderi</i>	Austral Crane's-bill
	<i>Gonocarpus humilis</i>	Shade Raspwort
	<i>Gratiola peruviana</i> ^{AQ}	Austral Brooklime
	* <i>Haloragis heterophylla</i>	Varied Raspwort
	<i>Montia australasica</i>	White Purslane
	<i>Plantago debilis</i>	Shade Plantain
	<i>Ranunculus lappaceus</i>	Australian Buttercup
	<i>Rumex bidens</i>	Mud Dock
	<i>Rumex brownii</i>	Slender Dock
	* <i>Veronica gracilis</i>	Slender Speedwell
Small herb	<i>Centella cordifolia</i>	Centella
	<i>Hydrocotyle hirta</i>	Hairy Pennywort
	<i>Hydrocotyle sibthorpioides</i>	Shining Pennywort
	<i>Lobelia pratioides</i>	Poison Lobelia
	<i>Ranunculus inundatus</i> ^{AQ}	River Buttercup
	<i>Dichondra repens</i>	Kidney-weed
Scrambler or climber	<i>Rubus parvifolius</i>	Small-leaf Bramble
Fern	<i>Blechnum minus</i>	Soft Water-fern

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Lifeform	Species name	Common name
	<i>*Blechnum nudum</i>	Fishbone Water-fern
	<i>Blechnum watsii</i>	Hard Water-fern
	<i>*Polystichum proliferum</i>	Mother Shield-fern
	<i>*Pteridium esculentum subsp. esculentum</i>	Austral Bracken

Woodend Five Mile Creek Ecological Management Planning – Version 1.3 – June 2022

Appendix 5. Site condition assessment results

Zone	Vegetation quality score		Sub-total	Standardiser	Total
	Riparian	Non-riparian			
1	0	0.75	0.75	2	1.5
2	0.25	0	0.25	1	0.25
3	0	0.25	0.25	2	0.5
4	0	0.25	0.25	2	0.5
5	0.75	0.75	1.5	1	1.5
6	0	0.75	0.75	2	1.5
7	0.5	0	0.5	1	0.5
8	0	0.25	0.25	2	0.5
9	0.75	0.75	1.5	1	1.5
10	0.5	0	0.5	1	0.5
11	0	0.5	0.5	2	1
12	1	0.75	1.75	1	1.75
13	0	0.25	0.25	2	0.5
14	0	0.25	0.25	2	0.5
15	0	0.25	0.25	2	0.5
16	1	0.75	1.75	1	1.75
17	0	0.75	0.75	2	1.5
18	1	0	1	1	1
19	0	0.25	0.25	2	0.5
20	1	0.75	1.75	1	1.75
21	0	0	0	2	0
22	1	0.75	1.75	1	1.75



Quarterly Report

1 July to 30 September 2022



The Quarterly Report is presented for Council's consideration and information.

The Quarterly Report presents summary financial statements and a series of other progress reports on matters that will inform both Council and the Community on the organisational and governance performance of Council in the preceding three months.

The Quarterly Report comprises the following sections.

SECTION 1 - Financial Statements

SECTION 2 - Capital Works Progress Report

SECTION 3 - Council Plan Actions - Progress Report

SECTION 4 - Customer Service

SECTION 5 - People Risk & Wellbeing Report

SECTION 6 - Implementation of Council Resolutions

SECTION 7 - Governance Schedule

SECTION 8 - Councillor Expenditure

SECTION 9 - Councillor Activities in the Community



SECTION 1

Financial Statements

Included in this section are the following financial statements:

<i>Summary of Financial Results</i>	<i>Commentary on budget variances for operational revenue and expenditure and capital revenue and expenditure</i>
<i>Income Statement</i>	<i>Summary of year to date financial performance against budget</i>
<i>Balance Sheet</i>	<i>Balance of assets, liabilities and equity as at the reporting date</i>
<i>Capital Works Statement</i>	<i>Summary of year to date capital expenditure by asset type</i>
<i>Financial Reserves</i>	<i>Summary of balances and movement in Council reserves</i>
<i>Investments</i>	<i>Summary of investments by institution with rate and maturity date</i>

Summary of Financial Results
3 months ended 30 September 2022

The Income Statement reports an operating surplus of \$41.3m for the three months to 30 September 2022, the budget for the same period is \$40.8m. In accordance with accounting standards, all rate income is recognised at the start of the financial year when the rates are struck. This results in Council having a large surplus at the start of the year which reduces as the year progresses, as expenditure is incurred more evenly throughout the year.

Below is a summary of the income and capital works statements compared to budget. Please see the financial statements on the following pages for further information on Council's financial performance.

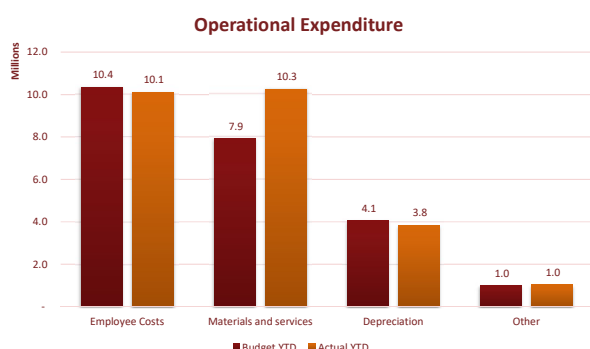


Key budget variances:

Rates and charges: Actual income of \$57.3m is slightly above budget for the three months to 30 September 2022. This is due to higher supplementary rates being recognised in the first quarter of the year compared to budget.

Grants & Contributions: Actual Income is \$4.4m, this is slightly favourable to budget for the three months to 30 September 2022.

Other: Actual income is \$1.7m favourable, this is due to income (reimbursements) relating to the June 2021 storm recovery works and income relating to timber processing. (costs relating to this income were recognised in 2021/22). Planning and Engineering fees were higher than anticipated for the first quarter of the financial year.



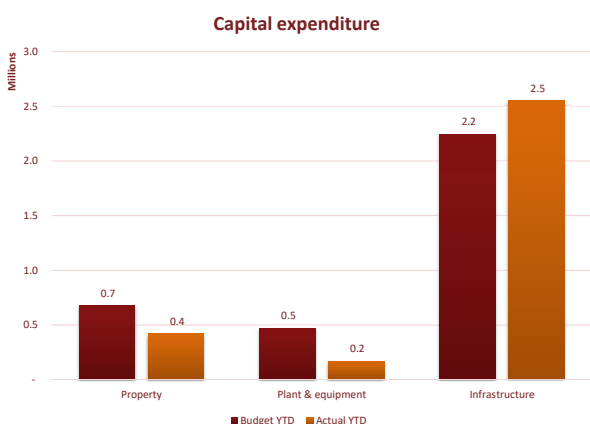
Key budget variances:

Employee costs: Actual expenditure of \$10.1m is favourable to budget for the three months to 30 September 2022. This is due to vacant positions throughout the organisation. This saving is offset by an overspend on contractors which is included in Materials and services.

Materials and services: Actual expenditure of \$10.3m is unfavourable to budget for the three months to 30 September 2022 due mainly to the costs relating to timber processing from the June storm. These costs are reimbursed by the contractor in other income above.

Depreciation: Depreciation of \$3.8m is favourable to budget by \$0.2m.

Other: Other expenditure of \$1m is inline with the budget for the three months to 30 September 2022.



Key budget variances:

Property: Actual expenditure of \$0.4m is less than the year to date budget of \$0.7m. Several projects are initial stages of delivery.

Plant and equipment: Plant purchases of \$0.2m is less than the year to date budget of \$0.5m. Orders have been raised.

Infrastructure: Expenditure of \$2.5m is in line with the year to date budget of \$2.5m.

Budget phasing is currently being reviewed for capital works projects.

INCOME STATEMENT

3 months ended 30 September 2022

	2022/23 September YTD Adjusted Budget* \$'000	2022/23 September YTD Actuals \$'000	2022/23 September YTD Variance \$'000
Income			
Rates and charges	56,953	57,355	402
Statutory fees and fines	661	607	(54)
User fees	2,011	1,750	(261)
Grants - operating	2,106	2,741	635
Grants - capital	1,493	686	(807)
Contributions - monetary	581	995	414
Other income	422	2,402	1,980
	-	-	-
Total income	64,227	66,536	2,309
Expenses			
Employee costs	10,356	10,103	253
Materials and services	7,935	10,265	(2,330)
Depreciation and amortisation	4,063	3,849	214
Borrowing costs	83	34	49
Other expenses	928	985	(57)
	-	-	-
Total expenses	23,365	25,236	(1,871)
Surplus/(deficit) Ex other adjustments	40,862	41,300	438
Other adjustments			
Contributions - non monetary	-	-	-
Fair value adjustments for investment property	-	-	-
Share of net profits/(losses) of Regional Library	-	-	-
Net gain/(loss) on disposal of property, infrastructure, plant and equipment	-	(19)	(19)
(Increase)/decrease in provision for landfill liability	-	-	-
	-	-	-
Total surplus/(deficit)	40,862	41,281	419

The Income Statement includes all sources of Council revenue and expenditure incurred in its day-to-day operations. It should be noted that expenditure listed in the Income Statement does not include the cost of asset purchases or sales, loan repayments, capital works expenditure or reserve funds. It does however, include depreciation as an expense.

Overall the operating surplus of \$41.3m is \$0.4m favourable to budget. The financial summary provides an explanation of key variances to budget.

* This column represents the adjusted budget which is the adopted budget adjusted for the 2021/22 carry forward budgets.

BALANCE SHEET

As at 30 September 2022

	2022/23 September Adjusted Budget* \$'000	2022/23 September Actuals \$'000	2022/23 September Variance \$'000
Current assets			
Cash and cash equivalents	28,384	30,791	2,407
Trade and other receivables	52,021	52,523	502
Other financial assets	16,000	20,000	4,000
Other assets	698	47	(651)
Total current assets	97,103	103,361	6,258
Non-current assets			
Other financial assets	21	21	-
Investment in Regional Library	1,432	1,432	-
Property, infrastructure, plant and equipment	1,276,196	1,275,338	(858)
Right of use assets	503	583	80
Investment property	2,630	2,630	-
Intangible assets	546	503	(43)
Total non-current assets	1,281,328	1,280,507	(821)
Total assets	1,378,431	1,383,868	5,437
Current liabilities			
Trade and other payables	6,096	5,188	908
Trust funds and deposits	8,824	10,559	(1,735)
Provisions	6,967	7,127	(160)
Interest-bearing loans and borrowings	208	208	-
Total current liabilities	22,095	23,082	(987)
Non-current liabilities			
Provisions	4,381	4,381	-
Interest-bearing loans and borrowings	3,308	3,257	51
Total non-current liabilities	7,689	7,638	51
Total liabilities	29,784	30,720	(936)
Net assets	1,348,647	1,353,148	4,501
Equity			
Accumulated surplus	724,886	728,828	3,942
Reserves	623,761	624,320	559
Total Equity	1,348,647	1,353,148	4,501

The Balance Sheet is a snapshot of the financial situation of the organisation. It shows what Council owns and controls as assets and what it owes as liabilities.

* This column represents the adjusted budget which is the adopted budget plus Council approved budget carry forwards from 2021/22, together with mid year review adjustments.

CAPITAL WORKS STATEMENT

3 months ended 30 September 2022

	2022/23 September Adjusted Budget*	2022/23 September Actuals	2022/23 September Variance
	\$'000	\$'000	\$'000
Property			
Land and land improvements	0	0	0
Buildings and building improvements	677	418	259
Total property	677	418	259
Plant and equipment			
Plant, machinery and equipment	404	131	273
Computers and telecommunications	66	39	27
Total plant and equipment	470	170	300
Infrastructure			
Roads	165	828	(663)
Bridges	25	17	8
Footpaths and Cycleways	371	196	175
Drainage	10	24	(14)
Recreational, leisure and community facilities	1,137	775	362
Parks, open space and streetscapes	476	647	(171)
Other infrastructure	61	62	(1)
Total infrastructure	2,245	2,549	(304)
Total capital works expenditure	3,392	3,137	255

* This column represents the year to date adjusted budget which is the adopted budget plus Council approved budget carry forwards from 2021/22.

FINANCIAL RESERVES

As at 30 September 2022

	Balance 1 July 2022	Transfers to Reserve	Transfer from Reserve	Balance 30 September 2022
Discretionary Reserves				
Plant Replacement	1,142,128	88,186	48,652	1,181,662
Asset Conversion	744,372	-	-	744,372
Commercial Development	3,182,148	-	-	3,182,148
Gravel Pit Operations	1,527,814	-	-	1,527,814
Hanging Rock	212,395	-	-	212,395
Maintenance Senior Citizens Accommodation	198,605	-	-	198,605
Debt Repayment	891,470	-	-	891,470
Total Discretionary Reserves	7,898,932	88,186	48,652	7,938,466
Statutory Reserves				
Public Open Space - South	1,875,805	225,000	-	2,100,805
Public Open Space - East	1,051,849	-	-	1,051,849
Public Open Space - Central	1,079,973	-	-	1,079,973
Public Open Space - West	180,645	264,602	-	445,247
Public Open Space	4,188,272	489,602	-	4,677,874
Community Facilities - South	-	-	-	-
Community Facilities - East	222,042	-	-	222,042
Community Facilities - Central	17,697	-	-	17,697
Community Facilities - West	351,520	-	-	351,520
Community Facilities	591,259	-	-	591,259
Car Parking	135,600	-	-	135,600
Planning Roadworks	531,180	-	-	531,180
Drainage	734,262	-	-	734,262
Gisborne Development Contributions Plan	1,544,351	-	-	1,544,351
Romsey Development Contributions Plan	52,902	-	-	52,902
Planning Footpath Works	142,362	-	-	142,362
Total Statutory Reserves	7,920,188	489,602	-	8,409,790
GRAND TOTAL	15,819,120	577,788	48,652	16,348,255

INVESTMENTS HELD

As at 30 September 2022

Institution	ICAN	Non Fossil fuel *	Percentage of Total investments	Investment Type	Investment Amount	Interest Rate	Commencement Date	Maturity Date
At call investments								
NATIONAL AUSTRALIA BANK LTD	No	No	42.64%	At Call Account	\$ 14,867,941	2.43%		
Short term investments								
AUSTRALIAN MILITARY BANK	No	Yes	11.47%	Term Deposit	\$ 4,000,000	3.43%	25/08/2022	21/02/2023
AUSTRALIAN WIDE BANK	No	Yes	11.47%	Term Deposit	\$ 4,000,000	2.95%	25/08/2022	24/01/2022
NATIONAL AUSTRALIA BANK	No	No	20.08%	Term Deposit	\$ 7,000,000	3.53%	25/08/2022	24/04/2023
MY STATE BANK	No	Yes	11.47%	Term Deposit	\$ 4,000,000	3.55%	25/08/2022	23/03/2023
Financial assets								
MEMBERS EQUITY BANK	No	No	2.87%	Term Deposit	\$ 1,000,000	1.00%	6/04/2022	5/10/2022
Total Investments					<u><u>\$ 34,867,941</u></u>			
Total % of Non Fossil Fuel Lending Institutions								34%
Total % of Lending Institutions that support the International Campaign to abolish Nuclear Weapons (ICAN)								0%

SECTION 2

Capital Works Progress Report

Capital works are the financial investments that Council makes in the assets and infrastructure that it controls and provides for use by the community. Capital works primarily include public buildings, transport infrastructure, public space, recreational facilities and environmental infrastructure.

Annually, in conjunction with the adoption of the budget, Council adopts its Capital Works Program that sets out the projects that will be delivered in the next year.

This section provides an update on our progress towards achieving each project.

Capital Works Progress Report

September 2022



Project Name	Full Year Budget*	YTD Budget	YTD Actual	Variance	Comments
PROPERTY - Land					
Gisborne Open Space purchase	500,000	-	-	-	Purchase of new open space land in Gisborne. An offer was made to purchase the property in May 2022. Council officers have had the site surveyed. It is proposed that Council would purchase the middle channel section and some adjoining land on the west side for a pedestrian walkway.
TOTAL PROPERTY - Land	500,000	-	-	-	
PROPERTY - Buildings					
Council building demolition	90,000	10,000	990	9,010	This is the parent for 3 demolition projects. - Hanging Rock north toilets works have commenced.
Council building renewal program	3,523,549	55,000	290,830	(235,830)	This is the parent project for 37 building renewal projects. - 17 projects are in the planning phase - 13 projects tender awarded and works due to commence October/November - 3 projects have works commenced - 2 projects cancelled and 2 on hold.
Seniors units renewal	80,000	20,000	15,365	4,635	Adhoc construction works are undertaken throughout the year to ensure the units are maintained to a standard.
Kyneton early learning centre	-	-	1,982	(1,982)	This project was a 2021/22 project. This is an invoice received in 2022/23, project is complete.
Building energy & water efficiencies	123,711	123,711	-	123,711	This is a carry forward project from 2021/22. The budget will be combined with the Off Grid Relief & Recovery Centres project budget to assist in the delivery of the Off Grid Relief & Recovery Centres project.
Building design	365,000	40,000	3,840	36,160	This is the parent project for 17 design projects. - 15 projects in the planning/design phase - 2 projects have been cancelled (Refer Council decision Sept 22 meeting)
Gisborne Aquatic Centre modular change room	201,400	-	-	-	Procurement process is underway to award a contract for an Architect to commence design work for the project. A contract is expected to be awarded in November 2022. The construction phase of the project will be submitted for consideration in future years budgets.
Malmsbury Recreation Reserve design	12,500	12,500	7,500	5,000	Carry forward project from 2021/22, project is nearing completion.
Kyneton Museum roof works	508,241	25,000	6,240	18,760	Contract has been awarded and construction is expected to be completed by the end of January 2022.
Kyneton Town Hall Theatre refurb scoping	50,000	-	-	-	Funding application still pending
Riddells Creek modular pavilion	21,000	-	-	-	Carry forward project from 2021/22, project is nearing completion.
Kinder & MCH renewal	-	-	424	(424)	This project was a 2021/22 project. This is an invoice received in 2022/23, project is complete.
Buffalo Stadium - Change Rooms Upgrade	280,000	-	-	-	Project has not commenced.
Kyneton early years building (Lady Brooks renewal)	124,115	-	-	-	Project has not commenced, works are expected to commence in the second quarter of the financial year.
Woodend Golf Club clubhouse	681,834	-	-	-	Tender process is underway and it is anticipated a contract will be awarded in October 2022.
Woodend Community Centre upgrade	390,426	390,426	91,136	299,290	Council endorsed the concept, schematic and detailed design at the September Council meeting. Works will continue in relation to the Cultural Heritage Management Plan and planning permit only.
Romsey Kinder - Veranda and Windows upgrade	266,000	-	-	-	Project has not commenced. Awaiting approval of grant funds.
Off Grid Relief and Recovery Centres	65,000	-	-	-	The project is in the planning phase, it is expected works will commence in October 2022.
Romsey Park Oval 2 Storage Shed	45,000	-	-	-	Project has not commenced.

Capital Works Progress Report

September 2022



Project Name	Full Year Budget*	YTD Budget	YTD Actual	Variance	Comments
Red Brick Hall	335,000	-	-	-	Design works have commenced.
Romsey MCH	100,000	-	-	-	Works are currently in the design phase.
RC Early years	21,721	-	-	-	Project is practically complete with financial completion estimated for October 2022.
Property Sales & Purchases	268,417	-	-	-	Officers have progressed discussions with the land owner, a meeting is scheduled for early October 2022.
Woodend Kinder Built Share - Gazebo	34,800	-	-	-	Project has not commenced. Awaiting approval of grant funds.
TOTAL PROPERTY - Buildings	7,587,714	676,637	418,308	258,329	
TOTAL LAND AND BUILDINGS	8,087,714	676,637	418,308	258,329	
INFRASTRUCTURE - Roads					
Bitumen resurfacing program	2,000,000	-	19,614	(19,614)	
Gisborne Business Park roads upgrade	1,145,300	-	-	-	The procurement for the construction works has been completed and the tender evaluation is in progress.
Gravel road renewal program	953,000	-	559,480	(559,480)	Unsealed road re-sheeting program has commenced, with approximately 35% of works completed. Future works are currently being planned.
Guardrail program	90,000	-	11,833	(11,833)	Emergency guardrail replacements have been required due to an accident, this will put strain on the budget for any further works for this program.
Intersection upgrade and renewal program	130,000	-	-	-	Works are currently being scoped
Kerb and channel program	178,000	-	5,412	(5,412)	Works are currently being scoped.
Minor road stabilisation program	489,500	-	159,820	(159,820)	Works are currently being scoped.
Minor roadworks program	76,000	-	492	(492)	Project currently being scoped. No unplanned minor road works to date.
Minor traffic management works	49,400	-	5,198	(5,198)	Some works are being committed, more works to be scoped
Road construction program	6,929,625	90,000	(99,753)	189,753	This is a parent project for the Road Reconstruction Program. There are 11 road projects within the program. - 8 projects are in planning/design phase - 2 projects are expected to commence October - 1 project has works complete and in financial completion stage.
Urquhart Street and Templeton St Woodend	75,810	75,810	51,752	24,058	The project reached practical completion with all works completed on 27/09/2022.
Road Design Program	50,000	-	1,028	(1,028)	This program is to undertake design works to enable projects to be constructed as part of the 2023/24 budget.
Ellison Street retaining wall	74,310	-	450	(450)	A contract has been awarded, works are scheduled to be completed prior to the end of December 2022.
Alton Rd Gabion wall WP3	40,578	-	33,720	(33,720)	Works have reached practical completion stage.
LED light replacements	251,000	-	78,692	(78,692)	The contractor has notified Council that not all the lights will be installed within the planned time frame. It is expected a carry forward will be required for the remainder of the street lights installation.
TOTAL INFRASTRUCTURE - Roads	12,532,523	165,810	827,736	(661,926)	
INFRASTRUCTURE - Footpaths					
Footpath construction program	1,212,060	10,000	(29,455)	39,455	This is a parent project for the Footpath Program. There are 11 footpath projects within the program. - 5 projects are in design phase - 2 projects in procurement phase - 2 projects works scheduled to commence October/November - 2 projects not yet commenced.

Capital Works Progress Report

September 2022



Project Name	Full Year Budget*	YTD Budget	YTD Actual	Variance	Comments
Footpath renewal program	298,000	-	4,345	(4,345)	
Daylesford (Tylden) to Hanging Rock rail trail	1,500,000	-	-	-	Advocacy efforts are ongoing, looking to seek funding to undertake the next phase of project planning with the aim of progressing the project towards being 'shovel ready'.
Pram ramp compliance / safety	186,110	86,110	18,552	67,559	Pram Crossings in Romsey will be prioritised with the 2022/23 budget allocation. The project is currently in design/investigation stage.
Five Mile Creek Footpath and footbridge	93,500	-	6,500	(6,500)	The procurement process is currently being undertaken for this project.
Baynton Street Kyneton active transport link	-	-	12,509	(12,509)	Invoices received in 2022/23 for a 2021/22 project
Macedon Ranges Shared Trail	5,726,877	250,000	182,214	67,786	Project is in line with budget. □
Brooke St Woodend Crossing	480,000	25,000	1,200	23,800	Project currently in design phase.
TOTAL INFRASTRUCTURE - Footpaths	9,496,547	371,110	195,864	175,246	
INFRASTRUCTURE - Bridges					
Bridge Renewal Program	1,239,744	25,000	16,340	8,660	This is a parent project for the Bridge Program. There are 16 bridges/culverts within this program. - 6 projects are in design phase - 5 projects are expected to commence work October/November - 4 projects are currently in delivery stage - 1 project has been merged with the bird hide demolition project
Footbridges	-	-	391	(391)	
TOTAL INFRASTRUCTURE - Bridges	1,239,744	25,000	16,731	8,269	
INFRASTRUCTURE - Drainage					
Drainage	864,315	10,000	23,888	(13,888)	This is the parent project for 8 drainage projects. - 7 projects are in design phase - 1 project is set to commence in November.
Romsey Park Oval Drainage Improvements	201,214	-	-	-	Works have been awarded and construction is expected to be completed by the end of November 2022.
TOTAL INFRASTRUCTURE - Drainage	1,065,529	10,000	23,888	(13,888)	
INFRASTRUCTURE - Recreational, Leisure and Community Facilities					
Minor capital works program at recreational facilities	92,000	-	-	-	Procurement process for one element has commenced.
Playground renewal	82,746	37,746	26,650	11,096	Romsey skate park multi play replacement has been awarded. Contractor currently waiting to confirm equipment supply date. Quotes have been requested for swing mat replacement at various sites across the shire.
Aquatic and Leisure equipment renewal	20,000	-	-	-	Project expenditure is anticipated to commence in the second quarter of the financial year.
Kyneton Barkly Square Field	1,069,000	25,000	2,640	22,360	Contract has been awarded, precommencement meeting conducted on the 26 September 2022 and site works have commenced.
Lancefield Park Lighting	-	-	2,805	(2,805)	This project relates to the 2021/22 program of works, a late invoice was received in the 2022/23 financial year. Project is complete
Gardiner Reserve Carpark and landscaping works	17,000	17,000	-	17,000	The procurement process is currently being undertaken for this project. Works are expected to commence on site during November 2022.
Kyneton district tennis club lighting	33,820	-	-	-	Works are currently in the design phase.
New Gisborne tennis court lights	29,100	-	-	-	Works are currently in the design phase.
Kyneton Skate Park	10,000	10,000	10,000	-	Complete.
Gisborne Tennis court lighting renewal	205,795	205,795	206,563	(768)	Construction works have commenced and are expected to be completed by October 2022.

Capital Works Progress Report

September 2022



Project Name	Full Year Budget*	YTD Budget	YTD Actual	Variance	Comments
Manna Gum playground	245,880	5,000	990	4,010	Tender evaluation is currently underway. It is expected a contract will be awarded during October 2022.
Kinder playground equipment program	60,000	-	-	-	
Gisborne Skate Park concept design	18,952	4,738	3,683	1,056	
Gilbert Gordon Netball Courts	354,073	-	-	-	Works are currently in the design phase.
Macedon Ranges Regional Sports Precinct	28,381,014	800,000	499,169	300,831	Contract has been awarded and preliminary site works have been completed. Main works have been scheduled to commence. However, have been delayed due to the current wet weather being experienced. The project remains n track to be delivered in the planned time frame.
Riddells Creek Multi-purpose	335,970	20,000	7,430	12,570	
Early Years shade structures	35,160	-	-	-	Project has not commenced. Awaiting approval of grant funds.
Kinder and MCH Ventilation	111,600	11,600	9,205	2,395	Purchase of purifiers complete for early years sites. Remaining budget to be utilised for window screens to support ventilation in warmer months. Program ongoing as maintenance required on purifiers.
Lancefield Oval nets	50,000	-	-	-	Procurement process commenced.
Hanging Rock cricket nets	20,000	-	-	-	Procurement process commenced.
Riddells Creek Leisure Centre Improvement Works	230,000	-	-	-	
Kyneton Netball club	97,000	-	-	-	Project has been placed on hold until early 2023 pending Kyneton Showgrounds master plan endorsement.
Gisborne Bowls Rink	367,746	-	6,089	(6,089)	Project planning underway. Project tender documents under review for public tender.
TOTAL INFRASTRUCTURE - Recreational, Leisure and Community Facilities	31,866,856	1,136,879	775,224	361,655	
INFRASTRUCTURE - Parks, Open Space and Streetscapes					
Ash Wednesday park landscaping	87,812	21,953	730	21,223	
Botanical Gardens improvements	23,500	-	-	-	Design phase completed. Irrigation installation works to commence following a procurement process.
Gisborne Fields open space development	480,570	120,143	127,634	(7,491)	Construction works on the current stage have commenced and are expected to be completed by mid-October 2022. Tender documents for the construction of the next stage of the development have been drafted and ready for advertising in late October.
Healthy heart of Victoria	126,351	31,588	19,667	11,921	
Parks infrastructure renewal	77,239	15,239	14,695	544	Works are currently in the design phase.
Kyneton Botanic Gardens	22,114	5,528	9,352	(3,823)	Design work has been completed to install irrigation at Malmsbury and Kyneton Botanic Gardens, quotes are being obtained to complete the installation stage.
Gisborne Botanic Gardens	92,839	-	-	-	Quotes have been obtained and evaluation is underway.
Riddells Creek fence replacement	-	-	1,412	(1,412)	
Howey Reserve	-	-	34,210	(34,210)	Invoices received in 2022/23 for a 2021/22 project
Romsey Ecotherapy Park Stage 2	(301,235)	281,985	436,579	(154,594)	Practical completion has been awarded.
Romsey Ecotherapy Park Stage 3	583,220	-	-	-	Practical completion to be awarded by 15th of October 2022.
Romsey Five Mile Creek Stage 1	-	-	2,928	(2,928)	
Botanic Gardens	150,000	-	-	-	Community consultation is currently in process. No financial commitment has been made year to date. Project is on track to be delivered as per original plan.
TOTAL INFRASTRUCTURE - Parks, Open Space and Streetscapes	1,342,410	476,436	647,207	(170,771)	
INFRASTRUCTURE - Other Infrastructure					
Kerbside bin replacement	230,000	57,500	51,820	5,680	

Capital Works Progress Report

September 2022



Project Name	Full Year Budget*	YTD Budget	YTD Actual	Variance	Comments
Kyneton Livestock Exchange	33,278	3,330	-	3,330	
Street/park bin renewal program	45,000	-	10,249	(10,249)	
Variable Message Signs	29,000	-	-	-	
Kinder security	21,710	-	-	-	A quote has been obtained for one site, works to progress in October 2022.
Replace tourism signs	25,000	-	-	-	Works are currently in the design phase.
TOTAL INFRASTRUCTURE - Other Infrastructure	383,988	60,830	62,069	(1,239)	
TOTAL INFRASTRUCTURE	57,927,597	2,246,065	2,548,720	(302,655)	
PLANT AND EQUIPMENT - Plant and Equipment					
Plant replacement program	2,875,559	404,500	131,493	273,007	
Kyneton Town Hall equipment renewal	25,000	-	-	-	Project experienced complications integrating an additional software package into existing software used across the organisation. COVID and staff changes have further delayed progress. Plans to test project viability are in development.
Resource Recovery Vehicle	154,000	-	-	-	
Small tipping truck	70,000	-	-	-	
Additional vehicle - Car	30,000	-	-	-	
TOTAL PLANT AND EQUIPMENT - Plant and Equipment	3,154,559	404,500	131,493	273,007	
PLANT AND EQUIPMENT - Computers and Telecommunications					
Cultural venue system	16,000	16,000	-	16,000	Project experienced complications integrating an additional software package into existing software used across the organisation. COVID and staff changes have further delayed progress on this project.
Project Lifecycle Management Project	68,088	-	-	-	The software went live at the commencement of the financial year. During the first three months, monthly reporting by project managers has commenced. Several small discrepancies between the Finance and Project Lifecycle Management system have been worked on to be resolved. Budget has not yet been required as work has been carried out internally.
IT infrastructure renewal	204,475	50,000	39,154	10,846	- An order for 30 new laptops has been placed. - New UPS batteries were installed in the Gisborne Server Room. - Other minor computer items have also been purchased.
Humanforce Soft	7,000	-	-	-	This project is in the planning stage.
Server Replacement	100,000	-	-	-	The new backup server hard disk drives have been installed at the Gisborne Server Room.
IT Infrastructure All Kindergartens	28,570	-	-	-	Equipment needs are currently being reviewed to understand the needs at each kindergarten site.
PLANT AND EQUIPMENT - Computers and Telecommunications	424,133	66,000	39,154	26,846	
TOTAL PLANT & EQUIPMENT	3,578,692	470,500	170,647	299,853	
Total	69,594,003	3,393,202	3,137,675	255,527	

* This column represents the adjusted budget which is the adopted budget. The Council approved budget carry forwards from 2021/22 have not all been loaded into the 2022/23 budgets at the time of this report..

SECTION 3

Council Plan Actions – Progress Report

In line with Section 90 of the Local Government Act 2020, Council adopted a new Council Plan by 27 October 2021.

Council reviews the Council Plan annually and establishes actions across its four strategic objectives:

Connecting Communities;

Healthy environment, healthy people;

Business and tourism; and

Deliver strong and reliable government.

The actions are specific activities that will be undertaken within the financial year to support the achievement of the strategic objectives. This section provides a quarterly update on progress towards achieving the actions.

Council Plan – Year Two 2022/23 actions

Strategic objective 1. Connecting communities

We will maintain our built environment – including roads, paths, buildings, open space and other assets in a fiscally, environmentally and socially sustainable way. This includes effective land-use planning, which has a direct impact on the liveability of our shire.

We will provide support for volunteers, community groups and organisations, in recognition of their work in contributing to social connections.

Strategic Priority - Improve connectivity and movement, and provide transport choices to the community, including walking trails and bike paths

ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Continue to improve continuous accessible paths of travel to key destinations, such as recreation and community facilities, through the funding of the Footpath Construction Program	Deliver	In Progress	10%	10%	Design works for footpaths will be completed by mid October. Construction will commence in November. The Shire wide Strategic Footpath Plan is being reviewed this financial year and will include a focus on accessibility for people of all abilities.	Manager Engineering and Resource Recovery	30 June 2023
Formalise the joint partnership with Hepburn Shire Council advocate the Victorian Government for support to undertake the detailed design and pre-project works for the Daylesford to Hanging Rock Shared Trails project	Advocate	Completed	25%	100%	Memorandum of Understanding developed and signed by the Chief Executive Officers of Macedon Ranges Shire Council and Hepburn Shire Council. Joint funding application submitted for the Investment Fast Track Fund on 17 August 2022, awaiting further information from Department Jobs, Precincts and Regions regarding the application.	Manager Open Space and Recreation	30 June 2023
Commence a review of the Kyneton Movement Network Study (2018) to develop and guide the planning of future infrastructure requirements (multi-year)	Deliver	In Progress	10%	10%	Preliminary site visit completed. Consultants preparing issues and opportunities.	Manager Engineering and Resource Recovery	30 June 2023
Continue to advocate to the Victorian Government for improvements to bus and rail public transport services, with a focus to identify township issues throughout the year	Advocate	In Progress	25%	25%	Ongoing. A new weekend bus service to improve the bus network in Romsey/Lancefield region is starting. We will continue to advocate for further improvements to bus and rail public transport services in regular meetings with the Department of Transport.	Manager Engineering and Resource Recovery	30 June 2023
Finalise the Woodend corridor study to investigate the movements of pedestrians, cyclists and vehicles within Woodend's main road corridor, identifying areas of concern and possible solutions	Deliver	In Progress	80%	80%	Consultant report finalised. It is planned to be presented at the Councillor Briefing on 4 October 2022.	Manager Engineering and Resource Recovery	30 June 2023
Review and update the 2018 Shire Wide Footpath Plan	Deliver	In Progress	10%	10%	Kick off meeting with internal stakeholders held in September. Targeted internal stakeholders "issues and opportunities" workshops being held in October.	Manager Engineering and Resource Recovery	30 June 2023
Advocate for increased State Government funding for supervised school crossings	Advocate	In Progress	25%	25%	Council resolved to join Monash City Council's Advocacy program and partipate in the management group. First meeting yet to be scheduled.	Manager Safer Communities	
Undertake intersection works at Brooke and Templeton Streets, Woodend to install a new slow point (Brooke Street), and the design and construction of a pedestrian crossing.	Deliver	In Progress	20%	20%	Design works for intersection will be completed by mid October. Construction will commence in November.	Manager Engineering and Resource Recovery	30 June 2023

Integrate land-use planning, and revitalise and protect the identity and character of the shire							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Progress the Kyneton Town Centre Urban Design Framework to Council for decision, and consider implementation into the Macedon Ranges Planning Scheme	Deliver	In Progress	70%	60%	Work is progressing on the draft UDF for Council to endorse prior to consultation. This is now anticipated to be in the third quarter of 2022/23	Manager Strategic Planning and Environment	30 June 2023
Progress the Gisborne Structure Plan, incorporating the Neighbourhood Character Study and Town Centre Urban Design Framework Plan to a Council meeting for a decision on further steps required to confirm the future inclusion in the Macedon Ranges Planning Scheme	Deliver	In Progress	75%	70%	A report was presented to the 24 August 2022 Scheduled Council Meeting outlining a detailed consultation report that outlines a range of actions to be completed to enable the preparation of a revised draft structure plan.	Manager Strategic Planning and Environment	30 June 2023
Progress the Romsey Structure Plan to Council for decision, and consider implementation into the Macedon Ranges Planning Scheme	Deliver	In Progress	60%	60%	A report was presented to the 28 September 2022 Scheduled Council Meeting outlining a detailed consultation report that outlines a range of actions to be completed that will help to inform the preparation of the draft Structure Plan.	Manager Strategic Planning and Environment	30 June 2023
Finalise the Planning Scheme Amendment to incorporate the heritage study for Woodend, Lancefield, Macedon and Mount Macedon into the Macedon Ranges Planning Scheme	Deliver	In Progress	100%	90%	Planning Scheme Amendment C127macr was submitted to the Minister for Planning for approval on 23 June 2022. Currently awaiting the Ministers decision.	Manager Strategic Planning and Environment	31 December 2022
Progress the Riddell's Creek Precinct Structure Plan, in conjunction with the applicant and the community	Deliver/Facilitate	In Progress	25%	25%	The proponent has submitted a draft precinct structure plan and development contributions plan for Council's consideration.	Manager Strategic Planning and Environment	30 June 2023
Enhance planning protection of the shire's heritage assets, through completion of the Macedon Ranges Shire Thematic Environmental History	Deliver	In Progress	90%	80%	A community consultation process was undertaken between August and September to inform the final draft of the Thematic Environmental History.	Manager Strategic Planning and Environment	30 June 2023
Progress the review of Council's Developer Contributions Plans (Gisborne and Romsey), and consider any future changes to the Macedon Ranges Planning Scheme recommended by its findings	Deliver	In Progress	50%	30%	The Executive Team have endorsed a project plan to progress the DCP review. A consultant is expected to be appointed in the second quarter to undertake the DCP review.	Manager Strategic Planning and Environment	30 June 2023
Develop future work, following the outcomes of the Macedon Ranges Thematic Environment History project	Deliver	Not Started	0%	0%	This action will commence once the draft Thematic Environmental History is completed and ready to be presented to Council for adoption. This is anticipated to be third quarter 2022/23.	Manager Strategic Planning and Environment	30 June 2023

Provide well-designed, fit-for-purpose, multi-use open spaces and infrastructure where the community can connect, engage and participate in a financially responsible way							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Finalise the preparation of a new Open Space Strategy and consider implementation into the Macedon Ranges Planning Scheme	Deliver	In Progress	50%	50%	Work on developing the draft Open Space Strategy is underway with a draft Open Space Strategy for community consultation expected to be presented to Council in third quarter 2022/23	Manager Strategic Planning and Environment	30 June 2023
Continue construction on stage 1 of the Macedon Ranges Regional Sports Precinct project and continue advocacy for funding towards future stage delivery	Deliver/Advocate	In Progress	25%	10%	Construction continues on site however has been impacted by weather and ground conditions. Advocating for future funding continues with both federal and state government.	Manager Facilities and Operations	30 June 2023
Deliver the annual capital works program within budget	Deliver	In Progress	20%	20%	Majority of the projects are on track to be completed within the budget, scope and time. The Capital Program Review Board is monitoring the progress against the approved timeframe and budget. There are challenges with cost escalations which may impact projects through the year - this will be reported regularly to council.	Manager Assets and Project Management Office	30 June 2023
Complete the Macedon Ranges Shire Wide Skate Park Master Plan, to provide prioritised strategic guidance, regarding the future renewal, upgrade and new facility requirements for the shire	Deliver/Partner	In Progress	25%	25%	Project awarded to consultant, expected completion of consultant works early March. Need to schedule briefing and Council meetings.	Manager Open Space and Recreation	30 June 2023
Progress the concept design works for the Woodend Community Centre redevelopment, funded by Council and RDV, via the Investment Fast Track Fund commitment from 2021/22	Deliver/Partner	Completed	100%	100%	Project was completed and documents adopted at September 2022 Council meeting	Manager Economic Development and Visitor Economy	30 September 2022
Deliver the Barkly Square playing surface upgrade	Deliver	In Progress	25%	25%	Construction contract awarded. Site fencing to be erected week commencing 3 October, commencement of ground works is subject to weather and ground conditions.	Manager Open Space and Recreation	30 June 2023
Continue planning for Gisborne Skate Park upgrade	Facilitate	In Progress	25%	25%	Councillors Briefed 6 September. Matter scheduled for 25 October Council meeting for consideration of release for community consultation. As this project is running in parallel with Shire wide strategy, following the consultation there will be a hold point check alignment with the outcomes of the Shire wide strategy.	Manager Open Space and Recreation	30 June 2023

Target community needs through development programs and grants							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Engage and consult with the community, groups and organisations to better understand community needs and program design	Facilitate	In Progress	25%	25%	This is an ongoing activity conducted throughout the year. Groups consulted include Neighbourhood Houses, Men's Sheds, Sunbury-Cobaw Community Health, Community Funding Scheme applicants.	Manager Community Strengthening	30 June 2023
Promote community centres and their programs – direct some Council community grant funding to initiatives that emphasise inclusiveness	Deliver	In Progress	25%	25%	All community centres and organisations have access to and get promotional information about Council's Community Funding Scheme and Small Project Grants Program. Funding sought for projects that result in greater inclusion are scored higher due to weighted assessment criteria. Examples include a project to fund an all accessible picnic setting and a program to support the LGBTQIA+ community.	Manager Community Strengthening	30 June 2023
Continue Council's community grants programs (the Community Funding Scheme and the Small Projects Grants) to support community groups to deliver community, cultural and environmental projects, and enhance community places	Deliver	In Progress	20%	20%	Annual recurring project with Q1 and Q2 making recommendations to Council re allocations and administering Funding and Service Agreements to successful recipients. Q3 and Q4 will involve promoting new grants round, delivering information workshops, assessing applications and reporting to Council with recommended allocations.	Manager Community Strengthening	30 June 2023
Collaborate with Loddon Mallee partners and across Council to coordinate, support, engage and recognise volunteers	Deliver/Partner	In Progress	10%	10%	Attendance to the Regional strategic planning	Manager People, Risk and Wellbeing	30 June 2023
Promote the library programs of the Goldfields Library Corporation to engage the community	Deliver/Partner	Completed	100%	100%	The communications team continues to promote the programs our libraries offer the community and partner with them to promote key awareness days that promote health and wellbeing and connect communities. Libraries promote literacy and lifelong learning and offer vibrant spaces for people to gather in person and online.	Manager Communication and Engagement	31 August 2022
Review Council's role in supporting playgroups and toy libraries, and develop opportunities to strengthen the connections between users of early years and maternal and child health programs	Deliver	In Progress	25%	25%	Council has commenced reviewing opportunities to strengthen connections between users and services.	Manager Children, Youth & Family Services	30 June 2023
Conduct a comprehensive review of the Community Funding Scheme to ensure it is meeting the needs of the community	Deliver	In Progress	75%	75%	First draft of Community Funding Scheme completed in Q1. Councillor Briefing in Q2	Manager Community Strengthening	31 October 2022
Improve access to Council's grants programs by implementing and promoting the new grants administration system	Deliver/Partner	Completed	100%	100%	New Grants and Administration System (SmartyGrants) implemented for Community Funding Scheme and Small Grants Funding Program	Manager Community Strengthening	31 July 2022

Continue to deliver improved outcomes for and recognition of our First Nations People							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Advance Indigenous reconciliation through working with First Nations People on the implementation of Council's Reconciliation Action Plan	Deliver/Partner	In Progress	25%	25%	RAP Implementation is progressing with a number of actions due in Q2 through Q4	Manager Community Strengthening	30 June 2023
Celebrate and participate in National Reconciliation Week, by providing opportunities to build and maintain relationships between Aboriginal and Torres Strait Islander Peoples and other Australians	Deliver/Partner	Not Started	0%	0%	Reconciliation week is from 27 May to 3 June. Planning to commence in Q2	Manager Community Strengthening	30 June 2023
Implement the Aboriginal and Torres Strait Islander cultural awareness training strategy that is integrated into Council's Learning and Development Strategy	Deliver	In Progress	50%	50%	Two Cultural awareness (safety) sessions were implemented in Q1 with a total of 123 staff attending. Regular monthly lunch box sessions are being implemented with more formal cultural awareness sessions planned for Q3 and Q4	Manager Community Strengthening	30 June 2023
Celebrate and recognise Indigenous culture at Macedon Ranges Shire Kindergartens including art work, sculptures, murals and mosaic seat	Deliver	In Progress	25%	25%	Council strive to recognise Indigenous culture at Macedon Ranges Shire Kindergartens. One example of this is via daily acknowledgement of country which occur at each kindergarten session. Council continually works to ensure indigenous culture is embedded in the learning curriculum via incursions, activities, educational resources engagement and consultation with elders.	Manager Children, Youth & Family Services	30 June 2023

Promote a more inclusive community by supporting community groups and vulnerable groups							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Continue to support targeted initiatives for young people of diverse backgrounds that enable them to express their identities, such as raising the Rainbow Flag on International Day Against Homophobia, Biphobia, Intersexism and Transphobia	Deliver	In Progress	25%	25%	Council continues to work with partners to support targeted initiatives	Manager Children, Youth & Family Services	30 June 2023
Continue to demonstrate leadership in advancing gender equality, through implementation of Council's Gender Equality Action Plan, including delivery of year one actions	Deliver	In Progress	25%	25%	Continuing to support and rollout targets specified in the action plan	Manager People, Risk and Wellbeing	30 June 2023
Commission and promote the availability of a designated modular change room at the Gisborne Aquatic Centre, which enables Council to meet Child Safe requirements, and improve service provision and accessibility	Deliver	In Progress	10%	10%	Procurement process is underway to award a contract for an Architect to commence design work for the project. A contract is expected to be awarded in November 2022.	Manager Facilities and Operations	30 June 2023
Provide information and guidance on available external funding opportunities to support sustainability of community programs delivered by Neighbourhood Houses, and continue to advocate to the Victorian Government for increased funding	Advocate	In Progress	25%	25%	All Neighbourhood Houses are advised of all appropriate State and Federal Government funding opportunities as they arise. On those occasions when application are made, Council will additionally provide letters of support.	Manager Community Strengthening	30 June 2023
Implement year two of Village Hubs – a project to give older people the opportunity to connect for social activities and mutual support	Deliver	In Progress	25%	25%	Activity workplan developed and implemented. Various activities in progress across the shire in place to support isolated older people.	Manager Community Wellbeing	30 June 2023

Explore opportunities for affordable and social housing in the shire							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Continue to progress an Affordable Housing Policy to guide Council's approach to housing needs	Deliver	Planning	10%	10%	Consultation required to progress this will occur in Feb 2023	Manager Community Wellbeing	30 June 2023
Work with the Victorian Government to increase supply of affordable housing, including social housing, in the shire	Advocate/Partner	In Progress	30%	30%	Working with Homes Victoria to discuss the needs and land available in the region that is suitable for social and affordable housing	Manager Community Strengthening	
Participate in development of the Loddon Mallee Housing Revitalisation Strategy and actions relevant to the Macedon Ranges Shire	Advocate/Partner	In Progress	25%	25%	Awaiting the release of the final Strategy.	Manager Strategic Planning and Environment	30 June 2023
Work with housing providers to seek Victorian Government funding to renew and, where appropriate, expand Council-owned or managed seniors' housing stock	Advocate/Partner	In Progress	25%	25%	Working with Homes Victoria to discuss the needs and land available in the region that is suitable for social and affordable housing	Manager Community Wellbeing	30 June 2023

Strategic objective 2. Healthy environment, healthy people

We will contribute to positive health and wellbeing in our community by proactively supporting mental health, the prevention of violence against women, healthy lifestyles for all ages and abilities, social connection and inclusion, volunteers, community safety, and arts and culture.

We will protect our natural environment through proactive environmental planning, advocacy and policy to address climate change, support biodiversity and enhance water catchment quality. The Macedon Ranges Shire declared a Climate Emergency in 2021.

We will take action to reduce waste in order to protect public health and the environment.

Protect the natural environment and enhance biodiversity							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Continue to deliver the actions for the Biodiversity Strategy 2018	Deliver	In Progress	25%	25%	Biodiversity Monitoring Program continues. Carbon Offset Program looking at opportunities for bio link planting. Engagement with landholders in Mt William, Kyneton Woodlands, Riddell's Hills and Pyrete-Wombat Bio links, support for establishment of bush kinder sites.	Manager Strategic Planning and Environment	On-going
Continue the Healthy Landscapes – Practical Regenerative Agricultural Communities project	Deliver	In Progress	25%	25%	Holistic Grazing Course commenced. 2 farmer discussion groups. 2 webinars. Equiculture Course promoted. Property visits underway.	Manager Strategic Planning and Environment	30 June 2023
Implement priority actions outlined in the Roadside Conservation Management Plan	Deliver	In Progress	25%	25%	Development of a roadside weed control app, engaged contactors for the first two rounds of weed control, drafting of Ute guide has been completed.	Manager Strategic Planning and Environment	30 June 2023
Protect, preserve and enhance bushland and biodiversity on Council land, through implementation of our Bushland Reserve Environmental Management Plans, and on private land, through the development of our bio link and habitat links	Deliver	In Progress	25%	25%	Stanley Park Community Asset Committee has been formed, Woodend Five Mile Creek Master Plan was released for community consultation, a number of bio link projects have commenced with Upper Campapse Landcare Network, Bio links Alliance and Upper Deep Creek Landcare Network. The process to establish a Dalton Street Reserve Friends Group has been commenced.	Manager Strategic Planning and Environment	30 June 2023
Continue to advocate to the Victorian Government for Barrm Birm to become a State Park due to its significant flora and fauna	Advocate	In Progress	25%	25%	In accordance with Council's resolution at its Scheduled Council Meeting held on 24 August 2022 letters were sent to the State Government advocating for the purchase of Barrm Birm. Council's Prospectus was also updated to include Barrm Birm.	Manager Strategic Planning and Environment	30 June 2023

Lessen the severity of climate change, through actions that enable Council and the community to reduce greenhouse gas emissions							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Develop a Climate Emergency Response Plan to be a guide for both Council and the community to address climate change	Deliver	In Progress	10%	10%	A project plan has been prepared. A consultant has been engaged to undertake a Climate Risk Assessment. A Gender Impact Assessment has also commenced.	Manager Strategic Planning and Environment	30 June 2023
Finalise a Zero Net Emissions Plan for Council Operations to guide our efforts in achieving zero net emissions by 2030	Facilitate/Deliver	In Progress	75%	75%	A draft zero net emissions plan has been prepared and is expected to be presented to Council in the second quarter.	Manager Strategic Planning and Environment	31 December 2022
Consider a suite of environmental upgrades to Council buildings to enhance energy efficiency and environmental performance	Deliver	In Progress	25%	25%	As part of ZNE plan - progressing to Council for adoption. Completion of feasibility study into heat pumps for aquatic centres.	Manager Strategic Planning and Environment	30 June 2023
Continue delivery of a program of community climate change action plans across the shire's townships	Deliver	In Progress	75%	75%	Consultation commenced for Kyneton and Macedon/Mt Macedon townships. Check-in meetings planned for all past plans.	Manager Strategic Planning and Environment	30 June 2023
Research ways for Council to support the use and uptake of electric vehicles across the shire	Facilitate/Deliver	In Progress	25%	25%	An internal working group has been formed to deliver Council's commitment to support the organisation's and communities transition to electric vehicles. Ongoing engagement with Evie Networks has occurred to support their delivery of EV charging stations in Kyneton, Lancefield and Macedon.	Manager Strategic Planning and Environment	30 June 2023

Improve the quality of recycling, minimise the generation of waste and establish alternatives to landfill disposal							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Actively promote the use of reusable nappies through the Maternal and Child Health Service	Facilitate/Deliver	In Progress	25%	25%	Council is actively promoting the use of nappies via MCH and other	Manager Children, Youth & Family Services	30 June 2023
Continue to resource and fund the implementation of the actions identified in the Waste and Resource Recovery Management Strategy 2021-2026	Deliver/Partner	In progress	25%	25%	A substantial part of the strategy has ongoing actions so they are completed but will restart the following year which encompasses 45% of the actions. We have completed seven actions and now that we are able to engage with the community again the delayed actions will be started	Manager Engineering and Resource Recovery	30 June 2023
Decrease tonnes of waste to landfill per capita	Deliver	In progress	25%	25%	Diversion from landfill has been increasing with the completion of the rollout of FOGO bins to the rural households. It is now at 74% diversion up from 38% before the 4-bin system	Manager Engineering and Resource Recovery	30 June 2023
Promote use of wash against waste at public events	Advocate	Completed	100%	100%	Promotion of the wash against trailer has commenced. There is also information on the web page and is a part of events booking process on Council property that organisers are made aware of the trailer's availability.	Manager Engineering and Resource Recovery	30 September 2022
Increase funding and resources to support the development of the new Waste Education Action Plan.	Deliver	In progress	30%	30%	Funding has been received and the plan has started with a focus on incorporating the circular economy into the plan. With a better understanding of the new circular economy regulations we can finish the plan in 2023.	Manager Engineering and Resource Recovery	30 June 2023

Provide opportunities to experience open space and bushland reserves							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Work towards amending the Planning Scheme to introduce new policy and planning controls to implement the Significant Landscapes Study	Deliver	Delayed	50%	25%	Project has been placed on hold pending Minister for Planning's decision on Surf Coast Statement of Planning Policy. The Minister's decision will inform what changes may be required to the planning scheme amendment to implement the Significant Landscape Study	Manager Strategic Planning and Environment	30 June 2023
Update the Stanley Park Environment Management Plan and develop an infrastructure plan to determine levels of service for asset maintenance renewal.	Deliver	In Progress	10%	10%	Stanley Park Community Asset Committee has been formed. Initial meeting for EMP update planned for November 2022.	Manager Strategic Planning and Environment	30 June 2023
Continue implementation of recommended master plan actions at the Gisborne, Kyneton and Malmsbury Botanic Gardens	Deliver	In progress	25%	25%	Current actions include West entry Garden at Gisborne and the extension of the irrigation system at Malmsbury	Manager Open Space and Recreation	30 June 2023
Review the Draft Rural Land Use Strategy in light of community feedback received, and determine the next steps	Deliver	In Progress	70%	60%	A workshop with Councillors is programmed to occur in the second quarter of 2022/23 to explore the strategic direction for the Rural Land Use Strategy project.	Manager Strategic Planning and Environment	30 June 2023
Provide opportunities for the community to experience open space and bushland reserves	Deliver	In Progress	25%	25%	Winter and Spring Environment Event Programs provided multiple education and citizen science opportunities during the quarter.	Manager Strategic Planning and Environment	30 June 2023
Develop the Woodend Racecourse Reserve Master Plan to assist future development opportunities of the reserve and surrounds	Deliver	Not started	0%	0%	Due to commence in quarter two. Scoping document for tender being completed.	Manager Open Space and Recreation	30 June 2023

Improve the management of water, including flooding risk, water quality of creeks and waterways, and the efficient use of water							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Continue priority waterway restoration works that implement adopted waterway environmental plans, which includes completing the master plan of the Woodend Five Mile Creek, and continued delivery of implementation of the Romsey Five Mile Creek Master Plan	Deliver	In Progress	25%	25%	Winter 2022 planting complete. Contractors engaged for summer weed control program. Woodend Five Mile Creek Master Plan final draft released for community consultation and expected to be considered by Council in second quarter.	Manager Strategic Planning and Environment	30 June 2023
Continue the water conservation works program	Deliver	In Progress	25%	25%	Winter 2022 planting complete. Contractors engaged for summer weed control program. Woodend Five Mile Creek Master Plan final draft released for community consultation and expected to be considered by Council in second quarter.	Manager Strategic Planning and Environment	30 June 2023

Maintain systems, capacity and capability to manage, respond to and lead recovery after emergency events							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Monitor and mitigate key emergency risks	Deliver	In Progress	25%	20%	Multiple Council working groups (for animal disease & flood); council participation in local flood plan with Vic SES; 2 Fire Prevention Officers employed by Council & active Municipal Emergency Planning Committees (inc. additional fire subcommittee). Behind target due to multiple new staff in key EM positions.	Manager Community Strengthening	30 June 2023
Leverage partnerships with key agencies and community groups to improve response to and recovery from emergency events	Facilitate/Partner	In Progress	25%	20%	Partnerships with multiple agencies are highly active; including through MEMPC & MFMPCC & additional partnerships in emergency relief, recovery & Safer Together/CFA. Community partnerships need boosting following transition of multiple, key new multiple staff.	Manager Community Strengthening	30 June 2023
Contribute to Municipal Emergency Management Planning	Facilitate/Partner	In Progress	25%	20%	Council hosting and/ participating in MEMPC and delivering actions. Behind target due to transition of staff in key EM roles. Regular MFMPCC meetings, actions & planning highly active. Multiple sub plan are requiring updates.	Manager Community Strengthening	30 June 2023
Learn from emergency management responses to improve future responses	Partner	In Progress	25%	20%	Only continuous improvement from After Action Review of Storm 2021 Council lessons; single incidents reviews & improvements with MRM/MEMOs & process improvements. Behind target due to new EM staff.	Manager Community Strengthening	30 June 2023
Continue to participate in the Municipal Association of Victoria Emergency Management Advisory Committee	Partner	In Progress	25%	25%	Council representatives have actively engaged and continue to use this strategic forum to advocate for Council's needs, share learnings and information related to improving emergency management preparedness, response and recovery.	Director Community	30 June 2023
Identify nominated potential relief centres/community support locations in each town, and implement a process for the annual review of the planning, readiness and resilience of these locations, and any emergency supplies deployed at these locations	Deliver	In Progress	25%	20%	ERC site desktop research conducted & additional potential council buildings identified. ERC site audit program to begin. Delays due to new staff transition.	Manager Community Strengthening	30 June 2023
Upgrade three Relief and Recovery Centres that are currently grid-connected to be able to operate off-grid during times of an emergency.	Deliver	In Progress	25%	20%	NBN upgrade only delivered (STAND project), off-grid power component behind schedule (from Preparing Australian Communities program funded, matched with Council funding) project.	Manager Community Strengthening	31 July 2023

Encourage active and healthy lifestyles for people of all ages and abilities							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Optimise accessibility and usage of open space and facilities, through a program of development and renewals for open space, playgrounds and sporting infrastructure	Deliver	In progress	25%	25%	CAPEX program for sporting infrastructure and facilities development underway. Playground renewal program currently being scoped.	Manager Open Space and Recreation	30 June 2023
Work in partnership with health, education and community organisations, including sporting clubs and community groups, to enhance opportunities for improved health, and participation in passive and active recreation	Partner	In progress	25%	25%	Liaison with sports clubs ongoing, officers have almost completed the first year of annual sporting club meetings - an initiative implemented in the 21/22 financial year.	Manager Open Space and Recreation	30 June 2023
Continue to deliver the actions for the Municipal Public Health and Wellbeing Plan 2021–2025	Deliver	Ongoing BAU	25%	25%	Actions have been assigned and responsible managers will be required to report quarterly against progress of the assigned actions of the Municipal Public Health and Wellbeing Plan 2021-2025.	Manager Community Wellbeing	30 June 2023
Continue to deliver the actions for the Disability Action Plan 2021–2025	Deliver	Ongoing BAU	25%	25%	Actions have been assigned and responsible managers will be required to report quarterly against progress of the assigned actions of the Disability Action Plan 2021-2025.	Manager Community Wellbeing	30 June 2023
Continue to deliver the actions for Elevate – Council’s Youth Strategy 2018–2028	Deliver	In Progress	25%	25%	Council continues to make progress on Elevate actions	Manager Children, Youth & Family Services	30 June 2023
Continue to deliver the actions for Participate – Council’s Positive Ageing Plan 2020– 2025	Deliver	Ongoing BAU	25%	25%	Year 3 actions have been developed and are now being implemented across relevant departments.	Manager Community Wellbeing	30 June 2023

Engage families to promote the importance of early childhood education and health							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Continue to partner with the Department of Education and Training to support current education reforms, such as the rollout of three-year-old kindergarten in the Macedon Ranges Shire and School Readiness Funding	Facilitate/Partner	In Progress	25%	25%	Council continue to partner with DET to support current education reforms, a building blocks grant for a new kindergarten in Lancefield to support the role out of 3 year old kindergarten has been submitted and outcome is pending.	Manager Children, Youth & Family Services	30 June 2023
Continue to provide and support access to quality kindergarten programs across the Shire	Deliver	In Progress	25%	25%	Council continues to provide and support access to quality kindergarten programs across the Shire via 8 council run services and supporting all council and non council run providers to come together via network meetings and workforce development working group	Manager Children, Youth & Family Services	30 June 2023
Improve social connection for children and families with barriers to social engagement	Facilitate	In Progress	25%	25%	Council supported the facilitation of Child First Supporting vulnerability through collaborative practice symposium .	Manager Children, Youth & Family Services	30 June 2023
Continue to deliver actions for Council’s Early Years Plan – CREATE	Deliver	In Progress	25%	25%	Council continues to deliver actions in create as scheduled	Manager Children, Youth & Family Services	30 June 2023
Continue to strengthen municipal planning of early years services	Facilitate/Partner	In Progress	25%	25%	Council continues to work with DET and Department of Health to ensure there is robust early years planning for Macedon Ranges Shire resulting in all eligible children having a place in a kindergarten.	Manager Children, Youth & Family Services	30 June 2023
Explore feasibility of Macedon Ranges Shire becoming a Child Friendly community	Facilitate/Deliver	In Progress	25%	25%	Council continues to progress work on becoming a child friendly community	Manager Children, Youth & Family Services	30 June 2023
Continue to deliver maternal and child health, and early childhood services and programs, including immunisation, breast feeding support, sleep settling and supported playgroups	Deliver	In Progress	25%	25%	Council’s Maternal and Child Health team continue to deliver these services	Manager Children, Youth & Family Services	30 June 2023

Support our community to ensure better access and connection for facilities and services							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Continue to monitor the implication of aged care reforms on Council's role in supporting older people in our community	Deliver/Advocate	In Progress	25%	25%	Council decision to exit CHSP services, June 2023. Continue to monitor the reform across the sector and play a transitional and advocacy role to support current clients and community.	Manager Community Wellbeing	30 June 2023

Assist to improve mental wellbeing within the community							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Continue to increase community awareness and resilience in relation to mental health, through initiatives such as Live4Life	Facilitate	In Progress	25%	25%	Council continues to increase community awareness and resilience in relation to mental health via Live4Life and via engagement and support of Macedon Ranges Suicide Prevention Action Group	Manager Children, Youth & Family Services	30 June 2023
Support and promote mental health by continued training of mental health first aid sessions through Live4Life	Facilitate/Deliver	In Progress	25%	25%	Youth mental health training continues to be facilitated, with 1 course facilitated by MRSC. The next offerings will occur in October and November.	Manager Children, Youth & Family Services	30 June 2023
Continue to work with the Commonwealth and Victorian Governments to advocate for the establishment of a youth mental health service in the Macedon Ranges Shire	Advocate/Partner	In Progress	25%	25%	As a part of the Youth Mental Health advocacy work, Council have submitted a grant application for the living local regional grants program, to deliver phase one of this project. If successful the grant would be used to create and activate a youth space in a site owned by Council. The Youth Mental Health advocacy group have been engaged in the development of this application and members have provided written support for grant application. In addition to mental health and wellbeing supports the hub would provide an activated and interactive space for young people and be a venue for youth programs to be facilitated from. The outcome of the grant is pending.	Manager Children, Youth & Family Services	30 June 2023
Continue to support Phase 2 of Sunbury and Cobaw Community Health's Human Code Project, through the Healthy Masculinities Partnership Grant	Partner	Completed	100%	100%	This project is complete. Cut the Silence was the final project as part of the #humancode project.	Manager Children, Youth & Family Services	30 September 2022
Continue delivering Live4Life in secondary schools and the wider community across the shire	Partner/Deliver	In Progress	25%	25%	Council continues to deliver L4L	Manager Children, Youth & Family Services	30 June 2023
Develop and deliver a primary school-based mental health and wellbeing model for grade 5 and 6 students across our shire for trial in Terms 3 and 4 2022 with full implementation to occur in 2023 school year	Deliver	Delayed	25%	25%	2 schools have been identified to lead piloting of the model, this will occur in term 1 and 2 of 2023. Consultation and co-design has occurred with Primary School students, parents and teachers.	Manager Children, Youth & Family Services	30 June 2023

Strategic objective 3. Business and tourism

We will foster economic vitality in a way that promotes positive individual and community health outcomes, including business diversity, housing, transport, information and communication technology, and employment options. Investment attracted to the shire will be consistent with the Community Vision.

Encourage economic vitality (including tourism, agribusiness, buy local and local employment options)

ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Implement key actions contained in Year 1 and 2 of Council's Economic Development Strategy 2021–2031	Implement/Facilitate	In Progress	40%	40%	Numerous Year 1 and 2 actions from the Economic Development Strategy were progressed during the reporting period. State government funding was utilised to deliver objectives under the Outdoor Activation Program supporting business growth/expansion. Significant progress was made in securing improved connectivity through planning for mobile phone tower installations. Support for the City of Gastronomy and Central Victorian Goldfields World Heritage Bid continued. Strong links to local industry peak bodies enabled delivery of a range of business development initiatives including digital health checks, online marketing tool development and preparation for a business breakfast to be held in October 2022.	Manager Economic Development and Visitor Economy	30 June 2023
Progress the Events Strategy 2021–2025, including ongoing development and delivery of the Autumn Festival	Deliver	In Progress	25%	25%	Planning for the 2023 Autumn Festival is underway with event registrations opened. Conversations with State Government are taking place for additional funding.	Manager Economic Development and Visitor Economy	30 June 2023
Continue delivering actions from the Arts and Culture Strategy 2018–2028	Deliver	Ongoing BAU	25%	25%	Numerous Arts and Culture strategic objectives have been advanced in the first quarter. We delivered 7 events at the Kyneton Town Hall (2228 audience members attending), and another 10 in planning to the end of 2022 and the 2023 program for Jan - Jun nearly confirmed. Museum exhibition On the Prowl rotates the collection at different sites (Romsey Hub, Kyneton Information Centre and Gisborne and Woodend Libraries) to tell local stories and inform lifelong learning. Planning for the Arts and Culture Program Launch in Dec included a call out to local bands to perform, with an amazing 32 respondents.	Manager Community Strengthening	30 June 2023
Identify and support initiatives that involve participatory arts practices	Deliver	Ongoing BAU	25%	40%	Urban Sea Shanties Community Choir performed on the Kyneton Town Hall stage along with Fred Smith and his band on Sept 10. There were 40 community members in the performance choir, and a further 65 community members who participated through the rehearsal process. Survey responses have been positive and officers are exploring options to expand the project beyond its current lifecycle and/or utilising the project model to develop another similar project.	Manager Community Strengthening	30 June 2023
Support the development of local festivals, events and cultural activities across the shire	Partner/Deliver	In Progress	25%	25%	Ongoing support for event delivery through the Events and Festivals fund. With the reduction or elimination of COVID requirements many postponed events are now actively planning their next event. Visitor Economy team are providing assistance and raising awareness through social media posts.	Manager Economic Development and Visitor Economy	30 June 2023
Continue to support the community and businesses to create their own festive season decorations	Partner	In Progress	50%	50%	Community groups were supported in their preparations to install their own festive season decorations via facilitation of permit processes and other guidance as needed. Officers encouraged business and community groups to consider expanding their offering by lodging applications for Council's Small Projects and Community Projects grants.	Manager Economic Development and Visitor Economy	30 June 2023
Increase funding to improve signage/ way finding within our town business centres	Deliver	In Progress	25%	25%	Engagement with State Government agencies has taken place to discuss funding for replacement Tourism directional signage on highway and main road entry points to the Shire.	Manager Economic Development and Visitor Economy	30 June 2023

Support local industry sectors that align with our Community Vision and strategies							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Continue to support local business and tourism associations (BATAs) and industry-sector peak bodies, and look to have geographic and industry-sector coverage	Partner	In Progress	60%	60%	Quarterly Business and Tourism/Industry Sector Stakeholder forums continue to be hosted by Council officers. Representatives from the Gisborne and Malmesbury business communities are encouraged to be involved.	Manager Economic Development and Visitor Economy	30 June 2023
Continue to increase the engagement of the business community with the Macedon Ranges Shire Council Business Awards	Deliver	In Progress	50%	50%	The 2022 Business Excellence Awards process continued to progress with the entrant judging completed for each category and preparation for the Gala Event well underway. Plans to formally announce the finalists on Council's social media channels and in print media were scheduled and will occur on Tuesday 11 October 2022.	Manager Economic Development and Visitor Economy	30 June 2023
Promote local purchasing and the circular economy by implementing Stage 3 of the Go Local First campaign	Deliver	Planning	30%	30%	Planning got underway for the roll out of Stage 3 of the Go Local First campaign that is due during Q2. The campaign will reinforce the 'Go Local First' message in the lead up to the festive season.	Manager Economic Development and Visitor Economy	30 June 2023
Attract investment in the region by actively supporting the creation of an Invest Loddon- Mallee website	Advocate	Completed	100%	100%	Officers were involved in the Project Reference Group for the Invest Loddon Mallee website and provided Macedon Ranges content. Following review and several changes of the first iteration the website went live on 6 July 2022.	Manager Economic Development and Visitor Economy	30 June 2023

Support small business and the local economy							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Consolidate delivery obligations under the Small Business Friendly Charter: <ul style="list-style-type: none"> o Deliver 14-day payments to local suppliers o Engage with businesses o Streamline business applications o Help set up and support local business networks 	Deliver	Ongoing BAU	25%	25%	Payments are made within the 14 day period. Continued business engagement has taken place with additional business visits taking place in August and September seeking insight into why businesses chose to operate in Macedon Ranges.	Manager Economic Development and Visitor Economy	30 June 2023
Support the local economy by encouraging procurement to be undertaken locally	Advocate	Ongoing BAU	25%	25%	Ensuring local goods and services have been used where available for the Macedon Ranges Business Awards.	Manager Economic Development and Visitor Economy	30 June 2023

Engage with emerging technology solutions and initiatives to increase the liveability of the shire							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Advocate for improved telecommunications infrastructure, with a focus on blackspots	Advocate	Ongoing BAU	25%	25%	Continued engagement with service providers has been maintained.	Manager Economic Development and Visitor Economy	30 June 2023
Actively participate in government reviews and initiatives to increase provision of service and awareness of issues	Advocate/Partner	Ongoing BAU	25%	25%	No reviews undertaken during the quarter. Support for NBN to run engagement sessions was provided in September.	Manager Economic Development and Visitor Economy	30 June 2023
Investigate provision of Wi-Fi in each of the towns in the shire to increase telecommunications connectivity – advocate for funding for delivery of this project	Advocate	Planning	0%	0%	Planning activity on this item in the first quarter. Scoping the project ahead of delivery.	Manager Economic Development and Visitor Economy	30 June 2023

Strategic objective 4. Deliver strong and reliable government

We will demonstrate the qualities of good governance, including a clear vision and culture, transparency, respect, consistency, accountability and responsiveness.

Ensure sustainable financial management and the strategic allocation of resources to deliver planned infrastructure and services

ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Develop and implement a new Risk Strategy and Strategic Risk Register	Deliver	In Progress	50%	50%	Risk Register due to be presented at Audit and Risk Committee November 2022 meeting	Manager People, Risk and Wellbeing	31 March 2023
Regularly review and update long-term financial and infrastructure planning to guide our budget decisions, to ensure they are responsible and sustainable	Deliver	Not Started	0%	0%	Work will commence on updating the Long-term financial plan once the 30 June 2022 audit is finalised. The audit is expected to be finalised by the end of October.	Manager Finance and Reporting	28 February 2023
Deliver a new project management framework and software for delivery of capital work projects	Deliver	Completed	100%	100%	The project management framework and Project Lifecycle Module are complete and went live on 4 July 2022.	Manager Assets and Project Management Office	31 July 2022
Meet financial reporting requirements, in line with the Local Government Victoria framework	Deliver	In Progress	50%	50%	Council's Financial Statements and Performance Statement are scheduled to be presented to Council within the required timeframe.	Manager Finance and Reporting	30 June 2023

Enhance strategy, policy and plan development, and identify alignment to allow for prioritisation of services that are efficient, well planned, accessible and meet community needs

ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Conduct the 2022 Employee Survey and develop an action plan responding to key survey findings	Deliver	In Progress	50%	50%	Survey scheduled to be rolled out to all staff 24th October 2022	Manager People, Risk and Wellbeing	30 June 2023
Provide appropriate training and development of staff to ensure continuous improvement and access to the required skills	Deliver	In Progress	25%	25%	Compulsory training modules have been developed and rolled out to staff.	Manager People, Risk and Wellbeing	30 June 2023
Negotiate a new Enterprise Agreement	Deliver	In Progress	80%	80%	Enterprise Bargaining meetings are progressing with meetings currently being held on a fortnightly basis.	Manager People, Risk and Wellbeing	31 January 2023
Review Local Law 10, which provides the procedures for the administration of all Council's Local Laws	Deliver	In Progress	10%	10%	Project plan developed, project management team has started regular meetings and Internal consultation planned for October 2022	Manager Safer Communities	30 June 2023
Review Council's current software providers to determine if an enterprise solution is available to meet Council's needs	Deliver	Planning	100%	10%	Commenced discussions and project planning for the implementation of TechnologyOne Software as a Service. Project Plan has yet to be finalised.	Manager Information Services	30 June 2023

Lead advocacy engagement and enhance relationships with all tiers of government and key stakeholders

ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Actively participate in community and government networks and regional alliances	Partner/Facilitate	In Progress	25%	25%	Council is continued to be represented at various government networks and regional alliances. This representation will continue throughout the year.	Manager Finance and Reporting	30 June 2023
Actively meet local members and key decision makers to influence positive outcomes for the Macedon Ranges community	Partner/Facilitate	In Progress	25%	25%	Representatives of Council continue to meet with local members and key decision makers to advocate for positive outcomes for the Macedon Ranges community.	Manager Finance and Reporting	30 June 2023

Enhance customer experience through the transformation of our services, to ensure they are easy to access and provide user-friendly experiences							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Implement actions from the review of the Customer Request System, with the aim of improving our customer service and response times for ratepayers	Deliver	In Progress	10%	10%	Customer Service have commenced the review of Action and Responsible Officer information and is working with the various line departments. The Customer Service Charter is being reviewed to provide details on definition of a Complaint vs Customer Request. Working with Planning to determine how they can improve their processes and the use of Pathway.	Manager Information Services	30 June 2023
Continue to develop and implement the Community Engagement Framework	Deliver	In Progress	25%	25%	The community engagement policy review has fed into the communications operations and will guide the development of the community engagement guidelines. These will be used to deliver a schedule of engagement opportunities for Councillors and the community. This is set to commence in 2023.	Manager Communication and Engagement	30 June 2023
Review the organisation's Customer Charter to further enhance our service excellence to the community	Deliver	In Progress	50%	50%	Review is underway and feedback has been provided. A draft of the Customer Service Charter will be prepared based on the feedback	Manager Community Strengthening	31 December 2022
Improve our digital platforms, ensuring they are fully accessible for all residents and ratepayers	Deliver	In Progress	10%	10%	Draft Information Services Digital Strategy 2022-2027 completed. This will guide the services Council provide over the next 5 years.	Manager Information Services	30 June 2023
Support transparent and evidence-based decision making, through sharing Council data and clear							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Ensure compliance with legislative external reporting and disclosure obligations, and ensure internal reporting frameworks are delivered to demonstrate transparency to the community	Deliver	In Progress	25%	25%	The June 2022 quarterly report was adopted by Council on the 24 August 2022	Manager Finance and Reporting	30 June 2023
Reporting on our measures of success to the community							
ACTION	COUNCIL ROLE	STATUS	TARGET % COMP.	ACTUAL % COMP.	PROGRESS COMMENTS	KEY CONTACT	COMP. DATE
Strengthen community engagement practices and relationships, with the development and implementation of Community Engagement Guidelines	Deliver	Planning	25%	10%	The community engagement guidelines will soon be developed on the successful appointment of the Communications Coordinator. We anticipate these guidelines to be developed in the next six months and rolled out for use amongst staff. This will enhance our engagement efforts and provide resources for Council on how to do best practice engagement with the community.	Manager Communication and Engagement	28 February 2023
Report on the delivery of Year 1 actions of the Council Plan	Deliver	In Progress	100%	50%	Report will be presented by the Mayor to Council meeting of 26 October 2022 and then published on Council website.	Manager Finance and Reporting	31 December 2022

SECTION 4

Customer Service

This summary provides an overview of Council's Customer Service Operations in relation to customer service standards.

Customer service standards

Customer service standards are used to measure the quality of customer service, and are defined in Council’s Customer Service Charter and Complaints Policy.

Customer service standards set the timeframes (standard of responsiveness) for responding to phone calls, emails, requests for service, correspondence and complaints. The timeframes are:

Method of contact	Response time
Phone	Calls answered within 30 seconds
Mail (including fax)	Respond within 10 working days
Request for service	Respond within 10 working days
Complaints	Respond within 10 working days

To measure our performance and assist staff to meet this standard of responsiveness, Council software systems, which register mail and record requests for service, have been configured to record how we respond to customers.

Standard of responsiveness for the quarter

Table 1 – Customer Request Status (Responsiveness) Q1, 2022-2023

Customer Request Status (Responsiveness)												
1 July 2022 to 30 September 2022	Total requests received		Response not requested		Not configured		Responded, On-time		Responded, Overdue		Not yet responded, Overdue	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
TOTAL	6078	100%	3128	51.46%	135	2.22%	2336	38.43%	281	4.62%	198	3.26%

“Not configured” (2.22%) refers to requests that have not been configured in the workflow in the request system. *i.e. Does the customer want to be contacted / response from the actioning officer?*

Table 2 – Customer Request Status (Completion) Q1, 2022-2023

Customer Request Status (Completion)																
1 July 2022 to 30 September 2022	Total requests received		<10 days		10 to 15 days		11 to 20 days		21 to 30 days		31 to 60 days		61 to 90 days		Not complete	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
TOTAL	6078	100%	3357	55.23%	850	13.98%	375	6.17%	297	4.89%	255	4.2%	16	0.26%	928	15.27%

The Customer Request Status results in Table 2 apply to the whole organisation, not just the Customer Service Team.

“Not complete” includes the following status: Logged; In Progress; Under Review / Inspection; Pending Inspection; Pending Customer Response; On Hold; On Hold 7/30/60 Days; On Hold 7/10/30/60 Days Overdue; Action Required by Four Seasons and Completed by Four Seasons.

Table 3 – Calls Received, Answered and Abandoned Q1, 2022/2023

Calls Received, Answered and Abandoned						
1 July 2022 to 30 September 2022	Total Calls Received		Total Calls Answered		Total Calls Customer Abandoned	
PHONE QUEUES						
Customer Service Team	13905	80.91%	12691	91.27%	1214	8.73%
Other Departments	3280	19.09%	2889	88.08%	391	11.92%
TOTAL	17185	100%	15580	90.66%	1605	9.34%

Calls for the Planning Team are received via Customer Service. Calls to other departments will often overflow to the Customer Service team.

The average customer ring wait time for the call to be answered is 27 seconds.

SECTION 5

People, Risk & Wellbeing Report

This summary provides an overview of Council's People, Risk & Wellbeing operations in relation to risk management and potential impact on Council. The statistical information supporting areas such as Worker's Compensation, Council's Pandemic response (internal), Customer Service responsiveness and Transformation's Service delivery update.

People and Wellbeing Update Quarter 1 2022-23

Staff overview per Directorate

Table 1: Staff numbers as at 30 September 2022

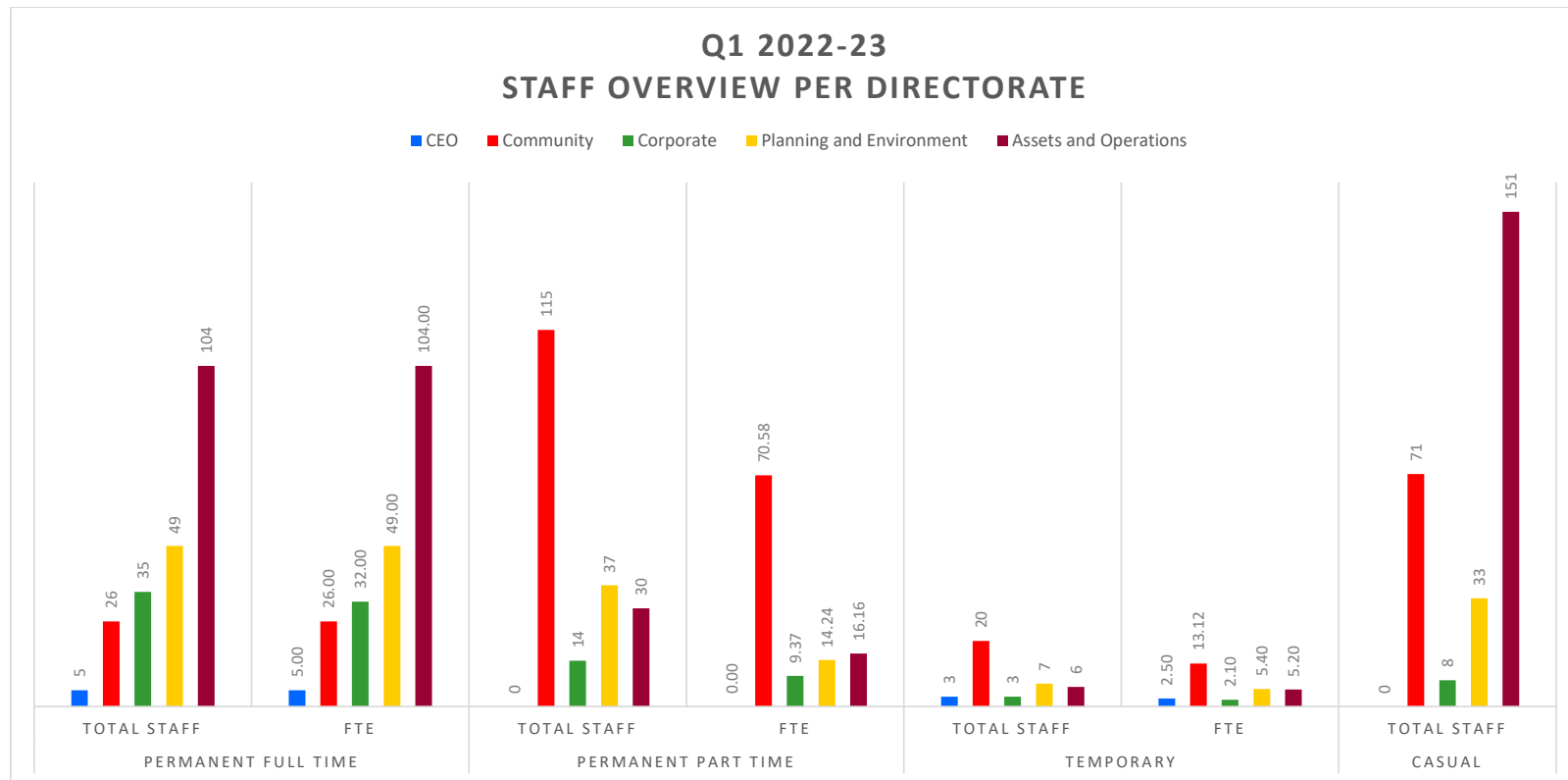


Table 2: Comparative staff turnover

This is based on the Local Government Performance Reporting Framework (LGPRF) model for reporting turnover and does not include fixed term staff of 6 months or less or casual employees.

Financial Year	Quarter	Staff Turnover %
2020-21	Q4	4.09%
2021- 22	Q1	4.50%
	Q2	5.44%
	Q3	5.00%
	Q4	3.52%
2022-23	Q1	5.45%

Wellbeing

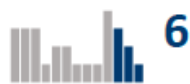
Staff wellbeing continues to be a focus and regular reminders are sent to staff in relation to the Employee Assistance Program (EAP) provided through Converge.

There have been six new service referrals during the quarter.

De-identified EAP access statistics for the quarter are provided below. There has been a rise in statistics in comparison to last quarter; however, we still have a lower-than-average utilisation rate. Our EAP provider Converge International, provide statistics using a comparison of all their clients within the Public Administration and Government industry sectors.

Table 3 – Employee Assistance Program statistics as at 30 June 2022

New Cases



—
since last period

Active Cases



+3
since last period

Total Hours



—
since last period

Learning & Development

Our new Learning & Development team commenced this quarter. They will be spending time meeting with Departments and getting to know the L&D needs of the Organisation. We are planning for a refreshed Corporate Training Calendar and looking for new ways to effectively communicate training opportunities across the Organisation.

Table 4 – Internally facilitated training Q1

Course Name	Delivered by	Type of Program
Ci Anywhere	People & Wellbeing	Corporate System
Corporate Induction	People & Wellbeing	Induction
My Core Financials	Finance & Reporting	Corporate Systems
GIS Intramaps Training	Information Services	Corporate Systems
Project Lifecycle Management – various modules	Assets & Project Management	Corporate Systems
Content Manager – Introductory training	Information Services	Corporate Systems
OpenCities Content Management System	Communications & Engagement	Corporate Systems
Pathway – Customer Requests Module	Customer Service	Corporate Systems
P2P My Procurement and Supply Chain	Finance & Reporting	Corporate Systems
Nimblex – How to lodge incident reports	People & Wellbeing	Corporate Systems
Recruitment Policy Information	People & Wellbeing	Compliance
Elmo – various modules	People & Wellbeing	Skills Development & Compliance

Externally facilitated Professional Development training

A number of in house training programs have been identified and are scheduled to run over the next couple of months. These include:

- Writing for Influence in Local Government
- Productivity & Time Management
- The Nuts and Bolts of People Management
- Effective Language for Challenging Conversations

Table 5 - Externally facilitated programs Q1

Course Name	Category of Program
First Aid & CPR	Compliance
Cultural Safety in the Workplace	Skills Development
FOI & Privacy Training	Legislation Awareness
Gender Impact Assessment	Legislation Awareness

Risk Management Update Quarter 1 2022-23

Risk Management

Workshop

A risk appetite workshop was conducted with Councillors and the Executive Leadership Team on 13 September 2022, with a view to schedule a further workshop to support the development of a meaningful risk appetite and tolerance statement.

Risk Management Committee

The risk management committee convened 15 September 2022 and approved the committee's terms of reference.

Risk profile

Council is applying the risk management process to all operational and strategic risks and support is being provided to all Managers and Executive team to manage risks.

Insurance

General

There were 30 reports of new incidents for Q1 2022 (period 1 July – 26 September 2022). 13 claims relate to pot holes on roads due to the La Nina wet weather event. Water is causing the road surface to deteriorate. This problem is being exacerbated due to repairs be done in wet conditions resulting in repair patches breaking apart quickly. Two of these claims were closed due to inaction and five claims have been formally declined as internal enquiries revealed that Road Management Plan standards were adhered to and no negligence identified. The other six incidents remain open and under investigation.

Of the remaining 17 claim notifications, these related to various matters as noted in the table.

Reporting period 1 July – 26 September 2022)

TOTAL	Property damage					Fleet	Public liability
	Drains	Contractors	Roads	Trees	Council works		
	2	3	13	4	1	4	3
30	Two open and under investigation	One closed and referred to contractor	Seven closed and declined	One closed and denied	One closed and paid	One claim was caused by a member of the public and claim subsequently closed due no significant damage caused to Council vehicle.	One claim closed with injured public member not seeking compensation. Injury occurred at Hanging Rock.
		Two open and under investigation	Six open and under investigation	Three open and under investigation		One claim involved staff member and is under deductible.	One claim closed due to Council not being at fault (not our asset).
						Two claims caused by council vehicles that damaged public vehicles and attract \$2,000 excess.	One potential claim notified with insurer involving another incident at Hanging Rock which may eventuate into a claim

Analysis

Safety & Wellbeing

In Q1 2022-23, Council received 107 incident reports which is consistent with previous quarters (Quarter 4 2021-22, received 106 incident reports).

Table 6: Incidents by Type

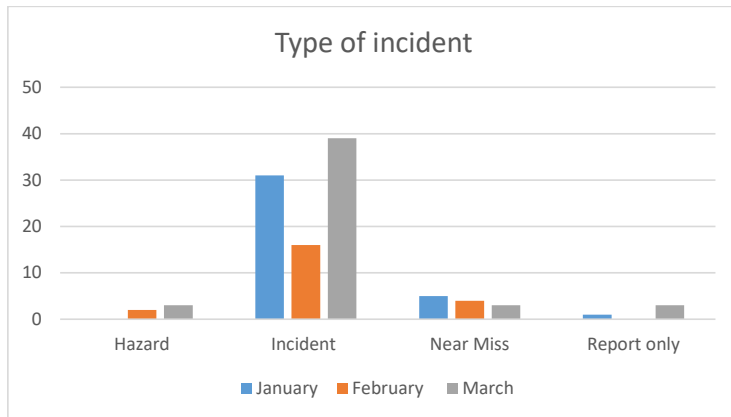
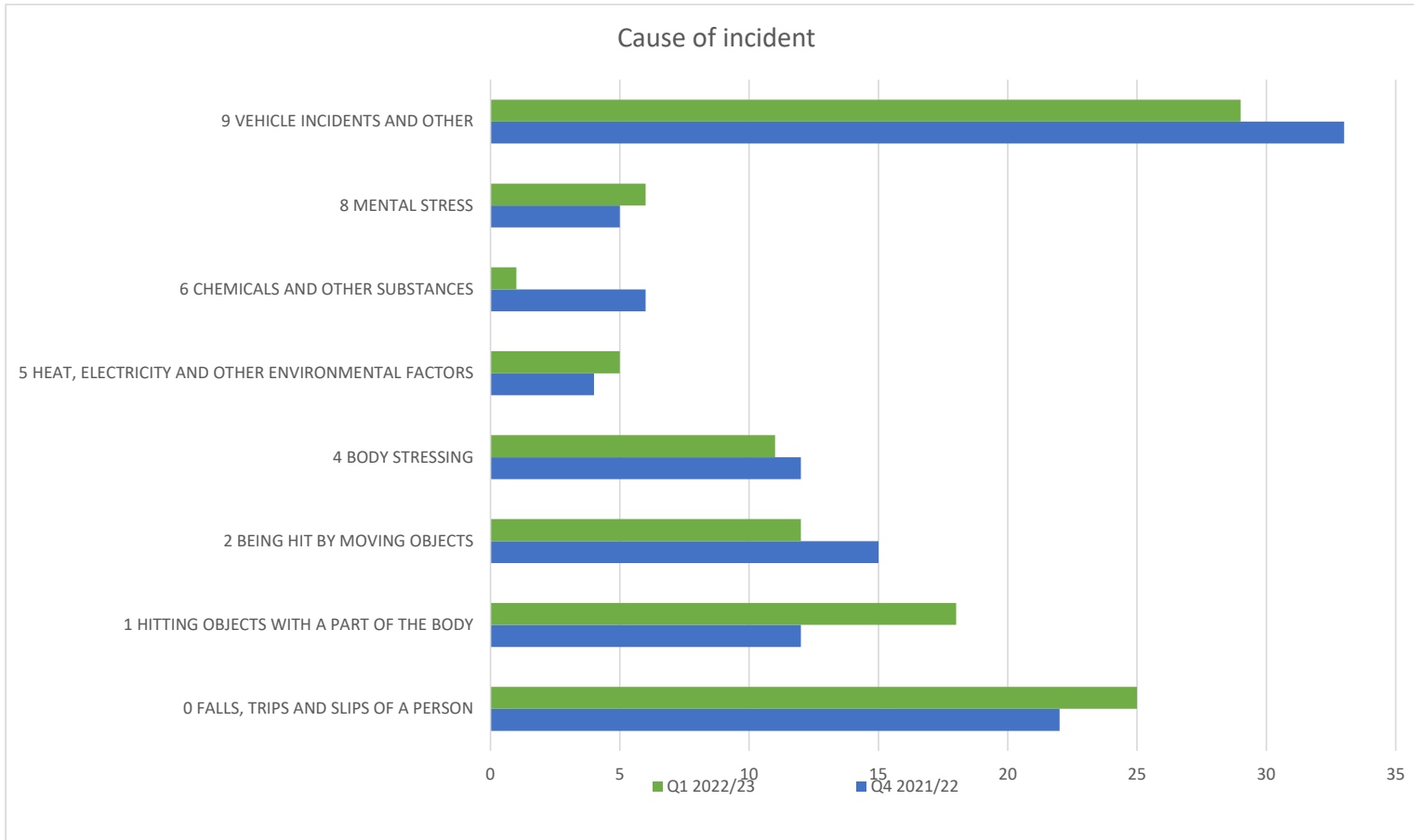
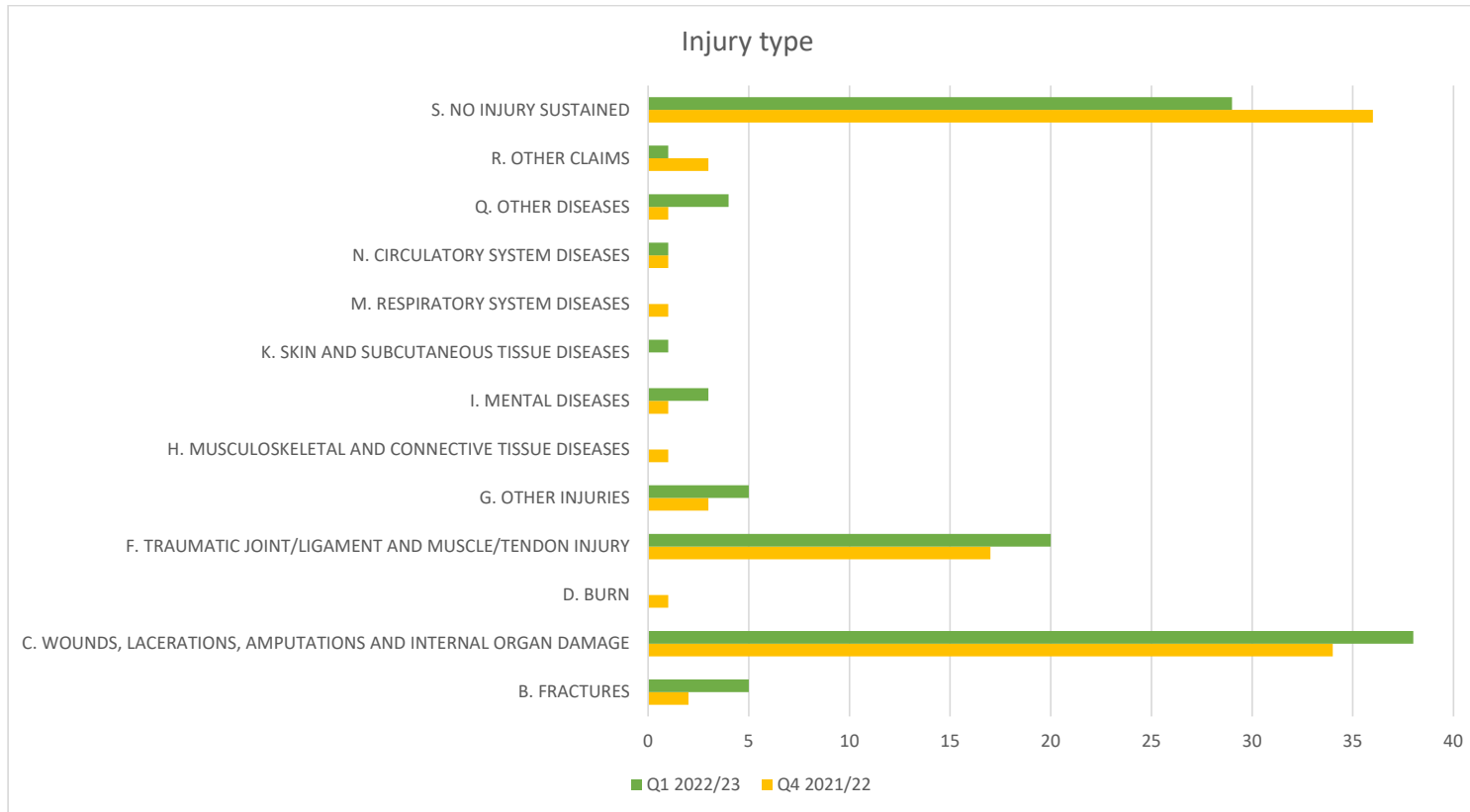


Table 7: Cause of the Incident



In Q1 2022-23 the largest cause of reports were vehicle and other incidents, followed by falls, trips and slips, which is consistent with Q4 2021-22.

Table 8: Injury type



In Q1 2022-23 the majority of incidents are within the 'wound, laceration, amputation and internal organ damage' category (all minor injuries) followed by no injury sustained at all which is consistent with Q4 2021-22.

SECTION 6

Implementation of Council Resolutions

The implementation of Council decisions without undue delay is a fundamental function and responsibility of the Chief Executive Officer. In practical terms this responsibility is delegated to the relevant Council Officers.

This report provides a progress report on the actions undertaken by staff to implement the decisions made by Council at Scheduled and Unscheduled Council Meetings and Delegated Committee Meetings during the quarter and includes any previous decisions of Council that are yet to be completely implemented.

Rate	Date	Meeting type	Report link	Comment (Council resolution update)	Actioning officer	Status description	% completed
	27-Feb-19	Ordinary	Notice of Motion No. 10/2018-19 – Councillor Jennifer Anderson That Council refer to the budget process the development of a policy for management of bluestone assets owned and/or managed by Council.	Final draft finalised and being provided to the Director Assets and Operations in the first week of October 2022.	Director Assets and Operations	In progress	95%
	26-Jun-19	Ordinary	Notice of Motion No. 24/2018-19 – Councillor Jennifer Anderson That officers provide information to Councillors at a future Councillor Briefing regarding: 1. The current use of recycled products in construction projects (including the purchase of materials and equipment) and current involvement in trial projects for the use of recycled material; and 2. Additional resources that may be required to: a. understand current industry recommendations, practices and cost implications of implementation of an increase in use of the recycled products; and b. participate in or undertake trial projects in the use of recycled products, with a view to this information being used to help inform future policy and budget decisions about the use of recycled products in Council projects.	Council officers met with the Australian Road Research Board on 22 June 2022. The key points of the discussion were: - Mix designs using local materials (pavements, sealed, unsealed, footpaths etc.) – recycled and marginal (have high PI material) and assisting in the development of standard specifications with recycled content. - Processing own local recycled materials – Austroads specifications for glass and rubber supply attached for your information - Asset/Pavement monitoring system - Sustainable options for unsealed road maintenance (dust suppressants) - Stakeholder discussions – suppliers, funding, working with neighbouring councils - Lifecycle / economic assessments Officers are 1. Discussing with other Councils to share their experiences 2. Identifying any potential pilot projects A councillor bulletin item is being prepared for Quarter two.	Director Assets and Operations	In progress	95%
	28-Aug-19	Ordinary	Proposed land swap and boundary realignment at Walshes Road, Woodend That Council: 1. Proceed to commence the statutory process to exchange land in accordance with Attachment 2, by publishing a public notice proposing to undertake a minor road deviation, road declaration and land exchange; 2. In accordance with Section 223 of the Act, provides any person the opportunity to make a submission within 28 days of the day of the notice and if requested provides the opportunity to any person to be heard at a meeting to be held on 16 October 2019 at the Gisborne Administration Centre; 3. Be presented with a report at the 23 October 2019 Ordinary Council Meeting to consider the submissions and the approval of transfers; 4. On the basis that no submissions be received at (2) above: a) Approve the transfer of land under the land swap; b) Advertise a government gazettal notice to declare the realigned section of Walshes Road a government road; and c) Authorise the Chief Executive Officer to sign the necessary documentation to enable the land swap to occur. 5. Endorse the rezoning of the land described as Volume 06019 and Folio 750, Lot 1 on TP879826E, Parish of Tylden from Public Use Zone to Rural Conservation Zone; and 6. Endorse the rezoning of land at (5) above as the basis to prepare Planning Scheme Amendment C138macr a) Request Authorisation from the Minister for Planning to prepare Amendment C138macr pursuant to Section 9 of the Planning and Environment Act 1987 i. Upon receipt of authorisation, make any changes necessary to comply with conditions of authorisation ii. Upon satisfaction of any conditions of authorisation, exhibit Amendment C138macr pursuant to Section 19 of the Planning & Environment Act 1987.	Discussion underway with new property owner.	Director Corporate	In progress	85%
	28-Aug-19	Ordinary	Proposed changes to flood mapping in Kyneton – Request to proceed with a Planning Scheme Amendment That Council: 1. Endorse that the amendment proceed as a local amendment to the Macedon Ranges Planning Scheme; 2. Note the findings from the community consultation and thank the community for their participation; and 3. Request authorisation from the Minister for Planning and prepare draft amendment documents for the purposes of proceeding to a formal exhibition of the amendment.	DELWP's Regional Planning Hub team has agreed to consider progressing this amendment as part of a broader implementation of similar flood studies from across the State. Council is currently awaiting advice that this amendment will be progressed as part of this broader DELWP amendment.	Director Planning and Environment	In progress	66%
	27-Nov-19	Ordinary	Dog and cat control order That Council: 1. Make the Council Dog and Cat Order 2019 – Domestic Animals Act 1994 (incorporating Schedules 1 and 2) as per section 25 and 26(2) of the Domestic Animals Act 1994 with the insertion of the following amendment to Schedule 2 Designated Prohibited Areas on page 8 of the Order: "Gisborne Township 'Mount Gisborne Reserve – 198 Mount Gisborne Road, Gisborne"; 2. Give public notice of the making of the 'Council Dog and Cat Order 2019 – Domestic Animals Act 1994 (incorporating Schedules 1 and 2)' by publishing it in the Government Gazette and in newspapers circulating in the municipal district of the Council in accordance with Section 26(3) of the Domestic Animals Act 1994; 3. Direct the Chief Executive Officer to commence the process with the Department of Land, Water and Planning (DELWP) to revoke and dissolve existing Government Gazetted regulations at the eight sites identified in this report, managed by Council and owned by DELWP; 4. Direct the Chief Executive Officer to commence a process with DELWP to formally appoint Council as the Committee of Management for the sections of the Campaspe River Walk in Kyneton that are currently unreserved Crown land; 5. Receive a further report at a future Council meeting on the progress of recommendations 3 and 4; 6. Refer the resourcing for the second stage implementation of the Order and for the introduction of a Council subsidised cat desexing and microchipping scheme to the 2020/21 budget process; and 7. Direct the Chief Executive Officer to review Schedule 1 and Schedule 2 of the Council Dog and Cat Order 2019 as a first year action in Council's Domestic Animal Management Plan 2022 – 2026.	1. Completed - Dog and Cat Control Order including Schedule 2 updated to include Mount Gisborne Reserve. 2. Completed -Notice published in the Government Gazette and local papers in December 2019. 3. Liaising with DEWLP - this can be a lengthy process 4. Liaising with DEWLP - this can be a lengthy process 5. Pending completion of items 3 and 4. 6. Cat desexing program was not funded in 22/23 budget, new initiative will be prepared for the 23/24 budget. 7. Domestic Animal Management Plan 2021 – 2025 adopted at the February Council meeting, which includes a 1st year action to review schedules 1 and 2 of the Dog and cat Order.	Director Planning and Environment	In progress	60%

Rate	Date	Meeting type	Report link	Comment (Council resolution update)	Actioning officer	Status description	% completed
	24-Jun-20	Ordinary	Draft Gisborne Futures Structure Plan, Urban Design Framework and Neighbourhood Character Study It was moved by Cr Mees, seconded by Cr Twaits That Council: 1. Endorse the draft Gisborne Structure Plan, draft Gisborne Urban Design Framework and draft Gisborne Neighbourhood Character Study for community consultation subject to the following changes: a) The land located at 284 Kilmore Road, Gisborne, known as Glen Junor, be included in the proposed settlement boundary and identified to be included in the Urban Growth Zone in the draft Gisborne Structure Plan. b) A neighbourhood activity centre be identified on the land at 284 Kilmore Road, Gisborne in the draft Gisborne Structure Plan. c) Update the draft Gisborne Structure Plan and draft Gisborne Neighbourhood Character Study to reflect the changes outlined above. d) Make the changes as outlined in the amended officer recommendation 2. Note the officers advice that incorporation of Glen Junor in accordance with Item 1(a) and 1(b) above will preclude the provision of a detailed analysis and associated update of the documents referred to in Item 1, and supporting background documents. 3. Note that following consultation, and prior to Council reaching a final decision and adopting the draft Gisborne Structure Plan, draft Gisborne Urban Design Framework and draft Gisborne Neighbourhood Character Study, significant strategic assessment to support Glen Junor's inclusion in the Gisborne settlement boundary would be required 4. Council officers will prepare a detailed schedule of strategic work that would be required pursuant to Item 3 above, including timeframes and costs for Council to consider as part of their post consultation deliberations. 5. After considering the results of the forthcoming community consultation, Council will provide a revised version of the draft Gisborne Structure Plan, draft Gisborne Urban Design Framework and draft Gisborne Neighbourhood Character Study for a further period of community consultation.	At the 24 August 2022 Scheduled Council Meeting Council considered a report that sets out the work program to progress Gisborne Futures to the next phase of community consultation. This report and Council's resolution will ensure that the resolutions of Council at the 24 June 2020 Ordinary Council Meeting and therefore this Council Meeting Action can now be considered complete	Director Planning and Environment	Completed	100%
	26-Aug-20	Ordinary	Proposal to sell 20 Jacobs Avenue, Kyneton That Council: 1. Having determined that the property at 20 Jacobs Avenue, Kyneton is considered surplus to Council requirements commence the statutory process to sell the land by: a. Advertising a notice of intention to sell 20 Jacobs Avenue, Kyneton, in accordance with section 189 of the Local Government Act 1989 ("the Act"); b. Noting that in accordance with section 223 of the Act, the public notice provides an opportunity to make a submission within 28 days of the day of the notice and if requested provides the submitter the opportunity to speak in support of their submission at a future Submitters Committee meeting; c. Notifying all neighbouring properties of the proposal and seeking submissions; and d. Considering all submissions prior to determining to proceed with the sale. 2. Note that should there be no written submissions received under Section 223 of the Act to the Chief Executive Officer will: a. Proceed to sell the property by public auction (or subsequently by private treaty should it fail to sell at auction); b. negotiate the sale of the property based on a current market valuation obtained by an independent qualified valuer; c. be authorised to sign and seal any associated documentation in relation to the sale. 3. Note that net proceeds from the sale will be allocated to the Public Open Space-West Financial Reserve.	Resolution in progress pending review of Open Space Strategy.	Director Corporate	In progress	10%
	26-Aug-20	Ordinary	CX.6 Council Support and Expenses Policy That Council: 1. Adopt the revised Council Support and Expenses Policy and publish the policy on Council's website; and 2. Undertake further work to consider options for the reimbursement of bona fide expenses incurred by members of Council's current (and future) advisory committees and community asset committees.	Item 1: Completed - Adopted Policy on Council's website. Item 2: Work In progress.	Governance Team	In progress	40%
	16-Dec-20	Scheduled	Notice of Motion No. 8/2020-21 – Councillor Neil That Council: 1. Undertake an audit of school bus stops to ascertain what steps are required to provide weather relief to students; which should include prioritisation of when shelters may be installed, interested parties [including schools, Public Transport Victoria (PTV) and Regional Roads Victoria (RRV)] and potential opportunities for advocacy and funding. This audit to be presented as a report at a future Council meeting; and 2. Seek a report, no later than the February Council Meeting, to install a bus bay and shelter in the vicinity of Reynolds Grove and Melbourne-Lancefield Road Service Road, Romsey. This report should include potential funding options and detail time lines to finalise design, seek relevant approvals and deliver the project before May 2021.	Resolution 1 - In progress. Bus operators' reluctance to respond has made this project difficult to progress as quickly as planned; noting one bus company has provided all their information. Officers are escalating with others. We have engaged final year RMIT engineering students to undertake the bus stop audit. Resolution 2 - Completed.	Director Assets and Operations	In progress	80%
	16-Dec-20	Scheduled	Proposal to name part of an unnamed Kyneton laneway "Turners Lane" That Council: 1. Approves the naming of the southern part of an unnamed laneway running between High Street and Market Street Kyneton - affecting land parcels Lot 1 TP318437, Lot 2 TP326174, Lot 3 PS441508 and Lot 1 TP22292 and ending at the southern boundary to Lot 2 TP584557 - as "Turners Lane". 2. Notes that, if approved, the naming will be submitted to the Registrar for Geographic Names for endorsement and gazettal. 3. Notes that officers will write to the naming applicant, surrounding property owners and those community members who responded to the public consultation process to advise them of the decision.	1. Completed 2. Completed 3. Geographic Names Victoria has responded with its advice which is to name the entirety of the lane Turner Lane. The Director Asset and Operations is preparing a Council report for June 2022 - Awaiting response from lawyers following Council decision in July 2022	Governance Team	In progress	80%
	27-Jan-21	Scheduled	Community information guides That Council: 1. Note that officers wrote to the Country Fire Authority (CFA) on 9 November 2020 regarding the development of further Community Information Guides for the Macedon Ranges Shire; and 2. Note, that upon receipt of CFA's reply to Council's letter of 9 November 2020, officers will bring a report to a future Scheduled Council Meeting outlining the cost and process for Council in reviewing and contributing to CIGs; and 3. Give the Chief Executive Officer permission to bring a report regarding the cost and process for Council in reviewing and contributing to Community Information Guides to a future Council Meeting, when officers have received sufficient information to allow this to occur.	1. Noted. 2-3. CFA have advised they no longer develop or use Community Information Guides. Council decision to formally close out resolution made at the Scheduled Meeting held 24 July 2022.	Director Community	Completed	100%

Rate	Date	Meeting type	Report link	Comment (Council resolution update)	Actioning officer	Status description	% completed
	28-Apr-21	Scheduled	Macedon Ranges Residential land demand and supply assessment – Response to Notice of Motion 14/2021 That Council: 1. Notes the Options outlined in this report 2. Refer to the 2021/22 Budget and Council Plan process for consideration the undertaking of community consultation, based on Option 2 of this paper, on population growth scenarios for the towns of Gisborne, Romsey, Riddells Creek, Lancefield, Woodend and Kyneton that are the subject of the report prepared by Urban Enterprise on Macedon Ranges Residential Land Demand and Supply Assessment. 3. Note the objective of this consultation is to obtain feedback from the communities of each of these towns on the recommended growth scenarios that the Macedon Ranges Residential Demand and Supply Assessment (RDSLAs) in part, and other Council and State government documents refer to. Specifically, does the community of each township support the projected scenarios of low, medium or high growth outlined in the RDSLAs report, or are there alternative population changes that are supported? 4. Provide a workshop in a future Councillor Briefing of simpler, less costly alternative methods of consultation to those outlined in option 2 of this report, working together on defining further the scope, purpose and how outcomes will be considered in future Council deliberations.	DELWPs Urban Development Program has recently completed a review of land demand and supply for Gisborne and Kyneton. Data from this latest review is expected to be published in last quarter of 2022	Director Planning and Environment	In progress	75%
	26-May-21	Scheduled	NOTICE OF MOTION NO. 21/2020-21 – CR PEARCE That Council requests that the Chief Executive Officer prepare a report for a future Councillor Briefing in relation to petitions and joint letters, including but not limited to the acceptance of electronic petitions, to enable more efficient and effective ways for our communities to advocate to Council on local issues.	Councillors discussed this matter at briefing and feedback on the rule was incorporated into the Draft Governance Rules which have been endorsed for community consultation, and will be presented to the December 2022 Council Meeting for adoption.	Governance Team	In progress	100%
	23-Jun-21	Scheduled	Notice of Motion - Financial Reserves Policy Review That Council requests the Chief Executive Officer to provide a report to a Councillor briefing prior to the end of July 2021, regarding the approved use of funds section associated with the Public Open Space reserve section of Council's Financial Reserves Policy currently under review and: 1. Brings the briefing report and a summary of any Councillor discussions on this item to the August 2021 Audit and Risk committee meeting. 2. Ensures the report includes but is not limited to: a. Clarity about how Council interprets the wording from the Subdivision Act 1988 as "land set aside in a plan or land in a planned zone or reserve under a planning scheme-for public recreation or public resort; or as parklands; or for similar purposes"; b. Whether the preparation of a master plan for future improvements of public open space can be included; c. Whether unrestricted or restricted club and sporting facilities can be funded from this reserve; and d. How passive public open space could be prioritised over facilities referred to in point c of this motion.	In progress. Policy to be reviewed pending the completion of Council's Open Space Strategy.	Director Corporate	In progress	20%
	25-Aug-21	Scheduled	Petition to rename Hutton Street, Kyneton Council received a petition with 154 signatures, formally requesting Council to consult with the traditional owner group to rename Hutton Street, Kyneton so that it acknowledges the region's indigenous history. That Council: 1. Receives and notes the petition. 2. Refers it to the Manager Legal and Corporate Governance for investigation and reporting back to Council by December 2021. 3. Notifies the petition organisers accordingly.	The Traditional Owner group was scheduled to meet on 23/2/22. Awaiting advice from group on potential names. -No further progress made	Governance Team	In progress	25%
	22-Sep-21	Scheduled	Proposal to lease land for an NBN antenna at Riddells Creek Recreation Reserve That Council: 1. Authorises the Chief Executive Officer to enter into a lease with NBN Co. for the site at Riddells Creek Recreation Reserve on the following terms: (a) The lease term is proposed to be for nine years; (b) The rental is proposed to be \$10,000 per annum plus GST; (c) Rental reviews are proposed at 2.5% per annum. 2. Notes that the lease is subject to final approval from: (a) The Department of Environment, Land, Water and Planning (DELWP) as the Riddells Creek Recreation Reserve is on Crown land and therefore will require a 17 D Crown Land Lease. (b) Telstra as the NBN antenna is proposed to be located on an existing Telstra telecommunications tower. 3. Notes that NBN Co. shall be issuing a LAAN (Land Activity Access Notice) to enable construction to commence as soon as possible on the site. 4. Authorises the Chief Executive Officer to sign any associated documentation in relation to the proposed lease.	Resolution in progress. Documentation being prepared and negotiations continue before being provided to DELWP for final approval.	Director Corporate	In progress	50%
	27-Oct-21	Scheduled	Update on the Old Lancefield Road Woodend petition That Council: 1. Notes this report and actions taken by Council officers to date to minimise reported risk along Old Lancefield Road.; 2. Continues working with the Department of Transport on the Woodend Integrated Transport Study to investigate long term sustainable solutions to address the transport issues identified along Old Lancefield Road.; 3. Receives an updated report with final recommendations from the Woodend Integrated Transport Study by the April 2022 Scheduled Council Meeting.; 4. Notes the temporary solutions implemented along Old Lancefield Road highlighted in this report; and, 5. Notes that officers continue to identify a researched and legal solution to the transport issues along old Lancefield Road.	1 - Complete 2 - Complete - Council received approval for 'no trucks' signage on the residential section of Old Lancefield Road. 3 - Complete 5 - Complete	Director Assets and Operations	Completed	100%
	24-Nov-21	Scheduled	Riddells Creek Movement Network Study That Council: 1. Note this report and receives a further update on the progress of the Riddells Creek Movement Network Study before 30 August 2022.; 2. Requests the Chief Executive Officer to prepare a business case for completion of the Riddells Creek Movement Network Study for Council consideration as a part of the Financial Year 2022-2023 budget planning process.; 3. Request the Chief Executive officer to begin community consultation on the Riddells Creek Movement Network Study before the end of March 2022.	1. Completed - A report was provided to Council at the 24 August 2022 Scheduled Council meeting. 2. Completed 3. Completed	Director Assets and Operations	Completed	100%
	24-Nov-21	Scheduled	Open Space Purchase *Confidential*	A draft Heads of Agreement has been prepared. A meeting will be held with landowner early in Q2 to agree to a valuer.	Director Planning and Environment	In progress	50%
	8-Dec-21	Planning Delegated Committee	GISBORNE FUTURES – UPDATE That the Planning Delegated Committee notes: 1. That the Gisborne Futures Councillor Reference Group met on the following occasions over the past 12 months: December 2020 and January, February, March, April, May, July and August 2021. 2. Council's decision of the Scheduled Council Meeting of 24 November 2021 for the Gisborne Futures Councillor Reference Group to meet as required. 3. That in future submitters and email subscribers will be provided quarterly updates on the progress of Gisborne Futures.	No further action required	Director Planning and Environment	Completed	100%
	15-Dec-21	Scheduled	Kindergarten Strategic Direction for endorsement *Confidential resolution*	1. Adopted 2. Pending	Director Community	In progress	20%

Rate	Date	Meeting type	Report link	Comment (Council resolution update)	Actioning officer	Status description	% completed
	10-Mar-22	Planning Delegated Committee	Request Authorisation For a Planning Scheme Amendment - Update of Environmental Significance Overlay Schedule 4 That the Committee: 1. Requests the Minister for Planning authorise preparation of Planning Scheme Amendment C145macr to the Macedon Ranges Planning Scheme pursuant to section 9 of the Planning and Environment Act 1987. 2. Authorises Council officers to prepare Amendment documents for authorisation and exhibition of Amendment C145macr, and (a) Upon receipt of authorisation, make any changes necessary to comply with conditions of authorisation (b) Upon satisfaction of any conditions of authorisation, exhibit Amendment C145macr pursuant to section 19 of the Planning and Environment Act 1987.	Minister for Planning Authorised the amendment in July 2022 and has now been prepared to go on public exhibition in October 2022.	Director Planning and Environment	In progress	70%
	23-Mar-22	Scheduled	Review of Governance Rules That Council: 1. Endorses the amended Governance Rules for release for community consultation for 28 days. 2. Schedules a meeting of the Submitters Delegated Committee (if required) to be held on Wednesday 11 May 2022 and invites members of the public to attend the meeting to speak to their submissions on the Governance Rules. 3. Receives a final report to adopt the amended Governance Rules by no later than June 2022.	In progress 1. Community Consultation Complete 2. Committee meeting not required 3. Item delayed to the October 2022 Scheduled Council Meeting	Director Corporate	In progress	80%
	27-Apr-22	Scheduled	Woodend Integrated Transport Study - Update That Council notes this update and that officers will present the completed, Woodend Integrated Transport Study for consideration at the 23 November 2022, Scheduled Council Meeting.	In progress - Report to be presented to 23 November 2022 Scheduled Council Meeting.	Director Assets and Operations	In progress	85%
	27-Apr-22	Scheduled	Public Toilet and BBQ Strategy That Council notes the presentation of the draft Public Toilet and BBQ Strategy for, consultation is deferred until the July Scheduled Council Meeting	Report presented to 27 July 2022 Scheduled Council meeting.	Director Assets and Operations	Completed	100%
	27-Apr-22	Scheduled	Petition requesting the sealing of Noonan Grove and Christian Street, Woodend That Council:, 1. Receives and notes the petition; 2. Refers the petition to the Director Assets and Operations for investigation and, requests a report back on the matter by August 2022; 3. Notifies the petition organisers accordingly.	1. Completed 2. Completed - Report presented to the 24 August 2022 Scheduled Council meeting. 3. Completed	Director Assets and Operations	Completed	100%
	27-Apr-22	Scheduled	Small Project Grants That Council approves the awarding of the: 1. Woodend Neighbourhood House Small Project Grants application of \$1,425 for, the purchase of training and equipment for the Woodend Repair Café Electrical, Appliance Repair Capability. 2. Bullengarook Pony Club Small Project Grants application of \$610 for, the purchase of first aid supplies. 3. Macedon Ranges Film Society (MRFS) Inc. Small Project Grants application of, \$1,500 as a contribution for the purchase of upgraded projection equipment	1. Approved. Funding has been distributed 2. Approved. Funding has been distributed. 3. Approved. Funding has been distributed.	Director Community	Completed	100%
	27-Apr-22	Scheduled	Risk Management Policy That Council adopts the Risk Management Policy 2022, as attached	Resolution noted. A copy of the Risk Management Policy was signed on 9 May 2022 and made available on Council's website.	Director Corporate	Completed	100%
	25-May-22	Scheduled	East Paddock Community Consultation & Proposed Sale That Council: 1. Notes the community feedback received regarding the proposal from the Department of Environment, Land, Water and Planning (DELWP) to purchase 139 South Rock Road, Newham (East Paddock, Hanging Rock). 2. Continues the statutory process to sell the land to the Victorian Government by authorising the Chief Executive Officer to: (a) negotiate the sale of the land in accordance with the agreed valuation; and (b) sign the transfer of land with any additional documentation in association with the transfer. Subject to the following conditions being met: (i) the proposed valuation and offer for purchase be an amount equal to, or within 10% of, the current valuation assessed by Council's appointed valuer; (ii) appropriate legal mechanisms are put in place to retain the use of the land as public open space in perpetuity, and to ensure any development on the East Paddock is consistent with protecting the significant natural and cultural values and views of the site; (iii) Macedon Ranges Shire Council remains the Committee of Management for the Hanging Rock Precinct (current Crown Land) and the East Paddock for a transition period of at least three years (or a duration mutually agreed by Council and the Victorian Government), during which period the finalisation and implementation of appropriate, orderly, and long term governance and operational arrangements will occur; (iv) Council write to the Victorian Minister for Energy, Environment and Climate Change, requesting that Macedon Ranges Shire Council is formally represented as a permanent member of the future governance and management arrangements of the Hanging Rock Precinct; (v) limited concerts, events and markets can continue to be held on East Paddock, as per current practice and the agreement in place between Macedon Ranges Shire Council and The Frontier Touring Company (Frontier); and (vi) Council writes to the Victorian Minister for Energy, Environment and Climate Change, highlighting the importance of alternative facilities for existing Hanging Rock sporting groups being identified, planned, funded and delivered (Stage 1 of Draft Hanging Rock Precinct Master Plan (DELWP)), should these groups be required to relocate as a result of implementing the master plan in its final form. 3. Approves the creation of a new financial reserve in accordance with Council's Financial Reserve Policy that will retain the sale proceeds, less any professional costs incurred by Council, from the sale of East Paddock, and that: (a) officers present a report to Council no later than three (3) months post the completion of the sale, which will include initiatives within the Shire that the funds could be allocated to; and (b) the allocation of any funds from the Reserve will occur in line with the current annual budget and mid-year budget processes under existing Council policy.	1. Community feedback noted. 2. Correspondence provided to the Hon Lily D'Ambrosio on 5 August 2022 from the Chief Executive Officer. 3. Incomplete awaiting finalisation of the sale	Director Corporate	Completed	80%
	25-May-22	Scheduled	Draft Mobile Trading Guidelines That Council:, 1. Notes that a review of the Roadside and Footpath Trading Policy will, commence in June 2022, including stakeholder engagement; 2. Notes that a new set of guidelines for Mobile Trading (the Mobile Trading, Guidelines) will be developed commencing June 2022, including stakeholder engagement; 3. Notes that community engagement on both the Roadside and Footpath, Trading Policy and the Mobile Trading Guidelines will be undertaken together, as the guidelines will be incorporated into the policy; 4. Requests that a draft policy be presented to Councillors by August 2022 to, commence community consultation for the review of the Roadside and, Footpath Trading Policy (incorporating draft Mobile Trading Guidelines)	completed as per schedule, final version due to go to Council in Dec 2022	Director Planning and Environment	Completed	100%
	8-Jun-22	Planning Delegated Committee	Hearing of Submitters - PLN/2021/62/A - 238 Grahams Road Lancefield That the Committee: 1. Notes the submissions received in relation to Application for Planning Permit, Application PLN/2021/62/A, for an amendment to modify operating times to condition 3 of permit PLN/2021/62; and 2. Requests that recommendations be prepared, based on all relevant information, including the submissions received, for consideration and determination at the next Planning Delegated Committee Meeting on 13 July 2022	the application was considered by Council at its Ordinary Council Meeting of 13 July 2022, where it was resolved that the application be refused. Refusal was issued on 9/08/22	Director Planning and Environment	Completed	100%
	8-Jun-22	Planning Delegated Committee	Hearing of Submitters - PLN/2021/524 - 36 Bolithos Road Riddells Creek That the Committee: 1. Notes the submissions received in relation to Application for Planning Permit, Application PLN/2021/524, for two (2) lot subdivision; and, 2. Requests that recommendations be prepared, based on all relevant information, including the submissions received, for consideration and determination at the next Planning Delegated Committee Meeting on 13 July 2022	No further action required	Director Planning and Environment	Completed	100%

Rate	Date	Meeting type	Report link	Comment (Council resolution update)	Actioning officer	Status description	% completed
	22-Jun-22	Scheduled	Every Age Counts That Council: 1. Takes the following pledge, in support of the EveryAGE Counts campaign: Council stands for a world without ageism, where all people of all ages are valued and respected and their contributions are acknowledged. Council commits to speak out and take action to ensure older people can participate equal terms with others in all aspects of life. 2. Joins the EveryAGE Counts Coalition, to work in partnership with groups and individuals across Australia to progress towards a society where every person is valued, connected and respected, regardless of age.	1. Pledge publicly stated. No further action. 2. Confirmation of official membership received 26 July 2022.	Director Community	Completed	100%
	22-Jun-22	Scheduled	Small Project Grants That Council: 1. Approves the awarding of the Ashbourne Landcare Small Project Grants application of \$1087.50 for the purchase of signage for their members to promote the Landcare group and attract further support and membership. 2. Approves the awarding of the Kyneton Art Group Inc. Small Project Grants application of \$1,500 for the purchase of teardrop signage to increase promotion of the group to attract new members and improve awareness of their events. 3. Carries forward the remaining \$16,968 in the 2021/22 Small Project Grant budget allocation to 2022/23 to supplement the allocation for the Community Funding Scheme.	1. Approved. Distribution of funds in progress 2. Approved. Funding has been distributed. 3. Approved. Monies carried forward.	Director Community	In progress	80%
	22-Jun-22	Scheduled	Council Plan 2021-2031 (Year Two Actions 2022-23) <u>See minutes for full resolution</u>	Resolution completed. Council Plan 2021-2031 (Year Two Action 2022-2023) made available on Council website on 24 June 2022. Responses provided to submitter.	Director Corporate	Completed	100%
	22-Jun-22	Scheduled	Internal Audit Charter That Council adopts the Internal Audit Charter	Resolution completed. Internal Audit Charter signed by Chief Executive Officer on 6 July 2022	Director Corporate	Completed	100%
	22-Jun-22	Scheduled	Budget 2022/23 <u>See minutes for full resolution</u>	Updates made to document. Budget 2022/23 made available on Council website on 24 June 2022. Response provided to all submitters.	Director Corporate	Completed	100%
	22-Jun-22	Scheduled	Draft Fraud and Corruption Control Policy and Plan 2021-2025 That Council adopts the Fraud and Corruption Control Policy and Fraud and Corruption Control System 2022-2025 to revoke the previous Fraud Management Policy and Procedure	Fraud and Corruption Control Policy and Fraud and Corruption Control System signed by Chief Executive Officer on 6 July 2022 and made available on Council's website.	Director Corporate	Completed	100%
	22-Jun-22	Scheduled	2022-2023 Growing Suburbs Fund That Council, 1. Endorses the Chief Executive Officer to submit an application to the 2022-2023 Growing Suburbs Fund in priority order as follows: (a) Gisborne Skate Park and Pump Track, (b) Electric Vehicle Charging Station, 2. Requests that community stakeholders are contacted and notified of Council's intention to apply for funding through this program and seek letters of support.	Resolution completed. Submission made to Growing Suburbs Fund.	Director Corporate	Completed	100%
	22-Jun-22	Scheduled	Hanging Rock Precinct Master Plan That Council, 1. Notes the revised Hanging Rock Precinct Master Plan, as provided separately to Councillors, and notes that Council will continue to work with DELWP on the detailed design of each of the facilities and infrastructure included in the Master Plan; 2. Notes the detailed design of the facilities and infrastructure included in the Master Plan will be important to the community and requests that DELWP undertake community engagement for each key design element; 3. Writes to the Minister for Energy, Environment and Climate Change to express Council's position outlined in recommendations 1 and 2; 4. Authorises and requests the CEO to prioritise actions and discussions with DELWP, the Hanging Rock sporting clubs and other relevant agencies, to secure new, permanent and appropriately funded facilities in close proximity to their current location for the sporting clubs impacted by the delivery of the final Hanging Rock Precinct Master Plan.	Completed & confirmed with Kaitlin. 8/8/22	Director Planning and Environment	Completed	100%
	13-Jul-22	Planning Delegated Committee	Decision - PLN/2021/524 - 36 Bolithos Road Riddells Creek That the Committee issue a Notice of Decision to Grant a Permit for a Two (2) Lot subdivision at 36 Bolithos Road, Riddells Creek, subject to the conditions below. - SEE MINUTES FOR FURTHER DETAIL	he application was considered by Council at its Meeting of 13 July 2022 and it was resolved to issue the enclosed Notice of Decision to Grant a Permit. Planning permit was issued on 25/08/22	Director Planning and Environment	Completed	100%
	13-Jul-22	Planning Delegated Committee	HEARING OF SUBMITTERS - PLN/2021/447 - 78 MULLALYS ROAD, BOLINDA That the Committee requests that recommendations be prepared, based on all relevant information, for consideration and determination at the next Scheduled Council Meeting on 27 July 2022	The application was considered by Council at its Council Meeting on Wednesday 27 July 2022, where it was resolved that the application be refused. Refusal was issued on 10/08/22	Director Planning and Environment	Completed	100%
	13-Jul-22	Planning Delegated Committee	HEARING OF SUBMITTERS - PLN/2021/535/A - 13 PIONEER WAY, NEW GISBORNE That the Committee requests that recommendations be prepared, based on all relevant information, for consideration and determination at the next Scheduled Council Meeting on 27 July 2022.	he amendment proposal was considered by Council at its Meeting of Wednesday 27 July 2022, and it was resolved to issue an amended Planning Permit. Permit was issued on 10/08/22	Director Planning and Environment	Completed	100%
	13-Jul-22	Planning Delegated Committee	Decision - PLN/2021/62/A - 238 Grahams Road Lancefield That the Committee issues a Notice of Refusal for an amendment to the permit to modify operating times to condition 3 on permit PLN/2021/62/A for the use and development for a store on the land at LOT 7 LP 147132C P/Lancefield, 238 Grahams Road LANCEFIELD on the following grounds, - SEE MINUTES FOR FURTHER DETAIL.	he application was considered by Council at its Ordinary Council Meeting of 13 July 2022, where it was resolved that the application be refused. Notice of refusal was issued on 9/8/22	Director Planning and Environment	Completed	100%
	27-Jul-22	Scheduled	Dixon Field Master Plan That Council, 1. Adopts the Dixon Field master Plan (2022) effective from 28 July 2022; and, 2. Pursues funding applications to progressively implement world game improvements in accordance with the Dixon Field Master Plan, subject to Council budget considerations	Completed - Master Plan adopted and funding submission to design Pitch No. 2 has been submitted. 1. Complete 2. Complete	Director Assets and Operations	Completed	100%
	27-Jul-22	Scheduled	Naming of Turner Lane, Kyneton Confidential Item	In progress	Director Assets and Operations	In progress	5%
	27-Jul-22	Scheduled	Public Toilet and BBQ Strategy That Council notes the presentation of the draft Public Toilet and BBQ Strategy for consultation is deferred until the October Scheduled Council Meeting.	Report presented to Council at the 28 September 2022 Scheduled Council meeting.	Director Assets and Operations	Completed	100%
	27-Jul-22	Scheduled	Municipal Resilience Progress Update That Council, 1. Notes the activities undertaken to support community capacity building and preparedness for emergency events, directly by Council and in partnership with local emergency response and support organisations, 2. Confirms that the outstanding Council resolution made at the 27 January 2021 Scheduled Meeting regarding Country Fire Authority (CFA) Community Information Guides can be closed, noting advice from the CFA that these resources are now delivered through other means	1. Noted, 2. Confirmed and noted - previous resolution closed	Director Community	Completed	100%
	27-Jul-22	Scheduled	Kyneton Early Years' Service Planning Confidential Item	1. In progress. 2. Initiated a. Pending. b. Pending. c. Pending. d. Pending. e. Pending. 3. Approved. 4. Acknowledged a. Confirmed. b. Noted.	Director Community	In progress	30%
	27-Jul-22	Scheduled	Contracts to be Awarded as at July 2022 That Council, 1. Notes that the following contracts will be awarded by Council officers under delegated authority.. (a) C23.1170 Barky Square Sports Field Reconstruction	Resolution completed.	Director Corporate	Completed	100%
	27-Jul-22	Scheduled	PLN/2021/447 - 78 MULLALYS ROAD BOLINDA - USE AND DEVELOPMENT OF THE LAND FOR A DWELLING That Council, Issue a Notice of Decision to Refuse to Grant a Permit to use and development of the land for a dwelling for the land at 78 Mullalys Road, Bolinda LOT 1 TP 833680Q P/Kerrie, on the following grounds:- SEE MINUTES FOR FURTHER DETAIL	he application was considered by Council at its Council Meeting on Wednesday 27 July 2022, where it was resolved that the application be refused. Notice of Decision to Refuse to Grant a Planning Permit was issued on 10/08/22	Director Planning and Environment	Completed	100%

Rate	Date	Meeting type	Report link	Comment (Council resolution update)	Actioning officer	Status description	% completed
	27-Jul-22	Scheduled	PLN/2021/535/A - 13 PIONEER WAY GISBORNE - USE AND DEVELOPMENT OF THE LAND FOR INDOOR RECREATION FACILITY (SWIMMING POOL) AND DEVELOPMENT OF ONE WAREHOUSE A. That Council amend the preamble of the Planning Permit to read as, "Use and development of the land for an indoor recreation facility (swimming centre) and development of one warehouse". B. That Council resolve to issue a Notice of Decision to Amend a Permit PLN/2021/535/A for the use and development of the land for an indoor recreation facility (swimming centre) and development of one warehouse for the land at Lot 11 PS 805807P P/Gisborne, 13 Pioneer Way New Gisborne VIC 3438 subject to the conditions below - SEE MINUTES FOR FURTHER DETAIL	The amendment proposal was considered by Council at its Meeting of Wednesday 27 July 2022, and it was resolved to issue the amended Planning Permit. Permit was issued on 10/08/22	Director Planning and Environment	Completed	100%
	27-Jul-22	Scheduled	Annual Grants - Panel Recommendations 2022-2023 Events and Festivals Grant Program That Council, 1. Receive the 2022-2023 Events and Festivals Grant Program Assessment., 2. Endorse the Assessment Panel recommendations to allocate, according to the Schedule 1 in this report, (a) \$71,650 Events and Festivals Grant Program budget, (b) One Tier 1 Triennial Agreement (Woodend Winter Arts Festival), 3. Endorse the Assessment Panel recommendations to allocate, according to the Schedule 2 in this report, (a) \$3,350 Events and Festivals Grant Program budget, (b) In-kind support, and, 4. Write to all applicants thanking them for submitting an application and advising them of the outcomes	All applicants advised of the outcome of their application. Successful applicants were sent agreements., All correspondence sent 10 August 2022	Director Planning and Environment	Completed	100%
	27-Jul-22	Scheduled	Dalton Street Reserve Environmental Management Plan That Council, 1. Adopt the Dalton Street Environmental Management Plan, 2. Commence implementation of the short term actions identified in the plan within existing resources, 3. Support the formation of a local residents "Friends" group to participate in the management of the reserve network, and, 4. Explore options for renaming the Dalton Street Reserve, engaging with the Wurundjeri Woi Wurrung, land management agencies and the community.	Implementation of short term actions outlined in the endorsed EMP has commenced. Residents have been invited to form a Friends Group. Once the formation of the Friends Group is completed work will commence on exploring name options for the reserve.	Director Planning and Environment	In progress	75%
	27-Jul-22	Scheduled	Lancefield Megafauna Feasibility Study That Council release the Draft Lancefield Megafauna Interpretation Centre (LMIC) feasibility study, provided separately to Councillors, with financial, visitation and operating revenue projections redacted.	All applicants advised via emailed correspondence of outcome of their applications 10 August 2022.	Director Planning and Environment	Completed	100%
	16-Aug-22	Unscheduled	Notice of Motion - Audit and Risk Committee Councillor Representation That Council resolves to appoint Councillor Jennifer Anderson as an alternative Councillor delegate and Councillor Janet Pearce as a substitute alternate Councillor delegate for the Audit and Risk Committee meeting scheduled for 17 August 2022 and any future dates as required until the November 2022 Scheduled Council Meeting, to ensure a quorum can be achieved in the absence of the nominated Councillor delegates	No further action required	Director Corporate	Completed	100%
	24-Aug-22	Scheduled	Report in response to petition requesting the sealing of Noonan Grove and Christian Street Woodend That Council defer the item for consideration at a future Scheduled Council Meeting	Report is being finalised for the 23 November Scheduled Council meeting.	Director Assets and Operations	In progress	90%
	24-Aug-22	Scheduled	Riddells Creek Movement Network Study That Council notes this report detailing the outcome of Stage 1 of the Riddells Creek Movement Network Study and outlining the next steps for Stage 2 of this study to be undertaken in the current 22/23 Financial Year with the changes noted by Officer Walden	Councillors noted the report on the Riddells Creek Movement Network Study at the 24 August 2022 Scheduled Council meeting.	Director Assets and Operations	Completed	100%
	24-Aug-22	Scheduled	Further Consideration of Bequest Confidential Item	No further action required.	Director Assets and Operations	Completed	100%
	24-Aug-22	Scheduled	Community Service Planning Confidential at time of decision, now public That Council: 1. Determines that it will transition out of direct service delivery roles in all funded Commonwealth Home Support Programme services: (a) Domestic Assistance; (b) Personal Care; (c) Flexible Respite; (d) Social Support – Individual; and (e) Centre based meals. 2. Commits to working with the Commonwealth Government to negotiate timing and transition processes that will protect the interests of clients, their families, staff and the broader community. 3. Notes that under its service agreements, all processes and matters related to the transition process will remain confidential until the Commonwealth provides consent for release of information. 4. Affirms that, in taking this decision, it will continue to play an active role in ensuring its community will receive high-quality aged care services and will advocate for the needs of vulnerable members of the community. 5. Commits to the values and principles outlined in Appendix A of the report, to underpin and support decision making through the transition process. 6. Review its policy direction towards future investment in positive-ageing initiatives and ensuring that Council's universal services and facilities are designed to meet the needs of a growing population of older residents. Further policy work and recommended directions will be referred to the 2023/24 budget process for review and approval. 7. Notes that Council's policy objective of ensuring that older adults seeking to live independently in the community will continue to have access to home support services. 8. Provides delegated authority to the Chief Executive Officer, or their nominee, to undertake or commission all tasks and activities related to the implementation of this council decision. 9. Appoints the Mayor and CEO as spokespersons for all matters related to the Home Support Program Transition process. 10. Approves that a non-confidential version of this report and resolutions will be made public through Council's website once the confidential resolutions have been acted on to ensure transparency in Council's decision making process. 11. Approves immediate notification of its decision to, and appropriate consultation with: (a) clients and families; (b) staff, volunteers and union representatives; (c) media and other communications; and (d) the broader community. 12. Receives a further report no later than November 2022 to confirm the details of transition, including timing of transition, the process for appointment of new provider(s), safety-net provisions, transition arrangements for clients, transition support for staff, implications for Council assets and facilities and communications to the broader community.	1. Determined and decision communicated to Commonwealth Government via email 26 August 2022. 2. Committed. Transition planning between management and Commonwealth Government in progress. 3. Noted. 4. Affirmed. 5. Committed. 6. In progress. Staff and community consultation took place between August to September 2022. Briefing to Council scheduled for October 2022 and report to be presented to November 2022 Scheduled Meeting to discuss / determine future direction of services. 7. Noted. 8. Delegated authority granted. 9. Spokespeople appointed. 10. Approved. Non-confidential copy of report published on Council's website 30 August 2022. 11. Approved (a) Client letters hand delivered 25 August 2022 (b) Staff letters delivered in person, volunteers, union rep letters emailed 25 August 2022 (c) media release sent 26 August, further communications rolled out late August to early September (d) As per item (c), Local MP letters sent via email 26 August 2022, referring agency letters sent via email 25 August 2022, senior citizens groups letters sent via email 25 August. 12. Report scheduled for November 2022 Scheduled Meeting.	Director Community	In progress	70%
	24-Aug-22	Scheduled	Small Projects Grants That Council approves the awarding of, 1. A Small Project Grant of \$1,500 to Macedon Mount Macedon Community House (MMMCH), for their Garden & Grounds Maintenance Equipment Procurement Project, to support the purchase of gardening equipment for use by volunteers and participants in horticulture based programs being delivered by MMMCH in collaboration with Macedon Ranges Further Education Centre, 2. A Small Project Grant of \$1,500 to Sunbury Macedon Ranges Veterans Cricket Club, for the purchase of team apparel to support the group to expand their membership and enter a new over 70's team.	1. Approved. Funding distributed 2. Approved. Funding distributed	Director Community	Completed	100%
	24-Aug-22	Scheduled	Community Funding Scheme 2022/23 Allocations That Council: 1. Approves the 2022/23 Community Funding Scheme recommendations, as listed in Attachment 1 of this report. 2. Notifies all applicants in writing of their grant application outcome and provide the opportunity to receive feedback.	1. Approved. 2. Notification sent 12/9/2022. Opportunity for feedback offered in unsuccessful letters and provided as requested.	Director Community	Completed	100%
	24-Aug-22	Scheduled	Quarterly Report for period ending 30 June 2022 and Carry Forwards That Council, 1. Notes the Quarterly Report for the period ended 30 June 2022; 2. Notes the budget carry forwards as attached, 3. Notes the attached carry forwards are the final projects and amounts recognised at 30 June 2022, superseding carry forwards previously recognised for the 2021/22 Budget year, 4. Notes the net budget result for 2021/2022 after carry forwards is a deficit budget, and, 5. Notes the potential net cash position outlined in the report, and that the final net cash position will be included in the 2022/23 mid-year budget review, after storm recovery claims are completed.	Resolution in progress.	Director Corporate	In progress	75%

Rate	Date	Meeting type	Report link	Comment (Council resolution update)	Actioning officer	Status description	% completed
	24-Aug-22	Scheduled	Municipal Association of Victoria Rule Review That Council: 1. Endorses the proposed changes to the Municipal Association of Victoria (MAV) Rules outlined in the MAV State Council Report Proposed MAV Rules 2022 to be considered at the MAV State Council meeting on Friday 16 September 2022; and, 2. Endorses the Macedon Ranges Shire Council delegate attending (in-person or electronically) the MAV State Council meeting on Friday 16 September 2022 to support the proposed changes to the MAV Rules.	Mayor attended Special state Council meeting in September where amended rules were adopted.	Director Corporate	Completed	100%
	24-Aug-22	Scheduled	Governance Rules Update That Council: 1. Adopts the proposed Macedon Ranges Shire Council Governance Rules in Attachment 1, replacing the existing Governance Rules effective from 25 August 2022. 2. Defers the Council Report including the revised draft Macedon Ranges Shire Council Governance Rules to be endorsed for community consultation to the October 2022 Scheduled Council meeting.	1- Change endorsed 2 - Rules moved to October Meeting	Director Corporate	Completed	100%
	24-Aug-22	Scheduled	Contracts to be Awarded as at August 2022 That Council notes that the following contracts will be awarded by Council officers under delegated authority: (a) C2023-6 Riddells Creek Leisure Centre Extension	Resolution noted	Director Corporate	Completed	100%
	24-Aug-22	Scheduled	Record of Meetings of Councillors and Council Staff July - August 2022 That Council resolves and notes the record of meetings of Councillors and Council staff, as outlined in this report	No further action required	Governance Team	Completed	100%
	24-Aug-22	Scheduled	Community Satisfaction Survey Results 2022 That Council notes the findings of the 2022 Community Satisfaction Survey.	Council noted the results of the 2022 Community Satisfaction Survey.	Chief Executive Office	Completed	100%
	24-Aug-22	Scheduled	School Crossing Supervisor Advocacy Program Participation That Council: 1. Join the Monash City Council led advocacy campaign seeking a sustainable funding model for School Crossing Supervisors; and, 2. Request that a representative of Macedon Ranges Shire Council staff participate on the representative committee established to lead the advocacy campaign.	Completed, letter Sent to Monash	Director Planning and Environment	Completed	100%
	24-Aug-22	Scheduled	Roadside and Footpath Trading Policy That Council endorse the draft Policy for public consultation in September 2022.	Public consultation completed in September 2022, final version due to go to Council in Dec 2022	Director Planning and Environment	Completed	100%
	24-Aug-22	Scheduled	Notice of Motion - Barm Birm That Council: 1. Recognises the unique and special environmental and community values of Barm Birm; 2. Advocates to the Victorian Government for the public purchase of the privately owned lots within the area known as Barm Birm for community benefit; 3. Writes to the Honourable Lily D'Ambrosio MP, Minister for Environment and Climate Action and the Local Member for Macedon the Honourable Mary-Anne Thomas MP, Minister for Health to advise of this motion and Council's advocacy for Barm Birm; and, 4. Request staff to prepare a report outlining actions that can be undertaken to ensure the appropriate management of Barm Birm for the October Scheduled Council Meeting	1. Recognising - completed 2. Council has begun advocating 3. Letters written 4. Report prepared in September for October meeting.	Director Planning and Environment	Completed	100%
	24-Aug-22	Scheduled	Gisborne Futures Phase 3 Consultation Report and Next Steps That Council: 1. Notes the Gisborne Futures Phase 3 Consultation Report and endorses the further actions to progress work to update the draft Gisborne Futures plans; 2. Endorses the proposed draft boundary for further investigation that will include areas 1,2,3,4 and 5 outlined in the Gisborne Futures Phase 3 Consultation Report as the maximum future development scenario, noting that these areas may be modified subject to further work on the plan with no further areas to be included; 3. Provide an update to submitters and project subscribers; and, 4. Continue quarterly project updates to submitters and project subscribers	1. Report noted 2. Boundary further investigated 3. Submitters and subscribers updated 4. Quarterly updated added to schedule.	Director Planning and Environment	Completed	100%
	14-Sep-22	Planning Delegated Committee	DP/2021/1 - 89 Ross Watt Road Gisborne - Development Plan That the Committee: 1. Notes the submissions received in relation to DP/2021/1; and, 2. Requests that recommendations be prepared, based on all relevant, information, including the submissions received, for consideration and, determination at the next Planning Delegated Committee Meeting on 12, October 2022	No further action required	Director Planning and Environment	Completed	100%
	14-Sep-22	Planning Delegated Committee	DP/2019/1 - Bennett Road, Gisborne - Development Plan That the Committee: 1. Notes the submissions received in relation to the Development Plan, Application DP/2019/1; and, 2. Requests that recommendations be prepared, based on all relevant, information, including the submissions received, for consideration and, determination at the next Planning Delegated Committee Meeting on 12, October 2022	No further action required	Director Planning and Environment	Completed	100%
	28-Sep-22	Scheduled	Capital Works Monitoring That Council: 1. Adopts the following changes to the FY22/23 budget relating to the following infrastructure projects: (a) Barkley Square Resurfacing – increase the budget for this project by \$215,000 from \$750,000 to \$965,000, (b) Riddells Creek Recreation Room Expansion – increase the budget for this project by \$120,000 from \$230,000 To \$350,000, (c) Building Program – Gardiner Reserve Social Club Rooms Design – cancel this project returning \$25,000 to the budget, (d) Building Program – Lancefield Golf Course Clubhouse – cancel this project returning \$10,000 to the budget, (e) Building Program – Kyneton Bowls Club – recognised a budget surplus returning \$164,000 to the budget, (f) Building Program – Lancefield Swimming Pool Change rooms – cancel this project returning \$40,000 to the budget pending mid-year budget review, (g) Building Program – Woodend Swimming Pool Change rooms – cancel this project returning \$60,000 to the budget pending mid-year budget review, (h) Building Program – Kyneton Hurry Reserve Design and Planning – cancel this project returning \$20,000 to the budget, (i) Building Program – Gisborne Shire Office Roof Design – cancel this project returning \$50,000 to the budget pending mid-year budget review, 2. Notes that recommendation 1 (above) currently provides a surplus of \$34,000 to the financial year 2022-2023 budget. Officers will continue to manage the overall infrastructure project program within the initial overall infrastructure project program 2022-2023 budget	Resolution 1 and 2 - The budget and project systems are being updated to reflect the increases. All of the above actions are expected to be completed by close of business 21 October 2022	Director Assets and Operations	In progress	30%
	28-Sep-22	Scheduled	Public Toilet and Barbecue Strategy That Council endorses the release of the draft Public Toilet and Barbecue Strategy for four weeks of community consultation	It is intended that the draft Public Toilet and Barbecue Strategy is released for consultation from 3 October 2022 – 31 October 2022. Following this the feedback will be considered and incorporated into the draft Strategy where appropriate. The final draft Strategy will be presented to Council for consideration of endorsement in Quarter three of this financial year	Director Assets and Operations	In progress	10%
	28-Sep-22	Scheduled	Draft Romsey Park Sports Precinct Master Plan That Council endorses the release of the draft Romsey Park Sports Precinct Master Plan for four weeks of community consultation	It is intended that the draft Masterplan is released for consultation from 10 October 2022 to 14 November 2022. Following this the feedback will be considered and incorporated into the draft Masterplan where appropriate. The final draft will be presented to Council for consideration of endorsement in Quarter three of this financial year.	Director Assets and Operations	In progress	10%
	28-Sep-22	Scheduled	Draft Kyneton Showgrounds Master Plan That Council endorses the release of the draft Kyneton Showgrounds Master Plan for four weeks of community consultation	It is intended that the draft Masterplan is released for consultation from 10 October 2022 to 14 November 2022. Following this the feedback will be considered and incorporated into the draft Masterplan where appropriate. The final draft will be presented to Council for consideration of endorsement in Quarter three of this financial year.	Director Assets and Operations	In progress	10%
	28-Sep-22	Scheduled	1041 Ashbourne Road - Pump Procurement Confidential Item	Council resolution noted.	Director Assets and Operations	Completed	100%
	28-Sep-22	Scheduled	Draft Gilbert Gordon Oval Master Plan That Council endorses the release of the draft Gilbert Gordon Oval Master Plan for four weeks of community consultation.	It is intended that the draft Masterplan is released for consultation from 10 October 2022 to 14 November 2022. Following this the feedback will be considered and incorporated into the draft Masterplan where appropriate. The final draft will be presented to Council for consideration of endorsement in Quarter three of this financial year.	Director Assets and Operations	In progress	10%
	28-Sep-22	Scheduled	Riddells Creek CFA Fire Station That Council: 1. Acknowledges the draft proposal from the CFA to relocate the Riddells Creek fire station from its current location to the south-west corner of the Riddells Creek Recreation Reserve; 2. Endorses releasing the draft proposal for community consultation; and, 3. Receives a report at a future Scheduled Council meeting including the outcomes of the consultation and recommended next steps.	Resolution in progress	Director Corporate	In progress	10%

Rate	Date	Meeting type	Report link	Comment (Council resolution update)	Actioning officer	Status description	% completed
	28-Sep-22	Scheduled	Notice of Motion - Leave of absence - Cr Bonanno That Council, 1. Notes that I, Councillor Dominic Bonanno, have been endorsed as a candidate for the District of Macedon in the upcoming Victorian State election on 26 November 2022., 2. Grants me leave under section 35(4) of the Local Government Act 2020 commencing immediately and concluding with the determining of the electoral result for the District of Macedon in the Victorian State election., 3. Notes that I, Councillor Dominic Bonanno, will not receive any Councillor allowances from 8 September 2022 until the conclusion of the election for the District of Macedon in the Victorian State election	No further action required	Governance Team	Completed	100%
	28-Sep-22	Scheduled	Notice of Motion - MAV State Council - Early motions That Council resolves to support the intent of the attached motions (Attachment 1) prepared for the Municipal Association of Victoria (MAV) State Council meeting on 14 October 2022.	No further action required	Governance Team	Completed	100%
	28-Sep-22	Scheduled	Notice of Motion - The Passing of Her Majesty Queen Elizabeth II That Council extends its sincere condolences to His Majesty King Charles III and The Royal Family in their time of mourning following the passing of Her Majesty Queen Elizabeth II.,	No further action required	Governance Team	Completed	100%
	28-Sep-22	Scheduled	Notice of Motion - Support for Moonee Valley MAV Motion - Council Culture That Council, 1. resolves to support the intent of the following motion relating to the Local Government Culture Taskforce prepared by Moonee Valley City Council for the Municipal Association of Victoria (MAV) State Council meeting on 14 October 2022.; (a) That the MAV, (i) Notes that the Local Government Culture Project Insights Report concludes that, to address cultural challenges and Councillor conduct, and bring about long-term systemic cultural change, sector-wide ownership of next steps is required., (ii) As a key component of cultural change, endorse the view that we, as Councillors, are accountable and responsible for creating a safe and healthy working environment, in the same way as all local government employees., (iii) Establishes a Local Government Culture Taskforce to achieve sector-wide ownership and agreement of the issues with respect to local government culture, and actions to address these issues; and that, (1) the Taskforce comprise representatives of the MAV, VLGA, ALGWA, LGPro, Rural Councils Victoria (RCV) and other relevant local government stakeholders., (2) the Taskforce identify short-term recommendations to address issues of Councillor conduct by early-2023, and circulate these to the sector for feedback.; (3) the Taskforce develop medium to long-term recommendations for changes ahead of the 2024 Victorian local government elections, and that these be circulated to the sector for feedback; and, (iv) Writes to the Minister for Local Government to request that the Minister and Local Government Victoria work proactively in partnership with the MAV and the sector to respond to recommendations and continually improve the legislation and regulations governing Councils and Councillors to ensure., (1) effective and timely dispute resolution processes, including standardised paths for breaches of a Council's Code of Conduct; and, (2) a sector-wide culture of creating safe and healthy workplaces for Councillors and Council staff.	No further action required	Governance Team	Completed	100%
	28-Sep-22	Scheduled	Notice of Motion - To Support Campaspe Council's Motion That the MAV, 1. advocate to the State Government to introduce legislation for the banning of the sale of e-cigarettes without a prescription; and, 2. advocate to the State Government to introduce legislation to restrict the promotion and consumption of e-cigarettes, to mirror the restrictions placed on the promotion and consumption of traditional tobacco products.	No further action required	Governance Team	Completed	100%
	28-Sep-22	Scheduled	Record of Meetings of Councillors and Council Officers - August to September 2022 That Council receives and notes the record of meetings of Councillors and Council staff as outlined in this report with the following amendments., 1. Leanne Khan, Coordinator Strategic Planning present at the Councillor Briefing on 23 August 2022; and, 2. Material conflict of interest with Ross Watt Road development plan application and actions taken during the meeting noted for Cr Guthrie at Councillor Briefings on 23 August 2022, 13 September 2022 and 20 September 2022.	No further action required	Governance Team	Completed	100%
	28-Sep-22	Scheduled	Instrument of Appointment and Authorisation That Council, 1. resolves that in the exercise of the powers conferred by section 147(4) of the Planning and Environment Act 1987, a) the Instrument of Appointment and Authorisation for the officers outlined in the table in Attachment 1 be revoked.; b) Council Officers named in the Instruments of Appointment and Authorisation provided at Attachment 2 be appointed and authorised.; c) any previous Instruments issued to the officers in Attachment 2 by Council are revoked.; d) the Instruments of Appointment and Authorisation come into force upon signing and remain in force until Council determines to vary or revoke these; and, e) the Instruments of Appointment and Authorisation at Attachment 2 be signed.	Documents sent for signing	Director Corporate	In progress	50%
	28-Sep-22	Scheduled	Australia Day Grants and Awards Community Nominations That Council, 1. Supports the commencement of the Australia Day Awards and Australia Day Grants processes for 2023.; 2. Endorses that from 2023 the Australia Day Award categories will be: Citizen of the Year Award; Connecting Communities Award; Healthy People and Environment Award; and Business and Tourism Award; and, 3. Delegates the determination of the Australia Day Grants to the Chief Executive Officer beginning with the 2023 grants.	Preparing to advertise awards and grants on Council website	Director Corporate	In progress	50%
	28-Sep-22	Scheduled	Instrument of Delegation to Chief Executive Officer That Council, 1. resolves that the Chief Executive Officer may exceed the financial delegation where the expenditure is required by legislation in which case the expenditure must not exceed \$1,100,000 (including GST) inclusive of the initial \$1,000,000 (including GST) limit.; 2. resolves to adopt the amended Instrument of Delegation from Council to the Chief Executive Officer at Attachment 1.; 3. authorises signing of the Instrument of Delegation from Council to the Chief Executive Officer at Attachment 1; and, 4. notes that the amended Instrument of Delegation from Council to the Chief Executive Officer comes into force immediately after signing	Documents sent for signing	Director Corporate	In progress	50%
	28-Sep-22	Scheduled	Contracts to be awarded as at September 2022 That Council, 1. Notes that the following contracts will be awarded by Council officers under delegated authority.; (a) C2023.9 Guardrail Reinstatement Works, (b) C2023.11 Provision of Mulching Services, 2. delegates authority to the Chief Executive Officer to award the following contracts.; (a) C2023.13 Cleaning Council Facilities	Resolution completed.	Director Corporate	Completed	100%
	28-Sep-22	Scheduled	Council Meeting for Election of the Mayor That Council resolves to hold the election of the Mayor in a Council meeting that is open to the public on Tuesday 22 November 2022 at 11:00am, at the Gisborne Administration Centre, 40 Robertson Street, Gisborne.	Resolution noted. Meeting has been scheduled.	Director Corporate	Completed	100%
	28-Sep-22	Scheduled	Romsey Structure Plan - Emerging Options Paper Consultation Summary Report and Next Steps That Council, 1. Endorses the Romsey Emerging Options Paper Consultation Summary Report and contained actions to continue work on the draft Romsey Structure Plan.; 2. Notifies submitters and project subscribers of Council's decision; and, 3. Continues quarterly project updates to submitters and project subscribers.	No further action required. Submitters have been notified.	Director Planning and Environment	Completed	100%
	28-Sep-22	Scheduled	Woodend Community Centre Project - Design Endorsement That Council, 1. Notes submissions (including survey responses) received to the Woodend Community Centre Redevelopment - Concept, Schematic & Detailed Design project, and thank submitters for their contribution.; 2. Endorses the Woodend Community Centre Redevelopment - Concept, Schematic & Detailed Designs for the project; and, 3. Notes that Council will continue to seek external funding in order to progress the Woodend Community Centre Redevelopment.	Correspondence sent to survey respondents and stakeholders post the September SCM. A site walk through with Minister for Regional Development was conducted on Tuesday 4 October 2022 with CEO and Mayor, Council officers and key community group members/stakeholders in attendance. Priority project report has been updated to reflect endorsement of Stage 1 plans for the redevelopment at the site. Further work on securing external funding underway to progress project.	Director Planning and Environment	In progress	75%

SECTION 7

Governance Schedule – Statutory Compliance Obligations

There are numerous statutory obligations imposed upon Councils, Councillors and staff under the Local Government Act 1989 and the Local Government Act 2020 (the 'Act') with varying frequency of actions and reporting requirements.

To ensure that Council fulfils its obligations under the Act, a 'Governance Schedule' has been developed as an internal monitoring and reporting tool. The schedule acts as a reminder of key dates throughout the year of actions to be completed. The schedule will also assist in a 'whole of organisation' approach to achieving and maintaining good governance and in supporting responsible officers in completing the obligations.

MACEDON RANGES SHIRE COUNCIL - STATUTORY OBLIGATIONS

Statutory Obligations are imposed upon Council, Councillors and Council Officers under the *Local Government Act 1989*. On 24 March 2020, the *Local Government Act 2020* received Royal Assent.

NO.	RESPONSIBLE OFFICER	OBLIGATION	LGA 1989	LGA 2020	REQUIREMENTS	TIMELINE	STATUS / LAST COMPLETION DATE	NEXT DUE BY
1	Coordinator Governance	Reimbursement of expenses of Councillors and members of a delegated committee		40(1)	A Council must reimburse a Councillor or a member of a delegated committee for out-of-pocket expenses Council must provide details of reimbursements to the Audit and Risk Committee	Ongoing	Ongoing	Ongoing
2	Director Community	Adopt complaints policy		107	Council to adopt complaints policy	By 31 December 2021	15-Dec-21	30-Apr-25
3	Coordinator Governance	Lodging of an initial personal interests return		133	Specified person must lodge an initial personal interests return with the CEO.	Within 30 days of taking oath/affirmation or of appointment	As required when nominated officers begin employment with Council	Ongoing as required
4	Coordinator Governance	Lodging of biannual personal interests return		134	Specified person who continues to be a specified person must lodge biannual personal interests return with CEO twice yearly.	Twice yearly in March and September	31-Mar-22	30-Mar-23
5	Coordinator Governance	Publish summary of personal interest on Council's internet website		135	CEO to publish summary of personal interests on Council's internet website.	Twice yearly in April and October	08-Apr-22	31-Oct-22
6	Chief Executive Officer	Elect the Mayor and Deputy Mayor		26 & 27	Council must elect the Mayor and Deputy Mayor	Annually unless Council resolves otherwise	23-Nov-21	22-Nov-22
7	Director Corporate	Code of Conduct	95AA		The CEO must maintain a Code of Conduct for Council Staff	Executive review every three years	10-Mar-21	10-Mar-24
8	Director Corporate	Develop and implement Code of conduct for members or Council staff	95AA	49	A CEO must develop and implement a code of conduct for members of Council staff.	By 1 January 2022	31-Mar-22	31-Mar-23
9	Coordinator Governance	Keep delegations register		11(8)	The Council must keep a register of its delegations	Ongoing	Ongoing	Ongoing
10	Coordinator Governance	Conduct delegations review		11(7)	Council must review all delegations in force within 12 months after a general election	Review within 12 months after a general election	28 July 2021, 27 October 2021	October 2025
11	Coordinator Governance	Keep register of delegations		47	The CEO must keep a register of delegations	Ongoing	Ongoing	Ongoing
12	Coordinator Governance	Right to make Submission	223		Where a person is given a right to make a submission Council must publish a public notice specifying the matter, prescribed details, submission date and the right to be heard in person	Council should provide not less than 28 days for submissions to be received	As required	As required

NO.	RESPONSIBLE OFFICER	OBLIGATION	LGA 1989	LGA 2020	REQUIREMENTS	TIMELINE	STATUS / LAST COMPLETION DATE	NEXT DUE BY
13	Manager Finance and Reporting	Adopt Council Plan		90	Council must adopt the Council Plan	By 31 October 2021	Updated 22-Jun-22	30-Jun-24
14	Manager Finance and Reporting	Adopt Financial Plan		91	Council must adopt the Financial Plan	By 31 October 2021	27-Oct-21	30-Jun-24
15	Manager Finance and Reporting	Adopt budget		94	Council must adopt its budget	By 30 June each year	22-Jun-22	30-Jun-23
16	Manager Finance and Reporting	Adopt revised Budget (where necessary)		95	Council must prepare a revised budget if circumstances arise which cause a material change in the budget which affect the financial operations of Council	As soon as practicable after the Council becomes aware of a change in the budget	As required	As required
17	Director Corporate	Adopt CEO Employment and Remuneration Policy		45	Council must adopt CEO Employment and Remuneration Policy	By 31 December 2021	15-Dec-21	31-Oct-25
18	Director Corporate	CEO responsibilities		46, 48 & 49	CEO must adopt Workforce plan and Recruitment Policy	By 31 December 2021	31-Mar-21	31-Dec-24
19	Manager Finance and Reporting	Adopt Community Vision		88	Council must adopt the Community Vision	By 31 October 2021	27-Oct-21	31-Oct-25
20	Manager Communications and Engagement	Preparation and adoption of Annual Report		98 & 99	Council must prepare and adopt the Annual Report (including the performance and financial statements)	By 30 November 2021 - Extension provided by Local Government Victoria for 2021	27-Oct-21	31/10/2022 Sheduled for Council Meeting 26 October 2022
21	Manager Finance and Reporting	Performance Statement		99	Council must submit the performance statement and financial statements to the auditor	As soon as is reasonably practicable after each financial year	06-Sep-21	31-Oct-22
22	Manager Finance and Reporting	Performance Statement		99	Council must submit the statement to its auditor for reporting on the audit	After passing a resolution giving approval to the performance statement and financial statements	22-Sep-21	31-Oct-22
23	Manager Finance and Reporting	Performance Statement		99	The auditor must prepare a report on the performance statement	Once every financial year	29-Sep-21	31-Oct-22
24	Manager Finance and Reporting	Performance Statement		99	Council must ensure that the performance statement and financial statements, in their final form, after any changes have been made, are certified by two Councillors authorised by the Council	After changes recommended or agreed by the auditor have been made	22-Sep-21	31/10/2022 Sheduled for Council Meeting 26 October 2022
25	Manager Finance and Reporting	Performance Statement		99	The auditor must provide the Council and the Minister with a copy of the report on the performance statement	As soon as is reasonably practicable (the auditor is required to report on the financial statements to the Council within 4 weeks and give a copy of the report to the Minister)	30-Sep-21	31/10/2022 Sheduled for Council Meeting 26 October 2022

NO.	RESPONSIBLE OFFICER	OBLIGATION	LGA 1989	LGA 2020	REQUIREMENTS	TIMELINE	STATUS / LAST COMPLETION DATE	NEXT DUE BY
26	Manager Communications and Engagement	Annual Report		100	Council must consider the Annual Report at a meeting of the Council as soon as practicable but within the time required by the regulations	Under the Local Government (Planning and Reporting) Regulations 2014 Council must hold a meeting to consider the Annual Report: s.22 (1) Within one month after submitting the Annual Report to the Minister. s.22 (2) In the year of a general election no later than the day before the election	27-Oct-21	31/10/2022 Scheduled for Council Meeting 26 October 2022
27	Manager Finance and Reporting	Meet to consider annual report		100	The Mayor must report on the implementation of the Council Plan by presenting the annual report at a Council meeting.	In the year of a general election on a day not later than the day before an election day; and in any other year, within 4 months of the end of the financial year	27-Oct-21	31/10/2022 Scheduled for Council Meeting 26 October 2022
28	Manager Finance and Reporting	CEO to present Quarterly Statements		97	CEO must ensure that a statement comparing budgeted and actual revenue and expenditure is presented at an open Council meeting	At least every 3 months	30 June 2022 presented to Council on 28 August 2022	30 September 2022 to be presented to Council 23 November 2022
29	Manager Finance and Reporting	CEO to present quarterly budget report		97	CEO to ensure that quarterly budget report is presented to the Council at a Council meeting open to the public	As soon as reasonably practicable at the end of each quarter of the financial year	30 June 2022 presented to Council on 28 August 2022	30 September 2022 to be presented to Council 23 November 2022
30	Manager Finance and Reporting	Land Valuation	157(2)		Council must publish public notice of a decision to change its system of valuation	Promptly	N/A	As required
31	Manager Finance and Reporting	Rates & Charges	158(1)		Council must declare the amount it intends to raise by general rates, municipal charges, service rates and charges	At least once every financial year declare by 30 June	22-Jun-22	30-Jun-23
32	Manager Finance and Reporting	Rates & Charges	Part 8A		Under Section 10E(1)(a) of the Essential Services Commission Act 2001, the Essential Services Commission (ESC) has a responsibility to monitor and review Councils compliance with the caps set under Part 8A of the Local Government Act 1989.	Annually	30-Sep-22	30-Sep-23
33	Manager Finance and Reporting	Adopt Revenue and Rating Plan		93	Council must adopt the Revenue and Rating plan	By 30 June after a general election for a period of the next 4 financial years	29-Jun-21	30-Jun-25
34	Director Assets and Operations	Adopt Asset Plan		92	Council to adopt Asset Plan	By 30 June 2022	22-Jun-22	30-Jun-23
35	Coordinator Contracts	Prepare and adopt Procurement Policy		108	Council must prepare and adopt a Procurement Policy	By 1 January 2022 - Council must then review the Policy at least once every 4 year term of the Council	24-Nov-21	Prior to Council election in October 2024

NO.	RESPONSIBLE OFFICER	OBLIGATION	LGA 1989	LGA 2020	REQUIREMENTS	TIMELINE	STATUS / LAST COMPLETION DATE	NEXT DUE BY
36	Manager Finance and Reporting	Publish notice of intention to sell land		114	Before selling or exchanging land Council must publish notice of its intention at least 4 week prior to the sale via Council's internet website and undertake the community engagement process	Ongoing from 1 July 2021	As required	As required
37	Manager Finance and Reporting	Include any proposal to lease land in the financial year budget		115	Council must include any proposal to lease land in a financial year in the budget where the lease is for one year or more and for a value of \$100,000 or more per year and the current market rental value is \$100,000 or more per year; and for 10 years or more	Ongoing from 1 July 2021	As required	As required
38	Coordinator Governance	Register of Authorised Officers	224(1A)		Maintain a register that shows all people appointed as authorised officers	Ongoing	Ongoing	Ongoing
39	Coordinator Governance	Authorised Officers	224(2)		Council must issue an identity card to each authorised officer	Ongoing	As required	As required

Note

1. Next general election is assumed to be held on 26 October 2024.
2. Dates reflect the statutory timeframe for completion of the outcome.

SECTION 8

Councillor Expenditure

The Councils' Councillor Support Policy defines the level of resources that shall be provided to Councillors to assist in the performance of their roles.

In the interest of transparency and accountability the policy requires that the collective Councillor expenses incurred via reimbursement or paid directly by Council be reported on a quarterly basis in relation to:

- travel and accommodation*
- car mileage*
- family care*
- information, communication and technology*
- conference and training (individual and collective)*

Councillor expenses for 2022-23 - Quarter 1 1 July 2022 - 30 September 2022

Both expenses paid directly by Council and reimbursements

1st quarter	Travel	Car mileage	Family care	I&CT	Events & Conferences (Representative)	Training & Development (Individual)	Training & Development (Collective)
Cr Jennifer Anderson	\$0	\$0	\$0	\$131	\$499	\$0	\$0
Cr Janet Pearce	\$0	\$1,330	\$0	\$131	\$207	\$1,889	\$0
Cr Mark Ridgeway	\$0	\$863	\$0	\$87	\$90	\$0	\$0
Cr Annette Death	\$0	\$0	\$0	\$129	\$0	\$0	\$0
Cr Geoff Neil	\$0	\$429	\$0	\$53	\$0	\$0	\$0
Cr Bill West	\$0	\$0	\$0	\$131	\$0	\$0	\$0
Cr Dominic Bonanno	\$0	\$0	\$0	\$59	\$0	\$0	\$0
Cr Rob Guthrie	\$0	\$717	\$0	\$93	\$0	\$0	\$0
Cr Anne Moore	\$0	\$0	\$0	\$78	\$0	\$0	\$0
	\$0	\$3,339	\$0	\$890	\$796	\$1,889	\$0

SECTION 9


Councillor Activities in the Community



Councils' Councillor Support Policy defines the level of resources that shall be provided to Councillors to assist in the performance of their roles.


In conjunction with the reporting to Council on Councillor Expenses the policy requires that Councillors be provided the opportunity to submit a summary of their activities in the community over the preceding quarter and this be incorporated in to the quarterly reporting regime.



The following report includes the attendances of Councillors at Ordinary and Special Council Meeting and Assemblies of Councillors during the preceding quarter. The report additionally lists the external and internal committees / working groups and organisations to which each Councillor is currently appointed.

Councillor activity report: 1 July – 30 September 2022

<p>Cr Jennifer Anderson West Ward</p>	<p>Council meetings attended: <small>(including scheduled, unscheduled and Delegated Committees)</small></p>	<p>5</p>	<p>Other meetings of Councillors attended:</p>	<p>12</p>
	<p>Appointments to internal/external committees and groups:</p> <ul style="list-style-type: none"> • Submitters Delegated Committee • Planning Delegated Committee • Chief Executive Officer Employment and Remuneration Committee • Central Victorian Greenhouse Alliance (CVGA)(sub) • Municipal Association of Victoria (MAV) • Municipal Fire Management Planning Committee • Local Government Working Group On Gambling (sub) 			
<p>Specific activities highlighted by Councillors:</p> <ul style="list-style-type: none"> • Hanging Rock environmental activities: Kids teaching Kids area of distinction and landscape conference, community tree planting to celebrate national tree planting day and Platypus month • Official opening of Kyneton Kindergarten • Taking the challenge in Plastic Free July • Attending the screening of the Drovers wife- the legend of Molly Johnston to celebrate NAIDOC week • Attending multiple events at the Kyneton Daffodil and Arts Festival 				

<p>Cr Janet Pearce West Ward</p>	<p>Council meetings attended: <small>(including scheduled, unscheduled and Delegated Committees)</small></p>	<p>5</p>	<p>Other meetings of Councillors attended:</p>	<p>12</p>
	<p>Appointments to internal/external committees and groups:</p> <ul style="list-style-type: none"> • Submitters Delegated Committee • Planning Delegated Committee • Municipal Association of Victoria (MAV)(sub) • Rural Councils Victoria Inc (RCV)(sub) • Municipal Fire Management Planning Committee • Local Government Working Group On Gambling (sub) <p>Specific activities highlighted by Councillors:</p> <ul style="list-style-type: none"> • Attended the Tylden CFA 80 year anniversary celebration and awards evening. • Attended Kyneton Daffodil and Arts Festival Opening and other associated events over the festival period. • Attended and volunteered at the Macedon Ranges Suicide prevention Action Group- Annual Suicide Prevention Walk in Woodend. • Attended official opening of the Kindness Collective Kyneton. • Attended the community drop in feedback sessions for the Old Kyneton Primary School Site and the Coliban EPA application. 			
<p>Cr Mark Ridgeway West Ward</p>	<p>Council meetings attended: <small>(including scheduled, unscheduled and Delegated Committees)</small></p>	<p>5</p>	<p>Other meetings of Councillors attended:</p>	<p>12</p>
	<p>Appointments to internal/external committees and groups:</p> <ul style="list-style-type: none"> • Submitters Delegated Committee • Planning Delegated Committee • Audit and Risk Committee • Annual Meeting of Braemar College Ltd • Macedon Ranges Local Safety Committee (sub) • MAV Emergency Management Committee (sub) <p>Specific activities highlighted by Councillors:</p> <ul style="list-style-type: none"> • Attended Woodend Rotary Rock Opening at Woodend Five Mile Creek • Kyneton Daffodil Parade: Compère • Attended Kyneton Daffodil and Arts Festival Opening • Attended Community Refugee Meeting: Social Foundry • Attended Kyneton Kindergarten Opening 			

<p>Cr Annette Death East Ward</p>	<p>Council meetings attended: (including scheduled, unscheduled and Delegated Committees)</p>	<p>5</p>	<p>Other meetings of Councillors attended:</p>	<p>11</p>
	<p>Appointments to internal/external committees and groups:</p> <ul style="list-style-type: none"> • Submitters Delegated Committee • Planning Delegated Committee • Chief Executive Officer Employment and Remuneration Committee • Central Victorian Greenhouse Alliance (CVGA) • Local Government Working Group On Gambling <p>Specific activities highlighted by Councillors:</p> <ul style="list-style-type: none"> • Attended the Ministerial Visit to Romsey Kindergarten • Attended the Riddell Community Planning Information Session • Attended a Reconnecting Riddell Community Forum • Attended the 1st Riddells Creek and 1st Romsey Scouts ARAP • World Scouts Day - scarf presentation 			
<p>Cr Geoff Neil East Ward</p>	<p>Council meetings attended: (including scheduled, unscheduled and Delegated Committees)</p>	<p>4</p>	<p>Other meetings of Councillors attended:</p>	<p>9</p>
	<p>Appointments to internal/external committees and groups:</p> <ul style="list-style-type: none"> • Submitters Delegated Committee • Planning Delegated Committee • Audit and Risk Committee • Annual Meeting of Braemar College Ltd Committee (sub) • Rural Councils Victoria Inc (RCV) • Municipal Fire Management Planning Committee <p>Specific activities highlighted by Councillors:</p> <ul style="list-style-type: none"> • Attended the "Turn on the lights' event - Lancefield Park • Tour of old Kyneton Primary School site • Attended a Citizenship ceremony • Participated in the audit and risk committee • Attended community/resident meetings 			

<p>Cr Bill West East Ward</p>	<p>Council meetings attended: (including scheduled, unscheduled and Delegated Committees)</p>	<p>5</p>	<p>Other meetings of Councillors attended:</p>	<p>12</p>
	<p>Appointments to internal/external committees and groups:</p> <ul style="list-style-type: none"> • Submitters Delegated Committee • Planning Delegated Committee • Calder Highway Improvement Committee • Goldfields Library Corporation Board 			
	<p>Specific activities highlighted by Councillors:</p> <ul style="list-style-type: none"> • Acknowledgement of the Lancefield Park main oval lights project. • Old Kyneton Primary School site for update on future plans. • Ministerial visit to Romsey Kindergarten. • Official opening of Kyneton Daffodil Festival. • Riddell District Football Netball League Grand Final luncheon at Romsey. 			
<p>Cr Dominic Bonanno South Ward</p>	<p>Council Meetings attended: (including scheduled, unscheduled and Delegated Committees)</p>	<p>3</p>	<p>Other meetings of Councillors attended:</p>	<p>9</p>
	<p>Appointments to internal/external committees and groups:</p> <ul style="list-style-type: none"> • Submitters Delegated Committee • Planning Delegated Committee • Loddon Mallee Waste and Resource Recovery Group Forum 			
	<p>Specific activities highlighted by Councillors:</p> <ul style="list-style-type: none"> • Cr Bonanno is on leave so has not provided highlights. 			



<p>Cr Rob Guthrie South Ward</p>	<p>Council Meetings attended: (including scheduled, unscheduled and Delegated Committees)</p>	<p>5</p>	<p>Other meetings of Councillors attended:</p>	<p>12</p>
	<p>Appointments to internal/external committees and groups:</p> <ul style="list-style-type: none"> • Submitters Delegated Committee • Planning Delegated Committee • Chief Executive Officer Employment and Remuneration Committee • Goldfields Library Corporation Board (proxy) • Loddon Mallee Waste and Resource Recovery Group Forum (sub) • Macedon Ranges Heritage Council • Workspace Australia <p>Specific activities highlighted by Councillors:</p> <ul style="list-style-type: none"> • Attended Citizenship Ceremony at Kyneton town Hall, • Attended Workspace Board meeting in Bendigo • Laid a wreath at Kyneton RSL on Vietnam Veterans day • Attended Healthy Loddon Campaspe Regional Planning Day in Bendigo • Attended Gisborne SES Annual Awards Dinner at Mount Aitken 			
<p>Cr Anne Moore South Ward</p>	<p>Council Meetings attended: (including scheduled, unscheduled and Delegated Committees)</p>	<p>4</p>	<p>Other meetings of Councillors attended:</p>	<p>9</p>
	<p>Appointments to internal/external committees and groups:</p> <ul style="list-style-type: none"> • Submitters Delegated Committee • Planning Delegated Committee • Calder Highway Improvement Committee (sub) • Macedon Ranges Heritage Council • Macedon Ranges Local Safety Committee • MAV Emergency Management Committee <p>Specific activities highlighted by Councillors:</p> <ul style="list-style-type: none"> • Not provided 			



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Acknowledgement

We acknowledge the traditional custodians of the unceded lands upon which the Macedon Ranges Aged Care Reform conversations occurred: the Wurundjeri Woi Wurrung peoples of the Kulin Nation. We pay our respects to their cultures, their elders past, present and emerging and to all Aboriginal and Torres Strait Islander people.

About the JEDER INSTITUTE



The Jeder Institute supports authentic social change through increased community engagement and participation. Our aim is always to engage, inspire and activate your organisation &/or community. We share skills and tools to support a connected community through strengthened relationships and shift mindsets to ones of always aiming to be transparent and participatory.

Our underpinning philosophy is based on the belief that everybody has skills and abilities and, that there is no one we don't need, to fulfil the potential in all of us.

Our approaches in community are underpinned by Asset Based Community Development (ABCD), a globally adopted approach that recognises and builds on the strengths, gifts, talents and resources of individuals and communities to create strong, inclusive, and sustainable communities. We understand rural and regional communities. The breadth of our experience and expertise ensures we facilitate conversation to meet the needs of all participants. We embed inclusive processes and create a safe space for people to contribute and work together.

During this project, our aims were to:

- Honor the desired outcomes of the brief and provide transparency throughout the engagement period.
- Facilitate participatory conversations that empowered community members of the Macedon Ranges Shire Council to contribute their ideas and be heard and collect qualitative data through their stories.

- Support Council Officers during our time of engagement with real time feedback and request further clarity as required.
- Be aware of the traumatic effects this decision is having on many community members and direct community members to local support services as required.
- Recognize the significance of this report and it’s alignment to other existing Participate-Positive Ageing Plan 2020-2025 that inform decisions about the Aged Care Reforms.

Project Background

The Macedon Ranges Shire Council is a semi-rural municipality is located close to Melbourne’s central business district and Bendigo.

In line with Aged Care Reform, the Macedon Ranges Shire Council is introducing a range of practical measures to improve accountability and transparency in the aged care sector.

As Macedon Ranges Shire Council have stated, *the current Commonwealth Home Support Program (CHSP) will transition to the new Support at Home program from 1 July 2024. The ‘Support at Home’ program will be a new integrated program that combines CHSP, Home Care Packages, Residential Respite and Short-term Restorative Care.*

The Macedon Ranges Council and other Aged Care Providers are, in fact obligated to improve their relationship with Senior Community Members (SCM) in line with the Provider governance, under the *Aged Care and Other Legislation Amendment (Royal Commission Response) Act 2022*. Engaging independent contractors for purpose driven conversation and exploration, adds credence that the Macedon Ranges Shire Council is endeavouring to support these reforms by implementing measures to improve leadership and culture.



Project Goals

Purpose

Identify how Macedon Ranges Shire Council can support Senior Community Members and where to reinvest in community to build capacity and support them.
Have a clear and smooth transition where all stakeholders are well informed and prepared for the decision not to remain in Aged Care service delivery.



Key Council Objectives

- ▶ To identify what Senior Community Members need through the process of transition
- ▶ To understand what Senior Community Members need to navigate the new model of service delivery
- ▶ To make sure that Senior Community Members feel they have a voice in this next stage of the design, delivery and reinvestment.
- ▶ To ensure the distribution of Council resources is reflective of Senior Community Member's requests
- ▶ To ensure that Senior Community Members are empowered by strengthened relationships between themselves, community groups and the Macedon Ranges Shire Council
- ▶ To identify who are vulnerable and need support into the future, this may include digital technology
- ▶ To create safe spaces across the municipality for the conversations to ensure diversity

Target audience

The Macedon Ranges Shire Council engaged Independent Consultants from Jeder Institute to engage in independent conversation with Senior Community Members.

These were identified by the Council as:

- ▶ Current clients, their families and carers
- ▶ Home Care providers Council broker services for
- ▶ Community members- Older people (60+)
- ▶ Senior Citizens Groups
- ▶ Local support partners- Sunbury Cobaw Community Health, Kyneton Hospital, Benetas (Macedon Ranges Health)
- ▶ Neighbourhood Houses
- ▶ Community groups that support Senior Community Members

Methodology

Project Conversation Design

Delivery of the conversation project was by the Jeder Institute in co-design with Council staff working directly with the Senior Community Members of the Macedon Ranges Shire Council community.

This consultation aimed to facilitate participatory conversations through Appreciative Inquiry practices and processes. In line with Jeder's philosophies, the work was carried out with an Appreciative Inquiry lens. Appreciative Inquiry is a well-documented and researched strengths-based, positive approach to leadership development and organizational change. Our aim was to provide safe environments for stories to be heard.



'Circle practice' is a participatory, safe and inclusive conversation style often used in community environments. Circle practice is speaking and listening from the heart and remaining open minded. The Jeder Institute uses this style of conversation style of engagement to encourage people to feel comfortable and able to speak freely. Participants were encouraged to be clear about who was talking and who was listening. Leadership of conversation is shared around the circle and amongst the group, allowing people to speak spontaneously and from their own experience. Others listen with an open mind and heart, without judgement or preconceived ideas. This allows facilitators to gather genuine information and suggestions directly from community members.

Question Design

The questions developed through the Co-Design process with Council Officers, were offered directly and indirectly during the facilitation process for face-to-face delivery. Occasional prompting was needed to keep the conversations on topic for the desired outcomes. The online survey used the same questions. Additionally, facilitators were directed to request suggestions for the reinvestment of resources for Senior Community Members, either supporting existing community groups or potential new groups, specifically and solely for Senior Community Members.

Consideration and priority was given to the project timelines and open communication was upheld between both parties throughout the project. This resulted in some 'flexibility' of the project including:

- ▶ Cancellation of the online consultation (by Council)
- ▶ The timing of the decision for Council to withdraw from service delivery
- ▶ The addition of terminology around allocation of excess funding made available by the exiting of service delivery.
- ▶ Ability to engage one on one with key stakeholders

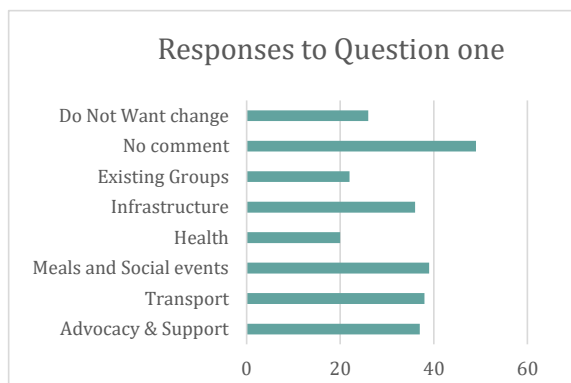


The Questions

The following questions were developed in co-design by members of Jeder Institute and members of staff from Macedon Ranges Shire Council. They were used for the online and hard copy survey and were woven into conversation by the facilitators.

The responses underpin the 6 Key Theme areas on *page 11*. Accompanying each graph are a few verbatim responses from the survey data.

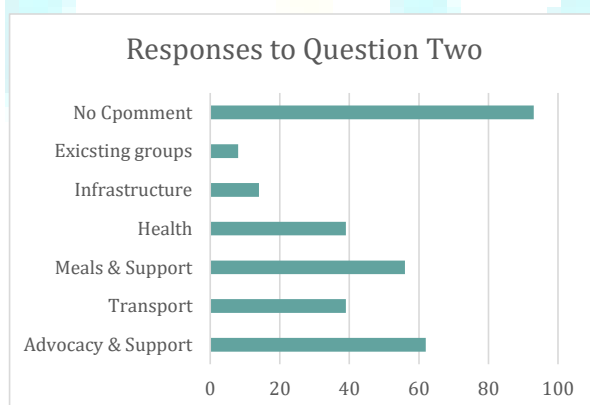
► **Question One** : What role could Council have in supporting Senior Community Members?



Survey response: *“Supply a small community bus and driver to take aged groups on outings as many elderly people can't drive. Provide short learning sessions on simple everyday tech such as using internet on PCs, tablets, phones, programming phones for emergency no's or messages, using satnav, programming TVs, personal alarm devices.”*

Survey Response: *“My suggestion would be to have a team that supports community members across the lifespan and that senior community members are incorporates in this - a more typical health promotion team.”*

► **Question Two:** How can Council be more involved with senior members of the Community?



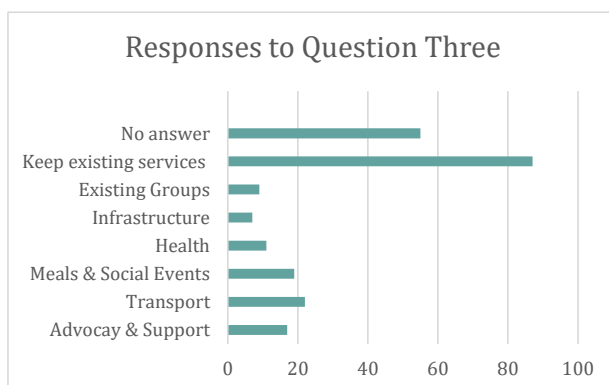
Survey Response: *“Ring around and get advice. Ageing is very complex. Face to face is the best approach to get results & commitment”*

Survey response: *“involve the older residents in decisions that are happening, we only heard that services would be finishing once the decision had already been made - so much for community consultation, its a bit late now once the decision has been made*

Survey Response: *“More activities for older people. Seating around town would be nice”*

Survey response: *“Communication - getting information out early to the home then following it up with reminders - more free accessable entertainment to encourage community involvement”*

► **Question Three:** What kind of programs, activities and events can Council provide or support for older people in the community?

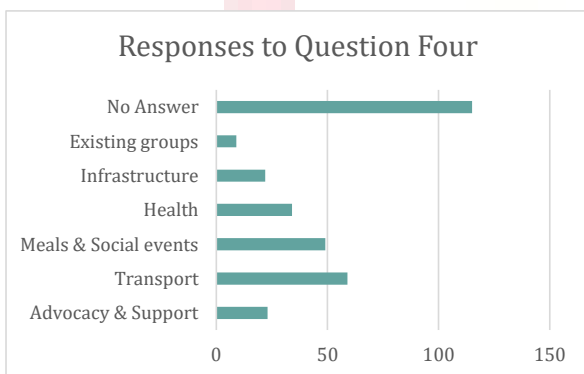


Survey response: "Organise a variety of local events with transport there and back. Immediate improvement of the footpaths with access on and off the footpaths. Even though there are footpaths they are broken and uneven."

Survey Response: "Activities held during the day even a midday movie (weekly monthly?) would be great."

Survey Response: "Many elderly people do not wish to go out at night. Perhaps issue a booklet with contact details of people who bring services into the home, e.g. I now have a massage therapist who works on my back & neck weekly. also a hairdresser who comes to the home but it took me so long to find them, one I only found recently."

► **Question Four:** If you or someone you know is currently receiving home support services, what do you need from Council to support you in the transition period?

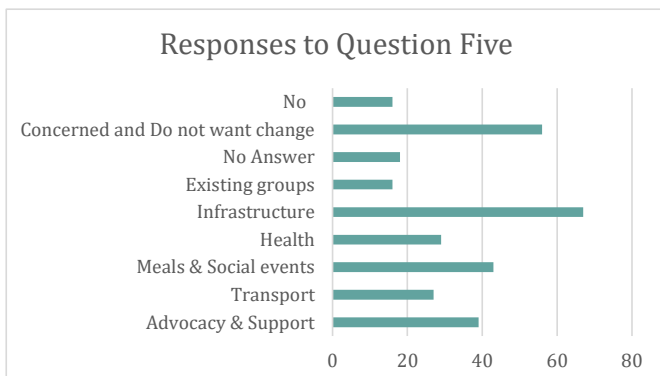


Survey Response: A list of care providers in the Macedon Ranges Shire plus the fees and admin costs of each.

Survey response: "Clear communication with detailed options for all moving forward."

Survey response: "Information, guidance, frequent check in to ask questions. Ask them what other support do they need as they transition to a new provider and help to give that support to them. People will be ok with change if they're brought along the journey with you."

► **Question Five:** Do you have any other ideas or suggestions you would like to share with us?



Survey response: "There is a desperate shortage of Hall Hire facilities in Gisborne for people to hire for activities on a regular basis. e.g. exercise ground, 70th plus birthdays, Family reunion, at a reasonable price. Suggestion. The rent??? portable buildings presently located on land

near Kyneton off the Calder Freeway could be refurbished and located in Sankey Reserve for that purpose."

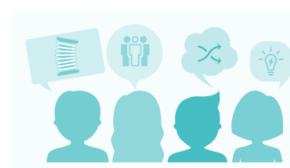
Survey Response: "Please consider full transparency of this decision so the local community can understand why you have made this decision. The Mayor talked on ABC radio this morning and said it was a complicated decision. It's important when these big landscaping changing decisions are made that the people who vote for those who make the decisions understand the reasons - regardless of their complexities."

Survey response: "To get more young people involved. Older people need the company of younger people to help keep them vibrant. Older people are also a resource of undervalued skills. Thank you for the opportunity to contribute. Maybe once I have my mum living with me I may have more to add because I will identify her needs. But I suppose in the end it all comes down to funds. How much does the community really value the elderly and are they willing to back some new and innovative programs."

Survey response: "The moving away from services is a good thing when there are other alternatives. Make supports and services about the community accessing and opportunities to come together. Seniors' citizens clubs need a revamp with maybe younger people leading. Village connect model to be enhanced where there is one person guiding and connecting in each town."

Conversation Delivery

Delivery of the Macedon Ranges Shire Council- Aged Care Reform participatory conversations occurred over 3 weeks and consisted of face-to-face conversations with members of the community, coinciding with an online campaign via a survey and hand-delivered to Senior Community Members currently using services under My Aged Care and Chatterbox.



Conversations were advertised by the Council, with flyers on notice boards, social media, local papers and Council Officers and their relationships with senior’s groups and community members. The conversation locations were determined by Macedon Ranges Shire Council staff.

Tuesday 6th September 2022

- ▶ 10:00am to 12:00pm at **Romsey Community Hub** - 96 Main St, Romsey **NOTE:** Only 2 people walked into the official session. The facilitators made use of their time by connecting with people in the street and shops.
- ▶ 2:00pm to 4:00pm at **Kyneton Town Hall** - 129 Mollison Street, Kyneton

Thursday 8th September 2022

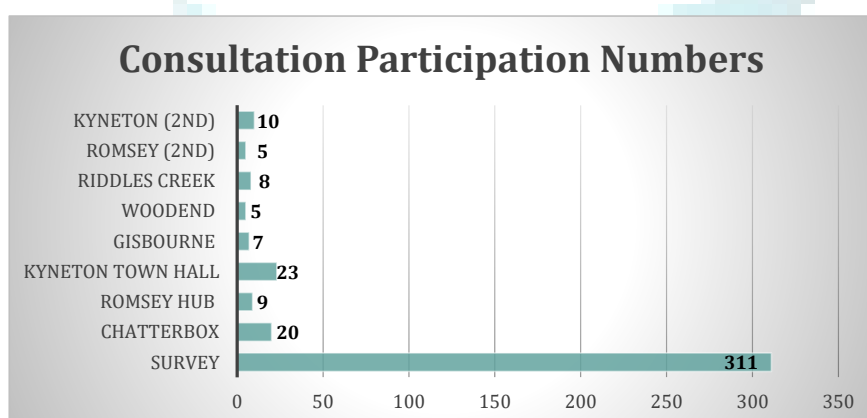
- ▶ 11:00am to 1:00pm **Gisborne Administration Centre** - Macedon Ranges Shire Council, 40 Robertson Street, Gisborne
- ▶ 2:00pm to 4:00pm **Woodend Community Centre** - High St & Forest St, Woodend

Tuesday 13th September 2022

- ▶ 10:00am to 1:00pm at **Riddells Creek Community Centre** - 74 Main Road, Riddells Creek
- ▶ 6:00pm to 8:00pm **Online** (CANCELLED)

Thursday 15th September 2022

- ▶ 10:00am to 12:00pm at **Romsey Community Hub** - 96 Main St, Romsey
- ▶ 2:30pm to 4:30pm at **Kyneton Town Hall** - 129 Mollison Street, Kyneton





Conversation Findings and Key Themes:

This section categorises the key themes and findings that emerged during the Community Conversations conducted by the Jeder Institute on behalf of Macedon Ranges Shire Council.

Senior Community Members of the Macedon Ranges Shire Council are fond of their Council. They are genuinely looking to Macedon Ranges Shire Council for guidance and support through the soon to be changes and the changes occurring to them throughout their everyday lives.

To be expected, there was disappointment and a sense of anger at the face-to-face sessions. Some attendees are already confused about services delivery, digital literacy and not able to keep up or understand the changes from most sectors that impact their lives. There was an overarching need exposed for more personal face-to-face time with Council Officers.

There were several key themes revealed as the conversations and data from surveys was examined.

NOTE: The information throughout this report contains similar findings as those found in the *PARTICIPATE, Positive-Aging-Plan 2020 to 2025*, and *Macedon Ranges Shire Council Early Years Plan and Positive Aging Plan; Community and Key Stakeholder Engagement Report, 2020*.

1. Advocacy and Support
2. Transport
3. Events
4. Health
5. Infrastructure
6. Existing groups

Groups, Events, Organisations and Places mentioned during the project:

- Seniors lunches in Riddell's Creek
- U3A
- Neighbourhood House
- Euro Ukulele Group
- Probus
- Friends of Kyneton Museum
- Kyneton Community House
- Woodend - is a good place!
- Gemlife
- Woodend Men's Shed
- Romsey Neighbourhood House
- The Hub in Romsey
- Kyneton Senior Citizens
- Shopping Days Out
- Musical experiences
- Visiting other groups
- Kyneton Croquet Club
- Romsey Foodbank
- Library
- Romsey Community Co-Op
- The pool in Kyneton

Areas of Opportunity

Identifiable areas of opportunity for the My Aged Care system and cessation of service delivery post June 2023.

1. Advocacy and Support;

For the My Aged Care System and the upcoming change of service delivery.

Senior Community Members have concerns about the ongoing delivery of their services. There is also confusion around how existing services are delivered, how they are funded and what can be accessed.

During the *PARTICIPATE, Positive Aging Plan, 2020-2025*, Senior Community Members had indicated that they thought it was very important the Council continue to provide home care services. (p. 69).

Transparency and explanation of decision making processes is required from Council to maintain good relations with Senior Community Members.

Additionally, previous data collection from *Macedon Ranges Shire Council Early Years Plan and Positive Aging Plan; Community and Key Stakeholder Engagement Report, 2020*, revealed that several comments were about the need for consultation with either the community, or specifically with older people, to ensure that their needs are met. Ideas included: a 'wellbeing committee' the initiation of an advisory committee for retirees. (p. 70)

Accessibility of support:

Senior Community Members require more information about changes to service delivery and how it will or will not impact them as individuals.

The delivery of information is important to this cohort, with most expressing concern about online delivery. Some of this concern is around not having access to technology, not understanding technology, and not trusting technology. In a finding from the *PARTICIPATE, Positive-Aging-Plan 2020-2025*, it was stated that: *In the era of technology and the focus on delivery of information and services online, older people who cannot or choose not to access the technology and/or do not have access to support are often significantly disadvantaged.* (p.13)

Additionally, some Senior Community Members are experiencing financial hardship. They do not have access to devices and in some cases, live in areas without internet availability and are unable to access online supports.

Council Recommendations/Opportunities:

- An access officer with specific and extensive knowledge of systems involved should be available for contact, either face to face or via phone. They should also be spending time in community spaces.
- Delivery of information should be done via phone or face to face, with consistent messaging, and ideally, consistent staffing.
- A local information hub or co-ordination hub with access to devices and staff.
- A local guide could be published and delivered to current members of the community. It could be available at local real estate agents who may be the first point of contact for people who are new to the area.

Advocacy for support:

Conversation and survey revealed that a proportion of Senior Community Members do not understand how systems work. Additionally, there is some concern that some people are not able to access the supports they are eligible for and might be 'falling through the cracks'. Additionally, it was stated in *PARTICIPATE, Positive-Aging-Plan, 2020-2025*, that Advocacy achieved the lowest scoring response for 'what do you like about aging in the Macedon Ranges'. (Graph 3., p. 25)

Council Recommendations/opportunities:

- Ensure existing services are funded and supported to continue delivering their care. As an example, cleaners have hands on opportunities to speak to and witness how people are coping in their homes. Volunteer numbers are decreasing, and it has been suggested they are 'experiencing burnout'. An investment of funding to these groups would potentially benefit some of the more marginalised members of the community.
- There are several existing community groups that could be utilised for advocacy opportunities, eg Neighbourhood Houses, U3A, Probus, Friends of Kyneton Museum and Historical Society. Council delegates or independent contractors could be engaged to drop in on meetings or gatherings (lunch

every Thursday) to answer questions or give direction on how best to access services and answer general questions.

- 'Leaving the building' and meeting community members in their own spaces may result in better connection between Council staff and Senior Community Members.

2. Transport:

Transport, for social and personal travel was an ongoing concern for Senior Community Members. This was voiced through face-to-face conversation as well as via the survey. Likewise, according to the *Macedon Ranges Shire Council Early Years Plan and Positive Aging Plan; Community and Key Stakeholder Engagement Report, 2020*, the most frequently identified challenges facing older people in the Shire were accessing transport. (p. 61)

Equal opportunities between towns for bus travel

During conversations, it became evident that Senior Community Members felt that some towns had considerable transport options, where other towns were missing out. One of these areas was availability of any public transport or access to a bus.

PARTICIPATE, Positive-Aging-Plan, 2020-2025, found that 'Older people contribute economically as workers, business owners, consumers, carers and volunteers but face increasing barriers to participation in the community and in maintaining their personal networks, particularly if they don't drive and/or have limited mobility'. (p. 13)

Council Recommendations/Opportunities:

- A council senior specific bus service could be shared amongst the towns. This may allow Senior Community Members from towns to visit each other and give some cohesiveness between members of the Macedon Ranges Shire Council. Extended friendships and community building would, in turn, follow.
- Transport could also be a regular Council funding support to existing senior's community groups to be able to go on day outings together.
- Transport subsidy for local events

3. Events:

Social connection is important for people of all ages and is recognised as such by this cohort. Food security is a high priority for many of the seniors we spoke to, and the cost of living is influencing how often Senior Community Members are able to access a dinner, lunch or events where they had to pay for the meal. This may be contributing to reduced social connection. This was also reflected in the *Macedon Ranges Shire Council Early Years Plan and Positive Aging Plan; Community and Key Stakeholder Engagement Report, 2020*,

where it was stated that a considerable number of respondents stated that being or becoming isolated from one's community was a challenge that older people face in the Shire. (p. 64)

Meals - Being inclusive

The current delivery of meals is provided via Commonwealth Home Support Program (CHAPS) and for Senior Community Members to qualify are required to meet the various checks and balances. This creates division and confusion for the membership. The *Kyneton Senior Citizens* would like to be able to offer meals at the same discounted price for all without any special requirements.

PARTICIPATE, Positive-Aging-Plan, 2020-2025, found that one of the highest-ranking responses in their survey question 'What does an Age-friendly Shire look like?' was 'Inclusive and Welcoming: values and respects older people' (p. 26) Furthermore, it became one of the 'Priority areas' of the PARTICIATE action plan. 'Priority Action Area 1 – Staying socially connected and active'

Council Recommendations/Opportunities:

- Investigate the opportunity for Council funds to provide existing groups the ability to support their members towards the costs of shared mealtimes, with no qualification requirements. This would be most welcomed by Seniors Groups and it may go a long way to repairing fractured relationships and the sometimes-negative feelings that Senior Community Members showed towards their council
- Hold Free monthly information morning tea or lunch sessions hosted by Council Officers to allow questions from community members and the dissemination of information. This could be undertaken at regular Seniors Groups and may in turn encourage wider membership to these groups.

Social events:

The following were identified as opportunities people could see themselves engaging for social connections.

These include:

- ▶ saying hello to a neighbour or sharing a meal
- ▶ heading down the street to meet friends at café
- ▶ driving together into town to shop
- ▶ Football Club
- ▶ going on a planned bus trip
- ▶ sharing a meal at the pub
- ▶ accessing events and outings offered within their communities
- ▶ educational study groups
- ▶ art or craft groups
- ▶ Library
- ▶ Men's Shed

- ▶ existing clubs and groups
- ▶ Neighbourhood House activities

Council recommendations/Opportunities:

- Social events don't have to be formal. Encourage Council officers to be seen in community more and have the flexibility and time to buy a Senior Community Members a cuppa and be there for a chat.
- Council is also encouraged to continue to support community centres have space for clubs to hold meetings, bridge clubs, computer lessons, afternoon movies, cooking classes.



Participant comment:

"I am very grateful, personally I wish to continue as long as possible living in my home. I live alone and try to be active in my community - often I find out too late when events are on due to lack of advertisement. Maybe council can have contacts for all social groups in the shire with a list of their names / or best contact - then people like myself could look up the community links, know about them and attend if possible. Having transportation for those that can't get around would be a help to many."

4. Health:

Health is important and a concern for Senior Community Members. Supported health allows people to live in their own homes for longer. Family members that are not able to be present everyday also enjoy the peace of mind of regular service drop-in times. Mental Health was a key area of concern for many of the people surveyed and reference to Men's mental Health appeared throughout. *Macedon Ranges Shire Council Early Years Plan and Positive Aging Plan; Community and Key Stakeholder Engagement Report, 2020* found that a considerable number of respondents identified that accessing health services was a challenge for older people living in Macedon Ranges. (p. 63)

According to *PARTICIPATE, Positive-Aging-Plan, 2020-2025*, Local government plays an important role in planning for optimal health and wellbeing of its residents. (p. 17) Furthermore, the report states that Council will monitor and respond to these changes to ensure our older residents are appropriately informed and will continue to have a role in promoting the health and wellbeing of all residents, including older people, in accordance with the priorities identified in the Council Plan. (p.18)

Welfare checks and 'in-home' visits for people living alone

Online surveys showed that community members are looking to the Council for more awareness and greater commitment to improving the mental health and well-being of Senior Community Members. They require consistent support and value ongoing relationships with those that support them. Seeing the face of someone who is known to them is of high importance.

Council Recommendations/Opportunities:

Support existing community services

- An example of an existing health support in the Macedon Ranges Shire is HMS Collective (Home Medical Services). This service utilises highly qualified health providers in partnership with people to enable health, well-being and safety within their communities. This existing community initiative with headquarters in Riddles Creek could be engaged to further relationships with all areas of the Macedon Ranges Shire Council, as could other similar medical services that engage and connect with community.
- Neighbourhood Houses are another key to community connection and could be valuable partners to ensure the health and well-being of Senior Community Members. Providing a senior's specific worker to be located in and work beside Neighbourhood house staff would be an investment in capacity building of wider community and the health and well being of seniors.
- Active research into other relevant and existing community groups could become key resources to ensuring the ongoing health and safety and general connection of Senior Community Members to their community. This is a valuable funding opportunity for the Council.
- Council is encouraged to investigate other ways to support Senior Community Members to remain in their homes. One major issue raised was the maintenance of garden and outdoor spaces, which was allocated minimal fund from My Aged Care, but ranked high in importance.
- Council could investigate and prioritise the potential for a Social Enterprise model that could be subsidised (tools, training, leaderships etc) by council to deliver some of these services.

5. Infrastructure:

Safer footpaths and walkways:

During the 2022 'Satisfaction Survey' which ran from late January to March of the same year, and that surveyed 400 people via phone, residents identified unsealed roads and local streets and footpaths as the most important service areas. This was also reflected in requests from Senior Community Members via survey and conversations. The current paths and roads may be deemed unsafe and pose a risk to Senior Community Members. Improving existing footpaths and installing footpaths where there were none would encourage Senior Community Members to engage in social walking groups. A quote from one of the conversations was:

Survey response: *'In some instances there are no footpaths, forcing Senior Community Members who rely on mobility aides to use the roads'*

Further supporting the need for improvements in infrastructure, the then Mayor, Janet Pearce wrote in her introduction of the PAP that: *'Improvements to local infrastructure such as community and cultural facilities, footpaths, trails and public / open spaces that accommodate the needs of people of all ages and abilities will also need to be an important planning consideration.'* (p.8)

No Additional Council Opportunities are noted for this theme, only the suggestion to redeliver or advertise the initial findings.

These can be found in PARTICPATE, Positive-Aging-Plan 2020 to 2025

NOTE: Concerns were noted during this conversation by Senior Community Members that information was being 'recollected'. Senior Community Members expressed concern that:

1. They were not being 'heard', despite voicing concern.
2. That funding was being misused; surveys and polls were conducted with no positive action.

The information throughout this report is supported by what is contained in *PARTICIPATE, Positive-Aging-Plan 2020 to 2025* and *Macedon Ranges Shire Council Early Years Plan and Positive Aging Plan; Community and Key Stakeholder Engagement Report, 2020*

Council Recommendations/Opportunities:

- Transparency and clarification of fund usage in an accessible easy language format, including diagrams and pictures for Senior Community Members and their support network.
- Go to the people.
- Invest in time for transparency with stakeholders and clear expectation of working together for the best outcomes for Senior Community Members.
- Investigate a participatory and accountable reporting and recording format that can be utilised by key members of the Senior Community Members, stakeholders and Council Officers for consistency.

Buildings and parks:

While some suburbs felt they had sufficient opportunities for place-based activities, others did not. There was a theme that large aquatic centres could be better allocated for access. Discussion around safe pathways and parks lead to the exploration of outdoor gym equipment and the possibility of some of those being under cover for all weather accessibility. Some external stakeholders operate small fitness groups but there is scope for an increase in services.

Some groups and activities also require equipment, repairs, and maintenance, with a sauna requested in one space (Kyneton). Accessing these should be an easy and hassle-free process.

Council Recommendations/Opportunities:

- Council is encouraged to continue to run a range of fitness groups, gym facilities, and swimming pool and aquatic classes. They are important to the fitness and well-being of Senior Community Members and are appreciated by those who use them.
- Providing funds to Neighbourhood House's and existing seniors groups each year would allow for clubs and communities that are place based to instigate their own type of classes.
- Grant process is required, it should be simple and easy to apply for. In addition, applications should not have to be an online process.

6. Existing Community Groups:

Work with "what is strong, not wrong"

Build on existing community groups

The Macedon Ranges Shire Council are encouraged to continue supporting community groups that already exist in the area. Existing community groups can be used by Council to communicate with, support and educate Senior Community Members.

According to surveys and conversation, there are 4 key areas where education and support is required:

- Technology support and education
- Changes to service delivery
- Cyber safety support
- My Aged Care systems and processes

Community Connection

Senior Community Members are looking for a relationship with Macedon Ranges Shire Council.

Senior Community Members expressed feelings of hurt and abandonment from the Macedon Ranges Shire Council. Engaging independent contractors rather than having Council Officers delivering these sessions was

considered disrespectful and a waste of funds. The community conversations, and general tone of the surveys, was that the Macedon Ranges Shire Council no longer cared for their Senior Community Members. They are confused and worried about the upcoming changes in delivery of service.

Senior Community Members are used to a Shire Council who has care and compassion for their members, which they feel has been lost. Although the move away from service delivery has been made, some Senior Community Members who attended sessions appeared and voiced their concern and hurt. Additionally, the use of capital letters and angry face emojis on surveys also suggests that this was also a feeling held by those Senior Community Members as well.

Council Recommendations:

- Investigate and engage existing community centres that have space for clubs to hold meetings, bridge clubs, computer lessons, afternoon movies, cooking classes.
- Investigate opportunities with existing stakeholders to deliver the 4 key areas (according to key areas determined by surveys and conversation collected by Jeder Institute) of need.
- Support the existing Council Officer's with consistent messaging and support for the communities they work with and all levels of the department to feel safe to have "hard conversations" during this time. This includes 'on the ground' workers.
- Instigate the position of Seniors Community Access office/s with specific and extensive knowledge of systems involved in aged care should be available for contact, either face to face or via phone.
- Delivery of information should be done via phone or face to face, with consistent messaging, and ideally, consistent staffing.
- Visit existing groups regularly. Go on home visits with current home care staff as needed.

"Relationships move at the speed of trust but social change moves at the speed of relationships."

Reverend Jennifer Bailey, the founder and executive director of the Faith Matters Network

Jeder

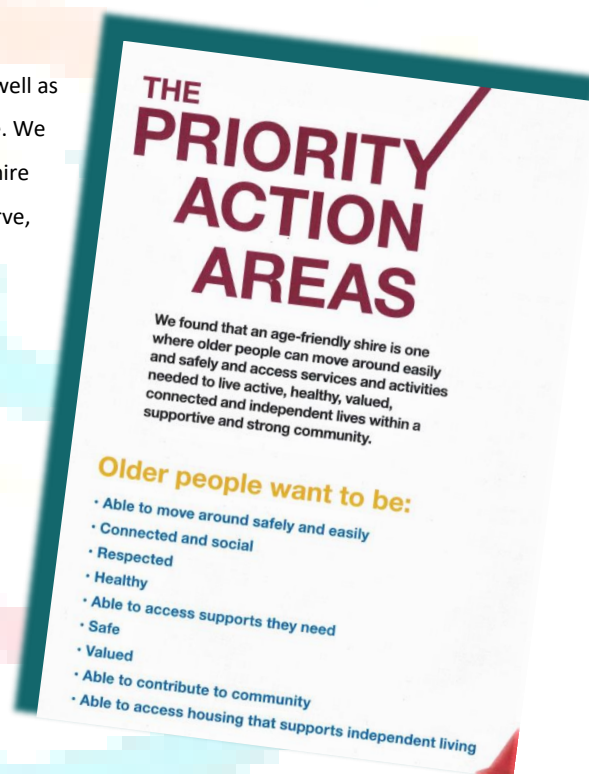
Recommendation of allocation of future Council funds:

Overall, the participation in this project was genuine and one of people who love where they live and want to continue to be active within their communities, they really don't want to be without Macedon Ranges Shire Council on their journey.

The below recommendations are a variety of tangible and intangible measures that can be assessed both quantitatively and qualitatively. Offering connection and relationships to ensure a feeling is not measurable in a dollar amount, but it is by the amount of cups of tea and time taken to hear the needs, share learnings and create safe environments for belonging.

The health and well-being of Senior Community Members relies on them being heard and seen as well as feeling and being safe in the later years of their life. We know that every Officer within Macedon Ranges Shire Council only wants the best for the people they serve, and this period of change will have an impact on everyone.

This information aligns with and consolidates the Priority Action Areas outlined in PARTICIPATE Positive Ageing Plan 2020-2025:



Allocation of resources

- ▶ Council could create a Council position specifically for transitional changes; A 'Seniors Community Access Office' with specific and extensive knowledge of systems involved in Aged Care.
- ▶ A regular Senior's specific Communication and Marketing campaign – Transparency is essential; what you are doing for, and with Senior Community Members during this transition time. Clear and easy language
- ▶ Do not rely solely on text messaging for transfer of information to Senior Community Members
- ▶ Clearly advertise Council Officer names, roles and contact hours – include an image, not only online but in poster form and in the local newspaper
- ▶ Training and upskilling existing officers on the concerns and trauma that may be felt by Seniors
- ▶ Host transitioning/settling in events each month for the next 12 months with current and potential Aged Care Service providers. Offering transport, a weekend and a weekday at minimum include as many Council Officers as possible. Provide free food, tea and coffee.
- ▶ Deliver regular information sessions and events for seniors
- ▶ Allocate equal amounts of funding to local groups each year to offer more seniors fitness activities as they see fit.
- ▶ Contribute funds to digital upskilling of Senior Community Members through existing community resources including Cyber Safety
- ▶ Invest in a physical Seniors Bus and drivers. Allocate existing seniors' groups regular hours of access for free each year.
- ▶ Creation of suburb specific directories of services designed for Senior's needs
- ▶ Complete a detailed audit of repairs, new equipment requirements for existing groups and allocate accordingly.
- ▶ Offer small grant opportunities for existing groups and services that do not require lengthy applications and reporting requirements. >\$5000
- ▶ Undertake conversations with parks and recreation and planning teams to allocate outdoor all year gym equipment
- ▶ Invest in connection and relationships with existing groups, individuals and stakeholders and allocate resources to them for supporting seniors.
- ▶ Ongoing Co-design of all things senior – invest in time.



Consultation Project Limitations / Opportunities

As with most projects, there were some missed opportunities that were not able to be embraced at the time of undertaking works. The Macedon Ranges Shire Council Aged Care Reform can acknowledge them here, allowing space to address opportunities for future projects

- ▶ This project was completed within a restricted time frame. This was due to a number of contributing factors, most of which were beyond the Council Officers control including; meeting times and lack of buy in from community.

Opportunity – There are other projects currently being undertaken which may be useful for gaining further information. The ‘Village Connect’ conversations are ongoing within the Macedon Shire Council and could be used as a way of connecting with more Community members currently using services. This program is currently staffed by one member and would most likely require a larger workforce if they were to engage with further work.

- ▶ It was noted on several occasions that there was potentially a large cohort of Senior Community Members who may not have been accessed during the survey and conversation facilitation. For example, those experiencing financial hardship, community disconnect and those who were simply unable to access resources during the allotted time.

Opportunity – There may be opportunities for other Community Services and organisations to be supported to engage with these members of the community. For example, volunteers – where available, are able to engage with members of the community who may otherwise be isolated from the neighbourhood. Likewise, the Neighbourhood House also has interactions with service receivers. **Note:** These existing community services may apply for further funding from Macedon Shire Council to increase funding to operate and could be supported to reach the more vulnerable Senior Members of the Macedon Shire Council.

With Thanks;

The Jedar Institute would like to thank the Macedon Ranges Shire Council for allowing us to work with you on this project. In particular the efforts made by Cathy Brideson and Steph Vasillios who were actively engaged in this project of Aged Care Reform. The Council shows true dedication to making a difference in the lives of the Senior Members of the Macedon Shire Council. It is clear that it is your passion; you truly care about older people, their families and how they belong to the community.

We encourage ongoing listening and advocating for your wonderful Senior Community Members.

Yours in Community Kate Johnstone, Fiona Miller and Stephanie Bitter

Appendix 1

MRSC Verbatim Survey data

Question 1. What role could Council have in supporting senior community members?
Open-Ended Response
Do not know Keep good communication on going between the council and senior community by text, email, work of mouth, mail and fliers.
Provision of transport, between towns, to attend various activities organised by the Shire. Extension of Community Bus route as far as Gem Life - an extra 400 metres (There will be approx 400 residents living there when completed)
I do not agree with the decision of council to remove support in the home for older residents. It means that a not for profit support will be handed over to a private profit making business. If Council want to support Senior Residents in the Macedon Ranges they need to enlarge their range of caree.g. Home Care/Meals/either volunteers or workers for appointment and run respite day care for family members to have time off. Also this would help cut out all the little private operators who all need CEO's and management before you get to the workers who ??? day to day contct with older residents and cost much more. There could be drop in centres in each area of the Shire with regular people manning them so people can get to know those around them. Buses oucld also be made more available as a lot of senior residents are depending on neighbours, friends & family members to shop or take them to appointments.
An awareness and greater committment to improving the mental health and well being of older people. A particular emphasis needs to be on these with dementa and their carers!
Home & domestic help
Keep this service going!!
Offer in home support so can stay living in home. e.g. cleaning, cooking, shopping, washing bedding, showering etc. Support for carers Advice on what is available to help elderly people to stay living in their home, a help to get those services.
Same as what it is. Who advocated this?
A more effective refferal point. e.g. Provide a list of gardening/home maintance people who do not see pensioners as a golden goose to be Bleed?
Have cleaning General home maintenance Lawn mowing Pruning of shrubs Gutter cleaning Window cleaning
Because I have mobility issues e.g. no left hip joint I have a lot of difficulty getting around to appointments - even local. I have a package but find it very expensive to pay for a carer and transport. I am sure there are many people confined to their homes because of the same problems. I have difficulty getting on and off the free bus. I have a mobility scooter but it is of no advantage in either wet or showery weather.
Transport
A bus that can pick up at your door.
At least annually, arrange a pick up of bulky items from residents nature strip similar to other councils in Victoria. Seniors who do not have a trailer or know someone who does have a trailer, have no way odisposing large hard rubbish (eg. chairs, tables, old vacuum cleaners etc) that are too large to fit in the weekly/fortnightly garbage pick up. Alternately, set aside an area in Gisborne, in one of the parks, once or twice year where residents can drop off large items for Council to pick and take to the Woodend tip.
See last page
TRANSPORT & CARE SAME AS IN THE PAST
They are already doing great
TO LOOK IN ON ELDERLY PEOPLE LIVING ALONE I'M WORRIED ABOUT COLLAPSING AND DYING AND NOT BEING FOUND FOR QUIET A WHILE
WHEN FED GOV'T TAKES OVER DIFFERENT PROVIDERS COUNCIL SHOULD LOOK THEN AT WHAT ELSE CAN BE DONE TO BACK UP WHATEVER NEW PROVIDERS DO NOT DO
Providing more Transport even on weekends or an emergency appointment. Give access to legal aid re (Wills Advocacy etc) Perhaps organise some Social events in the smaller Communities e.g. Romsey, Gisborne etc and organise Transport to get there. Social worker or Counsellor (As many old people have mental health issues which are not being addressed) Exercise Program - (transport to attend) Extend Home Visiting and outings
TRANSPORT TO MEDICAL/HOSPITAL APPOINTMENTS, PARTICULARLY IN MELBOURNE
Control and operate the present Home Care programs. But since you are abandoning them, why ask this question?

Macedon Ranges Health do a great job as do CCW to support us. I'm disapointed to see that our CCW support is ending. What is happening to replace these services?
N/A
Services to remain the same as now
I want to keep my HomeCare and my shopping lady
Supply a small community bus and driver to take aged groups on outings as many elderly people can't drive. Provide short learning sessions on simple everyday tech such as using internet on PCs, tablets, phones, programming phones for emergency nos or messages, using satnav, programming TVs, personal alarm devices.
Just more of the same - with no changes
Disappointed that home help is finishing with the council. What happens to the people that are employed by yo for homehelp? I hope you treat the older people that have homehelp to transition to a new company.
Find a replacement for my Home Care lady
If you don't know now after running age care etc for the time you have best to 'bail out'
None if I am going to lose my cleaning lady. She is a good cleaner, I finally got a cleaning lady that did a good job. Not happy about losing cleaning lady. I think the question are all the same, just asked in a slightly different way. I don't feel the need to answer anymore question.
Running seminars informing older people of the many ways they can, and need to, attain and maintain good health.
making access to services and providers more easily obtained wait is far too long between assessments and tasks to be completed help people remain in their homes by providing the help they need
domestic assistance, personal care, social support
homecare, shopping, shopping
Improve footpaths, improve drainage. The footpaths and drainage in Macedon is appalling. I walk through a muddy morass when it rains which is often.
Provide a variety of activities for older people to attend inc music, craft, exercise, morning/afternoon teas with guest speakers on relevant topics.
The council could have a major role supporting senior community members. The council is familiar with locality, plus local govt resources.
Post Op support. Limited mobility support. Meals.
Provide more home care support to those in need and provide education around residential aged care to members of the community
The Council currently has a network of volunteers supporting senior community members. I am a Community Wellbeing Healthy Ageing Unit volunteer; volunteering with transports, home visits and SSI phone calls. I have been advised that none of these volunteer roles will continue. The Council claims to support and encourage volunteering. The Council could create a Volunteer Co-ordinator position and enable the volunteers to continue to provide these valuable services. The council could become an auspice body for the Commonwealth Community Visitors Scheme, for example.
Ensuring that footpaths are available in residential streets to encourage walking and ensure safety. Support groups that are made up of older members of the community and encourage continued participation in community-based activity. Become a dementia friendly community.
Provide info about reliable and trustworthy handypersons. Ensure enough handicapped parking areas around shops. Ensure housing suitable for downsizing elderly is available near town centre.
Welfare checks on single aged people
I believe that Council should continue with its role in providing domestic assistance.
More support and appreciation for local volunteer/community organisations which count retirees as a significant component of their membership and who really want to contribute to their community. Better maintenance of paths in open space areas to facilitate wheelchair and wheelie-walker access. Placement of safe road crossings near aged-care facilities.
An active, engaged, listening role. Advocate for older people to be more supported in community participation, jobs, intergenerational programs. Increase awareness of ageism, support positive programs, such as the above, that highlights the important role older people can have in our communities.
The phone call from council during our lunch meal at the shamrock hotel, where we meet weekly, surely came as a bombshell our first reaction wasnt a positive one in fact quite the opposite. I did contact one of the councilors venting my own feelings - shock horror- thrown out with the bath water!! as an older person, texting isn't my preferred way of communicating and sure enough it was interpreted as being the complete opposite to what I had meant. It was seen as a private matter I had experienced of being discriminated against for simply my DOB. Thats where we are at KSC exactly. Maybe getting towards the last of our generation living in a world of modern technology,

far out of our reach, somewhat lonely as we've finished our share of volunteer duties (work) now looking ahead to maybe longevity - enjoying life to the fullest. There's no doubt in my mind KSC deserve this. Those who have shaped this beautiful place in the macedon ranges voluntarily for many years - surely deserve this we surely cant do this alone if we are forced to meet for a few short hours in a pub function room constantly interrupted by those frequenting the bottle shop etc looking to the future and yes accepting ksc has seen 60 yrs continual service there has been many changes, now to face yet another. Our future - do we have a future? the council has chosen to cease all commonwealth services to us and now encourages us to be part of their next huge project. thats shock horror for us without the short time frame we've been given change at anytime not good- change to the not so young can be a recipe for disaster These are my thoughts
Provide direct community services, including catering, socialisation, home services, transportation, social assistance
Keep homecare, shopping and meals prep
Keep homecare and shopping
living on my own with no family support, I will need help with understanding what needs to happen next - I am worried about how things will work out financially
I would like help with transition and getting help in future. I have no family living in Victoria so I cannot rely on them to help me. I am also concerned that if we have to go to private companies I will not be able to afford it
support and communication
I would like things to stay as they are
HOUSE CLEANING GUTTER CLEANING INFO ON HEALTH MATTERS LIKE VACCINES HELPING WITH DISABLED PARKING
Keep the services that are currently provided to seniors in their own homes eg home help/domestic services, personal care services, maintenance services Keep seniors out of nursing homes!!
Home Care Meal prepping
Home Care Food shopping
keep the services happening and don't sack your lovely workers
Keep providing homecare, personal care and respite services
Assistance in home help
keep providing in home care services
change at any time is not good, change for older persons is a recipe for absolute disaster
Continue to support the elderly to live in their own homes by providing personal and homecare
Support elderly to live in their own home providing homecare
Inclusion
Easily accessible information, both verbal and printed in addition to the website as some elderly are not comfortable using computers. Especially new programs or extensive searches
Ensuring they have healthy meals, home, transport and garden assistance and social support
The phone call from council during our lunch meal at the shamrock hotel, where we meet weekly, surely came as a bomb shell. Our first reaction wasn't a positive one in fact quite the opposite. i did contact one of the councillors venting my own feelings - shock - horror- thrown out with the bath water!! As an older person texting isnt my preferred way of communicating and sure enough it was interpreted as being the complete opposite to what I had meant. It was seen as a private matter I had experienced to being discriminated against for simply my DOB. That's where we are at KSC exactly. Maybe getting towards the last of our generation living in a world of modern technology, far out of our reach, somewhat lonely as we've finished our share of volunteer duties (work) now longer ahead to maybe longevity- enjoying life to the fullest. there's no doubt in my mind KSC deserve this. Those who have shaped this beautiful place in the macedon ranges voluntarily for many years - surely deserve this. we are surely cant do this alone if we are forced to meet for a few short hours in a pub function room constantly interrupted by those frequenting the bottle shop etc. Looking to the future and yes accepting KSC has seen 60 years continual service there has been many changes, now to face yet another. Our future - do we have a future? The council has chosen to cease all commonwealth services to us and now encourages us to be part of their next huge project/ That's the shock horror for us without the short time frame we've been given. Change at anytime not good - change to the not so young can be a recipe for disaster.
By visiting the clients, asking how we are, what we need
Don't drop the service to "O" the CCW Workers are great
Build more footpaths so the elderly don't have to walk on the road especially at night.
Gardeners

Communication via News Letters Hosting information sessions i.e. Centrelink, aids for elderly (walking frame, sticks, kettles, and opener etc)
Community Bus Transport: local bus for Macedon Ranges to access shopping and appointments. I live out of town and need to drive but if I couldn't drive I'd be up the creek.
advertising more in local newsletters and publications what is happening monthly. many older people live alone and or dont get to talk regularly to other people.or get out into the community Riddells creek publishes 'riddell roundup' monthly. It is free and available in newsagency and supermarket for all residents and locals.council needs to keep more in touch with organisations and media for reigions/cities in the macedon shire eg neighbourhood houses local papers it would be great if council also added to the newsletters or how older people can access 'open gardens' art sows or events - like in kyneton town hall and publise these (other than the internet - many older people may not know how to find out what s happening around them due to lack of computer skills. I have a dinner group 'hope2cu' however am NOT allowed to advertise it is gisborne local paper as they do not regognise riddell as a part of macedon. I was also required to pay \$300 pa to advertise in riddell roundup and could NOT do it 3-4 times without the large fee - THINGS NEED TO CHANGE MORE to help us advertise what we can offer our community
Keep the same services provided now - not decrease
don't stop center based meals they are often the only chance some people get out to be social and for some the only chance of a proper filling meal
Someone in the Health & Wellbeing as a "go to" with issues such as applying for a pension, aged care options, and home support. Publish in local printed media as well as via the internet
to help with older people, don't get rid of services that are really needed
many older people live alone and some don't get to see or talk often to anyone people or get to go out due to transport and getting out and about saftley without a council carer
The above sentence (#3) and others (1-7) could hve been in a much bigger type. I had to 'squint' to read the questions. I wish to take this opportunity to thank thee Gisborne and Kyneton Shire Councils for their earlier work with supporting the Senior Citizens of these two Shires, over the years. Their efforts to make it easier for the older residents in the Macedon Ranges is exemplary. The employed staff is to be congratulated also. I have found the 'girls' and 'boys' to be very obliging, full of energy and going 'that extra mile'.
Providing transport to clients in the community, especially those in communities where no public transport is available. Ensuring that, when services are brokered to 3rd party providers, those 3rd party providers actually deliver the services in a timely manner. Continuation of the Access & Support Coordinator role/ function
advertising in local newsletters and publications what is happening monthly many older people live alone and /or dont see or talk regularly to other people or to get out
Providing help for house care & shopping & medical visits
Support home help
Home and personal help and contact with those not able to use computers or are not mobile.
provide respite and home support
1. I'm at the age where suddenly, after always being strong and active, I run out of energy in 10 mins and need to sit down. so are most of my friends. We go to the pool or the exercise classes at the Gym or the Health Centre. My friends all have social groups, grandchildren and we lead busy lives, but the physical side is letting us down. We do need help with cleaning and gardening. One friend had a long struggle to find someone to weed the 5m x 2m garden at her unit! Our knees are all non-functional. 2. However, I have one friend who lives on her own out on an acreage. Her problem is the opposite. She is finding it harder to manage the property but she is still very active. Her problem is loneliness and things like the recent "Village Connect" are a great idea for her and others like her.
more aged care support
access to all available health care professionals, mental health support to be included
Transport to Local Appointments
The same as what they have been doing for 10 years
The provision of home help to help my wife medical conditions
Continue home care services Support/fund neighbourhood Houses to deliver programs for older members. Senior Cits doesn't suit everyone. Please don't outsource direct care to private providers. Provide rate subsidies to seniors on low incomes. Provide housing options in town centres - allow smaller lots in Macedon (limited number) so older residents needing to downsize can remain living in their community rather than moving away.
continued domestic support
continued domestic support
help with home duties

good
Just listen and follow up with promises
Home help Transport
with support to be able to manage alone
I am very grateful to have "Home Help" and I have been paired well with Yvette. We both have the same sense of humour. the council needs to let people know what they can do for them. I know older & frailer people than I am who "soldier on" I really appreciate an help) can get. And when I am allowed to swim, ----- maybe some one can take me
Any way to allow people to stay in their own homes in safety and comfort - eg home help with cleaning perhaps some meals
We like to go on trips and we like to go back to St Marys
Overseeing the needs of Seniors instead of 'passing the buck' Be involved in the needs and necessities
Meals on Wheels
Centre Bases Meal subsidy needs to continue as this is the only outing on a Thursday that some seniors have
More financial Aid for seniors to stay afloat. Transport in the town as well as the bus. We need a place to call home as at the moment we meet at Shamrock for lunch once a week. We also need the meal subsidy to continue.
finding a venue so we can have somewhere to meet and have activities.
A lot
Encouraging seniors to get out of their homes, on regular days . Bus trips
Consideration for not one size fits all re the elderly. Lots of elderly are quite active and have quite a few programs that are of a benefit to them. for those of us not able to participate, it was really home help/care that we welcomed for help, and a friendly face, and it may be the only person some may have seen each week.
Helping old people who can't help themselves. You sacked the old people help and now you want them to give suggestion. It's doesn't make sense. I think you don't want to help us.
Provide professional services (eye) (feet) (occupational therapist)
Transport services
Continuation of existing services would be great
Suitable transport for many reasons essential. Kyneton is much busier than pre-Covid. Different style of traffic to a decade ago - bigger and more city oriented. Old people could be more hesitant to keep driving (I am!) Campaspe clinic has volunteers driving people to appts. but one vol. driver does most days. I do not think there are as many general volunteer drivers. Many are getting old, but younger ones may have other interests these days. Occasional get-togethers for people to meet and discuss ideas may help decide needs (plus light food). I don't think there is much interest in very regular groups these days, but social informative programmes now and again could develop ideas for the future. Not everyone would be on a health care plan but a travel service could assist many people in a variety of ways. Some may need time to get on and off transport or have walkers. This would be too slow for rail buses. I think it is quite reasonable to have a small fee for this kind of service.
More seniors based activities
Continuation with in-home care services
More programs for seniors. Dementia specific
Social events. More activities. Bus trips for shopping other than food shopping. Most supermarkets provide on line shopping & home delivered.
More aged care housing.
Having good walking pavers
From my point of view, Council could build more walking paths (eg. on Barringo Road), Council could increase the range of the Gisborne transit system to make it available to more residents, and Council could provide increased support for community houses and social/ educational providers such as Macedon Ranges Further Education Service.
Might include: * Think about the impact of important life transitions older people are particularly likely to experience e.g. retirement; death of spouse and friends, loss of independence/capacity and how support can focus on these rather than just their age * Helping to address social isolation for older people - this may entail providing information, supporting groups/clubs to support new members, trying new activities to attract new members, improving governance etc (i.e. things that will improve the quality of the experience of older members, including/particularly people from diverse backgrounds), support for new clubs/groups catering for diverse (and perhaps non-stereotypical) needs and interests * supporting volunteering - many older people volunteer and recent retirees (including 'tree-changers') are keen to contribute - it also offers an opportunity to become part of their new community (there is now a gap with the closure of Volunteering Central Vic) * Leading the community in addressing

ageism and connecting people who experience abuse/discrimination with support *Monitoring the impact of aged care reforms and advocating for change as appropriate where issues are identified *Consider ways to bring older people and younger people (not just toddlers or even teenagers) together around common issues/concerns e.g. the environment and where this already happens consider how it can be replicated in other contexts
More attention to matters that impact on older people and less time, resources and funds spent on various 'woke' causes which impact on very few people.
TRANSPORT HOSPITAL DRS APP
Allowing Senior Members a bigger say in community involvement
I think they do have it. Just publicise it better
Home care to continue as is
Dont stop senior citzns meals - this is the only social outing for some people
There are already supporting services provided by the Council which are valuable. Perhaps expanding and further tailoring programs to meet an individual's requirements.
To support older residents in the macedon ranges by providing homecare services would be a great start - not to dump them to try to fend for themselves in the private sector - we thought the shire cared - obviously not!! seems its about money , not care and support for the older community
Keep current staff. continue home help
By providing personal, home care services. Also respite care is essential to senior community members
Any communications about changes that may affect us
Exactly as it now does! The LEAST the Council should have done is consult before taking such a self-serving decision, clearly based on administrative convenience.
Keep providing help to get to the shops, doctors, pay bills etc
Help support seniors to stay living independently. Financial support to upgrade homes i.e. hand rails. Purchase of walking sticks, walker - frames, electric scooters, emergency call buttons. Provide home visits on regular basis - check on elderly welfare. Coordinate with health providers re health status. Assistance required. En??? contact details available for next of kin. Assistance with gardening.
Provide more nursing and respite homes across the state - no-one should be forced out of their community. These should be smaller rather than larger, to retain a homey atmosphere rather than a faceless, hectic job atmosphere. Provide higher staff-to-resident-ratios in those facilities. Prioritise low income/vulnerable residents.
The seniors would like there own place to call their own. To feel valued in the community. To feel safe, meet with my friends
Continue to provide services. Financial assist Senior Citizens clubs. Transport assistance to appointments. Provide a club room where we can have lunch and meetings.
We need our own house with large garage
Be connected + involved + participate
Home care services e.g. domestic tasks, meals being able to be accessable. Be more sympathetic towards seniors and their needs
Would like to think when needs be, that a Nursing Home would be here in Romsey area for me to live out my days in this beautiful area. One has been talked about in Romsey, but have not heard any news lately. I'm not getting any younger.
Being MUCH more aware of our need for empathetic communication I realise this is what yoy are trying to inform yourselves about. Thank you for being in print NOT computerised. Please keep the human counter staff. The mature age population appreciate human responsive contact.
Providing funding for community connection and engagement, senior citizens clubs, ensuring the elderly have food, ability to attend medical appointments and social events. Providing discounts to pensioners for rates and other council fees. Ensuring there is support for socials clubs and organisations that support the wellbeing of older residents such as U3A and the Kyneton Community House. Support events such as the Kyneton Community Lunch on Wednesdays. Ensure there are sufficient spaces in retirement villages and aged care for our growing population of older community members. Fast track the approval of smaller affordable housing to allow older singles to downsize from their family sized homes. Plan for more social housing and co-housing projects for older singles. Invest in community sustainable energy projects to decrease heating costs for seniors. Support community exercise and wellbeing activities.
Travel assistance. Care assistance, including home care. Family assistance as needed
In home care and travel assistance
Provide access to facilities at affordable charges

Communication, transport, assistance with shopping, loneliness, health appointments
assisting to help older members stay in their homes, provide connection to services that maybe hard for an olde person to access
Advocacy and coordination in all services. Understanding of peoples' varying abilities. Treating and respecting everyone as an indivual and not as a group.
Do not remove funding from home care
Coordinating various agencies in area
Ensuring accessibility to facilities, meals on wheels, quality home help
supporting healthy ageing activities reducing social isolation advocacy including coordination and linking residents into appropriate programs offering transport
What a joke asking this question when you have already made it public that you wont be providing agedcare services
Supporting older people to stay in their homes Not outsourcing services so older people have a close connection with local community people to give the a feeling of safety and well being
By coordinating and providing services that older people need.
Health services, transportation, social support.
Take advantage of elders knowledge and experience in relevant policy decision making, for example land use, biodiversity strategy, town planning, rural road and verge management, pest animal and plant management etc. Currently knowledge and experience is not asked for other than in a generic sense with surveys. Time to talk and listen by council staff most of whom have no history of development and issue in the shire.
Promoting respect for seniors, understanding the needs of seniors and acknowledging what they have to give to the community because of their experience, knowledge, wisdom and compassion.
I and my friends (also seniors) have busy social lives. There plenty of activities available for seniors. We do not need any more activities. But we are all struggling with our increasing physical inabilities. We do need help with cleaning, meals, weeding, lawn mowing. And we have limited finances to pay private providers.
Support staff are a necessity to keeping me active
Keep their workers
Respite, nursing homes, retirement home, after hours medical assistance
Council could act as a reference point for information on support services. Also have a list of recommended service providers, whether this be a person to clean the gutters, mow the grass, clean the bathrooms or any number of tasks which become more difficult to perform as we age.
A lot more community transport systems. Ie, more mini buses, buses, taxi's.
advocacy, assisting with grants for projects, facilitating community groups
Continue to fund existing social and connection programs.
Should totally and completely support all seniors and senior groups
It is an absolute disgrace that MRSC is opting out of the home care sector. Privatisation will lead to more expensive and poorer services for the older members of our community. Surely, if Council wanted to the new funding scheme could be adapted to fit what is seen as one of the more reliable services that MRSC Currently provides.
Home help
Pave footpaths, sweep leaves, and trim overhangs. Regularly fill potholes in unmade streets. Provide a resources list for subsidised at home care.
Facilitate care for elderly in their own home.
encouraging community activities, accessibility
Providing more age care facilities in the area, Romsey for example. Reducing rates for seniors
Providing in home support for older residents, particularly in an emergency or for short term assistance while an ageing person has a short term illness or condition
Access to transport is needed and free access to Council facilities eg gyms and pools
Support programs like Macedon Ranges Health lifestyle enhancement .
Providing more footpaths to make shops & services more accessible for those that no longer drive or aren't as steady on their feet.
The Council could become a leading light in the care of the aged. I would suggest that firstly the Council could provide a transportation service for the aged to do their weekly (or regular days) shopping, eg. via a combi van that picks up the aged people and deposits them in the shopping center. Another innovation could be for the Council to

offer advice on basic household maintenance, eg. renew light globes, minor repairs, arrange for basic gardening advice and actual help.
Better footpaths in town to enable the elderly to walk with confidence! Walking on the road is dangerous and people with mobility aids like walking sticks, walking frames etc need a safe place to walk.
Transport to medical appointments for those who don't have support
On the ground delivery implementing federal and state policy. Federal agencies are too complex, distant and IT focused to adequately serve the mature citizen
Offer physical activities, meeting spaces, warm places to work and relax. Help with housework and gardening. Opportunities for social connection
Wow that's very big question... supporting senior citizens orgs... cheap/ free use of shire meeting spaces, u3a activities, entertainment, walking groups, exercises at the pools,
Promoting activities, organizations that welcome older community members, providing support to live at home, facilitating opportunity for older members of the community to actively contribute in some way (ie utilise their wide range of experience and knowledge)
More activities with transport included
Letting them know where to get help
A highly active community based role. Supporting them to stay at home and out of care. Providing enriching activities and social outlets
It is sad to see the council no longer wishing to provide personal care, respite, shopping etc. Services should be provided in order to navigate how to receive care through my aged care. Services such as providing transport to appointments should be maintained. An increase in such services such as the "treehouse" in Kyneton should be expanded into Gisborne and woodend as such on-going "reports" suggest those eligible for level 4 homecare are unable to get full support due to lack of staff
to retain existing support of Senior Citizens clubs in the shire. These clubs play an important role in socialization and providing a hot nutritious meal that many members look forward to each week.
Unsure
councillors need to get out and meet the people needing the services instead of deciding policies in the chambers
Council needs to be able to support senior community members in the following way: - personal needs - showering/dressing - domestic services - showers - floors - fans - windows etc - shopping / assisting - preparing meals (assisting) - outings where client cannot drive or needs someone to help care for them when going to a cafe - driving to appointments where client doesn't drive / support - gardening - just time to sit, chat and have a cuppa to do a health/mental check of client. - of course these would all be at a cost to the client but extremely worthwhile. - Therapy support for those in need who cannot leave the home. - Community bus running on a regular basis
Allow families to build dual occupancy so that they can care for their aging family members to keep them out of the aged care facilities.
Bus service Tip passes
Have a community bus that takes the elderly to the town centre and clubs
Local focus Local employees - ownership of roles community feel - sense of community Aging population Need to care for the unique needs of older people LGA maintain quality of care of services within Shire
Transport or Community Bus
Meals on wheels Gardening Transport Home Help - cleaning, laundry Maintenance District Nursing in the home Help with computers & phones
Providing them with advice and information on living at home independently and linking them to services that will help them achieve this.
To support our elderly by providing services from the macedon ranges shire, many are so upset that you are leaving them all
Offer home help and patient support
Home help/support
Transport for elderly at home for appointments, particularly, for hospital apps. in the city. I have really appreciated volunteers taking me & would be lost without them. I am 80 & can't rely on family as they work. Please continue this vital service. Danielle has been very helpful and, reliable. Bev Tatton 04011 23090
Support is not bad. As yet it is not necessary for me to require in home services, cleaning etc. Physical activities are easy to access
Forming clubs or meeting places where Seniors can congregate and chat and make new friends. An advice department to help Seniors to cope with everyday modern - eg computer- demands....to point them in the right direction for there needs. Once a month outings by bus perhaps to interesting places...a small fee could be charged

for this. A gardening service at subsidized cost as many wish to stay at home but cannot do the heavy gardening required and are not in a financial position to pay tradesmen.
Financial, supply small bus for community groups to use
groups or activities for males. These need to be in all towns many people can't travel far.
not bale on CHSP, just because it won't be as profitable as it once was.
Not dumping them by exiting services
For the Eastern Side of the Shire more than it does today. The shire continually pumps it's chest out about what it is doing with infrastructure, but that is all Western Side of the shire basically along the Calder. The lack of Infrastructure on the Eastern Side of the Shire (ie: Melbourne Lancefield Road) in comparison is embarrassing. Developments do not happen due to people keen to be doing something held up through council lack of investment on this side of the shire or so much red tape and frustrations in process that stops private investors and developers.
Let us know what you do already. Do you do age care support services at home? Meals on wheels? Some of the community centers are out of date and not very inviting. Most are very cold. The Gisborne Community Centre needs a refresh and heating in the hall.
provide financial and health support for pensioners.
Continue its existing services and activities particularly increasing financial support for groups supporting and working with older people. Through the Macedon Ranges Shire network of men's sheds there has been some initial discussion about the potential of dedicated annual funding to community sheds
Coordinator - Engineering Services
My suggestion would be to have a team that supports community members across the lifespan and that senior community members are incorporates in this - a more typical health promotion team.
Services in home and in garden
Information and communication on a range of topics relevant to older people. Act as an information hub of sorts. Advocacy, respect and recognition of older people. Address ageism and in turn elder abuse. Support older people to live/lead healthy, connected and active lives. Work to make Macedon Ranges an age-friendly community now and into the future
Continue to be a leader in the age-friendly space. Be an advocate for older people, resource and information hub and continue to facilitate social programs and events to promote community participation
Volunteer programs that don't depend on an assessment to support isolated older people to access the community
As a navigator and support for people to find and access services from various providers around the shire.
Not take away the funding to support us in the first place is a good start. Also not setting up this smoke and mirrors faking that you care Don't forget those making these decisions will be old one day as well - chances are they don't even live in the council so what do they care
Set up clubs/groups where older people can get together and make new friendsperhaps monthly outings or speakers.
Ensure all services and investments take into account impacts on the accessibility and livability for ALL residents are taken into account.
A lot if they put their minds to it
The government seniors package is a joke. I care for my elderly mother who is "supposed" to receive weekly help. 9 out of 10 runs, no one turns up, if they do, they are uncaring, so half a job and rush out the door. The service provider takes a hefty sum out of her package for so called administration. We are at our end wits. The council could at least set up some sort of body that we can approach to help us/advocate on our behalf to these so called service providers. If they no longer are going to supply council assistance.
I care for my father in-law. He enjoys watching his grand children play sports, perform in theatre and collecting them from school. On the weekend he tripped in the mud while watching my daughter representing Kyneton in tennis. The surrounding area of the courts has become flooded with the new court extensions. Wheelchair access is impossible.
By supporting things other than competitive sport to keep people active. Protecting the natural environment to encourage walking, linking trails around Gisborne, replacing current weed plantings with indigenous plantings.
More classes and activities specifically for those retired and entering retirement
Providing the day to day services such as cleaning, shopping and meals.
Subsidised health and fitness programs
Facilitating transport to medical appointments, recreation, and events. Linking older people with younger for mentoring, assistance and friendship.
In Home care including food prep Assisted shopping Respite care Social outings and activities Hub focused events for seniors

Providing bus services in & around the townships. Asking businesses to be more aware of their needs Eg ramps, handrails, tripping hazards, disc days.
Not to stop the meals program
Yy
Are you serious - if you do not know the answer to this question we are in serious trouble! Provide actual support to organizations that are providing the real support.
Providing transport to appointments, etc
About entertainment for them
Using volunteers to provide support for seniors
More funding for Senior Citizen/community Centre , Mens Shed and neighbourhood houses. Delegated staff member to oversee and communicate with seniors and their welfare within the shire. Some interesting workshops and activities.
Providing funding, not cutting it, for seniors...care, rate reduction, additional facilities and programs
by not taking away the funding for seniors from next year
The existing role should remain as is and not be out sourced
More home care to keep people in their homes. Transport to appointments as they probably don't drive anymore.
Keeping the services already in place to support older residents.
Engagement with community and others. Activity programs. Transport.
providing homecare and personal care
get the funding back that you have just got rid of
Fill the gap between time while waiting for an aged care package
Support safely living at home
1) Council drives fair and high quality services for senior community members; 2) council provides diversified, safe and connected forums/activities for senior community members and their carers 3) Council enables family carers or volunteer carers to skill up and lead better support program for senior residents.
Subsidised help for those unable to do housework due to pain and subsidised help in the garden.. Help with house repairs and window cleaning
Dont give up home care
Obviously by retaining the in home support it currently offers. I can't imagine that there is an alternative support mechanism that could be as valuable as the consistency of a regular point of contact and the provision of practical assistance that might enable an older person to stay in their home with confidence. Did Council consult BEFORE it made this decision to stop providing this service ? If not, why not?
Recreational facilities. Home help.

Question 2 How can Council be more involved with senior members of the community?
Open-Ended Response
Do not know Perhaps a monthly news letter to provide information as to what activities are on for next month, and some sort of suggestion box for seniors to provide feedback via email, phone, text etc
Improve awareness of what programmes and activities are available within the shire. Not everyone is computer 'savvy'. Maybe letter box drop or pamphlets left at regularly visited premises.
Council attendance at social gatherings of elderly people in the community - elderly citizens - Carer support groups - Probus - Woodend Lifestyle Carers support group.
To pay rent of shire Reimburse cost of bus trips the seniors go on
Just be available to listen and assist where possible
Make more contact with our senior folk and talk to them personally and find out for yourselves
Continue to communicate with seniors about support offered. Offer/arrange social events to encourage senior members to mix with others. Call to discuss what is available, as generally we don't know about services until you have mentioned them to us. Visit occasionally for same reason as above. Check elderly people are coping. Often elderly either don't know the help they can get, or/and don't want to ask for help. But the elderly need help to stay at home.
I don't know to me they do a good job already
Provide assistance to organisations such as neighbour hood house in providing fresh meals. Not frozen where everything taste the same - no flavour!
There are many ways that would be beneficial e.g. help with IT. I can manage a little but would like to learn more and because of my disability can't manage to get to the library. Perhaps someone to make contact by phone maybe to see if the person needs any help or has any pressing problems 0 even to pick-up a take away meal, change a light bulb
Ring around and advice Ageing is very complex. Face to face is the best approach to get results & commitment
The Gisborne Seniors citizens group have folded. Perhaps the Council could call a public meeting to discuss the re-forming of the G.S. Citizens group. It would be worth a try!
Happy with how involved they are
VERY HAPPY WITH COUNCIL
MAKE IT EASIER FOR SENIORS TO BE AWARE OF WHAT IS AVAILABLE
Covered in 3 Meals on Wheels? if you already do still do same. I know you do provide people to do shopping and to cook (p) meals in the clients home.
Continue the Home Care program. - Because you have been reliable and your staff are caring.
Is there support for seniors who don't drive. I dread the day I can't drive and wonder how I will survive.
N/A
Helping me to get to my exercise. Transport would be great to take me there and bring me back. My husband is also in the Oaks across the road, I need help to get there once a week to. (The exercise is just across the road)
Support the activities of seniors groups, residents in care and in private homes. Give them transport options to meet up or go on outings, even shopping, so they don't just sit at home all week.
I don't think council are about senior members
You pay consultants for advise on everything else, maybe you could get one to help with this problem!
Have a face to face meeting. Transport to Bowling and around Gisborne.
You are really asking this question after so many years in The Job
see answer to Q3
more support workers to liase with people more often to assess their changing needs
support in the home
N/A
Liase with community groups where many members are older. For example, Probus, historical societies, heritage societies.
Similar question & answer to previous one. As well as run sessions I believe there also needs to be 'in home' visits to provide a connection to the many older people living alone and who cannot easily attend group sessions.
Maintain in-house care. Provision of local, accessible public transport, improved pathways, gym classes suited to maximising senior fitness
Venues easy to get to or a bus service. Don't forget about the people who don't live within walking distance to shops etc.

Have informal sessions monthly on topics of interest to senior members of the community - ask them
By supporting a volunteer program for senior members. This would provide both support to senior members, as well as volunteering opportunities for senior members.
Listen to us. Many of us are tertiary educated and have run successful businesses and remain active members of the community.
By checking any recommendations by council have proved to be successful.
Determine what senior members of the community know what the council can offer
By continuing with what it is doing at present.
Assist with the design and running of programs specific to senior members. Identify/create more opportunities for seniors to meet/come together
a permanet place to call home - a place to store our belongings, to display our precious honor boards, a place to enjoy entertainment, cards, carpet bowls etc. a place to enjoy company, of making new friends, sharing a meal with others, a drop in centre for cuppa and cake. A place to share life stories all of the older gen enjoy story telling, we are doing all we can to keep people in their own homes, saving the govenment heaps of dollars a shed for our own bus, complete with a facility for members with liminted mobility, we are so grateful for organs coach providing a small bus but we are not school kids who can readily jump on and off a bus our own bus would be a cost effective way to take all members on an outing who now are discriminated against through no fault of theirs, surely this is much needed to assett to kyneton
keep looking after old people in community
hopefully keep the services already provided as change is hard for us older people
keep homecare services
Up to now I am happy with the support I receive in various areas.
FACILITATING CONTACTS ON A VRY FREQUENT BASIS. OLD PEOPLE SOMETIMES LIVE VERY LONELY AND SOLITARY LIVES. WITH MEALS ON WHEELS SUCCUMBING TO THE BEANCOUNTERS SOMEONE NEEDS TO CALL IN, SAY HELLO, TALK ABOUT THINGS THAT ARE GOIN GON, CHECK HEALTH AND GENERAL WELL-BEING
Keep seniors out of nursing homes!!
More maintence workers available
Include us older folk in what is happening noone knew about anything till the decision was already done which doesnt seem legit
Involve the whole shire with what is happening - we didn't know that you had a decision to make about stopping services until you decided to leave
Involve the whole shire, not just a few areas
when contacting one of the councillors to let them know my feelings , I felt that I was not heard due to my age
by involving us in the decision to exit, we were never consulted by what we want
phone calls keep services happening
Events to be able to get out and socialise
Communication - getting information out early to the home then following it up with reminders - more free accessable entertainment to encourage community involvement
Arrange outings
Have someone actually visit the elderly in person to have a chat with them, spend some time getting to know the elderly instead of getting workers to have their clients fill out a questionair, a faceless way of dealing with people is not professional at all, we are extremely happy with the employee that cleans our house, when wanting to know what your constituents need in the community those in the office need to get off their bums and arrange to go and talk to clients one on one so people in the community feel they are being listened to, when you have a faceless system you invite distrust in that system and in those who run it!
Free Hire of Community Hugs Rooms
Health and fitness Cheaper access to Hydrotherapy Pool, and exercising programs physio. Oldies suffer more health issues than any other age group. Medication is expensive and a must have, so we go without other items mainly meat.
'meet the councilor" they could take turns or an important organisation be advertised with a rep in the community such as "home support' and could hold a meeting with older residents/carers etc in their area and discuss what they offer or what needs to be adressed to help older residents why should we be writing all this on this survey? you could get more by face to face communication advertise where the locals are lookingnewspapers local, online group like 'rangeview estate', the local supermarket news board for ALL
Council does not seem to know how to help people

involve the older residents in decisions that are happening, we only heard that services would be finishing once the decision had already been made - so much for community consultation, its a bit late now once the decision has been made
help the elderly that cant get out and socilise, have a programe for home helpers to visit to sit and have a cup of coffee and a chat to make the elder feel part of the community
talk to people face to face - ask what they want - no one asked us if we wanted to leave council for home and personal care services, now we a worried about financially paying for a private service - the cost of living has gone up, but pensions don't - many will not receive services that they really need due to costs
1. By providing more Zebra Street Crossings at major intersections. 2. Reducing the car speed limit in the CBD area to 40ks 3. All heavy transport, (ie trucks, etc) limited to using the Gisborne roads only during say 7pm - 5am each day including weekends. 4. Holding more activities at the Senior Citizens Room. 5. Encouraging Senior Citizens to take up more exercises.
Increase opportunities/ access to social engagement
Have the councillors meet the community face to face in thier areas and discuss what they offer /or what needs to be adressed to help older residents -- not writing things in a survey
Providing news letter - listing helpers & services
Council doing well Very satisfied
Refer to 3 Remember "ONE SIZE DOES NOT FIT ALL"
continue to provide in home care services
The "Village Connect" sort of thing is great, People need to relax to open up with their problems. Formal settings with someone from Council up the front addressing rows of people only get the boldest ones to talk. The ones that con't talk are the ones who most need help.
communicate more employ more people in agedcare so continual support can be provided
subsidising events and transportation
Funding social activities. However that will involve transportation of personnel that costs
to lobby for the relaying of the railway line from clarkefield to romsey which was such a valuable help in time past, but especially as the population has grown. It would take many cars off the road and help a large section of the population
Have an advisory group
community gatherings
continued domestic support
make sure enough council workers to attend to the community
keep homecare
not to stop home help services
dont know - dont get rid of services needed
to be there when needed
Again, letting them know what is available. Maybe through Seniors clubs, bowls and such. Some are too proud to ask for help and these need to be located. Such as "Have you seen your neighbour who si frail letely". They may need to be taken out for the day & the whole house refreshed Free Once they are aware - fully - they may accept assistance. Once the realise they are Entitled to it
see 3
We need a regular venue to call home our own building/club rooms. A need for disabled bus just for seniors. Can be used for meetings, outings, etc.
To continue to provide services
this whole form is a contradiction to what is going to happen next June
Home Help Meals on wheels! clean gutters outside of homes
You are going to get old
Bring technology into their lives, most are still having problems using mobile phones,
A regular update of services provided and an opportunity to have input personlly, not be spoken for on a regulr basis. to enable us to stay in our homes, a lawn mowing, general maintenance program at a reasonable cost as befor
More services that help old people.
Food seems a great attraction. A gathering could open ideas and a bit of moving around talking to people could be a chance to hear more about people's needs. People don't want to focus on what they would like personally but will

<p>speak up in small discussions. That's where original ideas may pop up. And a talk first (and then eat) with ideas discussed later, may be worth a try.</p>
<p>Listen to us more</p>
<p>As we only get the in-home services, just continuation of same</p>
<p>Invite them to provide information on what they need. Surveys such as this one. Program calendars sent in the mail.</p>
<p>Have a readily available service for transport to Doctor & Specialist appointments.</p>
<p>Possibly by holding community gatherings at community houses and MRFEC where senior residents can speak to Council representatives?</p>
<p>Make more effort to engage with the full diversity of older people. There is a tendency to see older people as a homogenous group when in fact they are the most diverse age group of any in terms of abilities, experiences and what they have to offer. Recognise the impact COVID has had on older people in terms of their confidence and willing to return to community life and consider how they can best be supported to do so - work with community groups to facilitate this</p>
<p>Community sessions between council staff and older people</p>
<p>mORE ADVICE ABOUT ACTIVITIES HEATED INDOOR POOL IN WOODEND SWIMMING ACTIVITIES GARDENS 3442 AREA SEWING GROUPS, KNITTING GROUPS ARTS AND CRAFTS</p>
<p>With more hands on involvement in these activities</p>
<p>Be more available for questions. then reply</p>
<p>Why do council need to be more involved: Older people retire to enjoy their last years and need to feel free to enjoy their last years.</p>
<p>make them feel like they matter - the way they are being pushed away make them feel unwanted by the council</p>
<p>There is already a range of services available to seniors and the communication and follow-up I find from the Council Officers is excellent.</p>
<p>dont dump them</p>
<p>Keep up affordable home care</p>
<p>By providing medical and home care services</p>
<p>By retaining its Aged Care support, instead of abandoning elderly people as it intends to do in June 23. Shame on you.</p>
<p>Have a list of authorised workers that can do the small odd jobs around the homes and help with implementing that the works done are suitable</p>
<p>To financially assist seniors with home services. This would be means tested. Provide education regarding technology. Services available to seniors. Provide transportation for seniors - bus services. Provide emergency notice systems in cases of falls etc. Provide a feed back system. Advertise - programs available for assistance - activities that citizens can participate in. Subsidise tickets for outings such as: concerts in Kyneton Town Hall - Concerts at Hanging Rock.</p>
<p>By prioritising aged and disability issues, rather than delegating them elsewhere.</p>
<p>Seniors who don't drive need a bus to get around our shire. A bus or transport that is suitable for people to access, due to many mobility issues we have get on and off buses is difficult</p>
<p>By sending information to seniors as we are not all able to use modern technology or coming to speak to the group in person and update us on any new changes. We may be old but would still like to be included.</p>
<p>We need to bow</p>
<p>Be more sympathetic not be shoved off. To really listen to people with empathy who need help. Maybe attend a Senior Citizens meeting and listen</p>
<p>Please maintain personal contact and support in our homes. Enforce bicycle lanes NO under 10 years on footpaths. Increased area for use of mobility scooters and parking areas for same. You must aware that these will continue to increase in numbers in the future. This leads to sealing of roads and footpaths. Please with suitable access to cross roads etc</p>
<p>Employ them! Part time and casual positions in care and community connection are usually done by volunteers but the number of volunteers is decreasing with the need to continue working into old age because of the increased pension age, the difficulty in getting disability pension and the onerous mutual obligation requirements for unemployment benefits. The cancellation of council funded support for aged care in the Macedon ranges will predominantly affect older women who do these low paid casual caring roles. You will be creating even more stress in this group unless you rehire them into other programs.</p>
<p>Help as permanent care of grandchildren. Transport and extra household assistance needed</p>
<p>Consult with members of the aged community in Macedon Ranges Shire</p>

ongoing communication support in essential services advise to manage key changes in infrastructure and systems in local govt and facilities
Engaging in and acknowledging the smaller communities within the shire and not just the larger towns. Listening to each towns needs.
Do not remove funding from home care
Aged friendly access to events and services
Hold and Attend senior citizens events
continue to have regular consultations of all communities including Malmesbury, Lancefield and smaller communities such as Benloch
Get some of the service personnel that work in this area to meet a cross section of people in the 65 plus age group to discuss their concerns and how the council can provide services that improve their quality of life without having to move out of the area. These meeting could include home visits as well as regular meetings
NOT by withdrawing from the very services that we rely on Council for.
Regular Events for our elders
Have staff engage with experienced elders when reviewing strategies and policies. Get staff to take the initiative and find experienced elders to talk to. Currently unless experience elders can find out about issues in the press or from e newsletters and they can put in submissions - no staff look for their knowledge.
Provide services that are not motivated by profit and delivered by members of the community who have proven themselves to be sensitive, intelligent and caring. Recognise their diversity. They are not all the same; do not all have the same values and interests. Not subject them to ageism. They need to feel part of the whole.
If Council is going to stop all these services to seniors, that Council has always provided in the past, why do we need a Council - to collect waste? The roads are appalling, full of potholes. Things that need fixing are left unfixed for months on Council managed properties, drains remain clogged for months. What do we need a Council for?
Keep staff
Keep the workers
Offering more amenities, my parents are in Lancefield, don't drive, there's very little assistance available. Very limited public transport and no after hours medical facilities.
An officer responsible as a contact point, staff to visit residents and advise on the best way to meet needs, drop-in sessions, annual questionnaire to residents over a certain age or in need of advice on care and support.
through paper based reading materials, making the shire easier to get around for people with mobility issues, facilitation of community groups with a focus on an older age group, actively connecting people with services
Listen to their needs and don't get out of home care!!!
Home Care Meals on wheels Transport Health issues Finances
By not opting out of what they are already doin*.
Home help
I don't think people pay rates to have Council "involving" seniors. Provide a list of charities and government subsidies.
Send information about what services are offered.
Provide more facilities and care services
Be available for emergency contact if assistance is needed
Provide support to sports that are heavily used by older residents ie bowls, croquet and golf
Be more pro-active and generate discussion, eg. via regular open discussion groups, or expand the focus of the free coffee meetings.
Invite the elderly to council meetings or create a meeting specifically for the elderly to attend to voice what they want or need from the council.
Make an appearance at clubs like Probus
Fix roads, lighting and footpaths to maintain community access
You could employ more
Last question
Sharing of information, utilising experience and knowledge
Create and run events aimed at that age group
Run events
Multiple forms if communication and outreach

Providing transportation to programs such as kyneton’s treehouse, Ensuring the development of further healthcare supports e.g lobby to urgently expand Kyneton hospital services as well as Bachas marsh urgent care centre to be able to help the community more
Providing financial support of senior citizens clubs in the shire.
Just get out and meet them face to face & ask them what they want
- Meet and greet sessions - Discussion of new initiatives that will be implemented and the effects on us as senior members of the community - We all need to be more informed and our voices need to be heard - Living in a big community as I do, it would be very beneficial to us here to have a group of councillors come to speak/(introduce themselves first) and ask what our needs are and how these needs could be catered for from the support workers allocated to us. Knowing from the council that any new support workers will be qualified as they are now.
Allow families to build dual occupancy homes to accommodate aged family members
Home Care Shopping
Develop a system where councilors are accessible to the elderly i.e. noticed the local member Mary Anne thomas was out the front of Coles on a Saturday morning
Informed of activities within shire - info to right people - communicate via printed material via post/in person - Provide opportunities for recreational activities
Who are you? Have no idea Come and meet us More low cost housing
Supporting them with programs to engage in community activity and link them to support services.
To involve the elderly in the discussions that effect them, not just giving them the final decision
Enquire, listen and respond quickly to needs rather than ask and do nothing
Enquire and listen and act on responses quickly
I have appreciated the help of a shopping carer, I use a wheeler and can't carry the fortnightly shopping. Please continue this service. My carer Michele, has been great. Bev Tatton
All good at the moment
A special Senior department where Seniors can get all the information they require. and as previously stated.....clubs, outings etc
Assist small community like Lions
talk to us
transport services, sorry your dumping those
Not dumping them by exiting services
Instead of just putting these consultation sessions and surveys for you to feel good, actually listen to what is being said. I have attended two main forums this year that Council attended that were driven by the Bendigo Bank Forum and the second the Romsey Town Planning meetings for the future. In both cases all participants walked away with the feeling that Council were not listening and had already decided what they were doing and again their main focus was not on this side of the shire. :Listen to what is being said and start to look at what is needed. Look at the Infrastructure in Kyneton and Woodend which if you look at the Statistical Area population in those individual areas they are less than the Romsey Statistical Area Populations, yet the investment by Council is nowhere near those areas.
What I need in my 50s is different to my 70s and 80s but we all get lumped in as one homogenous group with an assumption of all being the same. Need to provide services that meet different life stages not just 'one size fits all seniors'! I question other than support services what Council should do? Perhaps support the groups already doing things rather than replicating programs. Like the neighborhood houses and charities. I come from Melbourne and the services far exceed what is offer in the ranges.
One concrete idea from the Woodend Men's Shed was to extended the hours of operation of the community bus - start earlier and finish later. It might be worth surveying organisations that bring older people together to see if this is a common view.
By accommodating the needs of elderly from early planning to delivery of infrastructures.
Do not continue to fund seniors clubs are they are an outdated method of senior engagement. The biggest needs are transport and cost of living.
Offer services to enable people to stay in their own homes obviously.
Through delivery of projects responding to the needs and interests of older people eg facilitate social connections, reduce isolation, volunteer supported services Coordinate meaningful volunteer and employment opportunities for older people. Engage, communicate and share information with them about important things that impact them in an accessible way. Educate and raise awareness to staff, volunteers and community about ageism and elder abuse.
Ensure that there is a resource within Council dedicated to supporting the older residents of the Shire

Classes
Be present have a liaison officer that works with specific older groups
Have dedicated staff for support and access. Help coordinate, manage and promote volunteering in the shire.
Keep the funding. Shows a complete lack of disengagement with the age cohort.
By making it easier to navigate around the towns They reside
Attend seniors homes on a regular basis to ensure their current service providers are doing their job and help assist / advocate on behalf of your most vulnerable people in the community.
It would be nice if Council members involved themselves first hand within the community in a less adversarial and more pro active role. Watching an 80yo fall in the mud due to poor drainage is frightening.
A senior citizens group in Gisborne could be re-established. Encourage environmental volunteering alongside council to benefit both seniors and council (not just tourism volunteering)
Support them, make the town safer. Better pedestrian walkways not under disrepair.
Have a monthly event of interest.
More activities for older people. Seating around town would be nice
Identify who and where they are would be a start.
Transport options to markets and other council run events Hold forums for seniors to provide feedback
Im not entirely sure how it could be implemented but there are many older people who are lonely. Not sure how the council could be more active in helping to find companions for the elderly. Even a phonecall once a week from a volunteer.
To listen to them
Provide one point of contact that is in the job for at least 6 months and at a senior level, stop the revolving door of managers, could bees, wannabees, I am just new in this job! Get someone that understands the problem not someone who is just looking for a job.
Volunteers
The Village connect was a really interesting concept. Chatty cafe would be amazing. Council representative could attend once a month.
See response to 3
not taking away the funding for seniors from next year
By staying committed to the current home care arrangements instead of selling our older residents out with outsourcing
Surveys like this and listen to what we need through meetings etc
Have a genuine real interest in supporting senior members. Provide freshly cooked hot meals on wheels
Talk with them! Respect that those over 60 still have something to offer and can still be working
providing services
see question 3
Assist with transport. Eg a romsey community bus like Gis Bus
Speak with relevant groups Develop older community ambassadors who can support peers with info
Please visit senior members and their family - especially those in high needs and/or disabled who receives level 4 home care package. To stand up for residents and negotiate better value for money service for them.
Help find transport to and from health appointments.
Should have consulted before making decision to get out of home care instead of the other way around
See prev answer

Question 3. What kind of programs, activities and events can Council provide or support for older people in the community?
Open-Ended Response
Do not know Perhaps trial and error by council to see who are interested. Also transport with perhaps a small fee of say a gold coin be provided, this way council would be able to gather the level of interest in what has been provided or suggested.
Provision of meals at a reasonable price both home and community based. Concerts Transport to and from medical appointments or such. Absolutely vital. At the present, I believe anyone having Chemotherapy or Radiation treatment cannot get transport through care providers. Transport between towns within the shire, to attend activities, events etc. that have been organised by the Shire, community groups.
More social connect programs. Regular education sessions with guest speakers at libraries re: physical health, mental health of older people. Offer free or subsidised 'balance' exercise classes at several destinations regularly - to help older people reduce the risk of falls. More programs, education, social media re: 'locking out for and 'supporting' older people in the community. Increasing awareness that there are many vulnerable isolated elderly in the community Arts and entertainment Setting up old time dances monthly in the town hall where older people can engage connect and participate at the physical level that they can. Older people have very fond memories of getting together at dances. A call out to older people who can play an instrument. A dementia choir.
Continue to supply as in past
Bus trips out for lunch, cards, exercise programs.
Support respite arrangement Home assistance Arrange social events to encourage senior people to get out of house and mix with others
I don't know
Do not outsource everything to provide providers at the lowest cost so they can maximise profitability by providing the least service.
Shopping assistance Drive to medical appointments
Organise a variety of local events with transport there and back. Immediate improvement of the footpaths with access on and off the footpaths. Even though there are footpaths they are broken and uneven. Activities held during the day even a midday movie (weekly monthly?) would be great. Many elderly people do not wish to go out at night. Perhaps issue a booklet with contact details of people who bring services into the home, e.g. I now have a massage therapist who works on my back & neck weekly. also a hairdresser who comes to the home but it took me so long to find them, one I only found recently.
Maybe free outings and trips
Heated pool for people that need it. Womens shed A bus trip out of town to do shopping that we can't get in our own town.
See No 4
TRANSPORT & CARE
I think there's enough programs but some are not suitable for people with low vision and mobility issues.
I THINK COUNCIL DO A VERY GOOD JOB AS IT
AT TIMES COUNCIL SHOULD HAVE GATHERINGS WHERE WHAT IS AVAILABLE IS EXPLAINED MORE DETAILED
Stated in 3
COMPUTER SKILLS TRAINING TO INCLUDE APPLE COMPUTERS. ALSO, TRAINING IN THE USE OF SMART PHONES. PROGRAMS NEED TO BE WELL ADVERTISED
More events like the Village Connect morning tea. Communication is difficult. I live 2 streets out of town and don't get any papers except The Farmer!
WHATEVER THEY NEED
I am very happy to say - I get taken on the bus with all the other ladies, and we spend nearly all the day, having lunch out too.
Therapy pet/dog visits to aged care homes. Fund equipment and travel for senior arts or social groups eg my auntie in her 80s played and sang in the Euroa Ukelele Group and they had to buy their equipment and travel to community events. See https://www.bordermail.com.au/story/1420946/border-shows-its-got-impressive-talents/
All I need is homecare
Don't know what programs you are talking about. You want people to stay in their home, your not making it easier for the elderly.
Transport around Gisborne finding company to talk with
You don't know by now?

Information seminars informing people how to maintain good health.
more group activities and information sessions about common ailments/ ongoing problems with health
N/A
Falls prevention programs, arm chair exercise, technical support programs ,
Music/entertainment is important. Exercise options as well as social interaction. It would be good if service such as Meals on Wheels returned.
As previous, gym classes focussing on maximising senior fitness.
Bus pickup service.. A contact support for people housebound.
Health programs, how to access home care/aged care, dementia support groups for carers with families facing dementia
The Council could continue to provide and develop a volunteer home visiting service, support phone call service and transport service for senior members.
Perhaps support to build on existing community groups like U3A, Probus, Friends of Kyneton Museum, Historical Societies. Encourage volunteering to build social connection.
Kyneton U3A, Kyneton Croquet Club.
Gardening support . Generally programs that help get people involved with the community and each other
Not sure
Gentle exercise opportunities - e.g. tai chi, guided walks
An intergenerational community centre - that runs programs but also acts as a drop-in centre. Programs that support volunteers to visit older residents for social connections/well being. A navigator - someone/or a team of people who can guide people through the various services/resources/referral systems/programs that's available throughout the shire. Like a one-stop shop for advice. More support for carers. Programs and planning (respite/housing/residential facilities...) for people living with dementia.
gov subsidy of \$7.50 meals at centre has been a real boost and although we've been informed from council it will cease in 2023 we've been led to believe its 2024, cost effective meals are essential, many pensioners here at the macedon ranges choose to saty in bed, not eat properly, refuse to turn the heater on all over the almighty dollar council can be a voice for over 65, fear of the future in a world many cant connect to, most up to date data is on line. A voice being proactive in providing retail outlets a voice for affordable living places If we are fortunate to listen to visitors re kyneton the top topic of conversation theres lots of places to buy coffee ensure the town hall is available to over 65, its a white elephant, during covid we had no place to hold our commitee meetings and were refused even the smallest room, thus we met outside in an alfresco area of a private home. together lets arrange cost effective high teas, concerts, jazz etc
social is important for every human
keep us able to get out and be social, or for people that cant go out have a visit service
notification by email of events
Have little interest Organised activities
LIBRARY, OFFER TRANSPORT TO SOME EVENTS (SOME OLD PEOPLE MAY NOT WANT TO GO) I THINK IT'S IMPORTANT THAT PEOPLE ARE ASKED IN PERSON - PERHAPS WITH A PHONE CALL, OR POSSIBLY THROUGH A VISIT - IS THEY WOULD 'LIKE TO GO'. WHEN YOU'RE OLD IT'S SOMETIMES A BIT OF AN EFFORT TO 'GO OUT' - BU IT'S USUALLY GOOD IF YOU DO.
our seniors club - macedon seniors club has been supported by our local council for the past 35 years, so why should that support stop now? The club provides much needed social interaction, happy environment, home cooked meal and laughs for senior citizens in our community. Shouldn't helping to maintain the mental health and well being be a priority for our local council and government?
group outings
keep information happening - stop keeping old people in the dark we are not dead yet
Maybe have something like the treehouse in kyneton, in other towns , so more older people can have access
provide in home care services as you are now
cost effective morning and afternoon tea , community lunches that include carers to transport and stay to make the older person feel secure, maybe concerts, sing alongs - anything to get people out to socialise - we have been stuck at home to long due to covid and it has greatly effected mental health for everyone
for those that are stuck at home and are lonely, a carer to come to have a cuppa and chat, so they can feel they are part of the community
free transport to go around the community like buses and transport

Afternoon teas free firewood from fallen trees Carers visiting to have a cuppa and chat for those that cant get out
Cheap or free/ no pre booking. Easily accessible
We need to go to movies, swimming
Build a hot water swimmin pool & sauna & a gym
Gardeners
Subsidised bus tours for senior citizen monthly trips. Shopping trips to other townships (for those that do not drive) More day time theatre (town hall) for elderly Carpet bowls - transport supplied Meals at local venues at reasonable price.
Seniors Club: Free room use I go to Seniors once a week, I enjoy the company and it keeps me sane. I play Bingo. Also a bus trip once a month. All this cost money. The facility we use in Woodend should be free. There are lots to do but they all cost money and the age pension is not enough to do more than one thing a week.
EVENTS - regular invitation to speak with council staff - possibly area by area or certain topics of concern with follow up older residents with council - actual get togethers during the year "speak up" we older residents should have our voices heard if we phone council especially about personal concerns of safety in our homes or when out in the community. I complained recently about new metal grating walkways in gisborne park , near the council /pool/over the creeks that they are wrong and dangerous for all dog owners, the dogs claws are getting caught and owners have to physically remove the trapped paws!! My phone reply to this was "the metal walkways are going up everywhere' (phil taylor you will be sorry!!)
Keep volunteer drivers for appointments
Keep them involved, older people dont like change and it seems you have just ripped the rug out from under them, hopefully while you still are providing services you are looking after your clients mental health
having places and personal carers available to get people able to get out and about
support to attend events - many are stuck at home due to no transport or no carer to take them to events
Continue with activities at the Kyneton Town Hall and provide bus transport to that venue and other venues when necessary.
Programs that are supported in smaller communities, not just the larger towns
regular invitation to speak with council staff on certain topics or concerns - we older residents should have our voices heard
Monthly visits to assess people
No complaints
Depends on ability so it can be day-trips, social mornings/afternoon, assistance with shopping, etc also transport, gardening
transport for Dr appointment, shopping
1. Food opens people up to each other. A number of my friends et a lot of pleasure out of the Seniors lunch at riddells Ceek. Why did the Gisborne one disappear? 2. Getting out (as in Bus trips) gives people a lot of pleasure and gets them out with people. 3. Quiet activities like chess? 4. Interactions with quiet, withdrawn teems (as in "The old people's home for Teenagers") 5. Not everyone wants or needs help with socialisation. 6. But nearly all of us need help with physically doing things. Withdrawing the Home cleaning service is shocking! We feel we can't trust private enterprise - they are only focused on money making!
more vagedcare vigility programs keeping fit general exercise more meet and greet afternoon /morning teas
carers and bus for social outings - venue regulary provided for being able to support and meet in the district
Have no ideas. Only 8 and don't know what old people require.
perhaps the renewal of shows and dances for the older and younger folk in the mechanics institute which was a regular weekly feature in the 30's and 40'
Gathering places, making use of Neighbourhood Houses to run social connection activities.
bus trips for lunch
continued domestic support
for the seniors that cannot venture outdoors, have a program for home help to come in to sit over a cup of tea and have a chat
keep homecare
keep the meals at seniors
dont stop centre based meals
not sure

Older people, or needing a bit of help, need, after home & maybe personal cre, need to be taken out once or twice a month, maybe by your "girls" or someone from church. The saddest thin is to hear that someone has passed and even though they lived next door were unaware they needed help & would willingly given it. So maybe a small bus to pick up ailing seniors & the lonely, for a meal or just morning or afternoon tea. Just a couple of hours. And then maybe to go swimming!! Maybe I can avail myself of the
Suitable exercises/walking groups, cooking classes/or advice with gardening. Anything to keep people active ASAP (as long as possible)
We like to go back to St Marys because as I
Interesting speakers, entertainers, outings. Affordable lunches - e.g. subsidy provided to club - being financially involved. Show council reps being interested. Transport to appointments. Many live alone & need constant connections. Meals on Wheels, so folk get good nurishing food
Suggest a representative from council could not and again come and visit at our luncheon to see exactly what we do at Seniors weekly.
Carpet bowls Bingo Guest speakers But trips
Day trips , BBQ lunches in local park
Not one size fits all as some are much fitter then others. But tours In home company for a couple of hours for those unable to get out Meet ups for chat groups
Home meals. Home Help. Jobs to help old people
Suplied meals. Exercercise program To provide life style activities once a week (mind games) Generation meet and greet (Senior citizens to do activities with kinder/childcare)
Bus trip
I do not know what is offering. I do not know if garden maintenance is allowed these days. Volunteers seem scarce too. One idea which may interest some would be very easy garden like ideas - perhaps there are people who could show how just a bird bath area. on paving, pretty pots and a chair nearby could be a 'garden'. Just an example. (10pm. May think of more later!) We all like something pretty but mowing, weeding, tec is hard to get. A group could have a little table competition at a meal. I'm sure musical people could have a great time making up a programme. And other skills could be shared if people could get together. Main problem for groups such as seniors is that they have limited time in a hotel/and with their bus roster for their concert like programmes (I think they are in the past - piano, etc.) Even simple gardening, bending, stretching, is risky with osteoporis - can lead to big limitations.
Community buses for lunches
We aren't able to attend but more bus trips, arts activities
Day programs - dementia specific - carer specific. Transport/Respite Integrate youth/senior programs
Social events with transport
Health promotion activities: Exercise groups, walking or cycling groups, diet advice, advice on a variety of health issues. We need to have more access to occupational therapists in our area.
While community attitudes have improved, amongst older people there is a lot of stigma associated with admitting loneliness and/or mental health problems. Activities that bring people together based on shared interests, culture etc but incorporate sharing a cuppa/perhaps a meal thus providing a social component are really important. These should include small groups e.g. 3 or 4 people as many older people find larger groups intimidating, also provision for multiple oppportunities for people to get together so people get familiar enough with each other to 'go it alone' (volunteers can play a really important role here)
More attention on pedestrian safety and access/facilities for disabled people
NON STRAIN WATER ACTIVIES WOODEND SOCIAL OUTLET, CHATS, VISITS
Men's Shed art groups Mental health
Support senior clubs & facilitating funded prorams
Provide for those that want extra activities.
keep the older people able to socialise , lack of transport is keeping them isolated - not having the lovely council workers visit hurts too
Fortunately in Woodend there is a range of activity for seniors. It is being able to access there activities with transport which makes such a difference.
keep up the meals program - it is the only social outing a proper meal for many older people
More affordable outings
Group gatherings. Education sessions to advise on personal and home care and respite care. Sporting and exercise sessions. A lot more personal visits to protect the mental health of senior community members.

Free bus service/pick ups to help with appointments
As now. I am too sick for fun, activities etc. I need help as now provided, and don't tell me to go to "providers". They cost approx three times what the council charges pensioners rates. The proprietors of one well known aged care "providers" are well known to drive "his and hers Lamborghinis". These are the sort of people in who's hands you leave us all, and for no obvious reason, except perhaps it is too hard for you.
Keep the bus group outings going so they can socialise and keep in touch with the outside world
Physiotherapy classes to maintain mobility. classes for education re: technology. Support senior groups i.e mens shed, senior citizens groups. Provide aid i.e. strollers, SI???? and such. Home aids like rails, shower seats, toilet seats. Subsidise fees for: art classes, dance classes, gymnasiums, gardening. Organise voluntary work for schools, hospitals, charity
Explain to them why their local bank branch is closing down. These people often can't bank online, nor travel far; yet they still have bills to pay. They need a service that comes to them if they can't get to it.
i would like a affordable meal in my local area (Kyneton) where we can meet our friend/seniors members. Currently MRSC contribute \$7.50 towards a meal weekly, I would like this to continue with a new provider in the town (Kyneton). Activity currently we are not able to do due to no venue: carpet bowls, bingo, entertainment, speakers, but trips for a day (affordable)
Maybe a trip on a bus annually funded by the council for a special event and a person to entertain - music etc.
Exercises - gently ones
Somewhere to play Platonk
Help keep our discounted Senior Citizens meal
Senior Citizen Clubs - Support most important bus tours activity groups. Keep seniors up to date with such things available. Support Senior Citizen Club most important to keep it going
How about a sausage sizzle at the park in summer to get older people out and about. A bus trip to somewhere nice
Your doing well
Support for community connection via Senior citizens clubs, Kyneton Community house, U3A, special interest groups, fitness classes, physical and emotional wellbeing, social support, discounts on council fees and charges, waiving fees for hire of council facilities. Free exercise classes for pensioners eg aqua exercise classes at KSAC, yoga, pilates, cycling groups, walking groups. Events could include funding the weekly Community Lunch, monthly get together around specific topics of interest like taxation or applying for aged care support. Quarterly social events such as dances, wine clubs, film nights, cooking classes. Support for the mens shed and other activities that connect older men.
Family activities, transport, more local access
Provide suitable physical and social and educational activities
Health programs eg exercise programs, general communication eg get together coffees and general conversation, information days. Even grandparents and grandchildren days.
assistance with knowing and understanding of services community activities
Community buses linking towns within the shire. I would consultate with all towns/communities allowing individuals to highlight their needs and not the shires expectations.
Do not remove funding from home care
Exercise both passive and active. Support digital divide for information to Elderly
Anything accessible, use the pools, walks, shopping, clubs etc
allow older residents to have a voice in planning and designing programs stronger community links to Neighbourhood Houses and Community Health
Do not stop your home care service It is essential and the most wonderful support I have needed to use it on two occasions and as a widow living out of town it was truly wonderful
In-home support from a trust worthy provider at an affordable price.
Collaboration with neighbourhood houses. Which courses are popular and well visited..... computer skills, languages, crafts, (connections to others with similar interests).
This is stock standard treatment of elders from bureaucracies, - find ways to give the something to do, rather than talk to them about what they have to offer. How much knowledge does the shire have associated with elders? Has it ever surveyed elders to voluntarily produce a listing of their experience in different disciplines and if they are prepared to offer their insights and experience?
Home help when it is needed. Delivery of meals by a person when needed. Activities that integrate them with all ages.
I and my friends (also seniors) have busy social lives. There are plenty of activities for seniors available already. We do not need any more activities. But we ARE all struggling with our increasing physical inabilities. We do need help

with cleaning, meals, weeding, lawn mowing. And we have limited finances to pay private providers. We do not trust private providers because they are running businesses to make money and THAT is their chief priority, not our welfare,
Staff taking us oldies active
Keeping the workers who keep thee elderly mobile
As in Q3 and Q4
walking groups, coffee catch up groups, more performances at council venues that will appeal to an older age group, providing information and support as a regular point of contact
Continue to provide meals for those that need it.
Meals on wheels Home care Crafts Rsl
Exactly what they are currently providing.
Home help
Council should focus on creating a clean, attractive and safe environment for older people to feel comfortable. Programs and activities and events are not council's core business and lead to higher rates for all older people who can't afford them.
Men's shed, ladies knitting and crochet group, connecting young and old
Co-ordinating services such as volunteer transport to assist ageing persons to get to things such as activities, medical appointments, shopping
As per previous answer
Sessions such as the current cafe meetings. Provide mini buses to enable people to attend current seniors groups.
To start with the aged need meet others in friendly environments (eg. cafes), picnics in the local park, gentle walks in and around the villages, explore some gentle games (eg. a regular majong competition).
Board game clubs, bingo nights, walking groups, community engagement
Not pull out of age care programs
Practical, no theoretical or abstract
events detailing opportunities in which older members of the community can participate, facilitating relationships between various age groups within the community, providing support for people to stay at home
Things that get them moving and connected - programs like connecting older people with teens or young kids, dance classes, craft sessions
Meals Help around the home Companionship
Computer skills, exercise and wellbeing programs
More "day care" centres such as Kynetons treehouse General information quarterly about how to access care and supports (now outside council) An event aimed at doing demonstrations on historical activities older people may have been exposed to in there younger days Perhaps a 24 hour challenge to live like one who was born in 1910?!
Providing grants to allow incursions to the senior clubs or allow their members to travel by bus to attend events held in kyneton town hall.
I need to feel that as my age and needs increase I will receive the same level of care and concern as I am currently receiving
- Services which support independent living so the person/client can stay in their own home. - Men's /women's shed - Drop in services where groups can sit/chat and are also free to speak to an independent medical practitioner with any worries/concerns they have. Community Hub - Community bus from our end of town which would run on a regular basis. - Heated swimming pool would be very beneficial for rehab etc - In winter - soup kitchen at lunch time from the Council Office/kitchen. Small charge to client. - Councillors to be approachable and known in the area
Change the rules to allow dual occupancy for the care of aged family members
Surely council has enough staff to develop programs and activities
Provide age/accessible recreational activities in spaces - bowling Petanque accessible walking paths. Community lunches Bus trips Local town bus service Local speaking events (guest speakers) Concert - music
Old time Dancing Advertising in Shire Life Shire hall available maybe once or twice a year Rent Free. Transport
We have Walking group Exercise group Senior citizens Probus Food Bank
Social gatherings, special dates to celebrate throughout the year, linking support officers to assist with engaging service support at home. Support to maintain independence at home.
Helping the elderly being able to go out and be social
Run support groups within their own community
Home services, support groups within their own community

Maybe, afternoon card games to keep the elderly mentally stimulated & socially connected in the Gisborne area.
There are groups that you can join - Probus, Seniors etc so cannot think of anything else
Once a month bus outing to an interesting place...including lunch perhaps.....a small charge to be paid. Speakers or films once a week with morning tea? Coffee mornings or lunches
fitness programme
mens programs, access to groups, (some can drive), bus pick up.
free activities or cold coin donations
Not dumping them by exiting services
Improved and more regular public Transport. Thankfully a proposed aged care facility got past the council road blocks and is being provided by the private sector. The towns and streetscape as well as main roads leading into towns used to win tidy town awards in the 90's, the lack of spending has shown what can happen if you stop spending. Improved exercise facilities. The shire is not hear to take money from one side of the shire to spend so heavily on the other side in particular Gisborne. Hopefully you do not hold up with red tape the proposed Coles Development as the Romsey community have been waiting for this competition for a long time as we have a secondary college. Better Industrial estate to enable communities to work and live in the towns. Improvements around the Deep Creek area - improved and safer walking areas.
Council is and should continue to be a means of interacting with groups frequented by older people. Although of course older people can access Council's Calendar of Events they might be more widely known if Council developed a monthly bulletin of forthcoming events/activities for older people and circulated it to groups involved with older people - e.g. men's sheds
Continue to provide some kind of program whereby transport for medical appointments to Melbourne and beyond exists.
Previous answer. Use Libraries as a learning hub .
Health based focus programs - support mental, physical, social and emotional wellbeing. Older Person Mental Health First Aid Social support to assist engaging them in community Ensuring that a wide range of communication methods are used that reach older people - including word of mouth (and having resources to facilitate this). All programs, activities and events offered/delivered by Council should be accessible and support the meaningful participation of older people.
Re-imagine the social support programs that were being run under CHSP, ensure a volunteer program is still available to support older people, provide more events outside of just seniors festival to bring older residents together and provide them with more opportunities to connect with community.
Drop in, coffe groups, walking groups, connectors, assistance with getting supports and resources,move away from the senior citizens model it is old and has stigma.
Transport. Home Maintenance. These are the top requests from members of the local senior community.
Joint Social activities to allow networking and a place to make connection for those of us living alone and disconnected
Programs, events and activities are all very well for the ones that can attend. Too many in the community can't. It's about time council gets off their butt's and get out into the community to see 1st hand how the elderly and their carers are screaming for help, compassion and genuine help.
My father in-law doesn't like being represented as a boring, fuddy daddy - having programs that are more relevant and exciting, with less seditary marketing images. Older citizens can impart a wealth of knowledge if given a voice.
Having events at venues other than Kyneton! Gisborne has the largest population yet facilities are sadly lacking. Programs such as a get fit, get outside, get social with environmental volunteering and learn at the same time.
Educational and interest activities run at the Mens shed etc
Something of interest that varies each month and can also be attended online.
Low impact exercise classes where people could meet and interact but not have to travel far
Matching mentors with people who can return the favour by assisting with things like transport, home help, etc. Older people still have a lot to offer and their talents shouldn't be written off.
See previous answers
When I first moved to the ranges 17 years ago you got a welcome pack. Many older people do not enjoy connecting over the internet. Could the council reach out with a liaison person? A pack or maybe a quarterly newsletter? Even a pull out section in the local newspaper maybe with cut out vouchers to give some people an incentive to get involved in the community. To be honest you may be already doing it but Ive not noticed it. Soon I will be bringing my mum to live with me and yet Im not sure how to locate services that can help me & her.
Keep the meal program at seniors

Give it to the community, they do a great job, Men's shed is just one example. We do not need Council, get out of the road, and by the way you are not very good at it.
More get togethers for seniors, eg afternoon teas , outings to cinemas etc.
Bus trips, workshops that are interesting and affordable . Community lunches in Riddells Creek and Gisborne like those in Romsey and Woodend. Probus, U3A.
Ask those in this age bracket what they want, not the community in general. And LISTEN to their concerns and ideas
funding for seniors
The current system works well do not change it and outsource it
We do have a lot already in our community so I am not sure.
Free swimming or exercise classes
Social activities. Physical activity programs. Volunteering opportunities
meals at senoir citz
most oldies don't want to play games
Getting around as no public transport.
Garden assistance
1.Spiritual/religious support session which is led by local residents (e.g. Buddhism, pastoral care) 2. Music therapy session online or in person (needs to be tailored to all ethnic groups) 3. Gentle indoor or outdoor exercise group for old residents (with or without neurological conditions) and a capped low fee .
Social activites for those that like such things,
Consult consult consult. Council doesnt care or it would have consulted before exiting home care
See prev answer

Question 4. If you or someone you know is currently receiving home support services, what do you need from Council to support you in the transition period?
Open-Ended Response
Do not know Keep the arrangements of 3 days a week (if possible with some staff who provide the services now, as my husband likes to see familiar faces) he enjoys a bit of banter between himself and visiting support staff. This helps his mental health (less change)
A list of care providers in the Macedon Ranges Shire plus the fees and admin costs of each.
2 or 3 good options. Not 40 like I received when I requested names of some from My Aged Care for working out a package for my husband. The majority of those were not in the area and they would sub-contract back to a local supplier and add on % to the cost of care.
One on one support to navigate the new system
Need more information
Just availability to services
I'm only on 3 month program so this will not involve me.
Are you referring to the transition from council supplied support to private company supplied?? continuation of all currently provided support to elderly people. No drop off of support currently offered/ provided Continues communication of what being done and offered. The council must confirm the private company has adequate resources and systems BEFORE stopping the council provided services. Not to allow the private company to claim they have resources and then not able to run the same in-home support services as previously supplied.
Some. Who decided this (transition)?
At the moment I receive a 'phone call followed by a questionair enquiring about my health/condition and what services I require
Nothing in particular
Mainly transport
Home Help for a start
Some Councils in Victoria provide lawn mowing and weeding maintance. Our Shire council does not provide this facility. Perhaps Macedon Ranges Shire Council could re-think their decision.
HOW DO I GET SUPPORT INFORMATION PLEASE
Communication At present I receive 1 hour help each week. This includes vacuuming and mopping floor and cleaning one shower and one bathroom. I hasitate to ask for anything else e.g. cleaning skirting boards or sliding door tracks or anything else. I can't reach as it isn't in the information about the Level 1 assistance.
I am happy enough with the support Im reciving
AT THE MOMENT NOTHING
At least the same help within the home fortnightly. Transport
NO BREAK IN MY HOME CARE. VERY HAPPY WITH IT AS AT PRESENT. UPSET ABOUT THE CHANGE.
Communication and a seamless transition would be wonderful.
CONTINUE CURRENT SERVICE HOME MAINTENANCE
I don't want to loose my ladies two of them one takes me shopping , and another lady helps clean by house where (I live alone) I am nearly 91 years old.
Have not seen anyone in this situation yet.
I don't want to lose my services during the transitional period
We need your assistance to support a help the elderly what is best for them. Put yourself in their place.
To make the transition period smooth and keeping my care
How long will the 'transition period' be
na
support that is followed through with action. not the long wait currently happening
continuing home care services for shopping
Not applicable
Clear communication with detailed options for all moving forward.
N/A
I personally needed some Occupational health service last year after knee surgery. There was NOTHING. There still isn't. I am registered with the Aged care but they say nothing as well.

Further explanation around what people are entitled to instead of saying 'you dont qualify' with no understanding from the client
A commitment to an ongoing role for volunteers in older residents support.
It needs to be a seamless transition; reports from Councils where this change has already occurred suggest that there have been significant gaps in service delivery through the process of change.
NA
I have a next door neighbour who is alone into her 70's and I believes does not know what council support is available to her
An itemized list of exactly what the Domestic Assistance actually cleans in the Bathroom i.e. hand basins, mirrors, wall tiles etc..
N/A
To be kept updated. Reassurance that services will transition to a new service provider(2) smoothly, in a timely manner.
transport to and from appointments epecially into the city is another service lacking in kyneton , does council make provision for this.Its vital these appointments kept. Quite often appointments are counselled
don't sack the workers keep services
just to be fully informed of services available and any changes
I know I will need help to understand where to go from here at this very scary time
I need to know there is someone who will help with what happens rather than just being left to try to find which company has a vacancy or which company suits what I want or cant afford
stay as it is now
I am unsure what will be happening so it is difficult to comment
JUST THE SAME AS WE DO NOW - BASIC 1.5 HOURS A FORTNIGHT. WE RECKON THAT IT'S INEVITABLE THAT THE COSTS WILL INCREASE WITH PRIVITISATION - SOME OLD PEOPLE MAY BE DISADVANAGED BY THIS. IT MUST BE MONITORED AND CONTROLLED SOMEHOW. WE DO NOT TRUST THE PRIVITISATION PROCESS
Keep maintaining the support with homecare for our older people
Routine and consistency
Explain next steps
keep the senior clubs running, don't you realise that for some people that is the only day out to be social it seems no ones cares about the older people, you are happy to just let them sit and rot in there own home...or go to a nursing home (gods waiting room)
Keep providing the services you already have - or may send a care worker out to have a cup of tea and chat for those that find it hard to get a chance to be social
CONTINUE HOME SUPPORT SERVICES
help with mental health as this will be a stressful time for the elderly, and I suppose their support workers, I know the clients you have are upset that your workers will be losing a job that they are fantastic carers
even though we dont want to leave the council we need help in what the next step will be, to help us work out and explain how to get to the private services - not that we want to go to them
free advocacy to ring private services to explain how can I get the homecare help my family work it out to support me
Up to date information - I will miss the great council workers
Lots of regular information and communication
More footpaths so people aren't forced to walk on the roads especially at nights!
Communication with New Providers
Decent, reliable & honest carers & handy persons. In order to remain in our own homes we need support to maintain a dignified and healthy lifestyle. A lot of oldies lose their physical abilities before their mental capacity and want to have help around the home & garden. I do, but they have to be Decent, Reliable & Honest. (I have been ripped off in the past)
Transition means what?? needs more explanation I see 'transition' meaning my need for more or ongoing support (or that of others as they age and cannot manage life as they used to) The main thing I would hope continues is 'we' continue receiving the wonderful Home help service (without the new provider in '23 requiring too much of a substantial increase in home support fees) I will be sad to lose some lovely support workers when this transition occurs, as I believe a number will not be remaining and or do not wish to be employed solely as cleaners and not as home support workers that provide homehelp and personal care I guess I find it hard to also understand why the

home help service will no longer be able to manage both cleaning and personal care (showering, helping cook meals, assisted shopping, and transport.
My home care worker knows me and I would not want anyone else in my house.
look after mental health for the clients , this is a big scary change for them, and for the workers
to keep home help as we cant afford private prices
we just want the services to continue, we will be sad to lose the councils wonderful caring aged care workers - and are worried about going to private providers that are not as well trained as the council workers - why change something that is not broken??
1. Continue to use the present home help workers (men as well as women) 2. Continue meals on wheels (until the end of the transition period) 3. Supply those units with freezers (To freeze the intended future frozen meals).
To know that whichever Provider these services are transferred to have the commitment and capacity to deliver the services
transition means what?? i see transition as as meaning my need for more or ongoing support, or that of others as they age and cannot manage life as they want to - we hope services will continue and we continue recieving the wonderful home help service - without the new provider charging a substantial increase in home support fees. I will be sad to lose some lovely support workers when this transition occurs, as I believe a number will be out of a job when transition is over
Details of existing services
Good council, very happy
Firstly a face-to-face consultation in the resident's own home to address urgent needs e.e. ramps and general safety features, and help in organising.
respite care to allow carer to have time out
I don't know! It's devastating! I had just got in after years of trying and now it is veing taken from me. I know from friends who are cleaners in private enterprise companies that they do rip off both the clients and the cleaners! They're in existence to make money so they prioritise that over clients' needs or cleaners' needs!! The whole process of starting all over to get it organised, find someone I can trust who actually DOES the job (yes! Friends tell me about the ones who just come and talk and leave early etc. It's a nightmare
less waiting periods I dont think fortnightly home support is enough. I think the home support services should meet each individual needs Government wants to try and keep elderly people home, but once a fortnight for general cleaning (which is minimal) and washing and changing bedding and clothing every 2nd day isnt enough
ability to have a council appointed contact to direct us and our carers to available services to cover changes
Knowledge!!! I'm sure shire can give that freely
just to keep it as is
Please don't stop
continued domestic support
continued domestic support
keep homecare
just keep things the way they were - if some thing not broke -leave it alone
keep home help
to be reliabile when needed
I am not sure what "Transition Period" means, but assume it is when I am to go through. But with my back and knees ----- If I can I hope to use the things available
Clear notification of days and times
Regular support services & affordable
Support
Any help when you need it, as you will find out.
No I don't need that support at this stage
Continuation of care services. Security and certainty going forward. What help will still be available at reasonably comparative cost.
Home care
Face to Face communication. Provide a Summary Sheet in what they are providing and costs.
Who will be providing home help
Not sure

TIMING is essential for an easy handover. Cannot afford a delay. there would need to be opportunities to know what is available and at what cost. It may be necessary to prioritise services. In view of higher cost. We would need to know if all places provide same services or whether some specialise - e.g. physical problems, social activities, home care, etc to make a suitable choice. In my case - I must have help shopping and vacuuming and cleaning would reduce risk of more osteoporotic fractures 4 available. A gap in services could be risky healthwise - eg. after fractures. And would leave people with dementia in very risky situations - eg. stoves and various appliances.
More information
What do you mean by transition period?
Information about other service providers that provide CHSP
Information. Information re providers - choices etc. What will they provide. costings - what traps to look for in Providers information
Was very happy as it was
We need ready access to an occupational therapist. Meals for people with special dietary needs.
N/A
no comment
LAWN MOWING, WEEDING, CAR WASH. THINGS IVE BEEN UNABLE TO DO SINCE DIAGNOSIS
More services to these people in the health care system
N/A
What transition period? what is meant please
keep the services!!!!
Refer to Question 5
not to stop providing services
Ongoing home care
To ensure senior members are not ignored, the same service currently being received.
Clear communication about any changes that may occur.
Don't you know what the work "abandon" means
Keep the services running
Minimize costs for transition Keep regular providers of care Have some keep an eye on persons welfare
Competent carers who listen to the client without rushing them, give them choices in all the little things as well as the big things, who will sit and chat in any spare time rather than rush off to the next client early.
I would like my current home care to continue. I would like be informed of the process, and given the opportunity to be informed of the new service providers in my local area.
To be helped find a person to carry on the services I am receiving now.
We need to have somewhere we can have our entertainment
Continuity of care
Daily checks - let the client know what is available from Council. As there is very little information and support
Understanding and support if there are difficulties. And assistance with paper work advocacy on our (community) behalf.
I don't currently receive home support services but do volunteer as part of the Healthy Ageing Community Connections program. I think I need a clearer understanding of what these changes will mean to older retirees like myself in the future. I had assumed the smaller country town environment of Kyneton would be a supportive environment for retirement and older age for myself as a single women without huge financial resources. However it is looking as if council support is disappearing and we will be left to fend for ourselves with huge costs for rates (due to increasing house values) and heating costs in particular, but also for fuel and food and other basic living costs.
Personal info to be aware of what is available and other possible assistance in the community. Especially as disability access to transport is a problem
Neither myself nor family members currently receive home support services.
If someone has been a carer they need backup support before, during and after care. Communication sadly lacking support advice and essential support assistance,
Existing consumers need to be reassessed. If necessary involve an advocate on their behalf. Clear and precise communication to avoid confusion during the transition.
Do not remove funding from home care

?
further assessment to determine appropriate coordination, advocacy and link into other providers
Not to end this service but if you still go ahead with this decision a guarantee that the new services brought into cover it will be non profit and locally based so they really care about us
I am receiving home support services. I have no idea what you mean by 'the transition period.' It seems to be a withdrawal rather than a transition.
Guidelines/ overall concepts of navigating the progression from support in the home towards residential and or aged care.
Not an issue.
I don't know. I have only just managed to get help with cleaning after several years of trying, even though I am 80 years old. I am on a pension. I have very limited finances and I am devastated to find that this is now being withdrawn. Council is abandoning us. I do not trust private providers because they are running businesses to make money and THAT is their chief priority, not our welfare.
Keep the staff
I would like to see the workers remain the staff are amazing with my relatives
NA
facilitate smooth transition to replacement services prior to the end of current services
It is appalling that the funding model is changing. The existing expertise needs to be retained within MRSC
More home care
I suggest that the people behind this decision at Council exist of Lite and Easy meals for a month. I resorted to this service for my 90 year old father for a few weeks. Some meals were okay, others were almost inedible. Is Council going to provide freezer capacity for storing a week's worth of meals etc. The level of malnutrition amongst our older population will increase.
Home help
NA
Different options of care, and support services that are available in the area
Ongoing support to keep people in their own homes
Na
N/A
Encouragement.
Don't know
No knowledge of home support services available - are there some?
N/a
Council needs to provide information on what providers are in the area as well as the costings Council will need to ensure all current clients are aware of what is going on and ensure they understand it Provide additional time to clients with family members who have dementia to be able to engage and seek another provider
N/A
Make sure I receive the same level of support
- My services to continue as they are valuable to my staying independently in my home - QUALITY CARE SERVICE which is what I am currently receiving - NO CHANGE - My care will certainly increase as of my age and health conditions
Na
Shopping Home care
why should there be a transition period. The current home support services seems to be working satisfactorly so why change it. If private enterprise want to take over the home support they must see a dollar in it and at whose expense - the elderly. Both Monetary and phsically
No idea
A list of providers and a discussion about any changes. That may include fee's, time frames, service delivery and how it compares to what I have already been receiving from council.
Really? Just not to leave them and continue providing services
Free home support
Free home care support
As I mentioned, transport & shopping help

Not applicable
It is a shame that this service will no longer be provided.....Home help and personal care is essential when recovering from medical treatments or sickness....not everyone has a family or friends able to take on this role.....and of course this effects the elderly more that the young.... A basic gardening service would also be extremely helpful.....at a subsidised cost of course.
don't know
Provide information about all local providers can we contact for services, ones who provide services, (not brokered). this needs to be transparent as its our choice.
Not dumping them by exiting services
Not receiving Home Support Services at this time.
What does this mean? Are you saying transition into care? This survey is poorly worded
N/a
n/a
Not receiving any services
Information, guidance, frequent check in to ask questions. Ask them what other support do they need as they transition to a new provider and help to give that support to them. People will be ok with change if they're brought along the journey with you.
N/A
Information about who will be providing services and how they will be transitioned to the new providers as soon as possible.
That's an option?
help finding someone else to help with support
Care, Care and more Genuine Care. These so called services providers are a joke. Why can't the council assist in helping the elderly find suitable providers and male them accountable
We receive no support from council or government.
Arrange alternative service providers
More timely access to domestic assistance and OT assessment's
N/A
N/a
I need information in one central hub. Does the council have an elderly person hub?
Stopping the meals is for some the only social iuting for the week, and some times the inly decent meal.....how are the eldery going to socilise, which is important for well being
No
Not applicable
dont take away the funding for seniors from next year
The level of support they currently have it's perfect do not outsource it
Not me and I don't know anyone receiving home support
N/a
Someone to sit down and explain the transition/ support them through it
to not have to leave council
see question 3
Cleaning Gardening Shopping Meals
I would appreciate a face to face communication and provide actual help in need. Thanks 🙏
Need help in finding a replacement for them that won'tcost the earth. I know people who would benefit from home support but they haven't applied because they have been told it is difficult. The services would be used far more if there was a visible easily accessible way of gettig help. You are dealing with older people who don't like to ask because it makes you feel you are failing. If you would allow doctors and or pharmacists to refer people to council you would have many more people applying for services.
gaurantee that services prices wont increase like they did with maintenance

Question 5. Do you have any other ideas or suggestions you would like to share with us?
Open-Ended Response
Do not know Try to keep track of loners and people who need a little push and encourage them to be part of the community, as they are all important residents.
PLEASE improve the state of all footpaths and road verges. They are an absolute disgrace in Woodend & surrounds and present a health & safety hazard both to pedestrians & those using mobility scooters.
Reverse your decision and increase what you do. Even if costs are increased.
the shire needs to make footpaths and surfaces safer and easier to access for older people with scooters. There is an increasing prevalence of scooters in the community which is great. There needs to be more ramps so scooter riders and pedestrians can access paths more safely. could be a 'call out programme' where do you think accessibility for scooters is impacted because of a lack of ramps etc There really needs to be a presence of a shire worker in uniform at public events so that people can approach them with questions or ideas. Council needs to renew faith in the community, particularly with the elderly, that the shire cares !
Keep up the good work
This service must be kept going as more elderly fold need some kind of assistance in the home to stay in their home & pensioners cannot afford to pay for private help.
Keep it the same, why change it. council already has a good support system. Who is going to take over and can they be trusted.
I thin services will deteriorate because of budgetary restrinates.
No
I think I have recorded ideas that affect a lot of people I know.
Village Connect at Gemlife
Need a safer crossing to cross the main road to the supermarket. Better access to shops that haven't got sliding doors.
There is a desperate shortage of Hall Hire facilities in Gisborne for people to hire for activities on a regular basis. e.g. exercise group, 70th plus birthdays, Family reunion, at a reasonalb eprice. Suggestion. The ent??? portable buildings presently located on land near Kyneton off the Calder Freeway could be refurbished and located in Sankey Reserve for that purpose.
I wasn't sure where to put my suggestions:- As and individual I would like to see more support firected at enabling older residents to remain in their own homes for as long as possible. eg. subsidised home maintenance - cleaning, gardening, pruning, rubbish removal etc As a member of community groups I would like to see 1. A mini-but (& driven) available for hire to designated community groups for outings outside of MR. 2. A community newsletter for seniors of facilities and events available to that age range. 3/ An allocated funded for specific purchases needed by groups eg Gisborne Archiolgical Gioup to purchase expensive resources - books & CDs etc. Thank you.
HOW AM I GOING TO MANAGE AFTER 1 JULY 2003
Some more time with my shopping Lady. 1 hour isn't enough to try and go buy new clothes etc.
NO
See 3
LAWN MOWING, HEDGE TRIMMING & BASIC GARDEN MAINTENANCE. to BE INCLUDED IN HOME CARE. GARDENS ARE IMPORTANT TO SENIORS WHO ARE MOSTLY LIMITED TO THEIR HOMES AND SURROUNDS.
And Aged Care Facility in Riddell is needed. With the amount of units being built here a lot of them are seniors downsizing. What happens next? We need an Aged Care Facility close to the train.
HOME MAINTENANCE
I haven't, But I appreciate all that you people do for me. So thankyou
Council does a lot of good things .. keep it up.
No
I feel that your in a bubble and need to speak to the elderly in person not by a letter or survey. This way you could get a better idea of our community
Yes - fill in the potholes in front of Foodworks, Round a bout in Hamilton St. But also "Why bother" Macedon (Town) Riddell Gisborne Rd Bacchus Marsh Rd Bullengarook Bennetts Rd Gisborne
not at the moment
connection for people with similar problems/ needs also support for carers newsletter to share information for seniors in the macedon ranges eg, how to go about obtaining services/ groups/ where located
stay the way it is


no i have been happy with council services so far
Do not ignore older residents, they deserve services and programs just as young people do, Loneliness is the scourge of old age and can hasten cognitive and physical decline. Programs and services to reduce this would be welcome.
Don't forget the older residents and always value them. The numbers are growing & will continue to do so.
Assisting seniors maximise energy efficiency in their homes
A rehabilitation service for people post op or post Hospitalization. Or a support group.
Council need to be proactive and liaise with older residents in the community, council know who is ageing based on census details. Make sure people at risk have support and reach out to them proactively instead of waiting for a health professional to deem them unfit to live at home
I would encourage Council to honour its commitment to supporting community volunteers by providing the means for its existing volunteers to be able to continue to support to older residents.
Please don't underestimate those who are 80 and over; the brain still works well, even if we are physically less able.
Perhaps Council to organise a quarterly collection of hard rubbish, soft plastics and electric waste.
No not really
A spa/sauna complex - to assist when physical rehabilitation and for social engagement, relaxation... Perhaps this could be associated with other therapists for massage/counselling for example - like a Wellbeing Centre. A dedicated centre/room/building for Kyneton Senior Citizens.
keep in touch, visit senior cits, listen as members appreciate your presence, as you inform and explain services available to them. we are told of 200 services obviously not in touch with most visitor service, matching a person of an over 65 member with simular interest proves to be advantages. many older generation find it extremely difficult to enter the outside world alone, especially after the death of a spouse as the evidence of family breakdown continues to exist we desperately seek councils support and action to these requests, lots have no one to talk to - loneliness creeps in at a fast rate and we know the repercussions that follow our club is unique in that it caters for the older gen who are seeking to be actively involved with those who share many life experiences. Asit continues to grow in membership its a constant reminder that to continue to live in a world of change we need you are nominated councillors, to please work closley with us lets not talk percentages - lets talk people
I believe Council themselves should provide the services directly, because it is not for profit
let us know what is happening - didnt know there was a decision to stop services till its was already decided - never asked any old people
flexibility with residents being home at time of service ie Husband OR wife
I feel terrible for all the workers that will now lose an income
keep services, everything else is great
Not at the moment
Keep maintaining the support for macedon senior citizens club
Communication in the community
To Help when council Services Finish what wood the next Steps will Be
keep maintaining the support for older people, including homecare, personal care and respite services, and social groups - social contact is so important to humans
Continue having the services you are doing. We feel sad that you are sacking your valuable care workers, as they all do a great job - the girls in the office are also very helpful
Please stop grovelling to the residents that already have the means to pay for amenities ie horse owner, sport facilities, gisborne, woodend and a dumb arse track that will only see about 2 % of local people using. Instead build older age centres, schools, and respite centres plus have treehouse model, like treehouse in more areas. I could go on but I would just be wasting ink!!! Council looks after the haves, not the have nots Disappointedly yours - Andria Guard
we would rather you simply just keep things as they are
Don't leave the elderly to have to fend for themselves by greedy private services
Just stay providing care for our elderly
Keep services for the elderly
council having a list of recommended private contractors for household cleaning and maintaince
Romsey Senior Citizens is struggling to attract members and this is partly due to a lack of transport. Some members have raised the issue and suggested a mini bus that could do a home pickup so they could still attend the Monday gathering. It would need to be able to pick people up from between Lancefield through to Monegeetta.

For council boss to come for a visit and see what we want and need
Provide better support those who are forced to look for another rental property by providing more public housing.
Thank you for fast help
Distribution of services. Macedon Ranges Council is a large area but some places benefit more than others. We all pay rates but I don't get anything apart from rubbish pick up. I live out of town so I need to drive - petrol is going up and up. Rates and charges going up. Aged Pensioners should be looked after I've paid tax all my working life. I should not be stressed out.....
I am very grateful. personally I wish to continue as long as possible living in my home. I live alone and try to be active in my community - often I find out 'to late"of the open gardens or shows for example, these are not always advertised where one expects the notice to be woodend, gisborne, romsey, riddells creek and other localities have so much happening BUT its not available or advertised enough to a wider community (surley council would have knowledge of many of these groups and be able to provide older people with a list of their names/ or contactperson - THEN people like myself could look up these community links and know about them and attend if possible.
Maintain footpaths and roads. Trim trees from footpaths
Keep services please :)
look after the elder people - everyone gets old, its a fact and it cant be stopped, these people making decisions will be in need of the councils services in the future and they are ruining things for themselves by stopping providing services
all we want is to stay in our own home, and be active in our local community with the support of the council - it is sad that council has just decided that we dont matter - it seems to be just the council trying to save money - they are not showing that they actually care for the elderly community
May I paraphrase an old hymn? This is my fathers world And to my listening ears The rocks and trees The sky, the seas God is everywhere As I will not be on this planet for more than a few years, I wish to take this oportunity to help future elderly citizens hav a better way of life, by making this Shire a better and more friendly and suitable for future elderly citizens. 1. More zebra crossings in Hamilton St, Aitken St, Robinson & Brantome Sts 2. The Public Library opened longer during summer and shorter opening hours during winter. 3. The reintroduction of some form of religion in our schools. (At least a service for the singing of the National Anthem) 4. Retaining the lollipop men/women at School Crossings 5. More volunteers at Op Shops 6. Churches buildings to be used as temporary overnight houses for those without housing. 7. Fresh drinking water
I am very grateful, personally I wish to continue as long as possible living in my home. I live alone and try to be active in my community - often I find out too late when events are on due to lack of advertisement. Maybe council can have contacts for all social groups in the shire with a list of their names/ or best contact - then people like myself could look up the community links , know about them and attend if possible Having transportation for those that cant get around would be a help to many
Six monthly visit for information & health asserment
Quite happy
People who have a mobilty problem and lack computer will need to ave follow ups on progress especially if living alone. They often can't have any other contact because let's face it we are all at a time we will loose loved ones and friends so Council needs to be awre of people in this category.
provide home and personal care services
I think I've said it all!
Council to stop penny pinching from the elderly in providing homecare and support services. not all of us can afford to go into expensive nursing homes bring back meals on wheels
just concerned about the financial cost from what we pay now - the what costs will be - has been causing stress
plenty
walking groups
continued domestic support
keep the home support workers you already have in the community
keep homecare
keep services for aged care
no
no
No
Online advice on medical issues? Main aim is to keep people safe in their own homes.

We differently live to go back to St Marys as we got ????
Just look after the seniors in the community, you will be one of us one day.
Note: nothing other than post code and age group was entered on this survey. Meg Taylor (data input)
Clean street gutters
Need Transport to Appointments etc. May Seniors have handed in their car licence and are now in great need of transport to various places especially in the local area. Perhaps Sunbury/Bendigo also.
Yes don;t yo grow old as you will feel vry unwelcome too
Public transport to be made available for seniors needing to go to Drs or hospital or just to visit a relative in hospital or nursing homes
Ensure no one falls through the cracks. Provide a service as good as we currently have. Do not assume we are all the same re needs and services Update regularly on changes that will affect us
I would like more low cost housing for the elderly
No
Experience and helpful advice has been most helpful. All staff very caring. I think paid carers would have the best ideas on the needs of older people (or on desabled). And they probably hear what people don't like. Crers are likely to know what is on the list on what people wish they could do. the helpers are great company. I have been grateful for common sense tips on safety, care, myself.
No
No, happy with services as provided now
Provide a transition plan for each client
Have communication with those needing help & offering advice suitable to each one's needs on how to best get support for staying at home & not in Nursing Homes. Many will have good support from their families but in most cases they are working full time and very busy with their own families too, so day to day support is not always available.
Transport is a huge issue in Macedon Ranges and can be a significant barrier for people who don't/no longer drive (whatever their age), but there is no one solution to this - some community organisations are also attempting to plug some of the gaps but advocacy is needed. Council is not in the position to solve this problem but it could consider how it caters for the needs of people who don't drive in the activities it offers, especially e.g. events. However that doesn't mean we should overlook people's preference to be active participants in their local community
Pedestrian safety: about 6 years ago when the Town Structure Plan was under way, traffic matters listed a need for a pedestrian crossing in High St in the vicinity of the Victoria Hotel. Nothing was done and it appears nothing is planned. In Urquhart St beside the Victoria Hotel there is a pedestrian crossing over to the new medical centre. It is unlit, has only signs to indicate a pedestrian crossing and the painted zebra signs on the road are fading. This crossing needs to be upgraded, the road signs repainted and lights installed. Access for elderly/disabled people to commercial premises needs to be assessed and recommended improvements in some cases. E.g., still on the Victoria Hotel, the main access is via steps to the front door. The steps are very steep (do not conform to standards) and there is no handrail. Access via the Bar door around the corner is possible when the door can be opened. Access to commercial and public premises need to be surveyed and upgrades required where they do not conform to current standards.
MEALS LIKE LITE & EASY. TRANSPORT TO BENDIGO HEALTH & BACK TO WOODEND.
Would like to see the council come out and see what is going on around with the people who are in the system of health care as most of the pensioners could do with more help to give them a better life in there way of living
Explain where the money comes from and goes.
Peace and freedom after working all our lives - often in very hard circumstances
Its a shame that decisions are made all about money, we are all going to need services of some type in the future, and it is scary to know that we will be cared for from untrained, underpaid workers that dont care about the job - council workers have always been the best and well trained and all are going to be sadly missed
Over to you
so the older community that yo do care for them and keep providing services
Keep up support
Stop taking away important services needed by the senior members of the community.
No
Yes. Maintain all services
Why does the change need to happen? It only confuses and scares the elderly

Provide and subsidise - pet walkers i.e. dogs
More nursing HOMES rather than nursing buildings filled with overworked employees.
Could there be a monthly bus trip "outing for a day" within the shire for older people. To go to a shopping centre as very limited in clothing shops in Kyneton.
To make it easier for seniors to get together regularly as a person living alone needs companionship. If we had a home base we could have morning tea or a sing along or just a cuppa.
If we ask for something we need to have it
Continuity of homecare service. I presume current workers will probably jumpship first chance they get. I can see a lot of our help may go wanting if there is a shortfall of staff. If it isn't broken, why fix it.
Keep seniors up to date on what is available. Home Help when needed. Footpaths desperately need to be upgraded fear of falling on paths etc. Mobility scooters being struck or over turned on road/footpath. Scooters have to travel on roads as footpaths are constantly neglected. This is very concerning for seniors and able persons.
Upgrade street lights in the estates. Some are very dark
Please do not abandon us. You still have to live with us. We still pay rates do volunteering and know 'stuff'
I think we need to provide more cheaper and smaller housing options for older people particularly older single women who may not have huge financial resources due to reduced work life span because of caring duties and lower incomes and more unstable work. I think we need to make more effort in the area of elder housing for the 55-75 age group. Those that are not yet requiring aged care but would benefit from community support. One way if doing this would be to build or approve the building of small co housing communities of 4-10 villa units with shared communal meeting space and gardens. This would allow the downsizing of homes for a lot of older singles from 3-4 bedroom family homes, which are very expensive to run and heat, and allow these homes to be filled by younger families who need the space.
Connection with other grandparents that are carers to meet/ support/ supply suitable information and allow kids in similar situations to bond
MRSC needs to ensure that current service recipients of home care are fully consulted and support during the transition period.
A system that shows if there are seniors on their own how they are managing. Often they are left to their own devices not knowing what or where to go for advice. Often they are too scared, or too embarrassed or just plain ignorant to ask for information. Too often people just accept what is. Far too often things get missed. Eg I live in Gisborne and unfortunately I did not know about the dates for these meetings therefore was not at them
keep a register of older members and maintain frequent contact particularly as they age or become more house bound
Constant updates re transition. Continual engagement with communities even after transition. Inform consumers of Council's future role once changes have been implemented to avoid confusion around expectations of services provided.
Do not remove funding from home care
Events that welcome all Elder residents as opposed to Institutional model eg. Citizens Clubs . The real challenge is when do individual consider themselves Elderly!
Improve quality of home help, provide senior citizens with accessible options
greater understanding that older people are quiet diverse the needs of Romsey residents would not be the same as Lancefield the one stop shop doesn't always fit just because we are the same age. greater support and recognition for Carers who are providing 24/7 care to those they love more aged care facilities and emergency respite care
I am concerned as to what organisation will really care about us to provide ongoing home care services that is not a profit making concern I am concerned about whom will travel out of townships to more remote locations , I AM WORRIED WE WILL BE LEFT HIGH AND DRY
My preference is that Council reverse its decision to withdraw. I will try to explain. Council is accessible to all residents in our community. As we get older we rely more on accessibility than we did when we were young. Some older people have hearing impairment, and may prefer not to participate in telephone calls. Some do not have access to, or skill to use computers and the internet. Yet they know and trust the people at the local council office, and may prefer an in-person meeting to pay bills or to contact the Council. This contrasts with a business, possibly in another part of the country, not knowing if they can be trusted. I and other seniors will probably consider cancelling the service in which we have no faith, and which is not easily accessible.
Kyneton footpaths are in part very uneven. This could be a risk for our elders who have mobility problems.
Take elders seriously and engage with their knowledge and experience if they are prepared to share it. Council should put more emphasis on partnering with elders rather than only servicing elders needs.

Council can be a source of promotion of the general well-being of all member of the community. To dispel ignorance factual information is needed. Council could be more active and imaginatively constructive in this area.
Support???? What have you done? I have no children of my own to come and help me and no money to afford private cleaners or lawn mowers. So I rely on government services. Now you are throwing us to the wolves of private enterprise and abandoning us!!!
Keep staff
Keep the support staff
Free firewood for elderly. Build a retirement village in Romsey/Lancefield!!!! Provide better public transport. After hours/emergency care for residents of the macedon ranges. (kdhs is a joke!)
No
disabled access to all council venues
Our older residents need to be listened to and supported, not dumped!!!
Do not get out of home care
Leave the program as it is!
A strong emphasis on keeping rates lower helps everyone struggling with cost of living. Look for possible cuts.
Make sure that able bodied old people don't have to go into a nursing home by providing the necessary in-home services.
Possibly help facilitate young and old with technology and support, possibly get the primary school and senior at community hub
A local information and co-ordination hub is essential for continuity of support
Book Club?? (it's sedentary, but it brings forward discussion and involvement)
No
Privatisation of these services needs close monitoring to ensure standards are met n maintained....a phone number for the old person to ring if the service goes pearshaped.... Advocacy is important....the modern phone menu labyrinth is not useful for any but the tech savvy young
Share more information about how council can help older community members
Work closely with your libraries - they often have programs which council can support/help fund/help promote and libraries are often the place where older people go to get information if they are not online
Keep services in house and dont outsource
Lots of clients and the general community will not take the decision well that the services of personal care etc will be stopped Council should work with other providers in the area to see that workers that currently are employed by the council to provide personal care etc that these workers are retained by other providers
older residents need continued support to remain independent in their own homes, whether this is through home help and transport to go shopping. A community bus to pick up so that they are able to attend organised events.
This Council and members need to be more involved with the people not just socialise amongst themselves
I need you to provide a provider which will give me the services I am currently receiving and the services which I will need in the future. unfortunately we are an ageing community who have worked and paid taxes all our lives and now are in need of support services which you provide
Approve dual occupancy
More information
I am confused at what roles councils and My Aged Care provide to the elderly such as maintenance and window cleaning. If it works why change it. How many people did it take to form the questionnaire and at what cost. The people who work for the Council care about the clients. Will this happen with the new system.
A Register for tradesmen that are known to be reliable & trustworthy. When speaking at functions encourage people to join the clubs that already exist, Seniors etc. Medical Centres made aware of these clubs.
Homes for homeless
Be sure to include the client every step of the way and keep them informed and up to date with the transition.
Please dont leave our elderly, the shire are the only ones that provide decent care to our elderly community that need it
Rather than pour money into surveys, use the money to help those who need it.
I have really appreciated the help & assistance from the Gisborne library, the staff are very kind & accommodating. particularly Georgia. A volunteer delivers my books. Absolutely wonderful ! 5 stars Bev Tatton
More footpaths for safer walking Easy to understand bus timetables to connect to other towns in the region

Other councils throughout Australia have some wonderful ways of looking after their elderly/seniors.....why not contact them and swap ideas? I lived in the City of Joondalup in Perth,for a bit, a very forward thinking Council in many ways.....they had the Platinum Club which gave seniors a great day trip 3 times 1/2 yearly...Cost at that time was \$11.00....Don't know if they still do it but you could check Form a Committee of seniors to help with on going ideas.
food bank in Woodend
Not dumping them by exiting services
I think if you listen to the community and actually listen not just be there for show, then you will hear the frustrations from this eastern side of the shire.
No, but thanks for the opportunity to contribute on behalf of the Woodend Men's Shed
Pivot to a health promotion team model
Care , Consideration and Concern
Regular and transparent information is shared with staff, volunteers, clients and community on a regular basis. Share outcomes of community consultation with staff, volunteers and clients as soon as possible. Share this information in plain language and in a variety of marketing and comms methods.
The moving away from services is a good thing when there are e other alternatives. Make supports and services about the community accessing and opportunities to come together. Seniors citizens clubs need a revamp with maybe younger people leading. Village connect model to be enhanced where there is one person guiding and connecting in each town.
I believe Council should have an Aged Care Finder position on staff. Or create an Access/ Support aged care navigator position that can field all enquiries, direct people to where they can access services, and support them to apply for support where need be.
Don't cut the funding seems like a sensible place to start.
I live in Woodend and there is currently a lack of accessibility for Pittsfield and cyclists and this is worse for older residents. 60klm speed limit? One pedestrian crossing point? No pedestrian refuges in the road? Not really a modern approach to town planning.
I can't believe the council with all the money they receive in rates has to spend more of our money to ask ridiculous questions. It should be 110% obvious to the council what their constitutes need.. The same things they have always needed and have requested time and time again.
Please make the tennis court grass area at Kyneton safer for older, less mobile people and wheelchair users. It needs to be better drained, with sun and rain protection and seating that has no splinters or pinch points. Elderly people get sooooo much joy from watching their grand children play sports.
The focus on sport and tourism is only benefitting a tiny percentage of residents - please get the focus back on protecting our environment for the benefit of all our community
We need to look after the interests of the majority of citizens and stop pandering to minorities, whatever their race, colour or sexual orientation.
As long as there's a reliable service that Council endorses to give people confidence and reliability.
Extend the locations serviced by the local bus service
No
See previous answers
To get more young people involved. Older people need the company of younger people to help keep them vibrant. Older people are also a resource of undervalued skills. Thank you for the opportunity to contribute. Maybe once I have my mum living with me I may have more to add because I will identify her needs. But I suppose in the end it all comes down to funds. How much does the community really value the elderly and are they willing to back some new and innovative programs.
To support our elderly and not just dump them
I would like to see some real commitment from Council and councilors front up and discuss the real problems rather than hiding behind useless surveys that are not acted on.
No
Don't cut funding for home services. Continue it. Council need to support all aged, not just provide sporting facilities, new footpaths etc. The seniors have paid their dues and need to be respected and cared for
dont take away the funding for seniors from next year
DONOT outsource the home care services 
I think just more help to keep people at home
Keep services already in place for residents and employment for the qualified care workers.

keep providing services
Please consider letting your leadership delegators your shadow family carers who provide 24/7 constant care for just one day and you will have a great idea what is in needs - more feasible actions and help those who indeed need help. Thanks 🙏
See previous answer
Disgusting yet again the way council treat staff and vulnerable community members
Please consider full transparency of this decision so the local community can understand why you have made this decision. The Mayor talked on ABC radio this morning and said it was a complicated decision. It's important when these big landscaping changing decisions are made that the people who vote for those who make the decisions understand the reasons - regardless of their complexities.

Appendix 2: Raw conversation data and takeaways from conversation sessions.

Romsey

- Clubs, groups, services:
 - Community bus transport is available at the community centre, must book a driver
 - Riddells Creek Men's Shed
 - Stitch & Chirp; app for finding social activities if you're online
 - Mechanics Institute – space for holding events?
 - Romsey Community Hub & Neighbourhood House
- Communication:
 - Lot's of things going on but many Romsey seniors don't know what's here/what's going on
 - Doctors first point of call for communication for many – spread info in clinic, hospitals
 - White pages directory of services & information about social activities/events
 - Information delivered through publications in the mail; from Federal MP, Romsey Rag (not all towns have publications delivered though)
 - Regular community forums/lunches/morning teas to share information face-to-face and support word-of-mouth info sharing
 - Communicating through existing groups, laundromat noticeboards
 - Online communication is hard, especially My Aged Care – patchy internet & black spots, understanding technology
 - Ensure that communication is designed to reach even the most isolated people in the community
 - Information distribution via: fire stations,
 - Community didn't understand the importance of coming to these consultation sessions
 - Community don't really know what the changes mean
- Funding use ideas:
 - Transport for seniors to attend markets and other activities between the Ranges towns
 - Social activities for seniors ie. multi-generational, interactive, skill sharing, town garage sales, lost & new markets/stalls/festival/fair, 'adopt a grandparent', covering transport and a meal
 - Information hub/information caravan that can move around the Ranges
 - Community spaces owned by council that can be used by the community need to be offered at minimal cost and easy paperwork
 - Services to assist people bringing in firewood, stacking wood, chopping wood, collecting wood
 - Decluttering support, we are getting older and should start but it's hard we don't all have families
 - Bill payment support for heating and cooling
 - Community development support for community members to create their own things – desire and passion for events and activities that support social and community connection

- Mental health is vital
- Village Connect
 - Fund someone from council to go into neighbourhood houses
 - Funding for and investment in neighbourhood houses – they facilitate community connection, council should support their development
 - Funding for transport between Ranges towns
 - How do we reach people who aren't online and can barely get to their letterbox?

Kyneton

- Clubs, groups, services:
 - Probus – buddy system, checking in on people (especially those isolated)
 - Kyneton Senior Citizens
 - Friends of the Kyneton Museum
 - Kyneton U3A – run good programs – need more though
 - Fire brigade – all volunteer, run social events, intergenerational
- Communication:
 - Need clear messages from council – better messaging and delivery
 - A list of services being ceased by the council for everyone over 65
 - Don't want to learn to do things online; can't rely on online information delivery – Face-to-face is ideal
 - Council could attend Probus and Senior Citizens meetings to share information and update people
 - List of services, groups and activities in community – not publicised enough
 - Drop in centre &/or phone call
 - Ability to provide feedback and feel safe doing so (not online)
- Transparency & accessibility
 - Community doesn't know how the changes are going to work – find it hard to answer these consultation questions
 - Need better understanding around the changes
 - Need more consistency – consistency of providers
 - Services need to be inclusive and accessible
 - One-pager grant applications
 - We want to be in control, we want to be heard, be visible in community
- Mental health a big priority/concern
- Improve relationship with council:
 - Council to advocate for community
 - Council goes to the community and works with the community
 - Connection with community & council needs to be stronger
- Smooth transition:
 - Longer transition time; change is stressful and hard
 - Handovers from original service providers properly
 - Good community development
 - Flexibility of service programs
 - We have a choice of providers – level of service
- Funding use ideas:
 - Accessible bus/transport (partnership across groups in the area)
 - Meal-based funding
 - Clubrooms for Senior Citizens
 - Events in senior's week
 - Rent for Woodend Senior Citizens building
 - Funding for outings & day trips ie. speakers
 - One-on-one support about using tech & identifying scams
 - A service where people visit seniors and check in on them – have cups of tea, people who are trained in mental health

- Support to find and access activities and make community connections
- 'Cooking for mental health'
- Friends of the Kyneton Museum – want more volunteers, opportunity for engagement
- Memberships to exercise groups
- Meal subsidy for Senior Citizens
- Good footpaths that are accessible for wheelchairs, mobility aids etc. to encourage seniors to keep active and exercise
- Local, place-based services; services from Kyneton.
- Volunteer match service for seniors who need volunteers to assist them
- Volunteer visitor service

Gisborne

- Clubs, groups, services:
 - Library book club
 - Men's Shed
 - Probus
 - Macedon Senior Citizens
 - Genealogy Society
 - Meals on Wheels is an important service – higher quality food than what's out there at the moment
- Communication:
 - Online communication isn't suitable for reaching most seniors
 - We don't know about half the available services or groups in Gisborne – want resources about this in the form of written flyers, letters, booklets etc. that are posted and available for people to find in the community
 - A 'Welcome to Gisborne' package for seniors when they move to the area, posted to them
 - "Who do we talk to once council leaves?"
 - Better communication about/from the Healthy aging team – council representative makes face-to-face appearances and talk with seniors
- Transparency:
 - "We don't feel like council represent seniors."
 - "We are an aging population in the Ranges."
- Macedon Senior Citizens – funding use ideas:
 - Bus services
 - Facility with a kitchen
- Genealogy Society - funding use ideas:
 - Allocation of funding for purchasing the books and CDs (research resources) – approximately \$1,000 per year
 - Funding support to pay for annual insurance - \$700 a year
 - Bus hire – happy to share a bus with other groups and book as we need it
 - Easy grant applying processes
 - Chairs and tables at current location are too heavy for most of us to move – funding to buy new ones?

Riddells Creek

- Clubs, groups, services:
 - Probus
 - Neighbourhood houses
 - RSL
 - Lions Club
 - Book Club
 - CWA (Country Women's Authority)
 - Riddells Creek Senior Citizens

- Neighbourhood House – IT support for seniors
- Meals on Wheels – main point of connection for many of the isolated seniors who don't leave home
- Transparency & accessibility
 - Clarity and transparency from new providers
 - Streamlining of systems – avoid 'cumbersome processes'
 - Better understanding of systems – accessing systems relies on knowing how the systems work
 - Make it simple to access things – no jumping through hoops
 - Council need to be more transparent
 - Problem: everything is up in the air
- Communication
 - Written directory/newsletter/white pages of new providers that is delivered and updated frequently
 - Riddell Round-Up community newspaper
 - Get a lot of our information through doctors, chemists and allied health
 - Ensure a wide access to publications if things are being communicated in that way
 - A face from council for people to recognise; a representative, someone to contact
- Councils' role:
 - Council to be involved in the communication and coordination of services; they have been the point of call for ages
 - Connector or contact point at council ie. a Seniors Hub, phone line to ring, support coordinator type role
 - Rely on & trust council to guide us – easy to get lost and become disconnected from community as we retire; employment kept us active and connected to things
 - Keep the council's community health and community support teams
 - Repairing relationships with seniors, building trust
- Affordable services
 - Incl. centre-based meals staying at \$7.50
- Riddells Creek Senior Citizens:
 - Bus for getting around and doing things
 - Funding for power bills
 - People don't know about the Riddells Creek Senior Citizens – because their building is labelled as a community centre?
- Neighbourhood House insights – Lisa:
 - Community unsure about the difference between this consultation and the Village Connect consultation
 - "Already engaging with the engaged." – worried we are not reaching the voices of the community, particularly the isolated seniors who rarely leave home
 - Many senior residents are very isolated and rarely leave their houses; Meals on Wheels often their main connection outside of home
 - House offers IT support & isolate seniors will come to them for one-on-one support
 - Residents are proud and often afraid to ask for or admit they need support until it's dire

Woodend

- Clubs, groups, services:
 - RSL - dancing & live band
 - Bowls Club – dance & live band
 - Heritage Society
 - Woodend Senior Citizens – movie mornings
 - Golf Club
 - Woodend Hanging Rock Petanque Club - <https://whrpc.com.au/>

- Meals on Wheels – not just food, a service for checking on people daily
- Communication
 - Not aware of the services that are around; need better transfer of information and communication
 - Many seniors don't have computers & internet is patchy across the ranges, or unavailable more rurally
 - A 'white pages' directory of information about services and groups for elderly & disabled – including places to volunteer at, recommended/trusted tradies
 - A 'what's on' event flyer/pamphlet that is regularly updated and sent out
 - Communication avenues: word of mouth, face-to-face (through Senior Citizens?), written via flyers, pamphlets, community newspapers
 - Midland Express, Sunbury/Macedon Ranges Star, Romsey Rag, Gisborne Gazette
- Funding use ideas:
 - Bus for transporting seniors to activities and events
 - Provide financial support for Personal emergency buttons for senior residents living alone
 - Council support paying for tickets to events
 - Support for using technology ie. recognising online/phone scams, online banking, paying bills online.

Statements from Online/Written Survey

- Provide information about services, events, groups, activities etc. that are available in the community, and information about reliable and trustworthy handypersons.
- Accessible information, both verbal and printed in addition to the website
- A local information and co-ordination hub, or an Aged Care Finder position, or an Access/ Support aged care navigator position - direct people to where they can access services and support them to apply for support where need be.
- Transport – between towns to attend various activities and get to medical appointments - extend Community Bus route as far as Gem Life
- Awareness and greater commitment to improving the mental health and well-being of older people
- Keep the workers and staff and get them into our community
- Welfare checks and 'in-home' visits to people living alone
- Buddy people up with a friend program
- Support to continue living at home - advice and information on living at home independently and linking them to services that will help them achieve this.
- Meal support - centre-based meals, Meals on Wheels, high quality
- Domestic and gardening support
- Consideration for not one size fits all re the elderly.
- Programs/events/activities that support community & social connection
- Council make more contact with our senior folk and engage with the full diversity of older people - make them feel like they matter, make appearances at senior groups.
- Information seminars informing people how to maintain good health.
- Build on existing community groups like Neighbourhood Houses, U3A, Probus, Friends of Kyneton Museum, Historical Societies etc.
- Aquatic physiotherapy classes and equipment to maintain mobility.
- Full transparency of council's decision so the local community can understand why
- It needs to be a seamless transition; reports from Councils where this change has already occurred suggest that there have been significant gaps in service delivery through the process of change.
- Face to Face communication. Provide a Summary Sheet in what they are providing and costs.
- A list of providers and a discussion about any changes. That may include fee's, time frames, service delivery and how it compares to what I have already been receiving from council.

- Don't forget the older residents and always value them. The numbers are growing & will continue to do so.
- Don't leave the elderly to have to fend for themselves by greedy private services
- I am very grateful, personally I wish to continue as long as possible living in my home. I live alone and try to be active in my community - often I find out too late when events are on due to lack of advertisement. Maybe council can have contacts for all social groups in the shire with a list of their names/ or best contact - then people like myself could look up the community links , know about them and attend if possible Having transportation for those that cant get around would be a help to many
- Public transport to be made available for seniors needing to go to Drs or hospital or just to visit a relative in hospital or nursing homes
- Constant updates re transition. Continual engagement with communities even after transition. Inform consumers of Council's future role once changes have been implemented to avoid confusion around expectations of services provided.
- Privatisation of these services needs close monitoring to ensure standards are met n maintained....a phone number for the old person to ring if the service goes pearshaped.... Advocacy is important....the modern phone menu labyrinth is not useful for any but the tech savvy young
- A Register for tradesmen that are known to be reliable & trustworthy. When speaking at functions encourage people to join the clubs that already exist, Seniors etc. Medical Centres made aware of these clubs.





Woodend Integrated Transport Plan



Traffic and Transport - Background Study

15 November 2022
Prepared for Macedon Ranges Shire Council

IMP2105097REP01Fo1

Impact



Woodend Integrated Transport Plan

Traffic and Transport - Background Study

15 November 2022

Company Information

Impact Traffic Engineering Pty Ltd

Level 17, 31 Queen Street, Melbourne, Victoria, 3000
ABN: 78 611 424 107

Email create@impactaustralia.com.au

Website www.impactaustralia.com.au

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1 Introduction

1.1 Introduction

IMPACT[®] has been engaged by Macedon Ranges Shire Council to provide traffic and transport advice to inform the preparation of the Woodend Integrated Transport Plan.

This report provides a background study into the existing conditions and issues within the Woodend Township, identifying gaps and opportunities between existing infrastructure and community expectations and cumulating a list of prioritised recommendations for improvement opportunities.

1.2 Project Background & Purpose

Woodend is a town and district located approximately 60 kilometres north-west of the Melbourne CBD. In 2021, the district was estimated to have a population in the order of 8,200 people and is forecast to grow by over 1,000 to approximately 9,310 by 2036.

This growth will ultimately lead to increased traffic, pedestrian and cyclists movements to and through the Woodend district and township area.

To ensure that this growth is managed sufficiently, Macedon Range Shire Council adopted the Woodend Town Structure Plan & Neighbourhood Character Study in 2014. This document was prepared to provide a means & direction for the future sustainable development of Woodend over the proceeding 15-20 years.

This plan provided broad directions, strategies and objectives that are to be achieved in the future development of the Woodend district area. Part of these strategies and actions were goals in relation to:

- Pedestrian and Bicycle Network;
- Public Transport Network;
- Road Network;
- Car Parking; and
- Freight Access.

This document provided ideal strategies and objectives for each of these elements, noting that road, pedestrian and cyclist connections would need to be monitored and analysed to understand when upgrades are required.

2 Strategic Context

2.1 Documentation

State and Local Planning Policies provide a framework for future development within Woodend by providing the directions, objectives and strategies for activity centre development and transport planning.

An overview of key planning policies and objectives that affect land use within Woodend is presented in the following chapter along with relevant transport policies that influence transport and accessibility.

Those include:

- Transport Integration Act 2010;
- Victorian Transport Plan 2008;
- Victorian Cycling Strategy 2018-28;
- Pedestrian Access Strategy 2010;
- Victorian Road Safety Strategy 2021-2030;
- Movement and Place in Victoria;
- Macedon Ranges Planning Scheme;
- Macedon Ranges Shire Walking and Cycling Strategy 2014;
- Woodend Structure Plan and Neighbourhood Character Study 2014;
- Macedon Ranges Shire Council Plan 2021-2031;

2.2 Victorian Government Policy

One of the key elements of the State Planning Policy Framework (SPPF) is the provision of infrastructure including our roads, tramways, public transport and bicycle transport. Key objectives of the SPPF are the provision of integrated transport around existing and planned road and public transport routes, and planning for bicycles to encourage cycling as an alternative mode of travel.

2.2.1 Transport Integration Act 2010

The Transport Integration Act sets out a vision, objectives and principles for transport in Victoria. It makes clear that the transport system needs to be integrated and sustainable - in economic terms, in environmental terms and in social terms. It requires all Victorian transport agencies - including the Director of Public Transport, VicRoads, VicTrack, V/Line and the Linking Melbourne Authority to work together towards the common goal of an integrated and sustainable transport system.

The objectives of the Act are as follows:

- Social and economic inclusion;
- Economic prosperity;
- Environmental sustainability;
- Integration of transport and land use
- Efficiency, coordination and reliability; and
- Safety, health and wellbeing.

2.2.2 Victorian Transport Plan 2008

The Victorian Transport Plan (VTP) was developed by the former Victorian Government in response to strong population growth in Victoria, coupled with the global challenges of high petrol prices and climate change, which have applied pressure to Victoria's transport infrastructure.

The VTP was adopted by the former Victorian Government of Victoria in November 2008, replacing Meeting our Transport Challenges (MOTC) (2006). The VTP outlines transport infrastructure projects and initiatives, provides a framework for future land development, and a list of short, medium and long term transport projects to respond to current demands and to shape the State for future generations.

The Victorian Transport Plan identified four priorities related to Woodend as outlined below:

- Making jobs and services more accessible in Victoria through transport investment;
- Linking rural, regional and metro Victoria so all parts of the State share in the benefits of growth in Victoria;
- Linking communities together by closing gaps, reducing congestion and improving road safety; and
- Focus on a sustainable future by lowering the carbon footprint from transport in Victoria.

The Victorian Transport Plan recommend actions to be take include:

- Protecting the liveability of established suburbs through locating more housing in and around activity centres, along bus routes on the Principal Public Transport Network and close to train stations;
- Greater accessibility and improved connections of trains and busses, giving people more confidence about the safety of the network;
- Improved service performance of buses on shared roads through higher priority; and
- New and expanded on and off-road bicycle and walking paths to encourage safer cycling and walking as a transport mode; cycling and walking tracks

2.2.3 Victorian Cycling Strategy 2018-28

The Victorian Cycling Strategy 2018-28 will guide planning and investment in cycling over this period. The aim of this strategy is to increase the number, frequency and diversity of people cycling for transport in both metropolitan and regional centres. A key focus is delivering a safer, lower stress and better connected network which is based on three strategic directions related to Woodend as outlined below:

- To improve safety using a Safe Systems approach through separating pedestrians, bicycles and motor vehicles and minimising potential points of conflict between modes of transport;
- Provide a lower-stress cycling experience through reducing stress associated from interactions with motor vehicles which is dependant on motor vehicle conditions to improve perceived and actual safety of cyclists; and
- Integrate cycling and public transport to encourage more people to cycle for transport, particularly improved strategic cycling corridors to train stations and public transport stops.

Another goal of the Victorian Cycling Strategy is promoting inclusive cycling culture through attracting a more diverse range of people to cycling by the strategies outlined below:

- Making cycling a more comfortable experience by placing cycling routes in attractive locations;
- Providing wider and smoother paths to allow for overtaking and side by side riding in comfort;
- Maintenance of existing paths; and
- Minimising delays for cyclists, particularly at intersections and crossings.

2.2.4 Pedestrian Access Strategy 2010

The Pedestrian Access Strategy sets out the former Victorian Government's vision for a more pedestrian-friendly transport system for Victorians. The aim of the Strategy is to encourage more people to walk in Victoria, especially for short trips. It builds upon the Victorian Transport Plan and the Victorian Cycling Strategy to promote sustainable transport across the State.

The strategy establishes five (5) key strategic directions to prioritise future actions and are outlined below:

- Encourage people to walk by changing attitudes and behaviour;
- Collaboration of State and local governments e to improve provision for walking;
- Create pedestrian-friendly built environments, streets and public spaces;

- Increase the safety of walking through providing regular and sufficient pedestrian crossings; and
- Continue integrating walking with public transport through providing safe and convenient walking access to public transport stops and interchanges.

2.2.5 Victorian Road Safety Strategy 2021-2030

The Victorian Road Safety Strategy targets to eliminate death from roads in Victoria by 2050 by first halving road deaths by 2030. The purpose of this strategy is to create a safer road environment and reduce the opportunity for poor decision making. The strategies objectives are as follows:

- To ensure all Victorians are safe and feel safe on and around all roads;
- Halve road deaths and reduce serious injuries by 2030;
- Embed a culture of safety in the Victorian community; and
- Deliver initiatives which are achievable and impact the short term safety of our roads and also prepare for the state of the future road network.

The Victorian Road Safety Strategy aims to achieve these objectives by these relevant focuses for Woodend:

- Supporting and enforcing safer driver behaviour;
- Improving safety on high-speed roads and at intersections as well as reducing the underlying risk;
- A focus on vulnerable and unprotected road users; and
- Increasing safety for those using the road for work or at work.

2.2.6 Movement and Place in Victoria

A fundamental aspect of movement and place is the recognition that streets perform multiple functions. Transport links not only move people from one place to another but also serve as key places and destinations in their own right. The Movement and Place Framework follows four key modules outlined below:

- Network classification uses place and movement classifications to represent the mix of transport links that are required to support the overall demand for movement across a network;
- Network performance to determine how well network links perform toward their aspired function and if user requirements are met through analysing movement factors such as travel speed, cycling and walking, accessibility to public transport and road safety and comfort as well as crash history;
- Options development to close the gap between actual and aspirational performance by defining road and street type at transport links, identifying possible potential interventions with reference to available design guides; and
- Assessing options to ensure they align with the aspirational function of transport links and support better movement, place, road safety and environment outcomes.

These key modules allow at a project or local level to translate the requirements of different road users, provide design guidance for development of project options and solutions, impact evaluation on wider network performance and assist with community engagement.

2.3 Local Government Policy & Supporting Documents

This section summarises the key policy and strategy with respect to traffic and transport, highlighting the relevant overarching objectives and strategies relevant to Woodend.

2.3.1 Macedon Ranges Planning Scheme

The Victorian State Planning Policy Framework states under Clause 18 that Planning should ensure an integrated and sustainable transport system that provides access to social and economic opportunities, facilitates economic prosperity, contributes to environmental sustainability, coordinates reliable movements of people and goods, and is safe.

Under the Local Planning Policy Framework of the Macedon Ranges Planning Scheme, Clause 21.11 provides local content to support Clause 18. The following objectives relate to integrated transport within the Shire:

- To integrate transport with land use and development in the Shire to facilitate efficient transport use;
- To provide a safe and efficient road transport network;
- To encourage the use of more sustainable transport modes and reduce distances travelled;
- To facilitate public transport use in the Shire; and
- To facilitate the use of alternative transport modes in the Shire, in particular walking, cycling and riding.

Strategies of note which support the above objectives include:

- Ensuring that land use and development proposals have regard for the existing and planned transport network;
- Locate new development adjacent to major arterial roads in such a way as to minimise the impact on traffic movements on the adjoining road network and provide safe and efficient access along with adequate and well located car parking areas;
- Encouraging development in settlements near existing transport infrastructure; and
- Facilitating improvements to the recreational path network.

2.3.2 Macedon Ranges Shire Council - Walking and Cycling Strategy 2014

The Walking and Cycling Strategy has been developed with reference to a number of previous community and open space related strategies, responsive to the high value placed on walking and cycling opportunities. The primary purpose of this document is to advise Council on ways to increase participation and improve infrastructure.

The strategy identifies issues and opportunities for the Macedon Ranges Shire Council across a range of themes, including connections between towns, within the town, tourism trails, support infrastructure and participation. The key Direction is to:

“Consider in all road works projects whether the road is on the Preferred Cycling Network and include improvements for cycling in any major upgrades (both within towns and between towns)”.

Identified bicycle infrastructure upgrades within Woodend have a focus on Shire wide improvements on road conditions for cycle networks and bicycle safety campaigns. A proposed route for a shared trail from Woodend to Hanging Rock is identified as well as proposed construction. There are also further aspirations to develop a pedestrian and cycling link around the Woodend train station (triangle including Corinella Road, High Street and between the station and Urquhart Street) as well as a loop around the town centre along Corinella Road, Quarry Road, Templeton Street, Nicholson Street, Forest Street, Jeffrey Street, Schaw Street and Urquhart Street.

2.3.3 Woodend Structure Plan and Neighbourhood Character Study 2014

The Woodend Town Structure Plan is used to develop a collective vision for the future of the Woodend township based on population growth, demand for additional residential, commercial, and industrial land. It provides an analysis of traffic circulation, parking needs and pedestrian and cycling links through the town to identify possible improvements to the transport network.

The Woodend Structure Plan highlights the following transport issues and strategies:

- The poor condition of the pedestrian network outside of the town centre as well as barriers to safety within the town centre due to limited crossing points over high street and near the railway station in particular. An additional crossing on High Street is suggested which seeks to minimise crossing distance for pedestrians;
- The wide service roads of High Street provided opportunity for shared zone implementation to prioritise pedestrian movements;
- Limited cycling facilities with few formal bicycle lanes and several shared paths. A network of bicycle facilities to connect major land use attractors and residential areas to promote cycling;

- ‘Spines’ of a shared pedestrian/cycle pathway network to be established through the town along High Street and connecting to primary access roads to residential areas;
- Lack of end of trip facilities and proposed provision of short-term bicycle parking spaces in main pedestrian areas around High Street;
- Poor integration of the railway station with the town centre and minimal direct pedestrian connections. Future redevelopment should provide a dedicated pedestrian link to High Street;
- Lack of local bus services in Woodend and an exact route and promoting the implementation of a local bus service is an integral part of public transport provision; and
- Concern around the safety of High Street intersections and roundabouts have been highly suggested and future road upgrades need to provide a high priority for pedestrians and cyclists.

The Woodend Structure Plan identifies the following transport objectives:

- Create a pedestrian-focused and well-connected public realm;
- Promote sustainable methods of transport, supporting walking and cycling as viable alternatives to car travel;
- Manage the road network to optimise the safety, efficiency and amenity for all users;
- Enhance existing connections to, from and between nearby regional destinations;
- Manage car parking demand and provision to support the activity and amenity of the town centre; and
- Advocate for improved public transport provision.

2.3.4 Macedon Ranges Shire Council Plan 2021-2031

The Council Plan provides the strategic direction for the future of the Macedon Ranges Shire and the key priorities for the next four years. The Council Plan has a strategic objective to maintain the built environment in a sustainable way with effective land-use planning. The strategic priorities related to transport in Woodend to achieve this objective include:

- Improve connectivity and movement, providing transport choices to the community, including walking trails and bike paths;
- Integrate land-use planning, and revitalise and protect the identity and character of the shire; and
- Encourage active and healthy lifestyles for people of all ages and abilities through enhanced pedestrian and cycling networks.

The Council Plan identifies the council role in 2022/2023 to finalise the Woodend corridor study to investigate the movement of pedestrians, cyclists and vehicles within Woodend’s main road corridor, identifying areas of concern and possible solutions.

2.3.5 Road Safety

The Plan has been prepared in alignment with Victorian Road Safety Strategy 2021-2030. The vision of Victorian Road Safety Strategy 2021-2030 is to reduce the risk of injury and death on all roads and paths so that people of all ages feel confident to travel on the road network safely.

Any future changes within the Woodend Township will follow a ‘Safe Systems’ approach which is key element of Victorian Road Safety Strategy 2021-2030. Any future transport planning within the area should acknowledge this.

The strategy also flagged key actions/focus items for the municipality, which include (but not limited to):

- Undertaking a review and reducing vehicle speeds in activity centre areas;
- Identifying high-risk crash locations by undertaking a review of available crash data; and
- Implementing engineering works to improve conditions for pedestrians/cyclists of all abilities at key activity centre areas.

2.3.6 Transport Action Group

The Transport Action Group (a subset of the Macedon Ranges Sustainability Group - a group of local advocates) advocates for sustainable transport solutions for the whole community. This group has prepared a study that places focus on the ease and safety of movements for pedestrians and cyclists around the Woodend township area.

The study highlighted several strategies which could be implemented by Council to achieve the communities expectations including:

- Speed reductions;
- Changing of road allocations to provide more priority to pedestrians and cyclists;
- Provision of additional cyclists infrastructure including shared lanes and cycling lanes; and
- Provision of additional pedestrian infrastructure including pedestrian crossings at key roads / along key desire lines and footpaths.

2.3.7 Safe System Approach

The Safe System is a road safety philosophy that requires roads to be designed and managed so that death and serious injury are avoidable.

The focus of the Safe System is to protect people so that if they are involved in a crash, they won't be killed or seriously injured, no matter the form of transport (walking, driving, cycling and riding).

The basic principles include:

1. Humans will inevitably make mistakes when driving, riding or walking;
2. Road trauma should not be accepted as inevitable, e.g. no one should be killed or seriously injured on our roads; and
3. To prevent serious trauma, the road system must be forgiving, so that the forces of collision do not exceed the limits and tolerance of the human body.

The Safe System philosophy is commonly divided into four (4) core pillars:

- Safer Roads
 - o Considers ways to design, operate and maintain the road network to reduce the likelihood of crashes occurring as well as the consequences.
- Safer Speeds
 - o Considers the speed at which vehicles are likely to travel on the road. Factors that influence speed include posted speed limits, level of compliance and physical constraints. Unsafe speeds can increase the likelihood and consequence of a crash.
- Safer Vehicles
 - o Considers safety features, including intelligent technologies that are incorporated into vehicles of different types which contribute to crash avoidance / reducing severity of crashes.
- Safer Road Users
 - o Considers road user behaviour, driver / rider training and levels of compliance and personal safety equipment, particularly in the case of vulnerable road users such as cyclists and motorists.



3 Existing Conditions Summary

3.1 Location & Access

The Woodend Township acts as a key regional Town and is located centrally within the Macedon Shire Council. The Township is bounded by the Calder Freeway located towards the northern and eastern end of the Town and major arterial routes such as Forest Street to the west and Black Forest Drive to the south.

Most notably, the Town provides direct access to Kyneton to the north, Daylesford to the west and Gisborne to the south.

The Woodend train station is located within the central business district (CBD) and provides V/Line services for Melbourne and Bendigo.

Figure 1 illustrates the key transport links providing access to Woodend.



Figure 1 Woodend Transport Access Links

3.2 Planning Zone

The Woodend Township area includes a mix of Neighbourhood Residential Zone (NRZ3), Commercial 1 Zone (CZ1), Rural Living Zone1 (RLZ1), Transport Zone 2 (TRZ2), and Public Conservation & Resource Zone (PCRZ).

Figure 2 shows the Planning Zones within the Woodend Township.

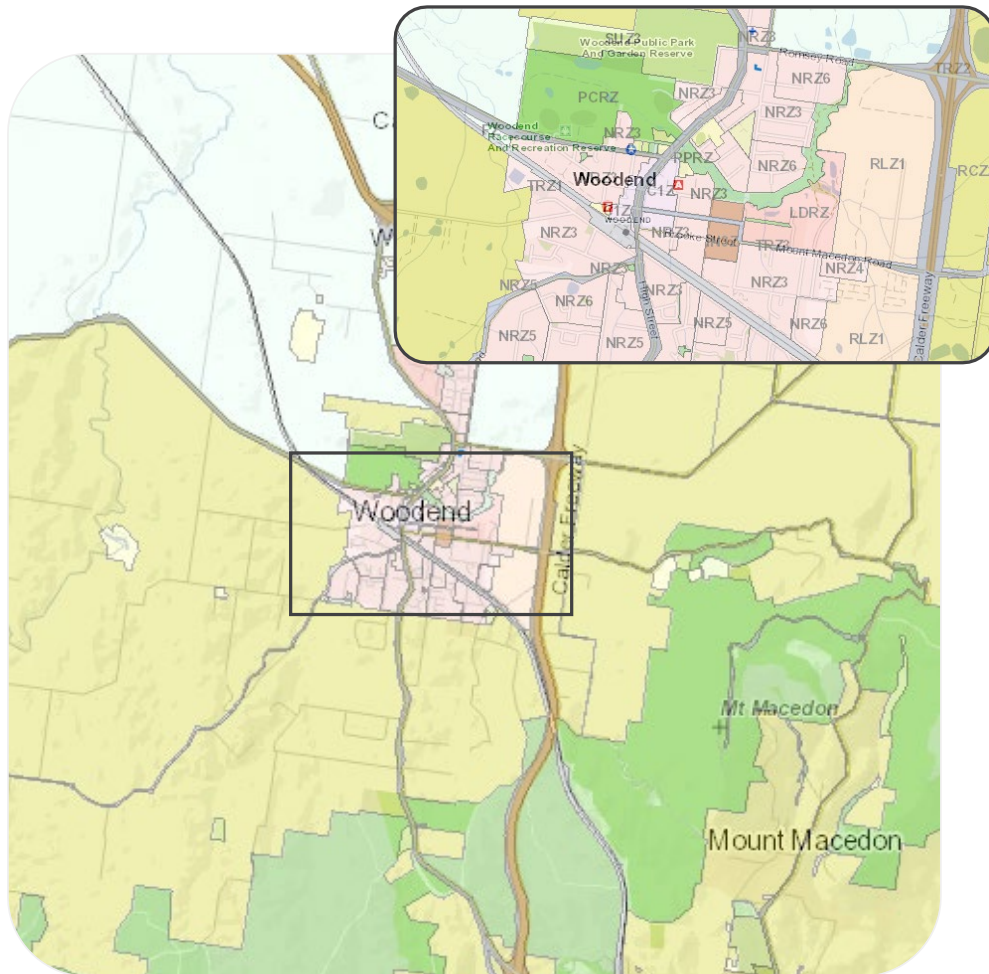


Figure 2 Woodend Township Planning Zone

The Woodend Township consist of a range of employment, retail, education and services to support the current population.

These current facilities are highlighted in Figure 3 overleaf.



Figure 3 Existing Key Destinations in Woodend

3.3 Existing Road Network

3.3.1 High Street

Classified as an arterial road, managed and maintained by the Department of Transport (DoT).

This section of High Street provides direct access to the Calder Freeway / Gisborne to the south and links with the Avenue of Honour to the north.

Its typical cross section accommodates for one (1) lane in each direction and a 1.0m - 3.0m shoulder on both ends of the carriageway.

A posted speed limit of 60km/hr applies along High Street through the Township.

Parking is generally restricted along High Street however some sections within the CBD provide for timed on-street parking.

Dedicated bicycle lanes are provided along High Street and forms part of the shoulder of the existing carriageway.

Traffic volumes extracted from the DoT's SCATS database for the pedestrian operated signal (POS) located along High Street north of Anslow Street shows that this section carries up to 31,000 vehicles per day.

Its typical cross-section is shown in Figure 4 overleaf.



Figure 4 Views of High Street Facing North

3.3.1.1 Avenue of Honour / Freeway Interchange

The interchange of the Avenue of Honour / Calder Freeway currently provides for an off-ramp for vehicles travelling to Kyneton or Bendigo however provides no option for vehicles travelling from Melbourne to exit at Avenue of Honour to access the Woodend Township.

In this instance drivers will need to use Romsey Road exit to access the Woodend Township.

Feedback from the community prompts the need to consider / implement an additional leg at the interchange to provide for further connectivity. This recommendation has been adopted and is described further in Chapter 6.

3.3.2 Urquhart Street

Classified as a local road, managed and maintained by the council.

Urquhart Street connects to High Street and the High Street service road. It provides residential street access to the east and west of its intersection with High Street.

Its typical cross section accommodates for one (1) lane in each direction and a 2.0m – 2.5m traffic island in both directions at the intersection with High Street.

A speed limit of 50km/hr applies along Urquhart Street.

Parking is provided on Urquhart Street to the west of the intersection with High Street and there is some on street unrestricted parallel parking permitted to the east of the intersection.

Traffic volumes extracted from the turning movement counts at the intersection of Urquhart Street / High Street is the PM peak volume of 230 vehicles. This generates an anticipated daily volume of 2,300 vehicles per day.

Its typical cross-section is shown in Figure 5.



Figure 5 Views of Urquhart Street Facing West

3.3.3 Anslow Street

Classified as a local road, managed and maintained by the council.

It provides access to Forest Road to the north-west and residential street access to the east and west of its intersection with High Street.

Its typical cross section accommodates for one (1) lane in each direction and a 2.5m traffic island in both directions at the intersection with High Street.

A posted speed limit of 50km/hr applies along Anslow Street.

Timed restricted and unrestricted on-street parking is provided on Anslow Street to the east and west of the intersection with High Street.

Traffic volumes extracted from the turning movement counts at the intersection of Anslow Street / High Street is the PM peak volume of 322 vehicles. This generates an anticipated daily volume of 3,220 vehicles per day.

Its typical cross-section is shown in Figure 6.



Figure 6 Views of Anslow Street Facing West

3.3.4 Forest Street

Classified as an arterial road, managed and maintained by the Department of Transport (DoT).

This section of Forest Street connects to High Street to the east and Trentham Road to the west.

Its typical cross section accommodates for one (1) lane in each direction and a 1.0m - 3.0m shoulder on one or both ends of the carriageway.

A posted speed limit of 60km/hr applies near the intersection with High Street and increases to 80km/hr to the west.

Timed restricted and unrestricted on-street parking is provided along Forest Street near the High Street intersection.

Traffic volumes extracted from the vehicle surveys located along Forest Street west of High Street shows that this section carries approximately 3,700 vehicles per day.

Its typical cross-section is shown in Figure 7.

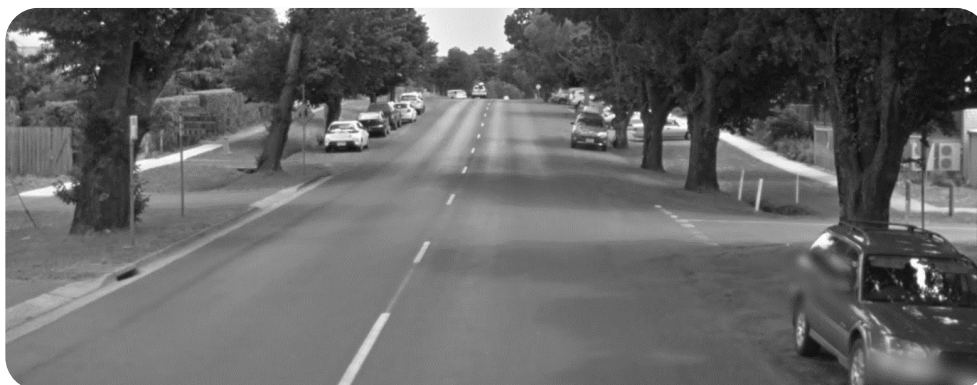


Figure 7 Views of Forest Street Facing West

3.4 Movement and Place Framework

3.4.1 Movement and Place Classification

Having regard to the Movement and Place Framework¹ reproduced below, the road network within the Woodend CBD can be described as follows.



¹ A decision-making framework that outlines the competing interests on the transport links and reports performance in terms of movement, place, environment and safety outcomes

Table 1 Movement & Place Classification

Road	Movement	Place	Network Classification
High Street & Forest Street	M3: Moderate movement of people &/or goods on routes connecting municipalities or primary access to Municipal level places.	P4: Place Neighbourhood Importance	
Urquhart Street & Anslow Street	M4: Movement of people &/or goods within a municipality	P5: Place of Local Importance	

The Network Classification for both High Street & Forest Street is 'Activity Streets and Boulevards'. Successful Activity Streets and Boulevards provide access to shops and services by all modes. There is high demand for movement as well as place with a need to balance different demands within the available road space. Activity Streets and Boulevards aim to ensure a high-quality public realm with a strong focus on supporting businesses, traders and neighbourhood life.

The Network Classification for Urquhart Street & Anslow Street is 'Local Streets'. Successful Local Streets should provide quiet, safe and desirable residential access for all ages and abilities. They are part of the fabric of our neighbourhoods, where we live our lives and facilitate local community access.

3.4.2 Other Classifications

Overall movement classification for main access routes through Woodend Township (e.g. High Street, Forest Street and Romsey Road) as mapped out by the Department of Transport (DoT) is described further in Table 2.

The classification maps for each movement are provided in Appendix A for reference.

Table 2 Movement Type Categories

Movement Type	Category	Definition
General Traffic	GT4	Movement of people by private vehicle within a municipality or providing primary access to Neighbourhood level places (P4).
Freight	F3	Freight access routes where provision for freight vehicles is important however freight is not a priority movement.
Cycling	TBC	No Strategic Cycling Routes Identified for Woodend, as these were only identified for places identified by Plan Melbourne for growth. Opportunity to Map C3 and C4 as well as Recreation/Training routes
Walking	W2	Regionally Significant walking links in close proximity to key activity generators with existing and/or potential demand. This includes strip

	shopping, educational institutions, railway stations and employment precincts. (W2 because of the railway station)
W3	Municipal walking links that support pedestrian movements to and around activity generators.

3.5 Existing Active Transport Infrastructure

3.5.1 Overview

Currently there is limited dedicated cycling infrastructure in Woodend with the majority of dedicated lanes located along High Street.

Pedestrian paths however are generally provided throughout the Township and activity centres however are limited within residential areas.

3.5.2 Pedestrian Network

Currently, the main pedestrian crossing point is the pedestrian operated signals (POS) located across High Street within the Woodend CBD.

Generally within the Township, pedestrian footpath's are well connected with a number of line-marked pedestrian crossings provided which prioritise pedestrian movements over vehicle movements.

However, a number of pedestrian footpath locations were identified that were in need of upgrade to meet current standards (e.g. DDA compliant crossings) in addition to providing for improved connectivity.

3.5.3 Bicycle Network

Bicycle infrastructure within Woodend is limited with the only dedicated on-road bicycle lane located along High Street travelling through the Woodend CBD.

Currently, bicycle movements are limited to informal cycling routes (e.g. along the existing road pavement) and off-road shared paths.

3.5.4 Strategic Context - Active Transport

In 2014, Macedon Shire Council released the Walking and Cycling Strategy 2014 document which was developed to supplement existing Council planning documents such as previous Bike Strategy (2002), Leisure Strategy (2006), Shire-wide Footpath Plan (2013), Open Space Strategy (2013) and individual Community Plans.

This strategy reflects the high value placed on walking and cycling opportunities by the community by providing priorities and guidelines for future action where creating walking and cycling friendly environments within Macedon Ranges is seen as critical to achieving Councils vision for the shire.

The primary purpose of the strategy is to provide Council with a strategic direction on ways to increase participation in and improvement support infrastructure and resourcing for walking and cycling in the shire over the next 10 years.

From the study, various maps have been developed for the Shire with a map of the aspiration cycling and walking network for Macedon Ranges.

Figure 8 overleaf illustrates the proposed cycling and walking routes throughout the Macedon Shire Council region which spans from Clarkefield to Castlemaine and from Trentham to Lancefield.

Figure 9 shows the preferred routes through the Woodend Township with formal and in-formal routes proposed along High Street and off-road pedestrian and cycling routes connecting from Woodend Racecourse Reserve to Hanging rock.

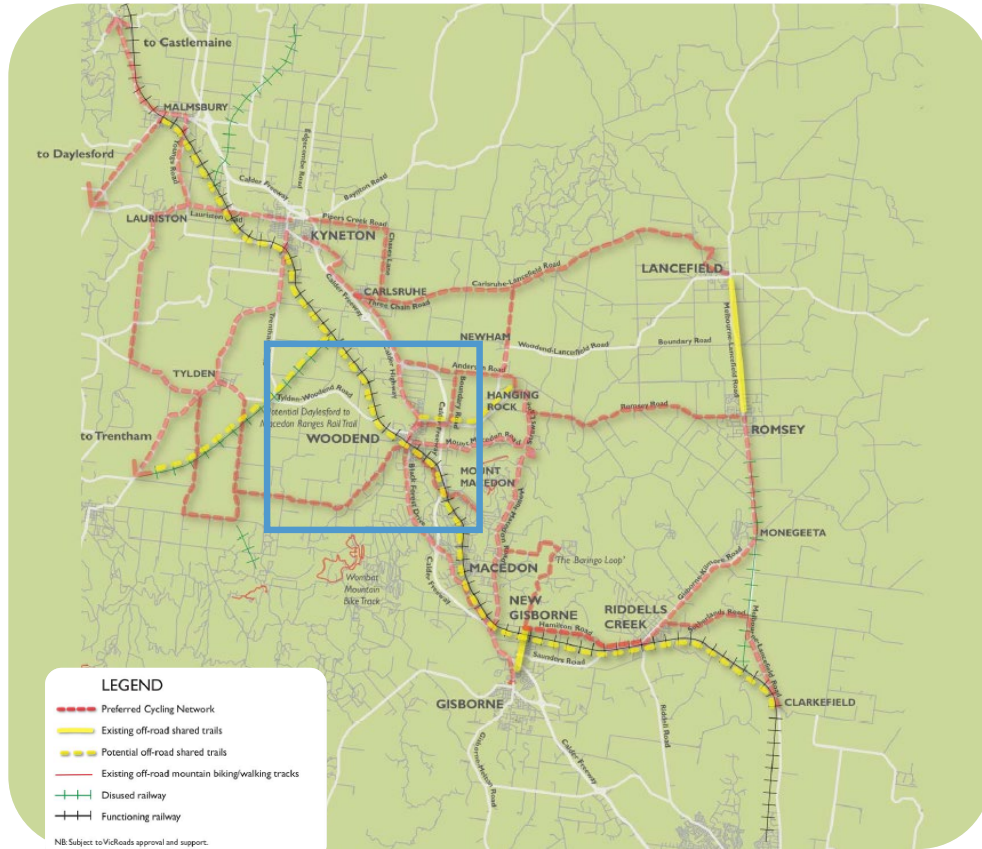


Figure 8 Macedon Shire Walking and Cycling Plan - Connectivity Map



Figure 9 Woodend Township Walking and Cycling Map

3.6 Public Transport Accessibility

3.6.1 Bus Services

Buses currently operate as a 'FlexiRide' bus service which provides on-demand bus services as required.

Data provided by the Department of Transport (DoT) highlighted the number of fares from this FlexiRide bus service across a period of a month.

Figure 10 shows the location of the services and Figure 11 provides an illustration of this data between July 2018 and March 2020.

Most notably, the data revealed the following:

- A peak monthly demand of 420 fares was recorded
 - This translate to a daily peak of approximately 14 daily fares on average.
- Demand was largely weighted towards concession fares
 - Daily demands comprised 1-2 full fares and 6-13 concession fares (dependant on the time of the year).
 - This rate continued through the pandemic period (including when Woodend was in lockdown) which indicated that a majority of bus users required the service for essential services.

It is to be noted that no data was available for May 2019. In addition, data between March 2020-present has been excluded due to the impacts of the COVID19 pandemic.

Additional data post the implementation of the COVID-19 vaccine (i.e. post-Christmas) would likely provide an indicator as to the possible 'COVID normal' demands in the near future.

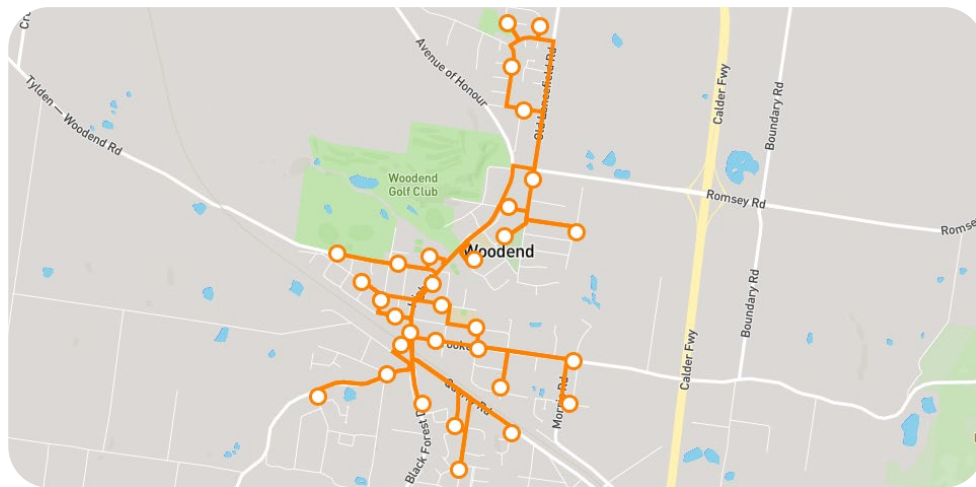


Figure 10 FlexiRide Bus Service Locations within Woodend

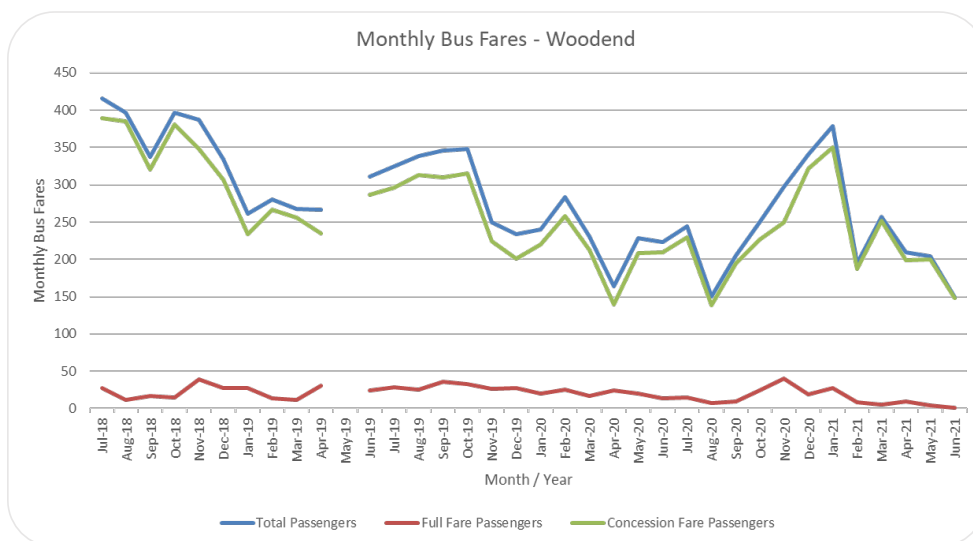


Figure 11 FlexiRide Woodend Bus Service Fares (Source: DoT)

3.6.2 Train Services

The Woodend train station currently provides services V/Link services for Bendigo - Melbourne via Sunbury, Echuca/Moama - Melbourne via Bendigo or Heathcote and Swan Hill - Melbourne via Bendigo.

To understand the demand of passengers that utilise the Woodend train station, data was extracted and provided by the Department of Transport (DoT) which documented the monthly number of boardings.

Figure 12 illustrates the historic boarding records for Woodend.

- Most notably, it can be seen that up to 17,000 passengers were boarding at the Woodend Station pre-pandemic times;
- During the peak of the pandemic, up to 1,000 passengers per month were recorded; and
- 'COVID Normal' conditions were approximately half of the level they were prior to the pandemic.

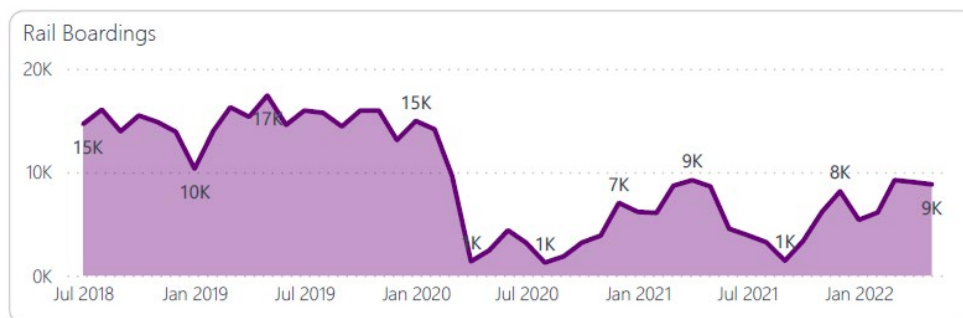


Figure 12 Woodend Train Station Boarding Records (Source: DoT)

3.7 Car Parking

3.7.1 Car Parking Supply and Restrictions

In 2015, Macedon Ranges Shire Council conducted peak occupancy parking surveys for on-street and off-street parking spaces within Woodend.

Specifically, these surveys were undertaken on Thursday 8/01/2015 and Friday 9/01/2015 between 9:00am to 5:00pm and on Saturday 10/01/2015 between 9:00am to 2:00pm.

It is noted that these surveys were conducted during school holiday periods and represents a non-conservative outcome and generally would expect higher occupancy and utilisation rates during a typical weekday / weekend period, e.g. non-school holiday periods. Figure 13 illustrates the scope of the survey area.



Figure 13 Woodend Parking Map (Source: Macedon Ranges Shire Council 2015)

The following statistics were derived from this study:

- A total of 1,123 car spaces within Woodend (for on-street and off-street parking spaces);
- 591 of these spaces were located on-street (53%);

- 532 of these spaces were located off-street (47%); and
- No paid parking restrictions were identified (at the time of the survey).

The average occupancy rates across a typical weekday period (Thursday & Friday) was 43% and up to 35% during the weekend period (Saturday).

The overall peak time was observed to be between 11:00am - 12:00pm on Thursday, between 2:00pm - 3:00pm on Friday and from 12:00pm - 1:00pm on Saturday (inclusive of both on-street and off-street parking).

Following this, the survey identified the following locations for on-street parking with high occupancy rates (e.g. over 80%):

- Anslow Street (A5) on Thursday, Friday and Saturday; and
- High Street (A2) on Saturday

For off-street parking, the survey identified an average occupancy rate of greater than 80% to be Private Parking (A20) on Saturday.

3.8 Road Safety

3.8.1 Vehicle Crash Statistics

To understand the severity of vehicle crashes and potential problematic locations around the Woodend Township, crash data was provided by Council and extracted from the Road Crash Information System (RCIS) and reviewed for the last five (5) years prior to 10/11/2020.

Overall, crash-data was examined for the Woodend region and identified a total of 16 recorded incidents occurring over the 5-year period. From the crash statistics, the following observations are made:

Incidents within the Township

- Other Injury Accident (no medical assistance needed):
 - o One (1) incidents occurred at the intersection of Urquhart Street and Templeton;
 - o One (1) incident at the intersection of High Street / Ashbourne Road;
 - o One (1) incident at the intersection of Romsey Road / High Street;
 - o One (1) incident at the intersection of High Street north of Quarry Road;
 - o One (1) incident at the intersection of High Street / Brewster Street;
 - o One (1) incident at the intersection of High Street / East Street; and
 - o One (1) incident at the intersection of High Street / Urquhart Street.
- Serious Injury Accident (medical assistance needed):
 - o One (1) incident at the intersection of Urquhart Street / Templeton Street;
 - o One (1) incident at the intersection of High Street / Five Mile Creek Bridge; and
 - o One (1) incident at the intersection of Stuart Drive / Manifold Road.
- Fatal Accidents:
 - o Nil (0) recorded accidents.

Incidents outside the Township

- Other Injury Accident (no medical assistance needed):
 - o One (1) incident at along Tylden-Woodend Road (600m west from Gregory Street);
 - o One (1) incident at the intersection of Romsey Road / East Street;
- Serious Injury Accident (medical assistance needed):
 - o One (1) incident along Woodend-Romsey Road (170m east of East Street);
 - o One (1) incident at the intersection of Romsey Road / Old Lancefield Road;
 - o One (1) incident along the Avenue of Honour south of Honeysuckle Lane;
- Fatal Accidents:
 - o One (1) fatality along the Avenue of Honour (400m north-west of Savage Lane)

A review of the crash incidents as mentioned above indicate that most incidents within the Woodend Township were the result of user error, and not necessarily a result of poor design outcomes.

Locations with multiple incidents suggest that conditions may not be optimal and conducive to creating an accident.

3.9 Traffic Surveys

3.9.1 Vehicle Movements

The purpose of the vehicle movement surveys were to identify any patterns and on how vehicles are currently to and from Woodend.

The survey locations of the vehicle movements are shown in Figure 14 and the traffic volumes at these locations is shown in Table 3.

Results indicated that the majority of movements generally occur along High Street through the CBD with approximately 1,100 vehicles during the PM Peak periods.

Roads which provide access to surrounding Townships such as Kyneton via Avenue of Honour experience approximately 400 vehicles during both peak periods or an weekday average of 3,900 vehicles. Tylden-Woodend Road which provides access to Tylden and Daylesford via Forest Street experience up to 320 vehicles an hour during the PM peak periods and up to 3,500 vehicles daily.

Further to this, heavy vehicle percentages were also extracted which showed that Forest Street experiences up to 12% heavy vehicles across a typical weekday whilst Old Lancefield Road experiences up to 15% heavy vehicles during a typical weekday.

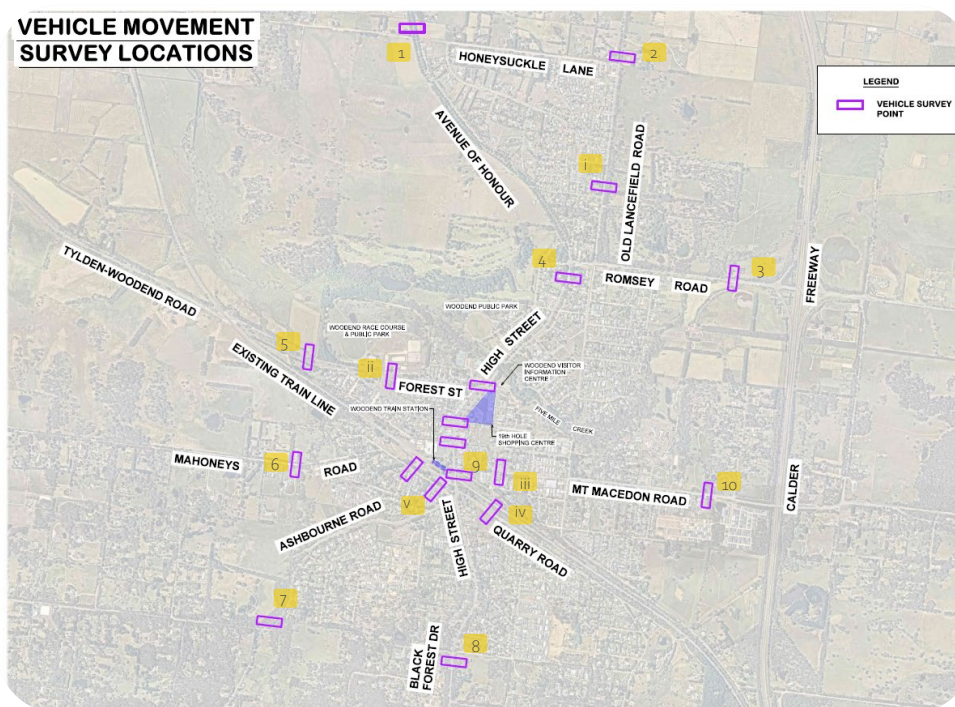


Figure 14 Vehicle Movement Survey Locations

Table 3 Traffic Counts at Survey Locations

Count ID	Count Location (Description)	Weekly Average (Mon – Sun)	Weekday Average (Mon – Fri)	Weekday AM Peak	Weekday PM Peak
9	High Street (near train station)	10,879	11,041	969	1,077
4	High Street (near bridge)	7,067	7,247	661	708
8	Black Forest Drive (near South Road)	7,323	6,955	521	617
3	Romsey Road	4,035	4,087	383	396
1	Avenue of Honour (near Honeysuckle Lane)	3,601	3,824	382	387
5	Forest Street	3,713	3,508	252	316
ii	Forest Street (near Duffy Street)	2,352	2,182	155	199
iv	Quarry Road (near crossing)	2,083	2,094	214	220
7	Ashbourne Road	2,000	2,031	202	184
iii	Brooke Street (near Templeton Street)	1,613	1,749	185	171
10	Mt Macedon Road	1,437	1,551	167	192
i	Old Lancefield Road (north of Savages Lane)	1,267	1,403	135	167
v	Corinella Road (East of rail entrance)	693	767	70	70
2	Old Lancefield Road (north of Honey Suckle Lane)	528	647	67	75
v	Corinella Road (West of rail entrance)	411	446	40	44
6	Mahoneys Road	234	258	31	27

3.9.2 Origin Destination Surveys

Origin-destination surveys were undertaken for the Woodend Township to understand where traffic was travelling to and from, and particularly to understand any trends along specific roads or routes.

Table 4 provides the general statistics / observations made from the study.

The data is categorised into two (2) headings to simply the data, these include:

- 'Into Town' - defined as the number of vehicles that stay and travel within the Township and is often attributed to residents; and
- 'Through Town' - defined as the number of vehicles that enter the town and exit the town during the respective peak periods. These vehicles are often people who live or work outside of Woodend and need to enter the Township or tourists.

The results suggest that there is generally a higher proportion of traffic moving into town across a day than through the town. Results also show that weekend periods often experience more traffic travelling into town and fewer going through town which provides an indication of commuter trips vs. weekend trips.

Table 4 General Statistics

Period	Direction	Daily Volumes (7am - 7pm)	AM Peak 8:00am - 10:00am	PM Peak 3:00pm - 5:00pm
Typical Weekday	Into Town	10,251 (58%)	1,583 (57%)	1,966 (61%)
	Through Town	7,502 (42%)	1,173 (43%)	1,266 (39%)
Typical Weekend	Into Town	10,714 (62%)	1,692 (56%)	N/A
	Through Town	6,693 (38%)	1,313 (44%)	

Table 5 provides a summary of the weekday vs weekend period volumes and indicates generally there are more traffic travelling into town on the weekend and less travelling through town.

Table 5 Weekday vs Weekend Period

Period	Direction	Daily Volumes (7am - 7pm)
Weekday vs. Weekend (total movements)	Into Town	+4% (463 vehicles total)
	Through Town	-12% (809 vehicles total)

3.9.3 Pedestrian & Cyclists Movements

Pedestrian counts have been undertaken at key generators including:

- High Street Intersections
- School Access Routes
- Recreational Access Routes

Pedestrian movement survey locations are shown in Figure 15 and both weekday and weekend pedestrian movement counts are shown in Figure 16 and Figure 17.

Results from the survey suggest that the main pedestrian corridor occurs along High Street and Nicolson Street during the weekday and weekend periods and experiences over 100 pedestrian movements an hour.

Forest Street and Five Mile Creek trial also shows approximately 10 - 25 pedestrian movements an hour.

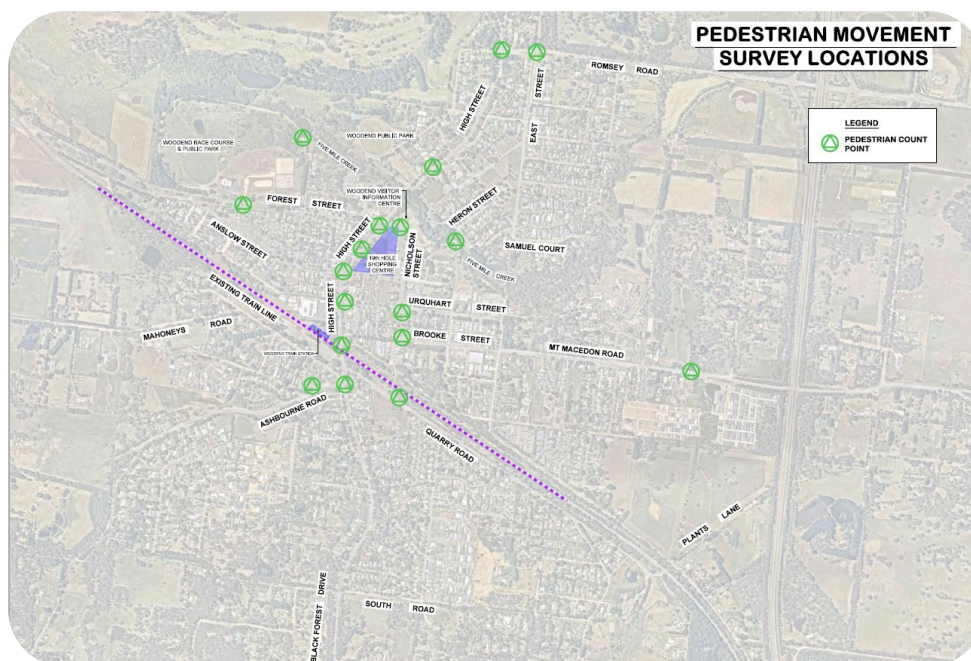


Figure 15 Pedestrian Movement Survey Locations

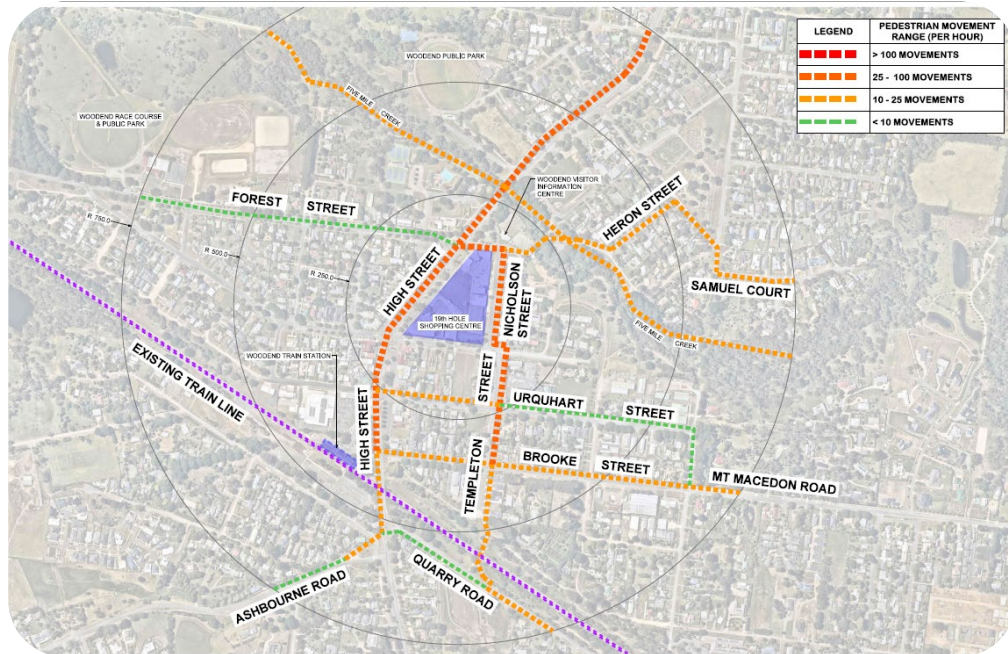


Figure 16 Pedestrian Movement - Typical Weekday Counts

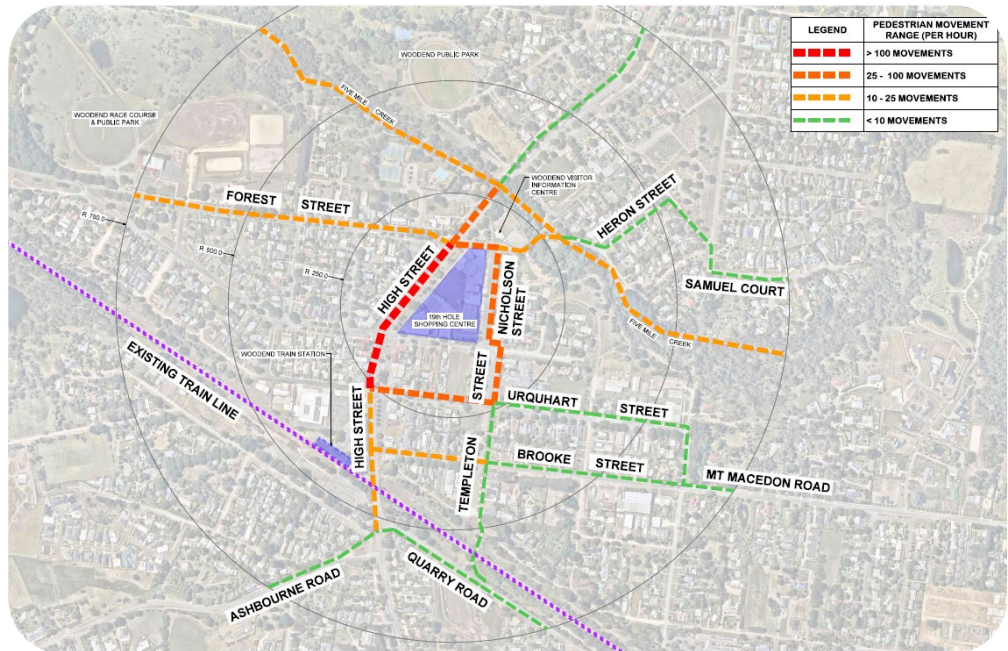


Figure 17 Pedestrian Movement - Typical Weekend Counts

Cyclist counts have also been undertaken at key activity generating locations including:

- High Street Intersections
- School Access Routes
- Recreational Access Routes

Cyclist movement survey locations are shown in Figure 18 and both weekday and weekend cyclist movement counts are shown in Figure 19 and Figure 20.

Results from the survey suggest that High Street currently caters for 25 - 100 cyclists movements an hour during a typical peak hour.

Brooke Street / Mt Macedon Road also experiences up to 25 - 100 cyclists movements during the weekend period which suggest that this is a key cycling corridor.

Forest Street also experience 10 - 25 cyclists movements during the weekend period and suggest that cyclists utilise this route to travel Tylden and Daylesford.

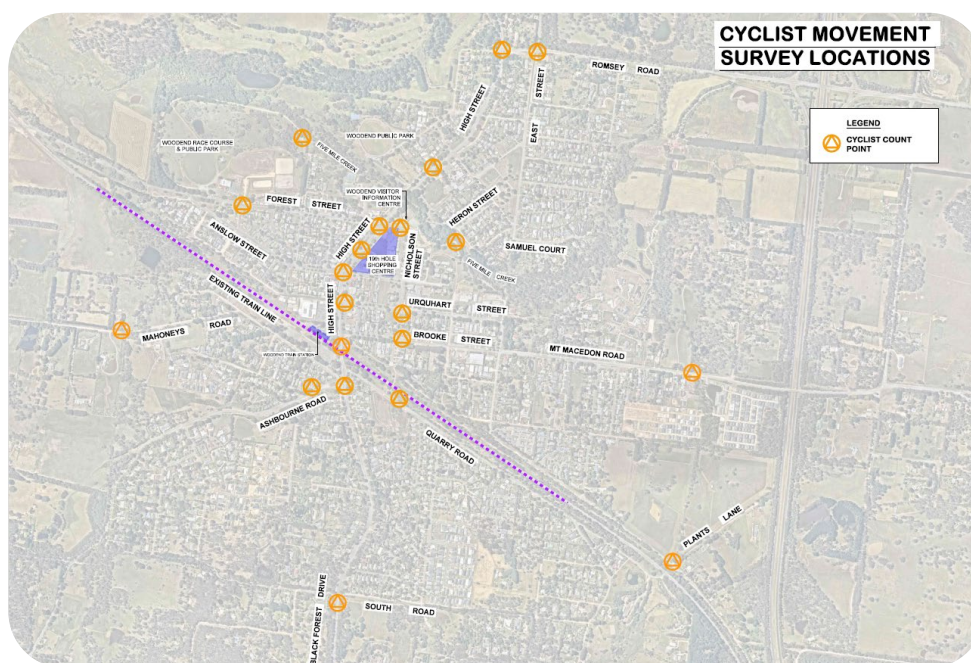


Figure 18 Cyclist Movement Survey Locations

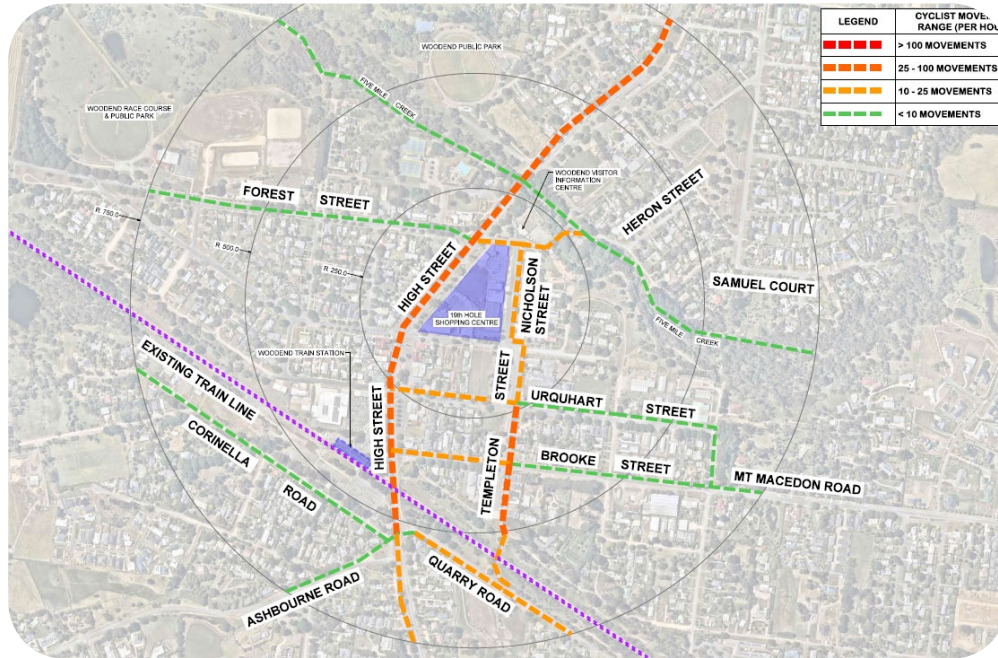


Figure 19 Cyclist Movement - Typical Weekday Counts

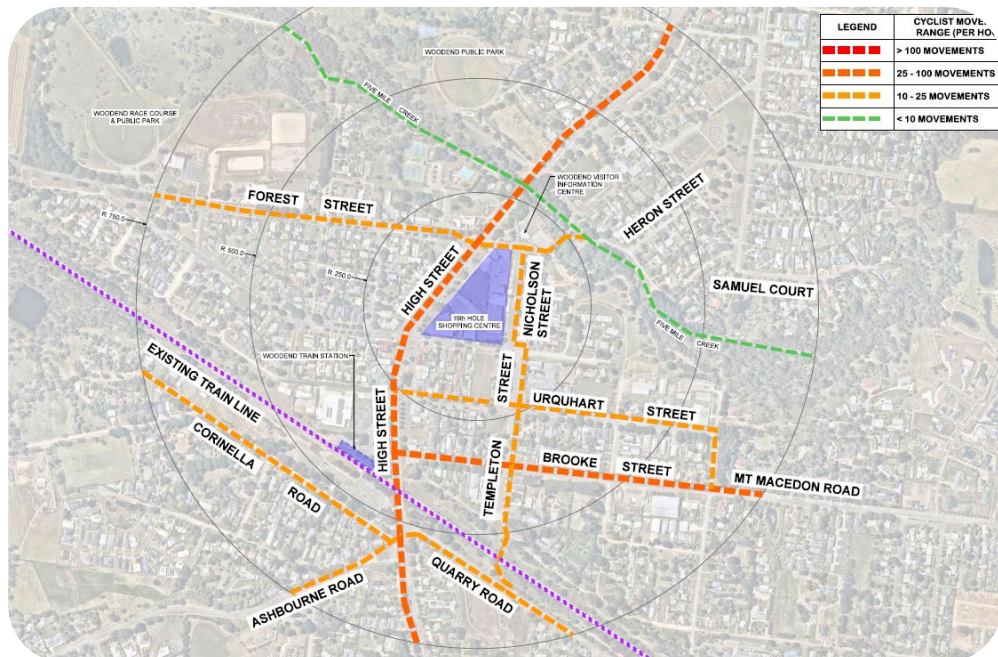


Figure 20 Cyclist Movement - Typical Weekend Counts

3.10 Intersection Modelling

3.10.1 Data Sources

The following data sources and documents have been referenced as part of the modelling assessment performed using SIDRA:

- Turning movement counts undertaken on Thursday 17/02/2022 and Saturday 19/02/2022 at each section analysed;
- Nearmap imagery for existing intersection layouts and dimensions; and
- Austroads Guide to Traffic Management Part 3: Traffic Studies and Analysis.

3.10.2 Performance Metrics

To understand the impact of current traffic on the performance of existing intersection infrastructure, SIDRA Intersection version 9.0 was utilised. Critical outputs of SIDRA analysis software are:

Degree of Saturation (D.O.S.) - Defined as the ratio of the volume of traffic observed making a movement compared to the maximum capacity for that movement.

Austrroads Guide to Traffic Management Part 3: Traffic Studies and Analysis (2013) notes that for signal-controlled intersections when the intersection DoS is:

- **Less than 1** Intersection is under-saturated.
- **Equal to 1** Intersection is saturated, or operating at capacity
- **Greater than 1** Intersection is oversaturated

It is also noted that queue lengths and delay increase disproportionately as the DOS approaches 1.

Accordingly, VicRoads Supplement to Austrroads Guide to Traffic Management Part 3: Traffic Studies and Analysis suggests that the target maximum degree of saturation of the critical (maximum) movement at a signalised intersection should be 0.9 (desirable) and 0.95 (maximum).

Average Delay / Level of Service (LOS): is the qualitative measure describing operational conditions within a traffic stream and the perception by motorists and/or passengers. Defined as the delay time, in seconds, which can be expected over all vehicles making a movement in the peak hour.

The different levels of service can generally be described as follows:

Table 6 Level of Service (LOS) Criteria

LOS	Description	Average Delay - Signalised Intersection	Average Delay - Unsignalised Intersection
A	Free-flow operations (best condition)	≤ 10 sec	≤ 10 sec
B	Reasonable free-flow operations	10-20 sec	10-15 sec
C	At or near free-flow operations	20-35 sec	15-25 sec
D	Decreasing free-flow levels	35-55 sec	25-35sec
E	Operations at capacity	55-80 sec	35-50 sec
F	A breakdown in vehicular flow (worst condition)	≥ 80sec	≥ 50sec

3.10.3 Identified Intersections for Analysis

Feedback from the community, particularly in-respect to access and operational performances around the Woodend CBD area / Coles vicinity prompted the need to undertake a SIDRA assessment to understand the existing intersection performances.

Key intersections along the High Street corridor were identified for analysis were as follows:

- Forest Street / High Street;
- Anslow Street / High Street; and
- Urquhart Street / High Street.

The results from this assessment will be utilised to aid discussion in future improvement works along these intersections.

3.10.4 Intersection Analysis

The following section summarises the analysis for each intersection under the existing layout.

Modelling has been undertaken for both AM and PM weekday peaks as well as the Saturday peak periods. The SIDRA summary output tables have been provided in the Appendix B for reference.

3.10.4.1.1 Forest Street / High Street

Forest Street links to High Street and the High Street Service Road and provides access to the Woodend Racecourse and Recreation Reserve, various commercial sites and low-density residential properties.

The existing intersection layout is a priority controlled intersection with High Street as the major road. High Street consists of one full length lane each direction with additional short length right-turn lanes onto Forest Street in both east and west directions.

The intersection of Anslow Street / High Street is located 245m to the south and a signalised pedestrian crossing is located 135m to the south on High Street. Forest Street is a single lane road in each direction with 90-degree parking provided on the north side of Forest Street on the west approach and parallel parking provided on the south side of the west and east approach to the intersection. Figure 21 shows the current intersection configuration.



Figure 21 Forest Street / High Street Intersection

The SIDRA analysis shows that the existing intersection arrangement operates within capacity under current traffic conditions with a DOS of 0.33 for the AM Peak, 0.55 for the PM Peak and 0.34 for the Saturday Peak. The SIDRA results for the existing conditions outlined above are presented in Appendix B.

3.10.4.2 Anslow Street / High Street

Anslow Street links to High Street and the High Street Service Roads. This intersection provides access to Macedon Ranges St. Ambrose's Parish School, various commercial sites and low-density residential properties.

The existing intersection layout is a priority intersection with High Street as the major road. High Street consists of one full length lane and bicycle lane each direction with additional short length right turn lanes onto Anslow Street in both east and west directions. No pedestrian facilities are provided at this intersection. The intersection of Forest Street / High Street is located 245m to the north and a signalised pedestrian crossing is located 135m to the north on High Street. The intersection of Urquhart Street / High Street is located 130m to the south.

Anslow Street is a single lane road in each direction with 90-degree parking provided on both sides of the street on the east approach of the intersection. 45-degree angle parking is provided on both sides of Anslow Street on the west approach to the intersection. Figure 22 shows the current intersection configuration.



Figure 22 Anslow Street / High Street Intersection

The SIDRA analysis shows that the existing intersection arrangement operates within capacity in the AM and weekend peaks under current traffic conditions with a DOS of 0.31 for the AM Peak and 0.54 for the Saturday Peak. However, in the PM Peak, the intersection operates at a poor condition with a DOS of 0.92. Anslow Street experiences a delay of 101 seconds for the west approach right turn movement which is equivalent to a LOS F.

This could be the result of high conflict points at this cross intersection, with high traffic volumes on High Street which has right of way. The SIDRA results for the existing conditions outlined above are presented in Appendix B.

3.10.4.3 Urquhart Street / High Street

Urquhart Street links to High Street and the High Street Service Roads. This intersection provides access to the Woodend Railway Station, Coles and various commercial sites as well as low-density residential properties.

The existing intersection layout is a priority intersection with High Street as the major road. High Street consists of one full length lane and bicycle lane each direction with additional short length right turn lanes onto Anslow Street in both east and west directions and a short left turn lane from the south approach. A zebra crossing is provided on the west approach of Urquhart Street and no pedestrian facilities are provided on High Street at this intersection. The intersection of Anslow Street / High Street is located 130m to the north and a signalised intersection of Quarry Road / High Street with a pedestrian crossing is located 315m to the south.

Anslow Street is a single lane road in each direction with short right turn lanes provided at both east and west approaches. 90-degree is provided on both sides of the street on the east approach of the intersection. 45-degree angle parking is provided on the south side of Anslow Street on the west approach to the intersection. Figure 23 shows the current intersection configuration.



Figure 23 Anslow Street / High Street Intersection

The SIDRA analysis shows that the existing intersection arrangement operates within capacity in the AM and weekend peaks under current traffic conditions with a DOS of 0.20 for the AM Peak, a DOS of 0.51 for the PM Peak and 0.34 for the Saturday Peak. However, in the PM Peak, Urquhart Street experiences a delay of 129 seconds for the east approach right turn movement and a delay of 161 seconds in the west approach right turn movement which are both equivalent to a LOS F. It is to be noted that outputs from SIDRA are often more conservative and then what is experienced on-site and given the high delays, it is expected that motorists will likely take higher risks (by finding smaller gaps in traffic) to enter the intersection.

The SIDRA results for the existing conditions outlined above are tabulated in Appendix B.

4 Community Feedback

4.1 Overview

Community consultation was undertaken as part of the Woodend Integrated Transport Plan to establish an understanding of community values and to gauge the issues associated with traffic and transport within the municipality.

As part of the consultation process, Council provided opportunities for the community to provide feedback through their online portal in 2021 and subsequently through an in-person stakeholder meeting in 2022.

4.1.1 Online Community Survey

The online community survey was opened by Council between October to December 2021 and allowed the community to provide feedback on key issues within the Woodend Township.

4.1.1.1 Issues Raised

A total of 63 respondents provided feedback of which the following key issues were identified:

- Performance at the intersection of Urquhart Street / High Street (Coles);
- Bicycle and pedestrian connectivity; and
- Flex bus stops and operating hours.

From the 63 respondents, 36 (57%) raised issues relating to the intersection of Urquhart Street / High Street (Coles) in addition to other matters.

Following this, grouping the issues raised into individual areas, the survey results identified that up to 31% of were related to the performance of the intersection of Urquhart Street / High Street and 25% relating to bicycle / pedestrian infrastructure.

Graphical representations of the online survey results are presented in Figure 24.

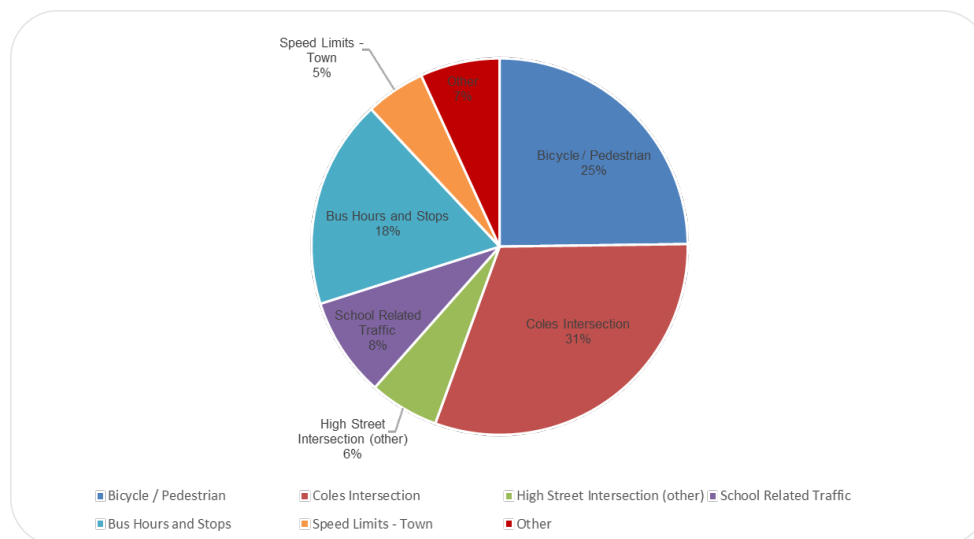


Figure 24 Community Online Feedback

4.1.2 Stakeholder Meeting

Following on from the online community survey, Council in joint-partnership with Department of Transport (DoT) were in the process of developing the Woodend Integrated Transport Plan and were seeking community feedback.

As part of the study, the project team facilitated a workshop on the 7th of July 2022 with key stakeholders to present the following:

- Background and Purpose of Traffic Study;
- Movement and Place;
- Recent and Planned DoT and Council Road Improvement Projects;
- Traffic Key Observations; and
- Traffic and Transport Gaps.

The intent of the workshop was to inform stakeholders of the current work-in-progress done to date and allow opportunities for feedback.

The following stakeholders were invited to the workshop:

- Disability Discrimination Act / All abilities representatives
- Woodend Bike Riding Group
- Woodend Neighbourhood Group
- Wombat Mountain Bike Club
- Organs Coaches
- Braemar College
- Woodend Primary School
- St Ambrose Primary School
- Old Lancefield Road community group
- Macedon-Woodend Scout Group (Amalgamation of 1st Macedon and 2nd Woodend scout groups)
- Woodend Trader Association
- Macedon Ranges Sustainability Group (Includes Transport Action Group and Farmers)
- Woodend Farmers Market
- Woodend Landcare
- Woodend Senior Citizens

5 Key Findings

The following summarises key findings associated with this study and provide a basis for future recommendations and key Council objectives.

5.1 Road Network

Intersection assessments along High Street intersecting with Forest Street, Anslow Street and Urquhart Street demonstrate that the existing network is congested specifically for side-road traffic entering High Street.

The current level of traffic travelling on High Street during the peak periods in addition to the existing infrastructure along High Street, e.g. predominately priority controlled intersections provides for little relief / gaps for side road traffic.

Community feedback also suggest that the intersection of High Street / Urquhart Street where Coles is located experiences operational deficiencies.

Further to this, it is noted that this assessment considers only the existing intersection performances from the locations mentioned and does not consider the impact of future development or growth on the network.

Notwithstanding, there is a need to understand how the High Street corridor and overall network will operate as a result of future developments.

5.2 Active Transport

Based on the survey and assessment, it is generally considered that pedestrian and cyclists infrastructure within Woodend is lacking. Whilst dedicated on-road bicycle lanes on High Street provide for some connectivity through the Woodend CBD, there is a need to provide for further connectivity onto major cycling routes and corridors.

As identified through the Active Transport Group, there are several strategies that should be undertaken to enhance cycling and walking through Woodend, such as allocation of more road space for pedestrians and cyclists and the provision of additional shared lanes, cycle lanes, reducing speed along High Street and pedestrian infrastructure at key roads within Woodend.

In order to achieve these objectives, it is vital to understand the 'missing links' in terms of the quality of existing infrastructure needed to facilitate these upgrades and to understand how these fits in with the overall pedestrian and bicycle network for Macedon Ranges.

5.3 Public Transport

Feedback from the community, particularly at GemLife age care facility have voiced their concerns over the availability of nearby bus stops with residents expected to walk up to 500m to the nearest bus stop. It is therefore recommended to review existing bus infrastructure and how it best fits in with the communities needs.

Bus and train occupancies are generally low however to cater for future population growth and development, it is recommended to advocate for higher frequency services to Melbourne and expansion of the bus network into new growth areas.

6 Recommendations & Future Objectives

Through the development of the Woodend Integrated Transport Plan Study, a range of recommendations have been identified through, existing condition surveys of the Township, stakeholder & Council feedback and relevant key policies and plans that have been undertaken.

Notwithstanding, the priority/ranking of these recommendations are based mainly upon the Safe Systems Approach which considers the four (4) main pillars of Safer Roads, Safer Speed environments, Safer Vehicles and Safer Road users.

These recommendations have been allocated into five (5) main categories: Active Transport Program, Public Transport Program, Intersection and Road Upgrades, Transport Planning Program and Review & Advocate Program.

These projects have been further categorised as follows:

- Level of stakeholder involvement:
 - Low stakeholder involvement such as local council and local interest groups
 - Medium stakeholder involvement includes both local and Victorian Governments
 - High stakeholder involvement refers to multiple local and state agencies
- Likely delivery timeframe
 - Short term - 1 to 3 years
 - Medium term - 4 to 7 years
 - Long term - 7 years or more
- Likely level of costs
 - \$ - Less than \$10,000
 - \$\$ - Between \$10,00 to \$50,000
 - \$\$\$ - Greater than \$50,001
- Project status
 - To be undertaken
 - In-progress
 - Completed

Notwithstanding, the following highlights the top five (5) key projects/initiatives for each period (e.g. delivery time-frame for short, medium and long-term) that were identified within this study.

Planning, Design &/or Construct Initiatives:

- Short Term Priorities:
 1. Undertake a review of pedestrian access along side roads, namely to provide pedestrian refuge and DDA compliant pram ramps
 2. Undertake a review of speed limits / reductions within the Township and along activity centres
 3. High Street service lane upgraded to wombat crossing
 4. Refuge crossing at the intersection of Romsey Road and Ave of honour
 5. Refuge crossing at Forest Street & High Street
- Medium Term Priorities:
 6. Proposal to upgrade Urquhart Street / High Street Intersection
 7. Undertake an audit of walking and cycling infrastructure within the Township
- Long Term Priorities:
 8. Undertake a survey / develop a database highlighting all existing footpaths within Woodend to identify missing links
 9. Develop a database of all on-road and off-road bicycle lanes to identifying missing links
 10. Implementation of dedicated bicycle lane on south of High Street past station and pedestrian crossing on Quarry Road
 11. Implementation of Bicycle-lane on Anslow Street (full-length)

Review & Advocate Program (Short-Term Priorities only):

- Short Term Priorities:
 1. Undertake a review of crossing points around schools and consider LATM treatments where appropriate
 2. Advocate for further funding for pedestrian and cycling connectivity with other Towns
 3. Undertake a review of access at the train station to identify missing links, specifically around pedestrian and cycling connectivity and vehicle access
 4. Review bus-stop locations within Town and investigate how this aligns with future developments and key activity centres
 5. Advocacy of Northern Diagonal interchange with the Department of Transport for an additional exit ramp to Ave of Honour

Tables provided on the following pages illustrates the full list of recommendations and key future objectives for the Woodend Township.

No.	Initiative	Description	Location	The Town's Role	Level of Complexity			Project Status
					Level of stakeholder involvement	Likely delivery timeframe	Likely level of cost	
ACTIVE TRANSPORT PROGRAM								
AT1	Pedestrian crossing improvement works at Nicolson, Anslow and Templeton Street	Design completed and currently under construction	Nicolson, Anslow and Templeton Street	Design and/or construction	Low	Short term	\$	In-progress
AT2	Raised pedestrian crossing at Urquhart Street near the intersection of Templeton Street and Urquhart Street	Fully constructed	Urquhart Street near the intersection of Templeton Street and Urquhart Street	Design and/or construction	Low	Short term	\$	Completed
AT3	Raised intersection and pedestrian crossing at Brooke and Templeton Street	Detail design is in progress	Brooke and Templeton Street intersection	Design and/or construction	Low	Short term	\$	In-progress
AT4	Proposal of new footpath at Old Lancefield Road	Currently on-going	Old Lancefield Road	Design and/or construction	Low	Medium term	\$	In-progress
AT5	Undertake an audit of walking and cycling infrastructure within the Township		Schools within Woodend Township	Planning	Low	Medium term	\$	To be undertaken
AT6	Undertake a survey / develop a database highlighting all existing footpaths within Woodend to identify missing links		Woodend Township	Planning	Low	Long term	\$	To be undertaken
AT7	Undertake a review of pedestrian access along side roads, namely to provide pedestrian refuge and DDA compliant pram ramps		Woodend Township	Planning	Low	Short term	\$	To be undertaken
AT8	Implementation of Bicycle lane on Anslow Street (full-length)		Anslow Street	Design and/or construction	Low	Long term	\$\$	To be undertaken
AT9	Implementation of dedicated bicycle lane on south of High Street past station and pedestrian crossing on Quarry Road		High Street south	Design and/or construction	Low	Long term	\$\$	To be undertaken
AT10	Develop a database of all on-road and off-road bicycle lanes to identifying missing links		Woodend township	Planning	Low	Long term	\$	To be undertaken

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No.	Initiative	Description	Location	The Town's Role	Level of Complexity			Project Status
					Level of stakeholder involvement	Likely delivery timeframe	Likely level of cost	
INTERSECTION & ROAD UPGRADES								
IR1	Slow point treatment at Brooke Street	Detailed design in-progress	Brooke Street	Design and/or construction	Low	Short term	\$	In-progress
IR2	Refuge crossing at the intersection of Romsey Road and Ave of honour		Romsey Road and Avenue of Honour	Design and/or construction	Low	Short term	\$	To be undertaken
IR3	Proposal to upgrade Urquhart Street / High Street Intersection	In discussion and funded for detailed design by DoT	Urquhart Street / High Street	Design and/or construction	Medium	Medium term	\$\$\$	In-progress
IR4	Zebra crossing on Brooke Street 50m east from High Street		50m east from High Street	Planning, design and/or construction	Medium	Short term	\$\$	To be undertaken
IR5	Zebra crossing at intersection of Forest Street & High Street		Forest St & High St intersection	Planning, design and/or construction	Medium	Short term	\$\$	To be undertaken
IR6	Refuge crossing at Forest Street & High Street		Forest St & High St intersection	Planning, design and/or construction	Medium	Short term	\$\$	To be undertaken
IR7	High Street service lane upgraded to wombat crossing		High St service lane	Planning, design and/or construction	Medium	Short term	\$\$	To be undertaken

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No.	Initiative	Description	Location	The Town's Role	Level of Complexity			Project Status
					Level of stakeholder involvement	Likely delivery timeframe	Likely level of cost	
TRANSPORT PLANNING PROGRAM								
TP1	Review and monitor heavy vehicle access along Old Lancefield Road		Old Lancefield Road	Planning, design and/or construction	Low	Short term	\$	In-progress
TP2	Undertake a review of speed limits / reductions within the Township and along activity centres		Schools and activity centres within Woodend Township	Planning	Low	Short term	\$	To be undertaken
TP3	Develop a strategy to manage access and traffic (parking management plan / traffic management plan) for the Farmers Market event		High Street / Farmers Market	Planning	Medium	Medium term	\$	To be undertaken
TP4	Undertake detailed modelling to determine the impacts of future growth, key land use developments and to investigate appropriate infrastructure improvements		Woodend township	Planning	High	Long term	\$\$	To be undertaken
TP5	Identify and update Movement & Place categories for the Town	Completed	Woodend township	Planning	Medium	Short term	\$	Completed

No.	Initiative	Description	Location	The Town's Role	Level of Complexity			Project Status
					Level of stakeholder involvement	Likely delivery timeframe	Likely level of cost	
PUBLIC TRANSPORT PROGRAM								
PT1	Advocate for bus-stop to be located near the GemLife retirement resort;		GemLife retirement resort	Planning and/or design	Medium	Short term	\$	To be undertaken

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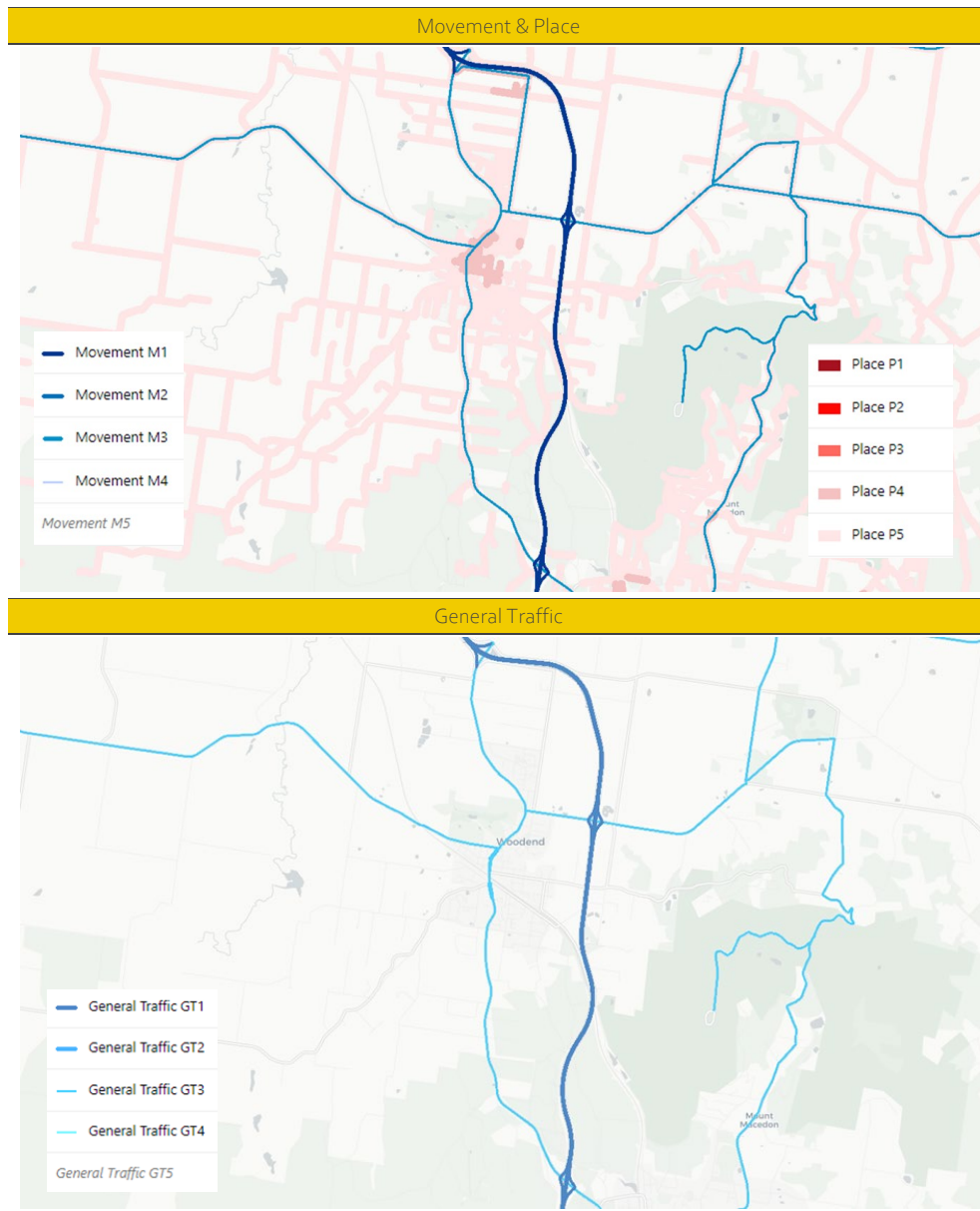
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No.	Initiative	Description	Location	The Town's Role	Level of Complexity			Project Status
					Level of stakeholder involvement	Likely delivery timeframe	Likely level of cost	
REVIEW & AVOCATE PROGRAM								
AT11	Undertake a review of crossing points around schools and consider LATM treatments where appropriate		Schools within Woodend Township	Planning	Low	Short term	\$	To be undertaken
AT12	Advocate for further funding for pedestrian and cycling connectivity with other Towns		Woodend Township	Planning	High	Short term	\$	To be undertaken
PT2	Review bus-stop locations within Town and investigate how this aligns with future developments and key activity centres		Woodend Township	Planning	Medium	Short term	\$	To be undertaken
PT3	Undertake a review of access at the train station to identify missing links, specifically around pedestrian and cycling connectivity and vehicle access		Woodend train station	Planning	Low	Short term	\$	To be undertaken
IR8	Advocacy of Northern Diagonal interchange with the Department of Transport for an additional exit ramp to Ave of Honour		Freeway interchange with Ave of Honour	Planning	High	Short term	\$\$\$	To be undertaken
TP6	Undertake a review of the northern car park train station access with the intent of formalising the service road access	Consider a review of the service road and how it aligns with future intersection arrangements	Woodend train station	Planning	Low	Short term	\$	To be undertaken

APPENDIX A

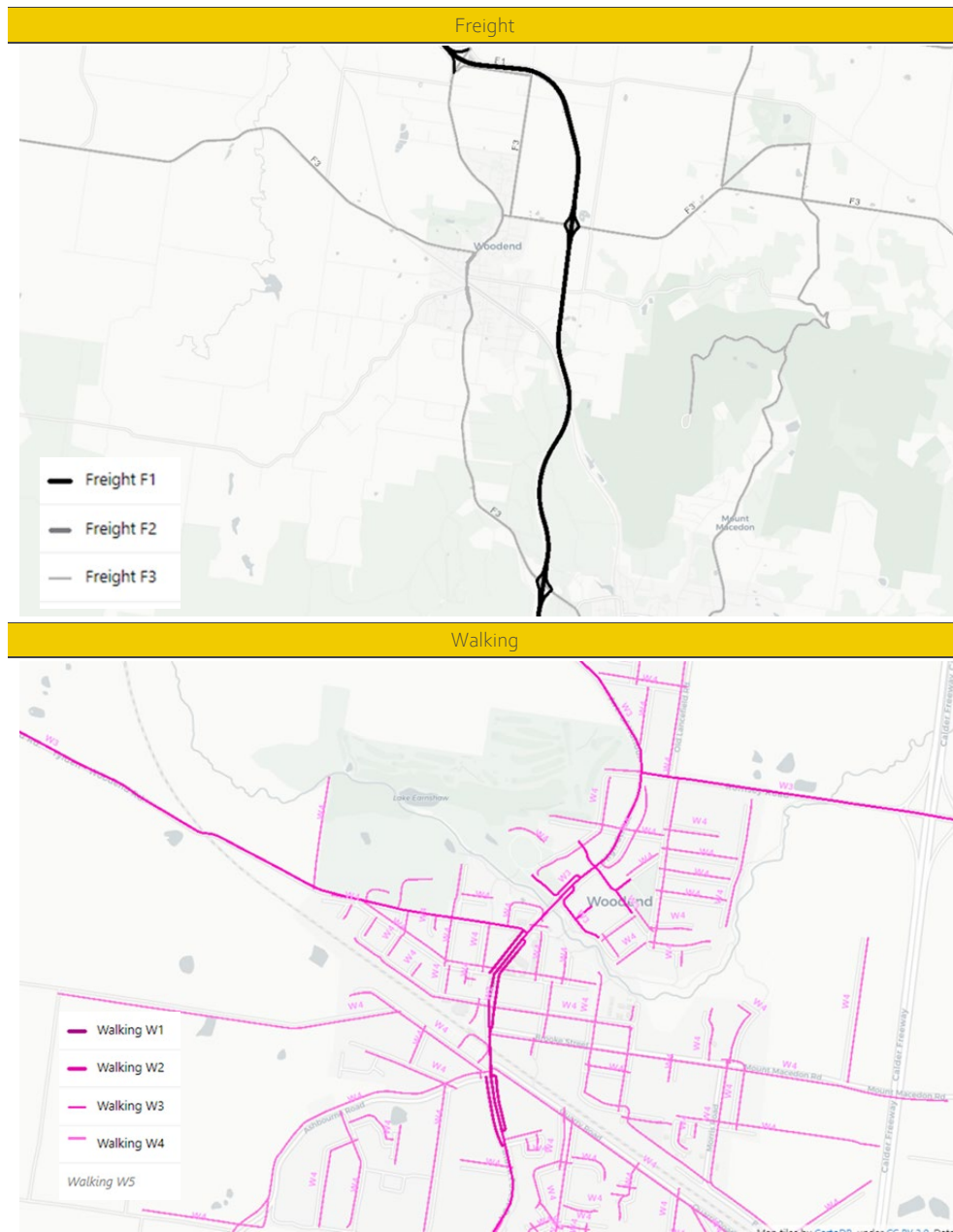
Movement and Place Mapping

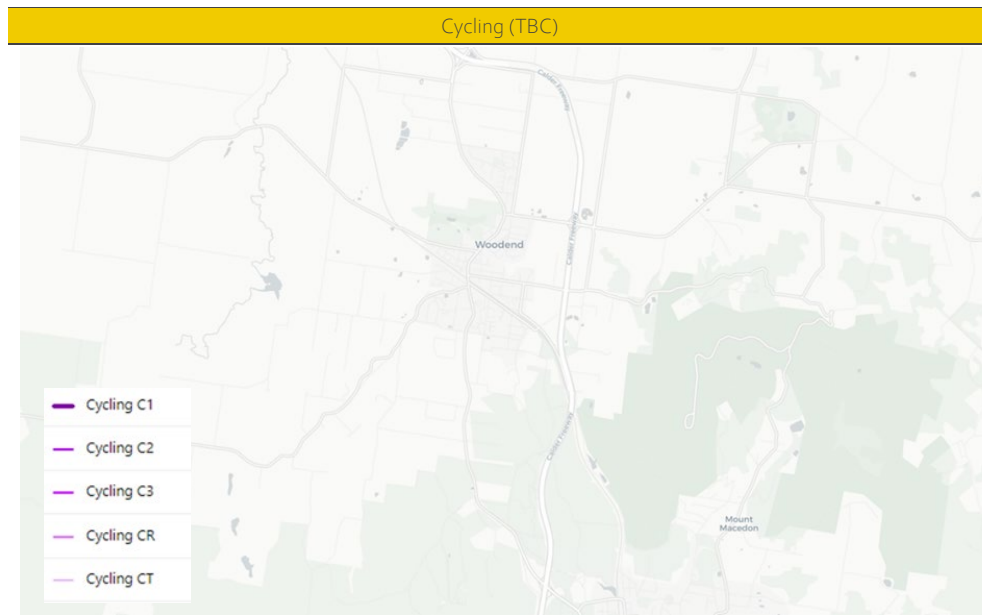


Woodend Integrated Transport Plan

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APPENDIX B
Intersection Performance
Results

